EXECUTIVE AND ADMINISTRATIVE CONTROL

Board of Public Works

Board of Public Works - Capital Appropriation

Executive Department - Governor

Office of Deaf and Hard of Hearing

Office for Individuals with Disabilities

Maryland Energy Administration

Office for Children, Youth and Families

Executive Department - Boards, Commissions and Offices

Secretary of State

Historic St. Mary's City Commission

Office for Smart Growth

Interagency Committee for Public School Construction

Maryland Department of Aging

Commission on Human Relations

Maryland Stadium Authority

Maryland Food Center Authority

State Board of Elections

Maryland State Board of Contract Appeals

Department of Planning

Military Department Operations and Maintenance

Maryland Institute for Emergency Medical Services Systems

Department of Veterans' Affairs

State Archives

Maryland Automobile Insurance Fund

Maryland Insurance Administration

Governor's Workforce Investment Board

FORVM for Rural Maryland

Canal Place Preservation and Development Authority

Office of Administrative Hearings

MISSION

In order to protect and enhance the State's fiscal integrity, the Board of Public Works ensures that significant State expenditures are: necessary and appropriate, fiscally responsible, fair, and lawful. In reviewing and approving capital projects, procurement contracts, and the acquisition, use and transfer of State assets (including tidal wetlands), the Board assures Maryland citizens, legislators, government contractors, bond-rating houses, and Federal funding partners that executive decisions are made responsibly and responsively.

VISION

A State in which Maryland citizens are confident that government actions concerning the stewardship of State assets and the expenditure of General, Special, Federal, and General Obligation Bond funds are taken in a prudent, open and fiscally responsible manner.

KEY GOALS

- Goal 1. Ensure that the State's procurements are fairly conducted and are appropriate.
- Goal 2. Protect the State's credit, and borrow and expend money prudently.
- Goal 3. Ensure the judicious use of the State Public School Construction Program capital budget.
- **Goal 4.** Ensure the judicious use of General Obligation Bond Funds.
- Goal 5. Preserve and manage the State's wetlands.
- Goal 6. Ensure that property transactions to which the State is a party are fair and appropriate.

SUMMARY OF BOARD OF PUBLIC WORKS

	2002 Actual	2003 Appropriation	2004 Allowance
Total Number of Authorized Positions	9.00	9.00	9.00
Salaries, Wages and Fringe Benefits Technical and Special Fees Operating Expenses	632,148 14,688 6,629,181	647,085 17,550 7,036,415	660,338 19,800 5,897,755
Original General Fund Appropriation	9,278,083 -3,119,489	5,576,050	
Total General Fund Appropriation	6,158,594 7,577	5,576,050	
Net General Fund ExpenditureSpecial Fund Expenditure	6,151,017 1,125,000	5,576,050 2,125,000	5,452,893 1,125,000
Total Expenditure	7,276,017	7,701,050	6,577,893

D05E01.01 ADMINISTRATION OFFICE

PROGRAM DESCRIPTION

This program provides administrative support to the Board of Public Works by scheduling Board meetings, preparing agendas and related materials, and maintaining Board minutes and records. Staff also: researches and advises Board members on a variety of subjects; reviews all procurements; investigates fraud, waste and abuse complaints; instructs agencies on best procurement practices; and facilitates interagency communication on procurement matters. See Sections 10-205, 12-102 State Finance and Procurement Article.

MISSION

Provide administrative support to the Board of Public Works to ensure that Board actions are efficiently and wisely taken, and are accessible to the citizens of Maryland, and that Board policies are effectively communicated to and implemented by State agencies.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

- **Goal 1.** Enable the Board of Public Works to take efficient and wise actions by providing services that meet the standards expected by the Board, State agencies, and the public.
 - **Objective 1.1** Respond to members' requests for research and advice in a manner satisfactory to the members.
 - **Objective 1.2** Respond to research requests from government units and members of the public in a manner satisfactory to 95% of customers in 2004.
 - Objective 1.3 In fiscal year 2004, conduct bi-weekly Board Meetings.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Quality: Percent of satisfied inquirers	*	*	95%	95%
Inputs: BPW meetings	23	22	23	23
BPW agenda items	2049	2051	2100	2150

Goal 2. Ensure access to Board of Public Works actions.

Objective 2.1 By end of fiscal year 2004, increase Web hits and ensure that readers are accessing useful, timely, accurate, and complete web pages.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Inputs: Website hits	136,000	181,000	210,000	225,000
Quality: Percent of surveyed customers indicating				
satisfaction with information provided	*	*	95%	95%

^{*} New measures for which historical data is not available

D05E01.01 ADMINISTRATION OFFICE

Appropriation Statement:

Appropriation Statement	2002 Actual	2003 Appropriation	2004 Allowance
Number of Authorized Positions	7.00	7.00	7.00
01 Salaries, Wages and Fringe Benefits	513,793	521,816	532,160
02 Technical and Special Fees	14,688	17,300	19,800
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 13 Fixed Charges 14 Land and Structures	3,359 3,288 54,037 11,669 9,500 5,500 3,452	5,909 3,700 72,771 9,000 4,000 2,500 4,908	5,862 3,449 70,144 10,500 9,500 5,500 4,300 1,000
Total Operating Expenses	90,805	102,788	110,255
Total Expenditure	619,286	641,904	662,215
Total General Fund AppropriationLess: General Fund Reversion/Reduction	621,286 2,000	641,904	
Net General Fund Expenditure	619,286	641,904	662,215

D05E01.02 CONTINGENT FUND

Program Description:

Article III, Section 32 of the State Constitution establishes a contingent fund that the Board of Public Works may allocate to supplement agencies' annual appropriations which may be insufficient for salaries and operating expenses during the fiscal year.

Appropriation Statement:

Appropriation statement.	2002 Actual	2003 Appropriation	2004 Allowance
12 Grants, Subsidies and Contributions	1,500	750,000	750,000
Total Operating Expenses	1,500	750,000	750,000
Total Expenditure	1,500	750,000	750,000
Original General Fund AppropriationTransfer of General Fund Appropriation	750,000 -742,923	750,000	
Total General Fund Appropriation	7,077 5,577	750,000	
Net General Fund Expenditure	1,500	750,000	750,000

D05E01.05 WETLANDS ADMINISTRATION

PROGRAM DESCRIPTION

Any person seeking to dredge in or to place fill on State tidal wetlands must first secure a license from the Board of Public Works. The Wetlands Administration conducts public hearings, prepares written recommendations and issues licenses after approval by the Board. This program also coordinates State Wetlands licensing program with other government agencies, landowners and the general public. See Section 16-202 of the Environment Article.

MISSION

Preserve and manage the State's tidal wetlands for the benefit of citizens, now and in the future, by balancing the various ecological, economic, developmental, recreational, and aesthetic values of tidal wetlands activities.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Provide efficient recommendations to the Board of Public Works on applications for wetlands licenses and promptly issue licenses as approved by the Board.

Objective 1. In fiscal year 2004 meet the Board's processing time of 30 days for wetlands licenses for at least 90% of the cases heard.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Quality: Average license processing days (BPW)	22	24.5	30	30
Inputs: License applications submitted to BPW	194	171	200	200
Quality: Percentage licenses processed (BPW) within 30 days	90%	66%	90%	90%
Outputs: Wetlands licenses approved	196	171	200	200

Goal 2. Provide administratively and environmentally sound recommendations to the Board of Public Works on applications for wetlands licenses.

Objective 2.1 Strive to achieve the Board's concurrence on 95% of wetlands license recommendations presented in fiscal year 2004.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Quality: Percentage of recommendations upheld	99%	100%	95%	95%

Objective 2.2 In cooperation with the Maryland Department of Environment, create at least 10 additional acres of vegetated tidal wetlands in fiscal year 2004 through the regulatory permitting process.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Acreage of tidal wetlands planted	12.24	7.22	10	10

D05E01.05 WETLANDS ADMINISTRATION

Appropriation Statement:

2002 Actual	2003 Appropriation	2004 Allowance
2.00	2.00	2.00
118,355	125,269	128,178
	250	
566	5,500	5,500
3,510 17,283	3,600 8,100	3,349 8,170
2,822	3,950	3,950
1,700 1,050	700 1,050	1,870 1,050
1,148 607	1,148 1,000	1,148 1,000
28,686	25,048	26,037
147,041	150,567	154,215
147,041	150,567	154,215
	566 3,510 17,283 2,822 1,700 1,050 1,148 607 28,686	Actual Appropriation 2.00 2.00 118,355 125,269 250 250 566 5,500 3,510 3,600 17,283 8,100 2,822 3,950 1,700 700 1,050 1,050 1,148 1,148 607 1,000 28,686 25,048 147,041 150,567

D05E01.10 MISCELLANEOUS GRANTS TO PRIVATE NON-PROFIT GROUPS

Program Description:

This program provides annual grants to private non-profit groups and sponsors that have statewide implication and merit State support.

12 Grants, Subsidies and Contributions 4,785,836 5,158,579 5,011,463 Total Operating Expenses 4,785,836 5,158,579 5,011,463 Total Expenditure 4,785,836 5,158,579 5,011,463 Net General Fund Expenditure 3,660,836 4,033,579 3,886,463 Special Fund Expenditure 1,125,000 1,125,000 1,125,000 Total Expenditure 4,785,836 5,158,579 5,011,463 Special Fund Income: D05301 Fire Truck Loan Fund 125,000 125,000 D05303 Maryland Emergency Medical System Operations 125,000 125,000		2001 Actual	2002 Actual	2003 Estimated	2004 Estimated
Maryland State Firemen's Association-Widows and Orphans Fund (GF). 125,000 125	Performance Measures/Performance Indicators				
Fund (GF)		137,500	150,000	150,000	150,000
Trust Fund (GF). 416,244 416,244 403,744 403,744 Maryland State Firemen's Association-Emergency Assistance Trust Fund (SF). 125,000 100,000 1,000,000	•	125,000	125,000	125,000	125,000
Trust Fund (SF). 125,000 125,000 125,000 125,000 125,000 125,000 125,000 125,000 125,000 125,000 125,000 125,000 125,000 125,000 125,000 125,000 1,000,000 1,000,000 1,000,000 1,000,000 1,000,000 1,000,000 33,700 38,700 38,700 45,000 38,700 476,80	Trust Fund (GF)	416,244	416,244	403,744	403,744
Loan Fund (SF)	Trust Fund (SF)	125,000	125,000	125,000	125,000
Council of State Governments	, e	£00,000	1 000 000	1 000 000	1 000 000
Maryland Wing Civil Air Patrol. 38,700 45,000 38,700 38,700 Historic Annapolis Foundation 476,874 476,874 476,800 476,800 Maryland Historical Trust 150,000 262,500 87,500 Mission of Love, Inc. 20,000 20,000 87,500 MD Agriculture Education and Rural Development Assistance Program 347,000 422,000 347,000 279,884 Regional Air Service Development Program 1,000,000 250,000 200,000 295,500 295,500 Connect Maryland (LMB Wellmobile Program) 300,000 295,500 295,500 295,500 Maryland-Israeli Visiting Fellowship Program (AIDS/HIV) 100,000 295,500 2,000,000 Total 3,445,707 4,785,836 5,158,579 5,011,463 Appropriation Statement: 2002 2003 2004 2004 2004 Actual Appropriation Allowance 2004 Allowance 12 Grants, Subsidies and Contributions 4,785,836 5,158,579 5,011,463 Total Operating					
Historic Annapolis Foundation		,	,		,
Maryland Historical Trust. 150,000 262,500 87,500 Mission of Love, Inc. 20,000 20,000 347,000 279,884 Regional Air Service Development Program 1,000,000 1,250,000 2,000,000 Connect Maryland (UMB Wellmobile Program) 300,000 295,500 295,500 Maryland-Israeli Visiting Fellowship Program (AIDS/HIV) 100,000 2,000,000 Total 3,445,707 4,785,836 5,158,579 5,011,463 Appropriation Statement: 2002 2003 2004 Allowance Actual Appropriation Allowance Allowance 12 Grants, Subsidies and Contributions. 4,785,836 5,158,579 5,011,463 Total Operating Expenses. 4,785,836 5,158,579 5,011,463 Net General Fund Expenditure 4,785,836 5,158,579 5,011,463 Net General Fund Expenditure 3,660,836 4,033,579 3,886,463 Special Fund Expenditure 1,125,000 1,125,000 1,125,000 Total Expenditure 4,785,8			. ,		
Mission of Love, Inc. 20,000 MD Agriculture Education and Rural Development Assistance Program. 347,000 422,000 347,000 279,884 Regional Air Service Development Program. 1,000,000 1,250,000 2,000,000 295,500 Connect Maryland (UMB Wellmobile Program). 100,000 300,000 295,500 295,500 Maryland-Israeli Visiting Fellowship Program (AIDS/HIV). 100,000 2,000,000 2,000,000 Total 3,445,707 4,785,836 5,158,579 5,011,463 Appropriation Statement: 2002 2003 2003 2004 Actual Appropriation Allowance 12 Grants, Subsidies and Contributions. 4,785,836 5,158,579 5,011,463 Total Operating Expenses. 4,785,836 5,158,579 5,011,463 Net General Fund Expenditure. 3,660,836 4,033,579 3,886,463 Special Fund Expenditure. 1,125,000 1,125,000 1,125,000 Total Expenditure. 4,785,836 5,158,579 5,011,463 Special Fund Income: <td></td> <td></td> <td>.,.</td> <td>•</td> <td>470,800</td>			.,.	•	470,800
MD Agriculture Education and Rural Development Assistance Program	•		202,500	67,500	
Program	· · · · · · · · · · · · · · · · · · ·	20,000			
Regional Air Service Development Program. 1,000,000 1,250,000 2,000,000 Connect Maryland (UMB Wellmobile Program) 300,000 295,500 295,500 Maryland-Israeli Visiting Fellowship Program (AIDS/HIV). 100,000 2,000,000 Maryland Technology Development Corporation 3,445,707 4,785,836 5,158,579 5,011,463 Appropriation Statement: 2002 Actual Appropriation Allowance 12 Grants, Subsidies and Contributions 4,785,836 5,158,579 5,011,463 Total Operating Expenses 4,785,836 5,158,579 5,011,463 Total Expenditure 4,785,836 5,158,579 5,011,463 Net General Fund Expenditure 3,660,836 4,033,579 3,886,463 Special Fund Expenditure 1,125,000 1,125,000 1,125,000 Total Expenditure 4,785,836 5,158,579 5,011,463	•	347,000	422,000	347,000	279.884
Connect Maryland (UMB Wellmobile Program (AIDS/HIV) 300,000 295,500 295,500 Maryland-Israeli Visiting Fellowship Program (AIDS/HIV) 100,000 2,000,000					
Maryland Technology Development Corporation 2,000,000 Total		-,,	, ,		295,500
Total			100,000	,	,
Appropriation Statement: 2002	Maryland Technology Development Corporation				2,000,000
2002 2003 2004 Actual Appropriation Allowance	Total	3,445,707	4,785,836	5,158,579	5,011,463
2002 2003 2004 Actual Appropriation Allowance	Annual violation Chahamana				
Total Operating Expenses 4,785,836 5,158,579 5,011,463 Total Expenditure 4,785,836 5,158,579 5,011,463 Net General Fund Expenditure 3,660,836 4,033,579 3,886,463 Special Fund Expenditure 1,125,000 1,125,000 1,125,000 Total Expenditure 4,785,836 5,158,579 5,011,463 Special Fund Income: D05301 Fire Truck Loan Fund 125,000 125,000 125,000 D05303 Maryland Emergency Medical System Operations 125,000 125,000	Appropriation Statement:				2004 Allowance
Total Expenditure	12 Grants, Subsidies and Contributions	4,785,836	5,158	3,579	5,011,463
Net General Fund Expenditure	Total Operating Expenses	4,785,836	5,158,579		5,011,463
Special Fund Expenditure 1,125,000 1,125,000 1,125,000 Total Expenditure 4,785,836 5,158,579 5,011,463 Special Fund Income: D05301 Fire Truck Loan Fund 125,000 125,000 125,000 D05303 Maryland Emergency Medical System Operations 125,000 125,000 125,000	Total Expenditure	4,785,836	5,158,579		5,011,463
Special Fund Expenditure 1,125,000 1,125,000 1,125,000 Total Expenditure 4,785,836 5,158,579 5,011,463 Special Fund Income: D05301 Fire Truck Loan Fund 125,000 125,000 125,000 D05303 Maryland Emergency Medical System Operations 125,000 125,000 125,000	Net General Fund Expenditure	3,660,836	4,033	3,579	3,886,463
Total Expenditure	•				1,125,000
Special Fund Income: D05301 Fire Truck Loan Fund 125,000 125,000 125,000 D05303 Maryland Emergency Medical System Operations 125,000 125,000 125,000	•	***************************************			
D05301 Fire Truck Loan Fund	Total Daponditure	4,703,030	3,130		3,011,403
D05301 Fire Truck Loan Fund	Special Fund Income:				
	D05301 Fire Truck Loan Fund	125,000	125	5,000	125,000
	, , , , , ,	1,000,000	1,000	0,000	1,000,000
Total	Total	1.125.000	1.125	5.000	1,125,000

D05E01.11 MISCELLANEOUS GRANTS TO LOCAL GOVERNMENTS

Program Description:
This program provides grants to local governments.

2001 Actual	2002 Actual	2003 Estimated	2004 Estimated
1,342,000	1,222,354	1,000,000	
	500,000		
25,000			
25,000			
1,392,000	1,722,354	1,000,000	
2002 Actual 1,722,354	Appropri	ation	2004 Allowance
1,722,354	1,000	0,000	
1,722,354	1,000	0,000	
2,122,354 -400,000	,		
1,722,354	1,000	,000	
1,722,354	1,000	0,000	
	25,000 25,000 1,392,000 1,392,000 2002 Actual 1,722,354 1,722,354 2,122,354 2,122,354 4,00,000 1,722,354	Actual Actual 1,342,000 1,222,354 500,000 25,000 1,392,000 1,722,354 2002 Actual Appropri 1,722,354 1,000 1,722,354 1,000 1,722,354 1,000 1,722,354 1,000 1,722,354 1,000 1,722,354 1,000 1,722,354 1,000	Actual Actual Estimated

D05E01.12 MISCELLANEOUS NON—RECURRING PAYMENTS

Program Description:

Funds are provides in this program for repayment to the Maryland Emergency Medical System for the purchase of the twelfth helicopter.

Appropriation Statement:	2002 Actual	2003 Appropriation	2004 Allowance
Original General Fund Appropriation	1,976,566 -1,976,566		
Special Fund Income: SWF307 Dedicated Purpose Fund		1,000,000	

SUMMARY OF BOARD OF PUBLIC WORKS—CAPTIAL APPROPRIATION

		2002 Actual	2003 Appropriation	2004 Allowance
Operat	ting Expenses	222,356,000	19,436,000	4,400,000
	al General Fund Appropriationer/Reduction	509,308,000 400,000	6,500,000	
Total Less:	General Fund Appropriation	509,708,000 287,352,000	6,500,000	
	Net General Fund Expenditure Special Fund Expenditure Federal Fund Expenditure	222,356,000	6,500,000 2,400,000 10,536,000	2,000,000 2,400,000
	Total Expenditure	222,356,000	19,436,000	4,400,000

D06E02.01 PUBLIC WORKS CAPITAL APPROPRIATION

Program Description:

The Capital Appropriation provides operating funds for capital projects. Expenditures of these funds will be made in accordance with State Finance and Procurement Article Section 7-305.

Performance Measures/Performance Indicators General Fund Allocation:		2001 Actual	2002 Actual	2003 Estimated	2004 Estimated
Anne Arundel Community College Anne Arundel Country Detention Center Anne Arundel Country Detention Center Allegany Country Fair-Multi-purpose Building (Allegany) Allegany Country Fair-Multi-purpose Building (Allegany) Allegany Country Public Works Capital Equipment (Allegany) Allegany Country Roads-Satellite Garage (Allegany) Allegany Country Roads-Satellite Garage (Allegany) Allegany Highlands Trail (Allegany) Allegany Highlands Trail (Allegany) Authorities Place, Inc. Baltimore Healthy Neighborhoods Pilot Program. Baltimore City Circuit Court-ADA Improvement. Baltimore City Circuit Court-ADA Improvement. Baltimore City Circuit Court-ADA Improvement. Baltimore City Palying Safe Baltimore City Revitalization Projects Baltimore City Revitalization Projects (Baltimore City) Baltimore City Revitalization Projects (Baltimore City) Baltimore City School Playgrounds Bethesda Academy of Performing Arts. Boundless Playground Boundless Playground Boundless Playground Boundless Playground Bowie Regional Arts Visions Association (BRAVA) Centro de la Comunidad-Community Center Baltimore Centro de la Comunidad-Community Center in Baltimore Chelsea School (Montgomery) Chesterwood Park Cheseapeake Village Park (Baltimore) Chesterwood Park Cheseapeake Village Park (Baltimore) Chesterwood Park Cheseapeake Village Park (Baltimore) Community Center (Prince George's) Community Development Ventures, Inc. Colmar Community Center (Prince George's) Community Development Ventures, Inc. Colmar Community Center (Prince George's) Community Development Ventures, Inc. Colmar Community Center (Prince George's)	Performance Measures/Performance Indicators				
Anne Arundel County Detention Center	General Fund Allocation:				
Kunta Kinta-Alex Haley Memorial 300,000 Allegany County Fair-Multi-purpose Building (Allegany) 500,000 Allegany County Roads-Satellite Garage (Allegany) 500,000 Allegany Highlands Trail (Allegany) * Allantic General Hospital (Worcester) 500,000 Aunt Hattie's Place, Inc. 500,000 Baltimore Healthy Neighborhoods Pilot Program. 1,000,000 Baltimore City Circuit Court. 750,000 Baltimore Symphony Orchestra 1,000,000 Baltimore City Demolition Projects 2,000,000 Baltimore City Pewitalization Projects (Baltimore City) 7,000,000 Baltimore City Revitalization Projects (Baltimore City) 7,000,000 Baltimore Symphony orchestra 1,500,000 Baltimore City School Playgrounds 867,000 Baltimore City School Playgrounds 867,000 Baltimore Symphony orchestra 1,500,000 Baltimore Symphony Orchestra 1,500,000 Baltimore City School Playgrounds 867,000 Bouldies Playground 1,500,000 Boundless Playground 1,500,000 Bowick Regional Arts Visions Association (BRAVA) 2,0	Anne Arundel Community College	525,000			
Allegany County Fair-Multi-purpose Building (Allegany) 300,000 Allegany County Public Works Capital Equipment (Allegany) 500,000 Allegany County Roads-Satellite Garage (Allegany) 500,000 Allegany Highlands Trail (Allegany) 750,000 Allegany Highlands Trail (Allegany) 750,000 Aunt Hattie's Place, Inc. 500,000 Baltimore Healthy Neighborhoods Pilot Program. 1,000,000 Baltimore City Circuit Court-ADA Improvement. 750,000 Baltimore City Circuit Court ADA Improvement. 750,000 Baltimore Symphony Orchestra. 1,000,000 Baltimore City Playing Safe. 200,000 Baltimore City Demolition Projects 2,000,000 Baltimore City Demolition Projects Baltimore City Demolition Projects 8867,000 Baltimore City School Playgrounds 867,000 Bethesda Academy of Performing Arts. 1,500,000 Bladensberg Waterfront Park 850,000 Bowledes Playground. 1,000,000 Brooklyn Park Middle School and Community Center 1,250,000 Bowie Regional Arts Visions Association (BRAVA) 2,000,000 Bowie Regional Arts Visions Association (BRAVA) 300,000 Centro de la Comunidad-Community Center in Baltimore 8 Chelsea School (Montgomery) 300,000 Chesterwood Park 86latimore) 8 Chesterwood Park 86latimore 8 Cheverly Health Center 500,000 Children's Guild, Inc. 200,000 Community Center (Prince George's) 100,000 Community Development Ventures, Inc. 2,000,000	Anne Arundel County Detention Center	1,041,000			
Allegany County Public Works Capital Equipment (Allegany) 500,000 Allegany County Roads-Satellite Garage (Allegany) 500,000 Allegany Highlands Trail (Allegany) 750,000 Aunt Hattic's Place, Inc. 500,000 Baltimore Healthy Neighborhoods Pilot Program. 1,000,000 Baltimore City Circuit Court-ADA Improvement. 750,000 Baltimore City Circuit Court. 750,000 Baltimore City Circuit Court. 750,000 Baltimore City Paping Safe 200,000 Baltimore City Demolition Projects 200,000 Baltimore City Revitalization Projects 200,000 Baltimore City Revitalization Projects Baltimore City New City Revitalization Projects 81,500,000 Bethesda Academy of Performing Arts. 1,500,000 Bladensberg Waterfront Park 850,000 Boundless Playground 1,000,000 Brooklyn Park Middle School and Community Center 1,250,000 Brooklyn Park Middle School and Community Center 1,250,000 Bowie Regional Arts Visions Association (BRAVA) 2,000,000 Brooklyn Park Middle School and Community Center 1,250,000 Centro de la Communidad-Community Center in Baltimore * Chelsea School (Montgomery) 300,000 Chesterwood Park 8 Chesapeake Village Park (Baltimore) 8 Cheverly Health Center 500,000 Children's Guild, Inc. 200,000 Community Development Ventures, Inc. 2,000,000	Kunta Kinta-Alex Haley Memorial	300,000			
Allegany County Roads-Satellite Garage (Allegany) 500,000 Allegany Highlands Trail (Allegany) 750,000 Allegany Highlands Trail (Allegany) 750,000 Aunt Hattie's Place, Inc. 500,000 Baltimore Healthy Neighborhoods Pilot Program. 1,000,000 Baltimore City Circuit Court-AD Improvement. 750,000 Baltimore City Circuit Court. 100,000 Baltimore Symphony Orchestra. 1,000,000 Baltimore City Playing Safe 200,000 Baltimore City Playing Safe 200,000 Baltimore City Revitalization Projects (Baltimore City) 7,000,000 Baltimore City Revitalization Projects (Baltimore City) 7,000,000 Baltimore City School Playgrounds 867,000 Bethesda Academy of Performing Arts. 1,500,000 Bladensberg Waterfront Park. 850,000 Boundless Playground 1,000,000 Brooklyn Park Middle School and Community Center. 1,250,000 Bowie Regional Arts Visions Association (BRAVA) 2,000,000 Centro de la Comunidad-Community Center in Baltimore * Chelsea School (Montgomery) 300,000 Centro de la Community Center in Baltimore * Chesterwood Park. 811	Allegany County Fair-Multi-purpose Building (Allegany)		300,000		
Allegany Highlands Trail (Allegany) 750,000	Allegany County Public Works Capital Equipment (Allegany)		500,000		
Atlantic General Hospital (Worcester) 750,000 Aunt Hattic's Place, Inc. 500,000 Baltimore Healthy Neighborhoods Pilot Program. 1,000,000 Baltimore City Circuit Court-ADA Improvement. 750,000 Baltimore Symphony Orchestra. 1,000,000 Baltimore City-Playing Safe. 200,000 Baltimore City Demolition Projects 2,000,000 Baltimore City Revitalization Projects (Baltimore City) 7,000,000 Baltimore City School Playgrounds 867,000 Bethesda Academy of Performing Arts 1,500,000 Bladensberg Waterfront Park 850,000 Boundless Playground 1,000,000 Brooklyn Park Middle School and Community Center 1,250,000 Bowie Regional Arts Visions Association (BRAVA) 2,000,000 Centro de la Comunidad-Community Center in Baltimore 8 Chelsea School (Montgomery) 300,000 Chesterwood Park 68ltimore) 8 Cheverly Health Center 500,000 Colmar Community Center (Prince George's) 100,000 Community Development Ventures, Inc. 2,000,000	Allegany County Roads-Satellite Garage (Allegany)		500,000		
Aunt Hattie's Place, Inc	Allegany Highlands Trail (Allegany)		*		
Baltimore Healthy Neighborhoods Pilot Program	Atlantic General Hospital (Worcester)		750,000		
Baltimore City Circuit Court ADA Improvement 750,000 Baltimore City Circuit Court 200,000 Baltimore Symphony Orchestra 200,000 Baltimore City-Playing Safe 200,000 Baltimore City Demolition Projects 2,000,000 Baltimore City Demolition Projects 2,000,000 Baltimore City Revitalization Projects (Baltimore City) 7,000,000 Baltimore City School Playgrounds 867,000 Bethesda Academy of Performing Arts 1,500,000 Bladensberg Waterfront Park 850,000 Boundless Playground 1,000,000 Brooklyn Park Middle School and Community Center 1,250,000 Bowie Regional Arts Visions Association (BRAVA) 2,000,000 Centro de la Comunidad-Community Center in Baltimore 8 Chelsea School (Montgomery) 300,000 Chesterwood Park 8 Chesapeake Village Park (Baltimore) 8 Cheverly Health Center 500,000 Children's Guild, Inc. 200,000 Community Development Ventures, Inc. 2,000,000	Aunt Hattie's Place, Inc	500,000			
Baltimore City Circuit Court 400,000 Baltimore Symphony Orchestra 1,000,000 Baltimore City-Playing Safe 200,000 Baltimore City Demolition Projects 2,000,000 Baltimore City Revitalization Projects (Baltimore City) 7,000,000 Baltimore City School Playgrounds 867,000 Bethesda Academy of Performing Arts 1,500,000 Bladensberg Waterfront Park 850,000 Boundless Playground 1,000,000 Brooklyn Park Middle School and Community Center 1,250,000 Bowie Regional Arts Visions Association (BRAVA) 2,000,000 Centro de la Comunidad-Community Center in Baltimore * Chelsea School (Montgomery) 300,000 250,000 Chesterwood Park * * Chesapeake Village Park (Baltimore) * * Cheverly Health Center 500,000 * Cheverly Health Center 500,000 * Children's Guild, Inc. 200,000 100,000 Community Development Ventures, Inc. 2,000,000 *	Baltimore Healthy Neighborhoods Pilot Program	1,000,000			
Baltimore Symphony Orchestra 1,000,000 Baltimore City-Playing Safe 200,000 Baltimore City Demolition Projects 2,000,000 Baltimore City Revitalization Projects (Baltimore City) 7,000,000 Baltimore City School Playgrounds 867,000 Bethesda Academy of Performing Arts 1,500,000 Bladensberg Waterfront Park 850,000 Boundless Playground 1,000,000 Brooklyn Park Middle School and Community Center 1,250,000 Bowie Regional Arts Visions Association (BRAVA) 2,000,000 Centro de la Comunidad-Community Center in Baltimore * Chelsea School (Montgomery) 300,000 Chesterwood Park 500,000 Chesterwood Park (Baltimore) * Cheverly Health Center 500,000 Children's Guild, Inc. 200,000 Colmar Community Center (Prince George's) 100,000 Community Development Ventures, Inc. 2,000,000	Baltimore City Circuit Court-ADA Improvement	750,000			
Baltimore City-Playing Safe			400,000		
Baltimore City-Playing Safe	Baltimore Symphony Orchestra	1,000,000			
Baltimore City Demolition Projects 2,000,000 Baltimore City Revitalization Projects (Baltimore City) 7,000,000 Baltimore City School Playgrounds 867,000 Bethesda Academy of Performing Arts 1,500,000 Bladensberg Waterfront Park 850,000 Boundless Playground 1,000,000 Brooklyn Park Middle School and Community Center 1,250,000 Bowie Regional Arts Visions Association (BRAVA) 2,000,000 500,000 Centro de la Comunidad-Community Center in Baltimore * Chelsea School (Montgomery) 300,000 Chesterwood Park 8 Chesapeake Village Park (Baltimore) * Cheverly Health Center 500,000 Children's Guild, Inc 200,000 Colmar Community Center (Prince George's) 100,000 Community Development Ventures, Inc. 2,000,000	Baltimore City-Playing Safe	200,000			
Baltimore City School Playgrounds 867,000 Bethesda Academy of Performing Arts 1,500,000 Bladensberg Waterfront Park 850,000 Boundless Playground 1,000,000 Brooklyn Park Middle School and Community Center 1,250,000 Bowie Regional Arts Visions Association (BRAVA) 2,000,000 500,000 Centro de la Comunidad-Community Center in Baltimore * Chelsea School (Montgomery) 300,000 250,000 Chesterwood Park * Chesapeake Village Park (Baltimore) * Cheverly Health Center 500,000 Children's Guild, Inc 200,000 Colmar Community Center (Prince George's) 100,000 Community Development Ventures, Inc 2,000,000		2,000,000			
Bethesda Academy of Performing Arts 1,500,000 Bladensberg Waterfront Park 850,000 Boundless Playground 1,000,000 Brooklyn Park Middle School and Community Center 1,250,000 Bowie Regional Arts Visions Association (BRAVA) 2,000,000 500,000 Centro de la Comunidad-Community Center in Baltimore * Chelsea School (Montgomery) 300,000 250,000 Chesterwood Park * Chesapeake Village Park (Baltimore) * Cheverly Health Center 500,000 Children's Guild, Inc 200,000 Colmar Community Center (Prince George's) 100,000 Community Development Ventures, Inc 2,000,000			7,000,000		
Bladensberg Waterfront Park 850,000 Boundless Playground 1,000,000 Brooklyn Park Middle School and Community Center 1,250,000 Bowie Regional Arts Visions Association (BRAVA) 2,000,000 500,000 Centro de la Comunidad-Community Center in Baltimore * Chelsea School (Montgomery) 300,000 250,000 Chesterwood Park * Chesapeake Village Park (Baltimore) * Cheverly Health Center 500,000 Children's Guild, Inc 200,000 Colmar Community Center (Prince George's) 100,000 Community Development Ventures, Inc. 2,000,000	Baltimore City School Playgrounds	867,000			
Boundless Playground 1,000,000 Brooklyn Park Middle School and Community Center 1,250,000 Bowie Regional Arts Visions Association (BRAVA) 2,000,000 500,000 Centro de la Comunidad-Community Center in Baltimore * 250,000 Chelsea School (Montgomery) 300,000 250,000 Chesterwood Park * * Chesapeake Village Park (Baltimore) * * Cheverly Health Center 500,000 * Children's Guild, Inc 200,000 * Colmar Community Center (Prince George's) 100,000 Community Development Ventures, Inc 2,000,000	Bethesda Academy of Performing Arts	1,500,000			
Brooklyn Park Middle School and Community Center		850,000			
Brooklyn Park Middle School and Community Center	Boundless Playground	1,000,000			
Centro de la Comunidad-Community Center in Baltimore		1,250,000			
Chelsea School (Montgomery) 300,000 250,000 Chesterwood Park * Chesapeake Village Park (Baltimore) * Cheverly Health Center 500,000 Children's Guild, Inc. 200,000 Colmar Community Center (Prince George's) 100,000 Community Development Ventures, Inc. 2,000,000	Bowie Regional Arts Visions Association (BRAVA)	2,000,000	500,000		
Chesterwood Park * Chesapeake Village Park (Baltimore) * Cheverly Health Center 500,000 Children's Guild, Inc. 200,000 Colmar Community Center (Prince George's) 100,000 Community Development Ventures, Inc. 2,000,000	Centro de la Comunidad-Community Center in Baltimore	*			
Chesapeake Village Park (Baltimore) * Cheverly Health Center	Chelsea School (Montgomery)	300,000	250,000		
Cheverly Health Center	Chesterwood Park	*			
Children's Guild, Inc	Chesapeake Village Park (Baltimore)		*		
Colmar Community Center (Prince George's) 100,000 Community Development Ventures, Inc. 2,000,000	Cheverly Health Center	500,000			
Community Development Ventures, Inc	Children's Guild, Inc.	200,000			
	Colmar Community Center (Prince George's)		100,000		
Cottage City-Town Hall 60,000	Community Development Ventures, Inc.	2,000,000			
	Cottage City-Town Hall	60,000			

	2001 Actual	2002 Actual	2003 Estimated	2004 Estimated
Performance Measures/Performance Indicators				
District Heights-Infrastructure Improvements	200,000			
Doctors Community Hospital (Prince George's)		*		
Dundalk Revitalization	*			
Edgemeade-Maryland Center for Youth and Family Develop-				
ment	500,000			
Essex/Middleriver Waterfront Revitalization	3,000,000			
Foundation School (Prince George's)	2,000,000	*		
Frostburg Recreation Center (Allegany)	335,000			
Gaithersburg Town Center	2,000,000			
Gateway Arts District (Prince George's)	2,000,000	*		
George Meany Center-National Labor College	1,000,000			
Germantown Boys and Girls Club	500,000			
Glenarden Municipal Center Complex	250,000			
Great Blacks in Wax Museum (Baltimore City)	750,000	*		
Hard Bargain Farm	300,000			
Harriet Tubman Center	50,000			
Howard County Head Start Center (Howard)		*		
Howard County Technology Business Incubator	150,000			
Highland Beach Town Hall	150,000			
Hurricane Floyd-Related Projects	3,275,000			
Frederick Douglass-Isaac Myers Maritime Park (Baltimore City)	1,500,000	1,000,000		
Ivymount School	1,000,000	-,,		
Johns Hopkins School of Hygiene and Public Health	*	*		
Johns Hopkins School of Medicine Research Building	*	*		
Jordan Baptist Church	150,000			
Jubilee Association	250,000			
Kensington Community Center (Montgomery)		125,000		
Lane Kirkland Center for Labor and Economic Advancement-				
Many Ctr(MC)		1,000,000		
Link-Ages (Montgomery)		*		
Liz Lerman Dance Exchange (Montgomery)	300,000	250,000		
Lone Oak Center	*			
"Main Street" Redevelopment Projects	500,000			
Montgomery County Equestrian Center	600,000			
Montgomery County District Court-Rockville	*			
Montgomery County Family Services (Montgomery)		*		
Maryland Hall for the Creative Arts (Anne Arundel)	*	*		
Maryland Historical Society	*			
Maryland Ind Col I-8 University As	3,000,000			
Maryland Science Center	*			
MHEC-Community College Grant Program	*	14,463,000		
MHEC-Cecil Community College-Elkton Center (Cecil)		503,000		
MICUA-Private Higher Education Facilities		2,000,000		

	2001 Actual	2002 Actual	2003 Estimated	2004 Estimated
Performance Measures/Performance Indicators				
Carl and Norma Miller Children's Center	767,000			
National Aquarium	3,000,000			
National Behavior Center	1,000,000			
National Federation for the Blind	-,,	1,000,000		
National Philippine Cultural Center	250,000			
National Trolley Museum (Montgomery)		*		
North Beach Erosion Control Replenishment	400,000			
North Point Indoor Soccor Facility	*			
Olney Boys and Girls Club (Montgomery)	500,000			
Olney Theater Center for the Arts-Phase II	1,500,000			
Outward Bound-Leakin Park Campus	*			
Owensville Primary Care Center	200,000			
Park Heights Community Men's Health Center	*			
Parole Plaza Improvements (Anne Arundel)		*		
Patuxent River Naval Air Museum and Visitor Center	250,000	****		
Patterson Park Community Development Corporation	200,000	200,000		
Penn Place-Garrett Park	*			
Prince George's Community College-Bladen and Lanham Halls	at.			
Renovation	*	*		
Park Heights Golf Range and Family Sports Complex	*	*		
Phelps Center	450,000			
Port Discovery Exhibit	500,000			
Pyramid Atlantic-State for Electronic Media, Art and Applied	500,000			
ArtArt and Applied	250,000	100,000		
Quite Waters Amphitheater	250,000	100,000		
1	1,750,000			
Randallstown-Liberty Road Revitalization	250,000			
Rehabilitation Opportunities (Montgomery)	250,000	100,000		
Ripken Stadium and Youth Baseball Academy	3,000,000	3,000,000	500,000	
Rockville Town Center-Parking Garage	*	.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	200,000	
Rockville Science, Cultural and Business Resource Center				
(Montgomery)		*		
Rocky Gap Amphitheater	1,395,000			
Sandy Spring Slave Museum	50,000			
Public School Construction Program-Solar Energy Pilot				
Program (Statewide)	*	*		
Southern Area Technology Center	250,000			
Southeast Properties-Phase II	1,000,000			
Strathdale Manor Demolition (Baltimore City)		1,000,000		
Strathmore Hall Perfroming Arts Center	1,000,000			
Suitland Manor Revitalization (Prince George's)	3,000,000	*		
Takoma Park Community Learning Center (Montgomery)	*	*		
TEDCO-Technology Development Investment Fund		3,750,000	3,000,000	2,000,000
Walters Art Gallery	*			
West. MD Flood Mitig	3,900,000	200.000		
Westernport Landfill Cap (Allegany)		200,000		
Wheaton Multi-Purpose Youth Center (Montgomery)	1 000 000	*		
Worcester Government Building (Snow Hill)	1,000,000			
World War II Memorial Fund	250,000	*		
YMCA of Central Maryland (Howard)		•		
Accessibility Modifications for Individuals with Disabilities	1 400 000	1.600.000		
(Statewide)	1,600,000	1,600,000		
Mosquito Laboratory-Department of Agriculture (Prince		150,000		
George's) Annapolis Government Complex Security	2,000,000	150,000		
Banneker-Douglass Museum-DHCD	180,000			
Danneker-Douglass Museum-DHCD	100,000			

	2001 Actual	2002 Actual	2003 Estimated	2004 Estimated
Performance Measures/Performance Indicators				
Bowie State University-Science Building	9,930,000	1,200,000		
USM-Bowie State University-Site Improvement (Prince				
George's)		*		
CEES Aquaculture and Ecology Lab-HPEL	1,490,000	5,527,000		
Coppin State College-Dining Facilities (Baltimore)		3,500,000		
Coppin State College-Luthern Hospital Acquisition/Demolition		800,000		
CSC-Miles Connor Building Renovation		1,500,000		
DHMH-Clifton T. Perkins Hospital-Rehabilitation Services		-,,		
Wing (Howard)		925,000		
DHMH-Lab Tower Ductwork	1.000,000			
DHMH-Springfield Hospital Center-Electrical Distribution	*,000,000			
System (Carroll)		*		
DJJ-Eastern Shore Detention Center (Wicomico)		2,900,000		
DJJ-Western Maryland Dentention Center (Washington)		400,000		
DSP-Princess Anne Barracks and Garage/Communications		,		
Building (Somerset)		1,500,000		
Eastern Shore Higher Education		6,645,000		
Frostburg State University	500,000	0,0 10,000		
FSU-Gunter Hall	200,000	872,000		
FSU-New Compton Science Center	14,766,000	*		
USM Headquarters-Hagerstown Educational Center	697,000	870,000		
High Speed Data Network (Network.MD)	10,600,000	6,200,000		
House of Delegates Building-Elevators-Facilities Renewal	425,000	0,200,000		
Legislative Facilities (Anne Arundel)	122,000	7,700,000		
USM-Maryland Fire and Rescue Institute-Southern Maryland		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		
Reg Training Ctr		818,000		
Morgan State University-Montobello Site Improvements	2,052,000	0.10,000		
Morgan State University-Northwood Property Aquisition	2,032,000	300,000		
MSU-Science Research Building with Greenhouse		*		
Public Safety Communications	5,000,000	2.900,000		
Queen Anne's Underground Fuel Storage Tank-State Police	60,000	2,700,000		
Southern Maryland Higher Ed Classroom Building #2	03,000	1,368,000		
CSC-Telecommunications Upgrade		3,500,000		
Silver Spring District Court	4,000,000	-,,		
St. Mary's College of Maryland-Calvery Hall Hazard Remedi-	1,000,000			
ation (St. Mary's)		980,000		
St. Mary's-New Academic Building		981,000		
St. Mary's-New Student Services Building		2,072,000		
St. Mary's College-Somerset Hall Expansion	2,900,000	*		
DSP-State Police Crime Laboratory (Baltimore)	2,550,500	200,000		
TU-7800 York Road		*		
Towson University-Fine Arts Building	3,030,000	*		
Towson University-Regional Sports Complex	7,000,000	11,750,000		
Townson Similarity Regional Sports Complex	7,000,000	11,150,000		

	2001 Actual	2002 Actual	2003 Estimated	2004 Estimated
Performance Measures/Performance Indicators				
University of Baltimore-Charles Hall	3,000,000	25,000		
UMBI-CARB II Building	2,755,000	*		
University of Maryland Chemistry/Physics Building	6,000,000	2,846,000		
University of Maryland Dental School	5,850,000	*		
University of Maryland Health Sciences Facility	34,428,000	*		
University of Maryland Baltimore County-IT/Engineering				
Facility	4,199,000	10,631,000		
University of Maryland Baltimore County-New Public Policy	, .	• •		
Institute	1,215,000	*		
UMCP-Chemistry Teaching Building	, ,	*		
University of Maryland College Park Engineering and Applied				
Sciences	*			
UMCP-MFRI-New Headquarters		1,440,000		
University of Maryland College Park-New Arena	25,645,000			
UMES-Food Science and Technology Center (Somerset)		3,950,000		
UMES-Physical Plant/Central Receiving Building		*		
UMES-Social Science and Health Education Bldg		*		
University of Maryland Eastern Shore-Waters and Somerset				
Halls	475,000	7,145,000		
USM-University of Maryland Baltimore County-Biological Sci-				
ences Building	500,000			
USM-University of Baltimore-Center for Families, Children and				
the Courts	500,000			
USM-Education and Research Center at Assateague Island	500,000			
USM-University of Baltimore-Law School and Thurgood				
Marshall Law Library	1,500,000	3,000,000		
USM-Shady Grove Educational Center III (Mongomery)		1,425,000		
USM-Salisbury State University-New Science Building	500,000	*		
Western Maryland Center DHMH	*			
Total	218,012,000	136,611,000	3,500,000	2,000,000

^{*}Amounts as amended by Senate Bill 323, the Budget Reconciliation and Financing Act of 2002

D06E02.01 PUBLIC WORKS CAPITAL APPROPRIATION

Appropriation	Statement:
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Appropriation Statement.	2002 Actual	2003 Appropriation	2004 Allowance
12 Grants, Subsidies and Contributions	38,591,000 98,020,000	3,500,000	2,000,000
Total Operating Expenses	136,611,000	3,500,000	2,000,000
Total Expenditure	136,611,000	3,500,000	2,000,000
Original General Fund AppropriationTransfer of General Fund Appropriation	375,607,000 400,000	3,500,000	
Total General Fund Appropriation	376,007,000 239,396,000	3,500,000	
Net General Fund Expenditure	136,611,000	3,500,000	2,000,000

D06E02.02 PUBLIC SCHOOL CAPITAL APPROPRIATION

Program Description:

The Capital Appropriation provides operating funds for capital projects for Public School Construction. Expenditures of these funds will be made in accordance with State Finance and Procurement Article Section 7-305.

Appropr	iation Statement:	2002 Actual	2003 Appropriation	2004 Allowance
14 Land a	and Structures	85,745,000	15,936,000	2,400,000
To	otal Operating Expenses	85,745,000	15,936,000	2,400,000
	Total Expenditure	85,745,000	15,936,000	2,400,000
Total Less:	General Fund AppropriationGeneral Fund Reversion/Reduction	133,701,000 47,956,000	3,000,000	
	Net General Fund Expenditure Special Fund Expenditure Federal Fund Expenditure	85,745,000	3,000,000 2,400,000 10,536,000	2,400,000
	Total Expenditure	85,745,000	15,936,000	2,400,000
	Fund Income: 301 Ravens School Construction Payment		2,400,000	2,400,000
Federal 1 84.35	Fund Income: 52 School Renovation, IDEA, and Technology Grants' Program		10,536,000	

EXECUTIVE DEPARTMENT – GOVERNOR

D10A01.01 GENERAL EXECUTIVE DIRECTION AND CONTROL

PROGRAM DESCRIPTION

The executive power of the State is vested in the Governor as Chief Executive and the Governor exercises supervision over the agencies of the Executive Branch. Annually, he presents his work program and financial requirements for the ensuing year to the Legislature in the annual budget and reports to the Legislature upon the condition of the State. There is also a Lieutenant Governor whose duties are delegated by the Governor.

MISSION

To provide executive oversight, guidance, and coordination to the various State agencies and to provide the public with information about the Governor's policies, his goals and core functions, and the functions of State government generally. Core values and guiding principals include uncompromising attention to a broad range of citizen services and a commitment to moving the State forward through the use of technology. Management and employees involved include: the Lieutenant Governor, Governor's Chief of Staff, Press Secretary, Legislative Officer, Deputy and Assistant Chiefs of Staff, Finance Officer, and Support Services Director.

VISION

A state with efficient and effective government that provides excellent services to its citizens.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

- Goal 1. To enhance functions of the State government.
- Goal 2. Improve the provision of services to the public.

EXECUTIVE DEPARTMENT—GOVERNOR

D10A01.01 GENERAL EXECUTIVE DIRECTION AND CONTROL

Appropriation Statement:

		2002 Actual	2003 Appropriation	2004 Allowance
Number of	f Authorized Positions	86.50	84.50	84.50
Number of	f Contractual Positions	4.00	3.50	3.50
01 Salaries, W	Vages and Fringe Benefits	6,315,829	7,016,804	6,864,736
02 Technical	and Special Fees	152,729	110,919	125,988
03 Communic	eation	486,840	423,841	469,437
04 Travel		182,146	198,000	178,000
	nicle Operation and Maintenance	18,379	55,142	54,684
	d Services	260,321	308,501	209,100
09 Supplies a	nd Materials	238,554	286,000	238,554
	—Replacement	190,740	46,863	142,922
11 Equipment	—Additional	26,047	25,000	25,000
	rges	417,539	270,259	279,855
Total	Operating Expenses	1,820,566	1,613,606	1,597,552
	Total Expenditure	8,289,124	8,741,329	8,588,276
	eneral Fund Appropriationeneral Fund Reversion/Reduction	8,438,821 149,697	8,712,112	
	et General Fund Expenditureet Fund Expenditure	8,289,124	8,712,112 29,217	8,588,276
	Total Expenditure	8,289,124	8,741,329	8,588,276
Special Fund D10301	d Income: Dedicated Purpose Fund		29,217	

OFFICE OF THE DEAF AND HARD OF HEARING

D11A04.01 EXECUTIVE DIRECTION

PROGRAM DESCRIPTION

The Office of the Deaf and Hard of Hearing was authorized by HB1187 (Chapter 537) of the Acts of the 2001 General Assembly to be responsible for promoting the general welfare of deaf and hard of hearing individuals in the State. The specific responsibilities of the office include the following services for deaf and hard of hearing individuals: (1) providing, advocating, and coordinating the adoption of public policies, regulations, and programs; (2) improving access to communication and to existing services and programs; (3) providing direct services as appropriate; (4) increasing public awareness of the needs and issues affecting deaf and hard of hearing individuals; (5) working with State and local agencies to ensure access to safety and emergency services, including the acquisition and distribution of visual smoke detectors; (6) developing a referral service; (7) serving as an information clearinghouse on the needs and issues affecting deaf and hard of hearing individuals; (8) working to increase access to educational, health, and social opportunities; (9) working with private organizations, the federal government, and other units of State government to promote economic development; (10) working to eliminate underemployment and unemployment; (11) providing a network through which services provided by State and federal programs can be channeled; and (12) promoting compliance with State, local, and federal laws and policies protecting and serving deaf and hard of hearing individuals.

A 16-member Advisory Council has been created to advise the office. The director of the office is appointed by the Governor with the advice and consent of the Senate. The office must hold at least two public town hall meetings each year to receive comments on the quality of State services and programs affecting deaf and hard of hearing individuals and the functions and operations of the office. It must also submit an annual report to the Governor and the General Assembly on its activities and programs, including recommendations for improved delivery of services.

OFFICE OF THE DEAF AND HARD OF HEARING

D11A04.01 EXECUTIVE DIRECTION

Appropriation Statement:

	2002 Actual	2003 Appropriation	2004 Allowance
Number of Authorized Positions		3.00	3.00
01 Salaries, Wages and Fringe Benefits		157,813	210,753
03 Communication 04 Travel 07 Motor Vehicle Operation and Maintenance 08 Contractual Services 09 Supplies and Materials 11 Equipment—Additional 13 Fixed Charges		15,000 4,500 16,500 3,500 7,000 5,000	7,616 5,000 3,400 43,000 3,500 1,000 5,000
Total Operating Expenses		51,500	68,516
Total Expenditure		209,313	279,269
Net General Fund Expenditure		209,313	279,269

D12A02.01 GENERAL ADMINISTRATION

PROGRAM DESCRIPTION

The Governor's Office for Individuals with Disabilities (OID) provides information on programs and services for Maryland citizens with disabilities, identifies and works to fill gaps in services, coordinates and supports public and private agencies serving individuals with disabilities, monitors and encourages State government compliance with laws and policies that affect persons with disabilities, and recommends capital projects to improve access at State-owned facilities.

VISION

The Governor's Office for Individuals with Disabilities envisions Maryland as a state where all citizens have full access to the resources, services and opportunities for participation in all aspects of community life through the provision of appropriate information, referral, assistance, accommodations and supports.

MISSION

The Governor's Office for Individuals with Disabilities exists to provide disability-related expertise and support to Maryland citizens; to facilitate their ability to access resources, information and services; and to provide information/expertise regarding law and State compliance issues.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. To raise awareness of information and resources available to individuals with disabilities.

Objective 1.1 To increase awareness of the activities and programs of OID through the use of technology by 25% by June 2004.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Electronic Information Dissemination Network/Listserv				
users	148	438	500	525
Website hits	569,514	1,058,814	1,500,000	1,750,000

Objective 1.2 In FY 2004 to provide advocacy via training, presentations and direct intervention and representation on taskforces, committees and related groups to achieve the numerical targets listed below.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outputs: Number of people at training	1,300	4,635	4,606*	4,705*
Number trained by Technical Assistance Program	2,178	2,200	2,500	2,500
Number of Youth Leadership Forum attendees		26	28	30
Number of Governor's Committee on Employing People				
with Disabilities (GCEPD) annual conference attendees		299	300	300
Number of State ADA Training attendees		144	160	175

Objective 1.3 To increase by at least 10 % in FY 2004 the number of businesses and individuals participating in the Disability Access Card Program.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outputs: Number of businesses participating	3	105	120	132
Number of individuals participating	*	427	475	575

Note: * - Data not available

GOVERNORS OFFICE FOR INDIVIDUALS WITH DISABILITIES

D12A02.01 GENERAL ADMINISTRATION(Continued)

Objective 1.4 To increase outreach on an annual basis by a minimum of 15% to individuals with disabilities, their families and advocates in rural parts of the state.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outputs: Number of outreach activities in rural areas	2	12	15	18
Number of attendees	140	445	475	500

Goal 2. To identify and remove barriers that negatively impact on the quality of life for people with disabilities.

Objective 2.1 To improve the quality of physical access on an annual basis at state facilities.**

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outputs: Number of projects in design stage (initiation stage)	6	5	5	
Number of projects in construction stage	25	25	25	
Number of projects completed	24	35	30	
Outcomes: Number of state facilities with increased access	64	60	60	

Note: ** Some projects are multiyear.

Objective 2.2 To increase independence for a minimum of 100 people with disabilities in FY 2004.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Inputs: Amount of funding	\$612,000	\$1,148,000	\$2,000,000	\$1,000,000
Outputs: Number of applications processed	102	137	150	250
Number of applications denied elsewhere	97	108	120	145
Total awarded	66	102	110	120
Number of applications repaid	0	5	8	10
Number of applications defaulted on	0	2	3	3
Outcomes: Number of people with disabilities with				
increased independence	*	5	8	10

Note: Funding is for technology that enables an individual with a disability to independently engage in activities related to daily living. This may include hand controls for an automobile so they can drive to work, or a voice activated computer, etc. Most loans are for 36-60 months.

Objective 2.3 To identify and increase funding for programs serving people with disabilities in Maryland.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Inputs: Number of grant proposals submitted	4	7	4	4
Outputs: Number of grant proposals funded	2	6	2	2
Amount of funding acquired (some are multiyear grants)	\$600,000	\$6,160,512	\$2000,000	\$2000,000

Note: These monies were awarded to the various state agencies with whom we had partnered.

GOVERNORS OFFICE FOR INDIVIDUALS WITH DISABILITIES

D12A02.01 GENERAL ADMINISTRATION(Continued)

- Goal 3. To create a climate in which meaningful employment opportunities exist for people with disabilities.
 - Objective 3.1 To increase by 25% on an annual basis the number of employers who are members of the state or regional Business Leadership Networks (BLN), which are networks of employers interested in hiring individuals with disabilities. The State BLN and regional BLN's are staffed by the Governor's Committee on Employment of People with Disabilities.
 - **Objective 3.2** By the end of 2003 to have websites covering 75% of the state.
 - **Objective 3.3** In FY 2004 to develop a standardized way to measure traffic to and satisfaction with the various BLN websites.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Quality: Members of BLN	125	145	175	250
Number of regional BLN's	4	5	6	7
Inputs: Number of websites operational	***	3	6	7

D12A02.01 GENERAL ADMINISTRATION

Appropriation Statement:			
Appropriation statement.	2002 Actual	2003 Appropriation	2004 Allowance
Number of Authorized Positions	15.00	15.00	14.00
Number of Contractual Positions	2.00	2.00	2.00
01 Salaries, Wages and Fringe Benefits	943,182	915,342	900,915
02 Technical and Special Fees	71,634	114,417	206,185
03 Communication	55,455	44,296	46,682
04 Trayel	44,846	37,872	35,250
07 Motor Vehicle Operation and Maintenance	1,379	12,983	1,223
08 Contractual Services	249,928	410,605	233,759
09 Supplies and Materials	14,134	24,393	16,050
10 Equipment—Replacement	·	4,000	250
11 Equipment—Additional	13,579	12,688	9,822
12 Grants, Subsidies and Contributions	2,057,107	479,151	532,067
13 Fixed Charges	86,640	79,173	98,814
Total Operating Expenses	2,523,068	1,105,161	973,917
Total Expenditure	3,537,884	2,134,920	2,081,017
Total General Fund Appropriation	716,179 39,330	584,146	
Net General Fund Expenditure	676,849	584,146	565,892
Special Fund Expenditure		108,239	100,913
Federal Fund Expenditure	2,582,007	1,407,535	1,414,212
Reimbursable Fund Expenditure	279,028	35,000	-,,
Total Expenditure	3,537,884	2,134,920	2,081,017
Special Fund Income: D12304 Assistive Technology Guaranteed Loan Fund Interest		108,239	100,913
Federal Fund Income: 84.224 Assistive Technology	1,439,821	590,627	402,343
and Advocacy Grants	1,042,186	816,908	1,011,869
National Significance	100,000		
Total	2,582,007	1,407,535	1,414,212
Reimbursable Fund Income: J00H01 DOT-Maryland Transit Administration M00L14 DHMH-Department of Health and Mental Hygiene Total	279,028 279,028	35,000	

SUMMARY OF MARYLAND ENERGY ADMINISTRATION

		2002 Actual	2003 Appropriation	2004 Allowance
Total I	Number of Authorized Positions	20.00	20.00	20.00
Total 1	Number of Contractual Positions	1.00	2.00	1.00
Techni	s, Wages and Fringe Benefits cal and Special Fees fing Expenses	1,350,556 65,189 3,027,062	1,359,922 31,421 2,876,605	1,386,363 67,962 2,860,380
Total Less:	General Fund Appropriation	431,200 25,304	478,074	
	Net General Fund Expenditure	405,896 2,872,857 1,080,485 83,569	478,074 2,997,575 705,509 86,790	418,771 3,029,513 767,016 99,405
	Total Expenditure	4,442,807	4,267,948	4,314,705

D13A13.01 GENERAL ADMINISTRATION

PROGRAM DESCRIPTION

The Maryland Energy Administration aims to reduce the consumption of fossil fuel energy in the State through the implementation of cost-effective energy efficient techniques and by encouraging the use of renewable and alternative energy resources. Reducing the use of fossil fuel based energy resources will help protect Maryland's environment and will help keep energy costs down for public and private entities. MEA manages the State's Energy Performance Contracting Program and the State Agency Loan Program which help reduce energy consumption in State facilities and operations. MEA also manages programs that encourage the use of renewable energy resources and promote energy efficiency in the industrial, commercial and residential sectors. MEA's alternative fuel vehicles programs work to develop the infrastructure to support alternative fuel vehicles while encouraging the use of alternative fuel vehicles in the public and private sectors.

MISSION

The mission of the Maryland Energy Administration is to provide resources and develop policies that will maximize energy conservation through increased efficiency and use of renewable resources, thereby promoting economic development, protecting Maryland energy supplies and improving the environment.

VISION

Our vision is a State in which all sectors, State and local government, business, industry, and citizens maximize energy efficiency and the use of renewable resources, thereby reducing costs, increasing profitability, and minimizing environmental impacts. Reliable and affordable energy is important for maximum productivity, efficient operation of government, and enhanced quality of life, such as home, workplace, and school building comfort, and travel opportunity, while maintaining the quality of our air and water—especially of the Chesapeake Bay.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Increase energy efficiency and reduce the cost of State government.

Objective 1.1 The State shall reduce energy consumption by 10% by 2005 and 15% by June 30, 2010 relative to 2000 baseline (target set by Executive Order). The State shall also achieve a 25 percent reduction in State energy use by June 30, 2001 (target set by General Assembly) relative to 1992 baseline.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Inputs: Total value of energy improvements financed				
through energy performance contracts (\$ million)	\$23.3	\$37.5	\$56.7	\$66.2
MEA funding available for loans to State agencies for				
energy projects per year (\$ millions)	\$1.1	\$1.1	\$1.0	\$1.0
Outputs: Number of energy upgrade and energy				
performance contracts recommended	*	3	3	3
Outcomes: Annual energy savings from all completed				
energy performance contracts (million BTUs)	325,000	357,900	611,000	679,700
Estimated total energy savings in State facilities				
compared to a 2000 baseline (million BTUs)	N/A	300,000	400,000	500,000
Annual savings from State energy performance				
contracts (\$ millions)	\$3.8	\$5.4	\$6.7	\$7.4
Reduction in energy use relative to 2000 baseline (%)	N/A	4%	8%	11%
Reduction in energy use relative to 1992 baseline (%)	24.5%	N/A	N/A	N/A

D13A13.01 GENERAL ADMINISTRATION (Continued)

Goal 2. Help individuals, businesses, local governments and non-profit organizations to use renewable energy, clean energy technologies, and energy efficiency.

Objective 2.1 To conduct effective technical training where 50 percent of attendees are implementing energy efficiency projects and upgrades within two years of the training.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Inputs: Number of technical training events held per year	4	1	4	5
Outputs: Number of people attending training events	43	17	105	100
Outcomes: Percent of attendees or technical training events				
implementing energy efficiency improvements in their				
organizations within 2 years of the training	38%	N/A	50%	50%
Quality: Average rating of events on a scale of				
1 to 4 where 4 is the best	3.65	N/A	3.75	3.75

Objective 2.2 To save or displace 450,000 million BTUs of fossil fuel energy in local government, schools and the residential, commercial and industrial sectors by June 31, 2005.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Inputs: Funds available for loans to local governments and				
non-profit organizations per year (\$millions)	\$1.0	\$1.0	\$1.0	\$1.0
Number of proposals submitted to the U.S. Department				
of Energy and other sources of funding	7	14	10	10
Outputs: Number of people attending events each year	227	168	500	500
Grants and federal funds secured for project				
design and development (\$)	*	\$422,800	\$350,000	\$350,000
Outcomes: Cumulative amount of energy saved through				
completed energy projects (million BTUs)	33,532	126,178	248,000	392,000

Goal 3. Encourage and support the use of alternative fuel vehicles (AFV).

Objective 3.1 By 2005, double total throughput of alternative fuels (combined) in Maryland from 2000 levels.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Inputs: Funding of alternative fuel programs per				
year (multi-year grants are allocated in the year				
the grant is received)	\$556,000	\$2,000,000	\$500,000	\$500,000
Total number of partners in Clean Cities programs	55	62	65	67
Outputs: Percent of fleet owners that are aware of alternative				
fuel options as measured through survey instruments	*	*	50%	60%
New AFV fueling stations installed	1	3	2	2
Outcomes: Gasoline/diesel gallon equivalents of alternative fuels used	*	422,434	550,000	600,000

D13A13.01 GENERAL ADMINISTRATION (Continued)

Goal 4. Protect Maryland environment through the efficient use of energy and reduction of energy related emissions.

Objective 4.1 Achieve a 10% reduction in emissions associated with State government buildings and facility management operations from 2000 levels by 2010.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Inputs: Estimated annual energy savings in State				
facilities (million BTUs)	325,000	357,900	611,000	679,700
Outcomes: SO2 emissions avoided from energy savings				
in State facilities (tons)	543	598	1,021	1,135
NOx emissions avoided from energy savings in				
State facilities (tons)	233	257	439	488
CO2 emissions avoided from energy savings in				
State facilities (tons)	64,581	71,118	121,412	135,063
Percent reduction in SO2 emissions from energy				
use in State facilities in 2000	3%	4%	6%	7%
Percent reduction in NOx emissions from energy use in				
State facilities in 2000	3%	4%	6%	7%
Percent reduction in CO2 emissions from energy use in				
State facilities in 2000	3%	4%	6%	7%

Goal 5. Ensure reliable energy supply throughout Maryland.

Objective 5.1 To meet 100 percent of the requirements to cope with an energy supply or delivery emergency by having the data necessary to advise the Governor if a State of emergency exists and to recommend actions, and to advise the State Department of Transportation if trucking restrictions need to be waived for fuel delivery.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outputs: Number of weeks of data collected for				
propane & heating oil (only in winter months)	26	24	24	24
Outcomes: Percent of weeks where required energy data				
is delivered on time and accurately	*	84%	90%	90%
Quality: Number of times where data has to be revised or corrected	*	4	2	2

D13A13.01 GENERAL ADMINISTRATION

Number of Contractual Positions 1.00 2.00 1.	Appropriation Statement:	2002 Actual	2003 Appropriation	2004 Allowance
01 Salaries, Wages and Fringe Benefits	Number of Authorized Positions	20.00	20.00	20.00
02 Technical and Special Fees	Number of Contractual Positions	1.00	2.00	1.00
02 Technical and Special Fees	01 Salaries, Wages and Fringe Benefits	1,350,556	1,359,922	1,386,363
03 Communication		65.189	31.421	67,962
1 Travel				
100 100		,	· · · · · · · · · · · · · · · · · · ·	33,599
97 Motor Vehicle Operation and Maintenance 2.438 2,625 22,5 98 Contractual Services 738,743 363,180 591,6 99 Supplies and Materials 11,682 6,800 8,3 10 Equipment—Replacement 13,266 4,095 4,9 11 Equipment—Additional 4,288 1,700 12 Grants, Subsidies and Contributions 72,786 33,381 42,6 13 Fixed Charges 115,820 119,445 119,44 Total Operating Expenses 1,027,062 876,605 860,3 Total Expenditure 2,442,807 2,267,948 2,314,7 Total General Fund Appropriation 431,200 478,074 418,77 Less: General Fund Expenditure 405,896 478,074 418,77 Special Fund Expenditure 872,837 997,575 1,029,5 Federal Fund Expenditure 83,569 86,790 99,44 Total Expenditure 2,442,807 2,267,948 2,314,70 Special Fund Income: D13301 Community Energy Loan Program (CELP) 74,468 87,575 69,5 D13302 Energy Overcharge Restitution Trust Fund (EQRITF) 569,038 630,000 280,00 D13303 Environmental Trust Funds 203,095 250,000	* * * * * * * * * * * * * * * * * * * *	· ·		12,000
08 Contractual Services 738,743 632,180 591,60 09 Supplies and Materials 11,682 6,6800 8,3 05 Equipment—Replacement 13,826 4,095 4,9 15 Equipment—Additional 4,288 1,700 12 Grants, Subsidies and Contributions 72,786 33,381 42,6 13 Fixed Charges 115,820 119,445 119,44 Total Operating Expenses 1,027,062 876,605 866,33 Total Expenditure 2,442,807 2,267,948 2,314,70 Total General Fund Appropriation 431,200 478,074 Less: General Fund Appropriation 25,304 Net General Fund Expenditure 405,896 478,074 418,77 Special Fund Expenditure 405,896 478,074 418,77 Special Fund Expenditure 872,857 997,575 1,029,5 Federal Fund Expenditure 835,569 86,790 767,0 Reimbursuble Fund Expenditure 835,569 86,790 799,41 Total Expenditure 2,442,807 2,267,948 2,314,70 Special Fund Income: 2,442,807 2,267,948 2,314,70 Special Fund Income: 569,038 630,000 680,00 D13301 Community Energy Loan Program (CELP) 74,468 87,575 69,5 D13302 Energy Overcharge Restitution Trust Fund (EORITF) 569,038 630,000 250,00 D13303 Environmental Trust Funds 203,095 250,000 250,00 D13304 State Agency Loan Program (SALP) 26,256 30,000 30,00 Total 872,857 997,575 1,029,51 Federal Fund Income: 81041 State Energy Conservation 661,068 675,509 737,01 Rind Income: 81041 State Energy Conservation 661,068 675,509 737,01 State Energy Program Special Projects 175,221 66,600 30,00				22,695
10 Equipment—Replacement				591,638
11 Equipment—Additional. 4.288 1,700 12 Grants, Subsidies and Contributions. 72,786 33,381 42,6 13 Fixed Charges. 115,820 119,445 119,4 Total Operating Expenses. 1,027,062 876,605 860,3 Total Expenditure. 2,442,807 2,267,948 2,314,7 Total General Fund Appropriation. 431,200 478,074 Less: General Fund Reversion/Reduction. 25,304 Net General Fund Expenditure 405,896 478,074 418,7 Special Fund Expenditure 405,896 478,074 418,7 Special Fund Expenditure 1,080,485 705,509 767,0 Reimbursable Fund Expenditure. 83,569 86,790 99,4 Total Expenditure 2,442,807 2,267,948 2,314,7 Special Fund Income: 2,442,807 2,267,948 2,314,7 Special Fund Income: 74,468 87,575 69,5 D13301 Community Energy Loan Program (CELP). 74,468 87,575 69,5 D13302 Energy Overcharge Restitution Trust Fund (EORTF). 569,038 630,000 280,00 D13303 Environmental Trust Funds. 203,095 250,000 250,000 D13304 State Agency Loan Program (SALP) 26,256 30,000 30,00 Total 872,857 997,575 1,029,51 Federal Fund Income: 81,041 State Energy Conservation. 661,068 675,509 737,01 AAD13 Coalition of Northeast Governors 20,000 20,000 20,000 81,090 State Heating Oil and Propane Program 10,000 10,000 81,117 Energy Efficiency and Renewable Energy Information Dissemination, Outreach, Training and Technical Analysis/Asistance 140,196 175,221 66,606 Surveys, Studies, Investigations and Special Purpose Grants 74,000 10,000	09 Supplies and Materials	11,682	6,800	8,300
12 Grants, Subsidies and Contributions. 72,786 33,381 42,6 13 Fixed Charges 115,820 119,445 119,445 Total Operating Expenses 1,027,062 876,605 860,3 Total Expenditure 2,442,807 2,267,948 2,314,70 Total General Fund Appropriation. 431,200 478,074 Less: General Fund Reversion/Reduction. 25,304 Net General Fund Expenditure 405,896 478,074 418,77 Special Fund Expenditure 872,857 997,575 1,029,5 Federal Fund Expenditure 83,569 86,790 99,40 Total Expenditure 2,442,807 2,267,948 2,314,70 Special Fund Income: 74,468 87,575 69,5 D13302 Energy Overcharge Restitution Trust Fund (EORTF) 569,038 630,000 680,000 D1303 Environmental Trust Funds 203,095 250,000 250,000 D13304 State Agency Loan Program (CELP) 26,256 30,000 30,00 Total 872,857 997,575 1,029,51 Federal Fund Income: 81,041 State Energy Conservation 661,068 675,509 737,01 AA,D13 Coalition of Northeast Governors 20,000 20,000 20,000 S1,000 State Heating Oil and Propane Program 10,000 10,000 10,000 S1,117 Energy Efficiency and Renewable Energy Information Dissemination, Outreach, Training and Technical Analysis/Asistance 140,196 81,119 State Energy Program Special Projects 175,221 66,606 Surveys, Studies, Investigations and Special Purpose Grants 74,000	10 Equipment—Replacement		4,095	4,994
13 Fixed Charges			*	
Total Operating Expenses				42,616
Total Expenditure	13 Fixed Charges	115,820	119,445	119,498
Total General Fund Appropriation 25,304	Total Operating Expenses	1,027,062	876,605	860,380
Less: General Fund Reversion/Reduction 25,304 Net General Fund Expenditure 405,896 478,074 418,77 Special Fund Expenditure 1,080,485 705,509 767,0 Reimbursable Fund Expenditure 83,569 86,790 99,44 Total Expenditure 2,442,807 2,267,948 2,314,76 Special Fund Income:	Total Expenditure	2,442,807	2,267,948	2,314,705
Less: General Fund Reversion/Reduction 25,304 Net General Fund Expenditure 405,896 478,074 418,77 Special Fund Expenditure 1,080,485 705,509 767,0 Reimbursable Fund Expenditure 1,080,485 705,509 767,0 Reimbursable Fund Expenditure 83,569 86,790 99,44 Total Expenditure 2,442,807 2,267,948 2,314,76 Special Fund Income: D13301 Community Energy Loan Program (CELP) 74,468 87,575 69,5 D13302 Energy Overcharge Restitution Trust Fund (EORTF) 569,038 630,000 680,000 D13303 Environmental Trust Funds 203,095 250,000 250,000 D13304 State Agency Loan Program (SALP) 26,256 30,000 30,000 Total 872,857 997,575 1,029,51 Federal Fund Income: 81,041 State Energy Conservation 661,068 675,509 737,01 AA.D13 Coalition of Northeast Governors 20,000 20,000 20,000 81,199 State Heating Oil and Propane Program 10,000 10,000 10,000 81,117 Energy Efficiency and Renewable Energy Information Dissemination, Outreach, Training and Technical Analysis/Asistance 140,196 81,119 State Energy Program Special Projects 175,221 66,606 Surveys, Studies, Investigations and Special Purpose Grants 74,000 Total 1,080,485 705,509 767,01 Reimbursable Fund Income:	Total General Fund Appropriation	431,200	478,074	
Special Fund Expenditure		25,304		
Federal Fund Expenditure	Net General Fund Expenditure	405,896	478,074	418,771
Reimbursable Fund Expenditure 83,569 86,790 99,44 Total Expenditure 2,442,807 2,267,948 2,314,70 Special Fund Income:	Special Fund Expenditure	872,857	997,575	1,029,513
Special Fund Income: D13301 Community Energy Loan Program (CELP)			•	767,016
Special Fund Income: D13301 Community Energy Loan Program (CELP)	Reimbursable Fund Expenditure	83,569	86,790	99,405
D13301 Community Energy Loan Program (CELP)	Total Expenditure	2,442,807	2,267,948	2,314,705
D13302 Energy Overcharge Restitution Trust Fund (EORTF)		71.150	00.505	60.710
D13303 Environmental Trust Funds 203,095 250,000 250,000 30,000 30,000 30,000 30,000 30,000 26,256 30,000	D13302 Energy Overcharge Restitution Trust Fund	,		69,513
D13304 State Agency Loan Program (SALP) 26,256 30,000 30,000 30,000 Total 872,857 997,575 1,029,51				680,000
Total			the state of the s	
State Fund Income: 81.041 State Energy Conservation				
81.041 State Energy Conservation 661,068 675,509 737,01 AA.D13 Coalition of Northeast Governors 20,000 20,000 20,000 81.090 State Heating Oil and Propane Program 10,000 10,000 10,000 81.117 Energy Efficiency and Renewable Energy Information Dissemination, Outreach, Training and Technical Analysis/Asistance 140,196 81.119 State Energy Program Special Projects 175,221 66.606 Surveys, Studies, Investigations and Special Purpose Grants 74,000 Total 1,080,485 705,509 767,01 Reimbursable Fund Income:	Total	872,857	997,575	1,029,513
AA.D13 Coalition of Northeast Governors	Federal Fund Income:			
81.090 State Heating Oil and Propane Program	81.041 State Energy Conservation	661,068	675,509	737,016
81.117 Energy Efficiency and Renewable Energy Information Dissemination, Outreach, Training and Technical Analysis/Asistance	AA.D13 Coalition of Northeast Governors	20,000	20,000	20,000
mation Dissemination, Outreach, Training and Technical Analysis/Asistance		10,000	10,000	10,000
81.119 State Energy Program Special Projects				
81.119 State Energy Program Special Projects	Technical Analysis/Asistance	140,196		
Purpose Grants	81.119 State Energy Program Special Projects	175,221		
Total				
Reimbursable Fund Income:	Purpose Grants			
	Total	1,080,485	705,509	767,016
	D. L. and Frankling			
NOUTHOU DEDUCTION OF PARTIE ACSOURCES	K00A01 Department of Natural Resources	83,569	86,790	99,405

D13A13.02 COMMUNITY ENERGY LOAN PROGRAM-CAPITAL APPROPRIATION

Program Description:

The Community Energy Loan Program (CELP) is a self-sustaining program which provides financial assistance in the form of loans to schools, local governments, and non-profit organizations. Loans made through these programs are for the purpose of making energy conservation improvements.

Appropriation Statement:	2002 Actual	2003 Appropriation	2004 Allowance
14 Land and Structures	1,000,000	1,000,000	1,000,000
Total Operating Expenses	1,000,000	1,000,000	1,000,000
Total Expenditure	1,000,000	1,000,000	1,000,000

 Special Fund Income:
 1,000,000
 1,000,000
 1,000,000

 Special Fund Income:
 013301 Community Energy Loan Program (CELP)
 1,000,000
 1,000,000
 1,000,000

D13A13.03 STATE AGENCY LOAN PROGRAM-CAPITAL APPROPRIATION

Program Description:

The State Agency Program Loan Program (SALP) is a self-sustaining program which provides financial assistance in the form of loans to state agencies. Loans made through these programs are for the purpose of making energy conservation improvements.

Appropriation Statement:

•	2002 Actual	2003 Appropriation	2004 Allowance
14 Land and Structures	1,000,000	1,000,000	1,000,000
Total Operating Expenses	1,000,000	1,000,000	1,000,000
Total Expenditure	1,000,000	1,000,000	1,000,000
Special Fund Expenditure	1,000,000	1,000,000	1,000,000
Special Fund Income: D13304 State Agency Loan Program (SALP)	1,000,000	1,000,000	1,000,000

D14A14.01 OFFICE FOR CHILDREN, YOUTH, AND FAMILIES

MISSION

The Governor's Office for Children, Youth, and Families advances the health, safety, and well-being of Maryland's children and youth, in partnership with families and communities.

To accomplish this, we:

- engage parents, citizens, government, service agencies, and providers, and marshal support, to improve the health, safety, education, and well-being of Maryland's children and youth;
- oversee policy, develop direction for, and coordinate State and local efforts to achieve improved results for Maryland's children and youth, including developing an annual children's budget;
- lead collaborative State and local reform efforts to implement a comprehensive, integrated, and effective system of services for children and families;
- evaluate programs operated by public and private service providers, and other programs affecting children and families; and,
- provide an administrative home for interagency initiatives, councils, and commissions, and administrative support to the Maryland Partnership for Children, Youth, and Families and the Subcabinet for Children, Youth, and Families.

Our success is best measured by the results achieved for children and families.

We strive to make Maryland a great place to raise children. We build on the capacity of families and communities to nurture and care for their children. We believe parents and local communities can best determine the strategies that will meet their children's needs. We value our role as partners, catalysts, facilitators, and collaborators in promoting child-centered, family-focused, and culturally competent services.

VISION

Maryland children and families will thrive in their homes and communities.

MARYLAND PARTNERSHIP FOR CHILDREN, YOUTH, AND FAMILIES

MARYLAND'S RESULTS FOR CHILD WELL-BEING

Result 1. Maryland's babies will be born healthy.

1998	1999	2000	2001
Actual	Actual	Actual	Actual
8.6	8.3	7.4	7.9
8.7%	9.1%	8.7%	9.0%
1.1	0.9	0.9	N/A
42.8	42.5	41.2	N/A
	8.6 8.7% 1.1	Actual Actual 8.6 8.3 8.7% 9.1% 1.1 0.9	Actual Actual Actual 8.6 8.3 7.4 8.7% 9.1% 8.7% 1.1 0.9 0.9

Note: N/A - items will not be complete until the US Census releases 2001 estimates

D14A14.01 OFFICE FOR CHILDREN, YOUTH, AND FAMILIES (Continued)

Result 2. Maryland's children and youth will be healthy.

	1997	1998	1999	2000
Performance Measures	Actual	Actual	Actual	Actual
Outcomes: The percent of children fully immunized by age two				
(survey calendar year)	82%	79%	81%	80%
The rate of child injuries due to accidents that require inpatient				
hospitalization (per 1,000 children, calendar year)	4.3	3.4	4.0	3.8
The rate of child injuries due to attempted homicide that require				
inpatient hospitalization (per 1,000 children, calendar year)	0.4	0.4	0.3	0.3
The rate of child injuries due to attempted suicide that require				
inpatient hospitalization (per 1,000 children, calendar year)	0.3	0.3	0.3	0.3
The rate of <i>deaths</i> occurring to children between 1 and 19				
years of age (per 100,000 children, calendar year)	36.3	34.7	36.0	32.7
	1994	1996	1998	2001
	Actual	Actual	Actual	Actual
The percent of public school children who report using tobacco	Actual	Actual	Actual	Actual
within the last 30 days (academic year)				
6 th grade	5.4%	4.6%	4.2%	2.5%
8 th grade	20.8%	17.0%	14.8%	10.6%
10 th grade	26.7%	25.1%	23.9%	16.6%
12 th grade	29.9%	32.0%	28.6%	25.5%
The percent of public school children who report using <i>alcohol</i>	29.970	32.070	20.070	23.370
within the last 30 days (academic year)				
6 th grade	10.4%	7.9%	9.1%	6.3%
8 th grade	31.0%	27.1%	26.6%	22.8%
10 th grade	45.0%	43.7%	42.9%	35.9%
12 th grade	53.3%	52.4%	48.4%	47.5%
The percent of public school children who report using marijuana	20.070	22	, .	17.570
within the last 30 days (academic year)				
6 th grade	1.8%	1.8%	1.8%	1.0%
8 th grade	13.0%	11.6%	10.0%	10.6%
10 th grade	22.8%	22.4%	22.7%	19.8%
6 th grade 8 th grade 10 th grade 12 th grade	25.3%	27.4%	24.2%	22.7%
The percent of public school children who report using heroin				
within the last 30 days (academic year)				
6 th grade 8 th grade	0.6%	0.4%	0.7%	0.3%
8 th grade	2.0%	1.6%	1.8%	1.1%
10 th grade	1.0%	1.5%	2.2%	1.1%
12 th grade	1.3%	1.6%	1.1%	0.9%
The percent of public school children who report using <i>crack</i>				
within the last 30 days (academic year)				
6 th grade	0.6%	0.5%	0.8%	0.6%
8 th grade	2.4%	2.0%	2.3%	1.5%
10 th grade	1.7%	1.8%	3.3%	1.8%
12 th grade	1.9%	2.0%	1.9%	1.3%

D14A14.01 OFFICE FOR CHILDREN, YOUTH, AND FAMILIES (Continued)

Des Comment of Management	1994	1996	1998	2001
Performance Measures The percent of public school children who report using LSD	Actual	Actual	Actual	Actual
within the last 30 days (academic year)				
6 th grade	0.7%	0.8%	0.8%	0.6%
8 th grade	4.2%	2.9%	2.6%	2.2%
10 th grade	7.5%	5.8%	5.0%	2.2% 3.7%
12 th grade	6.9%	5.6%	4.8%	3.7% 3.7%
12 grade	0.970	3.070	4.070	3.170
Result 3. Maryland's children will enter school ready to learn.				
·	1997	1998	1999	2000
Performance Measures	Actual	Actual	Actual	Actual
Outcomes: The percent of children, ages 2 – 4, enrolled in preschool				
(academic year)	27.6%	28.2%	29.4%	29.4%
The percent of children, under 3 years old, enrolled in Maryland				
Infants and Toddlers program (academic year)	3.2%	3.4%	3.5%	3.8%
The percent of 4 year old children enrolled in Maryland Early				
Extended Education Program /EEEP (academic year)	13.6%	15.2%	15.6%	15.2%
The percent of eligible children, ages 3 – 4, enrolled in Head Start				
(academic year)	50.3%	53.5%	54.3%	56.6%
Result 4. Maryland's children and youth will be successful in school.				
The state of the s	1998	1999	2000	2001
Performance Measures	Actual	Actual	Actual	Actual
Outcomes: The percent of children absent more than 20 days from				
school annually (academic year)	12.9%	13.7%	12.3%	12.3%
The percent of 11 th grade students demonstrating basic skills				
(academic year)	91.3%	92.2%	94.9%	93.4%
The percent of children scoring satisfactory or above in the reading				
portion of the MSPAP (academic year)				
3 rd grade 36.5%	41.6%	41.2%	39.2%	
5 th grade	40.4%	41.4%	44.6%	44.6%
8 th grade	25.5%	25.3%	26.8%	26.6%
The percent of children scoring satisfactory or above in the writing				
portion of the MSPAP (academic year)				
3 rd grade 48.1%	46.9%	47.1%	49.5%	
5 th grade	42.0%	38.6%	41.8%	42.7%
8 th grade	43.5%	46.0%	51.8%	50.1%
The percent of children scoring satisfactory or above in the language is	use			
portion of the MSPAP (academic year)				
3 rd grade 46.5%	49.4%	46.8%	47.0%	
5 th grade	51.4%	51.0%	54.0%	52.7%
8 th grade	47.8%	46.1%	47.6%	46.3%
The percent of children scoring satisfactory or above in the mathemati	cs			
portion of the MSPAP (academic year)				
3 rd grade 37.8%	41.6%	38.9%	40.1%	
5 th grade	47.9%	46.2%	46.7%	42.6%
8 th grade	47.4%	49.0%	50.4%	47.0%

D14A14.01 OFFICE FOR CHILDREN, YOUTH, AND FAMILIES (Continued)

	1998	1999	2000	2001
Performance Measures	Actual	Actual	Actual	Actual
The percent of children scoring satisfactory or above in the <i>science</i>				
portion of the MSPAP (academic year)	26.00	20.40	20.70	40.10
3 rd grade	36.0%	39.4%	38.7%	40.1%
5 th grade	51.6%	51.7%	50.1%	49.4%
8 th grade	48.7%	51.0%	51.2%	52.2%
The percent of children scoring satisfactory or above in the <i>social</i> studies portion of the MSPAP (academic year)				
3 rd grade	36.8%	41.0%	41.5%	41.1%
5 th grade	43.8%	43.7%	44.5%	43.6%
8 th grade	42.3%	44.2%	48.3%	46.5%
Result 5. Maryland's youth will complete school.				
	1998	1999	2000	2001
Performance Measures	Actual	Actual	Actual	Actual
Outcomes: The percent of children in grades 9 through 12 who				
drop out of school in an academic year	4.1%	4.2%	3.9%	3.9%
The percent of public high school graduates who complete minimum				
course requirements needed to enter the University System of				
Maryland (academic year)	57.6%	58.3%	57.7%	57.8%
The percent of public high school graduates who complete minimum				
career and technology program requirements (academic year)	14.2%	14.3%	14.2%	14.6%
The percent of persons over 25 without a high school diploma or				
equivalent (Census Current Population Reports, calendar year)	15.3%	15.3%	14.3%	N/A
The percent of children with serious emotional disturbances				
who graduate/complete high school (academic year)	54.4%	61.2%	61.6%	55.3%
Note: N/A - not yet available from the US Census.				
Result 6. Maryland's children and youth are safe in their families and communities				
	1998	1999	2000	2001
Performance Measures	Actual	Actual	Actual	Actual
Outcomes: The rate of investigations of child abuse or neglect ruled as				
indicated or unsubstantiated (per 1,000 investigations)	12.3	12.6	12.1	11.8
The rate of clients receiving domestic violence services through				
community-based programs funded by the Department of				
Human Resources (per 100,000 households)	342	312	503	488
The rate of injury-related deaths due to accidents to children and youth				
between 0 and 19 years of age (per 100,000 children, calendar yea	r) 11.0	10.8	12.1	9.7
The rate of injury-related deaths due to homicides to children and youth	h			
between 0 and 19 years of age (per 100,000 children, calendar yea	r) 8.0	8.6	7.5	5.8
The rate of injury-related deaths due to suicides to children and youth				
between 0 and 19 years of age (per 100,000 children, calendar yea	r) 1.6	1.8	2.1	2.3
The violent offense arrest rate for youths between 10 and 14 years				
of age (per 100,000 children, calendar year)	355	308	300	307

D14A14.01 OFFICE FOR CHILDREN, YOUTH, AND FAMILIES (Continued)

	1997	1998	1999	2000
Performance Measures	Actual	Actual	Actual	Actual
The non-violent offense arrest rate for youths between 10 and 14 year	'S			
of age (per 100,000 children, calendar year)	1,599	1,370	1,235	1,204
The violent offense arrest rate for youths between 15 and 17 years				
of age (per 100,000 children, calendar year)	1,177	929	879	912
The non-violent offense arrest rate for youths between 15 and 17 year	s			
of age (per 100,000 children, calendar year)	4,317	3,899	3,373	3,404
Result 7. Maryland's families will be stable and economically independent.				
	1997	1998	1999	2000
Performance Measures	Actual	Actual	Actual	Actual
Outcomes: The percent of children and youth (0–17) living				
in poverty (calendar year)	13.4%	6.9%	6.5%	6.6%
The percent of all households headed by a single parent				
(calendar year)	26%	27%	28%	27%
	1998	1999	2000	2001
	Actual	Actual	Actual	Actual
Outputs (Indicators): The rate of children placed in out-of-home care				
(per 1,000 children)	12.1	11.2	11.2	10.3
The percent of children in foster care who enter into				
permanent care status	68%	76%	79%	79%
The rate of adults and children receiving homeless services				
in Maryland (per 100,000 adults and children)	807	928	980	N/A

Result 8. Maryland's communities support family life.

Indicators under development.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Maryland's babies will be born healthy.

Objective 1.1 By calendar year 2004, the infant mortality rate for children born to African-American mothers will not exceed 13.2 per 1,000 live births.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outcomes: The infant mortality rate for African-American mothers				
(per 1,000 live births, calendar year)	13.4	N/A	13.2	13.2
The infant mortality rate for white mothers				
(per 1,000 live births, calendar year)	5.5	N/A	5.3	5.3
The infant mortality ratio between African-American				
and white mothers (calendar year)	2.4	N/A	2.5	2.5

Note: N/A – Data not available at this time.

D14A14.01 OFFICE FOR CHILDREN, YOUTH, AND FAMILIES (Continued)

Objective 1.2 During 2004, the infant mortality rate (per 1,000 live births) for children participating in Healthy Families home visiting programs will be less than the Maryland state rate. [Note: Healthy Families participants are a substantially higher risk population than the total State.]

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: The rate of deaths occurring to infants under 1 year of age				
(per 1,000 live births, calendar year)	7.9	N/A	7.5	7.5
Output: Number of families participating in Healthy Family home				
visiting programs	1,117	1,556	1,200	1,200
Outcome: The infant mortality rate for children participating in Healthy				
Family home visiting programs (per 1,000 live births)	3.2	1.4	< 5.0	< 5.0

Objective 1.3 By calendar year 2004, the percentage of babies born at low birth weight (weighing less than 2,500 grams, about 5.5 pounds) to African-American mothers will be less than 13%.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outcomes: The percentage of low birth weight babies				
born to African-American mothers (calendar year)	13.0%	N/A	12.9%	12.9%
The percentage of low birth weight babies				
born to white mothers (calendar year)	7.1%	N/A	7.0%	7.0%
The low birth weight ratio between				
African-American and white mothers (calendar year)	1.8	N/A	1.8	1.8

Objective 1.4 During fiscal year 2004, at least 90% of mothers who participate in Healthy Families home visiting programs within the first 2 trimesters of pregnancy will deliver newborns weighing 2,500 grams or more.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of mothers participating in Healthy Families home				
visiting programs within the first two trimesters of pregnancy	336	377	380	380
and who gave birth during services				
Outcome: Percent (number) of these mothers who deliver newborns				
weighing 2,500 grams or more	91%	92%	≥90%	≥90%

Goal 2. Maryland's children and youth will be healthy.

Objective 2.1 During fiscal year 2004, at least 90% of the children participating in Healthy Families home visiting programs will be current with immunizations through age 2.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Percent (number) of children who participate in Healthy				
Families home visiting programs who are current with				
immunizations through age 2	96%	90%	≥90%	≥90%

Note: N/A – Data not available at this time.

D14A14.01 OFFICE FOR CHILDREN, YOUTH, AND FAMILIES (Continued)

Objective 2.2 During Federal fiscal year 2004, at least 98% of the children participating in Head Start programs will be fully immunized by age 2.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Percent of children who participate in Head Start programs				
who are fully immunized by age 2 (federal fiscal year)	99.7%	N/A	99.7%	99.7%

Objective 2.3 During federal fiscal year 2004, at least 98% of the children participating in Head Start programs will have received all recommended well-child visits within the preceding 12 months.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Percent of children who participate in Head Start				
programs who received all recommended well-child visits				
within the preceding 12 months (federal fiscal year)	99.2%	N/A	99.2%	99.2%

Objective 2.4 During academic year 2004, at least 26% of schools identified as serving a high-need population will have a school-based health center.

	2001	2002	2003	2004
Performance Measures*	Actual	Actual	Estimated	Estimated
Outputs: Number of school-based health centers in Maryland				
(academic year)	62	61	61	61
Percent of students in schools with school-based health centers				
who were enrolled with the center (academic year)	40%	67%	67%	67%
Total visits by school children to school-based health centers				
(academic year)	65,031	62,805	63,000	63,000
Number of elementary school children who visited the				
school-based health center at least once				
(academic year)	4,935	4,578	4,600	4,600
Number of middle school children who visited the school-based				
health center at least once (academic year)	3,331	3,643	3,600	3,600
Number of high school children who visited the school-based				
health center at least once (academic year)	8,114	8,401	8,400	8,400
Efficiency: Percent of children enrolled in school-based health centers				
who visited the school-based health center at least once				
(academic year)	60.5%	54.2%	54%	54%
Outcome: Percent of schools identified as serving a high-need				
population that have a school-based health center	25.8%	25.8%	26%	26%

D14A14.01 OFFICE FOR CHILDREN, YOUTH, AND FAMILIES (Continued)

Goal 3. Maryland's children and youth are safe in their families and communities.

Objective 3.1 During fiscal years 2003 and 2004, the percent of children receiving family preservation services who do not enter out-of-home care within 12 months of the close of service will exceed fiscal year 2001 levels.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Children in out-of-home placements (Note: total place-				
ments reported by Subcabinet agencies, includes some				
duplication)	28,833	28,540	29,000	29,000
Rate of entry into out-of-home placements (per 1,000 children)	10.3	10.8	10.5	10.5
Number of children newly served by Interagency Family				
Preservation Services	3,213	3,198	3,200	3,200
Outcome: Percent of children receiving DHR in-home family				
services who do not enter out-of-home care within 12 months				
of the close of service	92.0%	93%	>92.0%	>92.0%
Percent of children receiving Interagency Family Preservation				
Services who do not enter out-of-home care within 12 months				
of the close of service	88.0%	88%	>88.0%	>88.0%

Objective 3.2 During fiscal year 2004, reduce the percent of families receiving family preservation services that have an indicated finding of child abuse or neglect while receiving services to 4% or less for DHR family preservation programs and Interagency Family Preservation programs.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Percent of families receiving DHR in-home family				
services that had an indicated finding of child abuse or				
neglect (based on a Child Protective Services investigation)				
while receiving service	5.1%	3.6%	<4.0%	<4.0%
Percent of families receiving Interagency Family Preservation				
Services that had an indicated finding of child abuse or				
neglect (based on a Child Protective Services investigation)				
while receiving service	4.1%	3.8%	<4.0%	<4.0%

Objective 3.3 During fiscal year 2003, reduce the percent of families receiving family preservation services that have an indicated finding of child abuse or neglect within one year following case closure to 10% or less for DHR family preservation programs and 9% or less for Interagency Family Preservation programs.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Percent of families who received DHR in-home family				
services that had an indicated finding of child abuse or				
neglect (based on a Child Protective Services investigation)				
within one year following case closure	9.9%	9.3%	<10.0%	<10.0%
Percent of families who received Interagency Family Preservation				
Services that had an indicated finding of child abuse or				
neglect (based on a Child Protective Services investigation)				
within one year following case closure	8.9%	8.2%	<9.0%	<9.0%

D14A14.01 OFFICE FOR CHILDREN, YOUTH, AND FAMILIES (Continued)

Objective 3.4 During fiscal year 2004 and thereafter, less than 100 children will require out-of-state placement.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of new entries into "out-of-state" placements	37	37	40	40
Outcome: Number of children in "out-of-state" placements	92	94	<100	<100
as of June 30				

Objective 3.5 During fiscal year 2004, less than 10% of families participating in Healthy Family home visiting programs will have indicated findings of child abuse or neglect.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Percent of Healthy Family home visiting households that				
are evaluated as adequate or better on parental safety				
knowledge and household environment (measured by the				
Home Safety Screen)	82%	86%	82%	82%
Outcome: Percent of families participating in Healthy Family home				
visiting programs who have indicated findings of child				
abuse or neglect	1%	2%	<10%	<10%

Goal 4. Marshal support to improve the health, safety, and well-being of Maryland's children and youth.

Objective 4.1 By fiscal year 2004, at least 90% of local Interagency Committees on Adolescent Pregnancy Prevention and Parenting (ICAPPP) will sponsor at least one program during Teen Pregnancy Month (May) and at least one training session for professionals during the fiscal year.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outputs: Number of calls received on Governor's Council on				
Adolescent Pregnancy Hotline	230	377	450	450
Number of parents and adolescents attending ICAPPP programs	19,605	7,311*	8,700	8,700
Number of professionals attending ICAPPP training	318	685	900	900
Percent (number) of participants who found GCAP's annual conferen	nce			
useful in their work	97%	93%	97%	97%
Outcomes: Percent of active ICAPPPs (n=24)	97%	100%	100%	100%

Note: * – In 2002 there was a change in definition limiting those counted to individuals who participated in a program and excluding those who had just received a pamphlet or brochure.

D14A14.01 OFFICE FOR CHILDREN, YOUTH, AND FAMILIES (Continued)

Goal 5. Lead collaborative State and local reform efforts to implement a comprehensive, integrated, and effective system of services for children and families.

Objective 5.1 During fiscal years 2003 and 2004, at least 55% of local management boards will achieve at least 75% of the incremental objectives set forth in their negotiated multi-year Community Partnership agreements or single year contracts.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Percent of State funding for children, youth, and families				
allocated to State agencies in areas identified by the Governor's				
Partnership for Children, Youth, and Families that was reviewed				
by the Subcabinet for Children, Youth, and Families as part of				
the budget process	100%	100%	100%	100%
Percent of State funding for children, youth, and families allocated to				
State agencies and reviewed by the Subcabinet for Children,				
Youth, and Families that follow effective practices as adopted				
by the Governor's Partnership for Children, Youth, and Families	*	*	*	*
Percent of funds allocated to programs approved by Local Manage-				
ment Boards that follow effective practices as adopted by the				
Governor's Partnership for Children, Youth, and Families	*	*	*	*
Percent of local management boards that have adopted a multi-year				
Local Plan for Children, Youth, and Families	29%	60%	75%	75%
Percent of local management boards with a signed, negotiated				
multi-year Community Partnership agreement in place	58%	70%	80%	80%
Outcome: Percent of local management boards that achieve at least 75%				
of the incremental objectives set forth in their negotiated multi-year	r			
Community Partnership agreements or single year contracts	N/A	55%	55%	70%

Goal 6. Support efforts of Local Management Boards, Local Coordinating Councils, Healthy Families programs, school-based health centers, Head Start and Early Head Start programs, and Interagency Committees on Adolescent Pregnancy Prevention and Parenting to better serve Maryland's children, youth, and families.

Objective 6.1 During fiscal year 2004, at least X% of directors of programs supported by OCYF initiatives, councils, or commissions will indicate that they are satisfied or well-satisfied with the leadership and support provided by OCYF.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Percent of directors of programs supported by OCYF-based				
initiatives, councils, or commissions who indicate that they are				
satisfied or well-satisfied with the leadership and support				
provided by OCYF	*	*	*	*

Note: * – New measure for which data is not available. N/A – Data not available at this time.

D14A14.01 OFFICE FOR CHILDREN, YOUTH AND FAMILIES

Appropriation Statement:			
	2002 Actual	2003 Appropriation	2004 Allowance
Number of Authorized Positions	47.00	48.00	47.00
Number of Contractual Positions	18.00	16.50	16.90
01 Salaries, Wages and Fringe Benefits	3,241,867	3,230,057	3,356,846
02 Technical and Special Fees	654,247	816,361	764,861
03 Communication	110,893	99,899	88,836
04 Travel	73,636	139,265	77,155
07 Motor Vehicle Operation and Maintenance	11,640	7,578	4,273
08 Contractual Services	1,868,839	1,764,983 60,877	1,685,143
09 Supplies and Materials	98,195 10,051	2,239	54,807 2.239
11 Equipment—Additional	103,415	18,383	14,633
12 Grants, Subsidies and Contributions	673,784	612,952	606,791
13 Fixed Charges	33,772	30,612	30,985
Total Operating Expenses	2,984,225	2,736,788	2,564,862
Total Expenditure	6,880,339	6,783,206	6,686,569
Total General Fund Appropriation	4,895,010 30,000	5,234,648	
Net General Fund Expenditure	4,865,010	5,234,648	5,150,403
Special Fund Expenditure	327,902	429,175	429,175
Federal Fund Expenditure	168,453	173,964	173,950
Reimbursable Fund Expenditure	1,518,974	945,419	933,041
Total Expenditure	6,880,339	6,783,206	6,686,569
Special Fund Income: D14301 Conference Fees - Child Abuse	82,158 44,957 75,302 125,485	104,175 55,000 60,000 210,000	104,175 55,000 60,000 210,000
Total	327,902	429,175	429,175
Federal Fund Income: 93.239 Policy Research and Evaluation Grants	23,069		
93.558 Temporary Assistance for Needy Families	145,384	48,964 125,000	48,950 125,000
Total	168,453	173,964	173,950
Reimbursable Fund Income: CA0006 Administrative Office of the Courts D15A05 Executive Department-Boards, Commissions and Offices	20,000 30,534		
D15A05 Executive Department-Boards, Commissions and	545 245	100 162	162 500
Offices	545,345 477,953	190,163 463,168	162,500 463,896
N00B00 DHR-Social Services Administration	19,763	38,100	38,828
R00A02 Aid to Education	7,500	7,500	7,500
R00A04 Subcabinet Fund	202,717	195,888	208,989
V00D01 Department of Juvenile Justice	215,162	50,600	51,328
Total	1,518,974	945,419	933,041

D15A05.01 SURVEY COMMISSIONS

PROGRAM DESCRIPTION

The Survey Commission program provides funds for special commissions appointed to investigate and make recommendations concerning problems affecting the administration and welfare of the State, as well as other on-going non-departmental programs. The following commissions were active during the most recently completed fiscal year.

Survey Commission	Authorization	Fiscal Year 2002 Expenditures
Commission on State Debt	Chap. 43, Acts of 1978	52
Executive Department Technology/Affiliated Initiatives		90,993
Judicial Nominating Commission	Executive Order 01.01.1999.08	38,871
Re-Districting Advisory Committee		1,629
Southern Regional Education Board	Chap. 282, Acts of 1949	10,387
State Publications Depository	Joint Resolution	8,667
Office of Deaf and Hard of Hearing Advisory Council		5,670
TOTAL		\$156.269

	2002 Actual	2003 Appropriation	2004 Allowance
Total Number of Authorized Positions	79.60	79.00	79.00
Total Number of Contractual Positions	20.20	21.90	20.90
Salaries, Wages and Fringe Benefits	4,759,905 1,625,105 52,698,428	4,812,722 1,684,329 50,661,947	4,922,604 1,468,508 48,545,054
Total General Fund Appropriation	11,078,904 375,421	10,798,015	
Net General Fund Expenditure Special Fund Expenditure Federal Fund Expenditure Reimbursable Fund Expenditure	10,703,483 1,846,881 45,633,059 900,015	10,798,015 1,791,273 43,835,157 734,553	10,730,940 2,059,727 41,629,997 515,502
Total Expenditure	59,083,438	57,158,998	54,936,166

D15A05.01 SURVEY COMMISSIONS

Appropriation Statement:

	2002 Actual	2003 Appropriation	2004 Allowance
08 Contractual Services	80,397 75,873	95,667 37,923	156,270
Total Operating Expenses	156,270	133,590	156,270
Total Expenditure	156,270	133,590	156,270
Total General Fund Appropriation	275,874 119,604	133,590	
Net General Fund Expenditure	156,270	133,590	156,270

D15A05.03 OFFICE OF MINORITY AFFAIRS

PROGRAM DESCRIPTION

The Governor's Office of Minority Affairs (OMA) promotes and coordinates the plans, programs, and operations of State government that promote or otherwise affect the establishment, preservation, and strengthening of minority business enterprises as well as evaluates the impact of public issues and government-sponsored programs on minority communities, and advises the Governor on methods for providing positive impact and greater benefits to minority communities.

MISSION

To facilitate Maryland's Minority Business Enterprise (MBE) activities through the coordination and promotion of government programs aimed at strengthening and preserving minority business firms. The Governor's Office of Minority Affairs is responsible for providing the managerial and organizational framework for units of State government to plan and carry out projects that are intended to overcome the special problems of minority business enterprise initiatives. This office also encourages the private sector and local municipalities to aggressively pursue minority businesses. In addition, the Governor's Office of Minority Affairs advises the Governor on key issues affecting minority citizens including employment, education, health and other such matters.

VISION

To achieve a marketplace where minority-owned firms will not be subject to discrimination and where these businesses will get a fair share of private and public contracts.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Strengthen and sustain existing relationships as well as establish new relationships between state departments/agencies and minority business enterprises (MBEs).

Objective 1.1 To increase by 8 the number of state departments/agencies meeting or exceeding the established MBE goal by 2003.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of state departments/agencies reporting	75	75	75	75
Outcome: Number of state departments/agencies meeting or				
exceeding 14% goal	39	N/A	N/A	N/A
Outcome: Number of state departments/agencies providing 10% to				
14% of contracts to MBE firms based on 14% goal	14	N/A	N/A	N/A
Outcome: Number of state departments/agencies exceeding 25% goal	18	*	23	26
Outcome: Number of state departments/agencies providing 20% to				
25% of contracts to MBE firms based on 25% goal	9	*	16	17
Outcome: Number of state departments/agencies that decreased in				
MBE % compared to 1999 but still meet or exceeded 14% goal	14	N/A	N/A	N/A

Note: N/A – Not applicable.

* - Data not yet available.

¹ State departments and agencies are not required to report MBE dollar and contract figures until Fall of 2002. The MBE participation goal of 14% was increased to 25% and will remain at 25% for FY 2004.

D15A05.03 OFFICE OF MINORITY AFFAIRS (Continued)

Goal 2. Increase the number of MBEs that compete for State contracts.

Objective 2.1 To conduct at least 3 outreach activities tailored to meet the needs of State departments/agencies not meeting MBE goals by 2003.

	2001	2002^{1}	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Average number of outreach activities involving public				
agencies and private entities	45	50	50	50
Output: Average number of outreach activities tailored to meet the				
needs of state department/agencies not meeting MBE goal	1	1	3	4
Outcome: Number of state departments/agencies not meeting 14% goa	ıl 36	N/A	N/A	N/A
Outcome: Number of state departments/agencies not meeting 25% goa	ıl 57	*	44	42
Outcome: Number of state departments/agencies providing less than				
10% of contracts to MBEs	22	*	4	0
Outcome: Number of state departments/agencies providing 10% -14%				
of contracts to MBEs	14	*	30	34

Objective 2.2 To increase by 5% the number of MBEs doing business with the State as a result of outreach activities by 2003.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Number of MBE receiving certification per year	316	286	355	330
Outcome: Total number of certified MBEs	2,625	2,813	2,756	2,953
Outcome: Number of contracts awarded to MBEs	27,208	*	28,453	29,876

Note: N/A – Not applicable * Data not yet available

¹ State departments and agencies are not required to report MBE dollar and contract figures until Fall of 2002. The MBE participation goal of 14% was increased to 25% in Fy 2003 and will remain at 25% for FY 2004.

D15A05.03 OFFICE OF MINORITY AFFAIRS

Appropriation Statement:

Appropriation Statement	2002 Actual	2003 Appropriation	2004 Allowance
Number of Authorized Positions	3.00	3.00	3.00
01 Salaries, Wages and Fringe Benefits	210,409	199,692	206,338
03 Communication 04 Travel	11,596 25,434 1,573 30,639 6,016 1,271 58 2,368	15,630 27,482 4,705 45,782 23,000 6,000 11,500 7,074	11,567 21,000 2,762 49,782 23,000 3,000 4,700 2,639
Total Operating Expenses	78,955	141,173	118,450
Total Expenditure	289,364	340,865	324,788
Total General Fund Appropriation	356,264 66,900	340,865	
Net General Fund Expenditure	289,364	340,865	324,788

D15A05.05 OFFICE OF SERVICE AND VOLUNTEERISM

PROGRAM DESCRIPTION

Executive Order 01.01.1998.08 established the Governor's Office on Service and Volunteerism (GOSV) by merging the Governor's Office on Volunteerism and the Governor's Commission on Service. The merger has consolidated the coordination of service and volunteer efforts on the State level, including connecting volunteers across the State with the State's national service initiatives through a unified State plan and public recognition of citizen service. The Office on Service and Volunteerism along with the Governor's Commission on Service and Volunteerism administers two major federal grants for AmeriCorps, and Learn and Serve America community-based organizations, and a State grant to support new or expanded volunteer centers across Maryland. The office provides low or no-cost training and technical assistance to the volunteer service field and serves as a clearinghouse for information, research, best practices, analyses of legislation, policies, plans, and programs related to engaging citizens in strengthening communities by meeting pressing unmet local needs.

MISSION

The mission of the GOSV is to create, promote, and support service and volunteer efforts that engage Marylanders in strengthening communities by meeting unmet local needs. The office staffs the Governor's Commission on Service and Volunteerism which serves as an advisory body to the Governor and Lieutenant Governor on volunteer service and is responsible for ensuring oversight of and a fair and open process for the distribution of federal funds to address State priorities.

VISION

All Marylanders are committed to a life-long ethic of volunteer service and give back to their communities.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

- Goal 1. Create volunteer service opportunities to address unmet needs and enhance the quality of life in Maryland.
 - Objective 1.1 Develop a network of sustainable volunteer centers to serve communities across Maryland by June 2003.
 - **Objective 1.2** Deploy available funding to engage volunteers and national service participants to address State and local priorities in the areas of child and family well-being, safe and caring communities, environmental protection, quality education, emergency preparedness and homeland security.
 - Objective 1.3 Support volunteer generation to meet the needs of government, non-profit and faith-based organizations.

Performance Measures	2001 Actual	2002 Actual	2003 Estimated	2004 Estimated
Output: Dollars granted to community based organizations	7 ACCUM	ricidus	Listimated	Estimated
AmeriCorps	6,365,600	5,762,000	6,300,000	6,500,000
Learn & Serve	180,000	333,000	300,000	300,000
Volunteer Centers	317,000	300,000	150,000	0
Youth Leadership	30,000	46,000	50,000	50,000
Disability	6,000	10,000	51,000	51,000
Total	6,868,841	6,451,000	6,801,000	6,901,000
Dollars granted to child-serving agencies by the GOSV	3,859,900	3,800,000	4,200,000	4,300,000
Input: Ratio of dollars leveraged				
State	690,074	1,100,000	860,000	900,000
Federal	5,000,000	6,400,000	6,750,000	6,850,000
Ratio	1:6	1:6	1:6	1:6
Outcome: Maryland's national ranking in dollars awarded in competitive AmeriCorps grants per capita*	#5 of 51	#5 of 51	Top 10 of 51	Top 10of 51

(*Maryland currently ranks behind Rhode Island, Vermont, Alaska and Montana. The District of Columbia is included in this tally.)

D15A05.05 OFFICE OF SERVICE AND VOLUNTEERISM (Continued)

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Number of AmeriCorps members and service hours,				
and volunteers generated by AmeriCorps programs				
Members	396	487	550	600
Hours	412,000	489,000	500,000	550,000
Volunteers generated	30,000	20,000	23,000	25,000
Number of Volunteer Centers in Maryland performing all				
4 of the tasks of Volunteer Centers as outlined by the				
Points of Light Foundation	6	8	10	12

- **Goal 2.** Promote volunteer service as a strategy to address unmet needs in Maryland.
 - **Objective 2.1** Increase the number of Marylanders recognized for their volunteer service efforts by 10% annually through 2005.
 - **Objective 2.2** Invite 100,000 Marylanders to volunteer in their communities per year through targeted marketing efforts.
 - Objective 2.3 Recruit 40+ organizations per year to leverage local resources and apply for GOSV sponsored funding.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of grants proposals received by the GOSV				
AmeriCorps	32	19	40	5
Learn & Serve	8	8	12	12
Volunteer Center	10	9	4	0
Youth Leadership Development	84	45	50	55
Disability	2	4	6	6
Total	136	85	112	78
Output: Number of grants awarded by the GOSV				
AmeriCorps	19	17	20	22
Learn & Serve	3	5	12	10
Volunteer Center	10	8	4	0
Youth Leadership Development	15	26	25	25
Disability	2	4	4	6
Total	49	60	65	63
Efficiency: Ratio of private match funding generated				
Matched generated	\$6,392,903	*	\$6,600,000	\$6,600,000
Ratio: Grant to Match \$	1.07:1	*	1:1	1:1
Marylanders recognized for volunteer efforts				
(awards, certificates, State Fair passes)	130,000	135,000	140,000	140,000

- Goal 3. Support organizations to develop and operate high quality volunteer service programs.
 - **Objective 3.1** At least 75% of surveyed organizations trained per year will identify an increase in their capacity to effectively manage volunteers in their operations.
 - **Objective 3.2** Develop sustainability indicators (part of *Maryland Administrative Standards for Volunteer Service*) for programs to achieve increasing levels of impact, operational effectiveness, and resource development.
 - **Objective 3.3** Monitor grantees to achieve timely compliance with GOSV fiscal and programmatic monitoring rules and regulations.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Training events sponsored by GOSV	11	9	10	9
Output: Number of people trained by GOSV	1,665	1,000	1,500	1,000
Outcome: Percentage of individuals surveyed reporting an				
increased skills as a result of training	78%	80%	75%	75%

D15A05.05 OFFICE OF SERVICE AND VOLUNTEERISM

Appropriation Statement:	2002 Actual	2003 Appropriation	2004 Allowance
Number of Authorized Positions	17.00	16.50	15.00
01 Salaries, Wages and Fringe Benefits	820,044	894,361	853,796
02 Technical and Special Fees	40,364	57,941	16,250
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 12 Grants, Subsidies and Contributions 13 Fixed Charges	36,926 21,096 -63,099 40,402 8,524 23,392 7,052,718 13,922	69,766 60,393 267,514 39,085 2,850 6,374,762 21,970	57,201 36,950 219,594 51,596 2,000 6,224,762 22,315
Total Operating Expenses	7,133,881	6,836,340	6,614,418
Total Expenditure	7,994,289	7,788,642	7,484,464
Total General Fund Appropriation	1,020,759 142,427	826,893	***************************************
Net General Fund Expenditure	878.332 42,167 7,073,790	826,893 65,140 6,861,609 35,000	537,679 65,140 6,846,645 35,000
Total Expenditure	7,994,289	7,788,642	7,484,464
Special Fund Income: D15303 Site Matching Funds	42,167	65,140	65,140
Federal Fund Income: 94.003 State Commissions 94.004 Learn and Serve America—School and Commu-	615,668	300,027	300,027
nity Based Programs	126,573 6,115,712 215,837	199,284 6,016,558 161,740 184,000	199,284 6,001,594 161,740 184,000
Total	7,073,790	6,861,609	6,846,645
Reimbursable Fund Income: D15A05 Executive Department-Boards, Commissions and Offices		35,000	35,000

D15A05.06 STATE ETHICS COMMISSION

PROGRAM DESCRIPTION

Title 15 of the State Government Article establishes the State Ethics Commission. The Commission administers the Maryland Public Ethics Law, which primarily includes disclosure and standards of conduct programs covering officials, employees and regulated lobbyists. It renders advisory opinions concerning the law's application, investigates complaints, receives and reviews financial disclosure statements and lobbyist registration and activity reports. The Commission assists and monitors the activity of local governments in implementing local public ethic laws by setting minimum standards for local laws and approving the content of those laws. The Commission also provides public information along with training and education to those covered by the laws' requirements.

MISSION

To carry out legislative mandates and policy in support of the public interest in having Maryland's government and its lobbyists conform to established standards of ethical conduct and disclosure.

VISION

A State in which government decisions, operations, and services are carried out consistent with high ethical standards.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

- **Goal 1.** Support public trust in its officials and employees and help assure the public that impartiality and independent judgement of officials is maintained, using public disclosure, training, and related information.
 - Objective 1.1 Insure that officials' and lobbyists' statutory disclosure filing requirements are met by accurately identifying those required to file, distributing forms, reviewing forms and conducting follow-up activities resulting in timely and complete filing of forms accessible for public inspection. Increase the number of financial disclosure forms given detailed review by at least 40% compared to Fiscal Year 2002 and continue to maintain 100% detailed desk review of lobbyist filings.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Financial disclosure forms filed	8,800	10,888	11,000	11,350
Financial disclosure forms reviewed	700	432	1,000	1,500
Time of appointment exemption forms filed	360	145	175	200

Objective 1.2 Develop and distribute information through the Internet or other means to explain Ethics Law requirements to officials, employees, regulated lobbyists and others impacted by the Public Ethics Law. Maintain current publications and Internet services and increase employees' training programs. Provide 2 hours of mandated ethics training to all new public officials within 6 months of their addition to State service. Provide mandated initial and continuing training to regulated lobbyists.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Officials receiving mandatory training	450	559	575	600
Lobbyists receiving mandatory training	0	350	370	385

Objective 1.3 Insure Public Ethics Law filings and other related information required to be available to the public is available consistent with statutory requirements and reasonable ease of access. Continue current access programs and expand lobbyist registration and reporting data available on the Internet.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Lobbyist registrations filed and reviewed	2,085	2,282	2,350	2,500
Lobbyist activity reports filed and reviewed	3,750	3,924	3,000	3,100

D15A05.06 STATE ETHICS COMMISSION (Continued)

Goal 2. To prevent the conduct of State business from being subject to improper influence and avoid, to the extent reasonably possible, the appearance of improper influence through fair but rigorous application of the Public Ethics Law.

Objective 2.1 Provide accurate and timely advice to those subject to the requirements of the ethics law. Provide all advice within the 60-day statutory period, unless waived by the requestor.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Commission informal ethics advice issued	130	150	175	185
Staff informal ethics advice issued	1,329	1,312	1,450	1,500
Hours of local government technical assistance	165	110	145	160

Objective 2.2 Maintain a system to issue complaints and process complaints and other investigative or enforcement activities consistent with the requirements of the Public Ethics Law. Complete all complaint matters within 12 months of initiation.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Preliminary inquiries into law violations	13	6	12	15
Formal legal complaints	9	7	18	20
Number of complaints completed	38	7	15	18
Amount of late fees, fines or settlements paid	\$17,086	\$5,250	\$12,000	\$13,500

Objective 2.3 Maintain standards for local government ethics laws and rules and assure requirements are met through technical assistance and review procedures. Review all changes in local programs and respond with an approval or disapproval within 60 days.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Ethics Commission meetings	11	10	12	12
Output: Formal advisory opinions issued	8	4	8	8

D15A05.06 STATE ETHICS COMMISSION

Appropriation Statement:

прртор	nation statement.	2002 Actual	2003 Appropriation	2004 Allowance
Numb	er of Authorized Positions	7.60	9.00	9.00
Numb	er of Contractual Positions			1.00
01 Salari	es, Wages and Fringe Benefits	467,656	528,881	579,024
02 Techn	ical and Special Fees	9,059	6,325	65,915
04 Travel 08 Contra 09 Suppli 10 Equip 11 Equip 13 Fixed	nunication L actual Services ies and Materials ment—Replacement ment—Additional Charges Total Operating Expenses Total Expenditure	7,780 2,344 18,368 7,895 2,733 5,918 84,879 129,917 606,632	19,823 8,750 41,960 8,500 3,400 400 88,188 171,021	8,168 2,500 30,620 7,000 1,000 92,541 141,829 786,768
Total Less:	General Fund Appropriation	561,670 38 561,632	660,227	741,658
	Special Fund Expenditure	45,000	46,000	45,110
	Total Expenditure Fund Income: 301 Lobbyist Registration Fees	45,000	706,227 46,000	45,110

D15A05.07 HEALTH CLAIMS ARBITRATION OFFICE

PROGRAM DESCRIPTION

The Health Claims Arbitration Office (HCAO) provides a system of mandatory arbitration filings for all medical malpractice claims in excess of \$25,000. Pursuant to Title 3, Subtitle 2A and Section 5-109 of the Courts and Judicial Proceedings Article and Section 482A of Article 48A, the powers and duties of the Health Claims Arbitration Office are: (1) the selection of arbitration panels from a list of qualified persons prepared by the Director; (2) the elimination of a specific dollar amount in pleadings; (3) the determination of liability and the awarding of damages and costs for each claim filed; (4) the opportunity for an appeal of a panel decision to the Courts; (5) the review of attorney fees when requested; (6) the provision that insurers may settle claims without restriction and repay certain costs of claimants; (7) the opportunity to waive the arbitration process and proceed at the circuit court level; (8) the opportunity to have a case heard by a Neutral Case Evaluator for those medical malpractice cases pending in the circuit courts; and (9) the reporting of all claims against physicians to the Board of Physician Quality Assurance, the Medical Chirurlogical Society, and upon request, to health care facilities and the general public.

MISSION

To offer an expedient alternate resolution process for medical malpractice claims. To provide health care facilities and the general public with the only accurate and accessible information regarding medical malpractice complaints against physicians and other health care providers.

VISION

To provide access to a more expedient alternate resolution process of medical malpractice claims than is currently available through the Circuit and U.S. District Court System.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

- **Goal 1.** To create a resolution process whereby all parties may have the opportunity to resolve the medical malpractice claim rather than proceeding with lengthy litigation.
 - Objective 1.1 By June 30, 2004, to make all circuit court judges and malpractice attorneys aware of the opportunity of Neutral Case Evaluation offered by the Health Claims Arbitration Office.
 - **Objective 1.2** By June 30, 2004, provide Neutral Case Evaluation for 10% of those medical malpractice cases which waived the arbitration process in FY 2001 and FY 2002 and are currently pending before the circuit courts; as a result, alleviating the circuit court medical malpractice case docket by approximately eight percent.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Cases waiving arbitration	670	537	560	560
Outputs: Cases going through the Neutral Case Evaluation process	0	0	48	48
Outcome: Number of cases closed at HCAO due to				
Neutral Case Evaluation	0	0	48	48

D15A05.07 HEALTH CLAIMS ARBITRATION OFFICE (Continued)

Goal 2. To alleviate the Circuit and U.S. District Courts caseload by lowering the number of cases waiving the arbitration process to the herein stated courts.

Objective 2.1 Follow cases closely, closing as many as possible by prompt ruling on motions to dismiss or Dismissals for lack of prosecution or arbitration.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of cases pending at HCAO	731	678	626	576
Output: Cases closed at HCAO by panel	4	15	15	15
Outcome: Total cases closed at HCAO	96	165	140	140

Goal 3. To make accurate information regarding a medical malpractice claim more readily available to health care institutions and the public at large.

Objective 3.1 By June 30, 2004, decrease the time required to fulfill requests for medical malpractice claims.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of copies of claims requested by	1,304	1,033	1,500	1,500
health care facilities				
Output: Number of copies of claims forwarded to requesting				
health care facilities	1,304	993	1,500	1,400
Quality: Average time in days required to fulfill request	7.79	4.41	5	4

Objective 3.2 By June 30, 2004, to maintain or decrease the time required to fulfill written requests for information regarding medical malpractice claims against a physician.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Inputs: Number of written requests for information from				
health care facilities	6,329	6,348	6,500	6,500
Outputs: Number of responses forwarded to requesting health				
care facilities	6,329	6,348	6,500	6,500
Quality: Average time in days required to fulfill written requests	1.41	.14	1	1

D15A05.07 HEALTH CLAIMS ARBITRATION OFFICE

Appropriation Statement:

	2002 Actual	2003 Appropriation	2004 Allowance
Number of Authorized Positions	14.00	13.50	13.00
01 Salaries, Wages and Fringe Benefits	728,231	682,089	704,154
03 Communication 04 Travel 07 Motor Vehicle Operation and Maintenance 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement	17,992 2,649 8,170 5,330 5,815 8,612	10,211 2,500 9,800 35,609 6,207	9,806 2,500 9,100 43,704 5,000
11 Equipment—Additional	1,111 2,884	3,500 3,500 3,372	2,000 3,392
Total Operating Expenses	52,563	74,199	75,502
Total Expenditure	780,794	756,288	779,656
Total General Fund Appropriation Less: General Fund Reversion/Reduction	770,638 5,000	726,888	
Net General Fund Expenditure	765,638 15,156	726,888 29,400	696,569 83,087
Total Expenditure	780,794	756,288	779,656
Special Fund Income: D15302 Filing Fees	15,156	29,400	83,087

D15A05.09 STATE COMMISSION ON UNIFORM STATE LAWS

PROGRAM DESCRIPTION

The State Commission on Uniform State Laws, which finds its authority in Title 9, Subtitle 2 of the State Government Article, was created in 1896 to recommend measures to the General Assembly to promote uniform laws within the States. Working with their fellow members of the National Conference of Commissioners on Uniform State Laws, Maryland's three Commissioners have recommended and the General Assembly has approved uniform or model legislation governing at least 86 subject areas, including the Commercial Code, probate, child custody, anatomical gifts, administrative procedures and consumer credit.

MISSION

The mission of the State Commission on Uniform State Laws is to represent Maryland in the National Conference of Commissioners on Uniform State Laws, to participate in the drafting of recommended uniform state legislation, and to promote the adoption of uniform laws within the States.

VISION

The State Commission on Uniform State Laws envisions Maryland as a State whose laws do not unnecessarily conflict with those of its neighbors.

PERFORMANCE MEASURES

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Output: New Uniform and Model Acts Enacted in Maryland	1	0	3	3

D15A05.09 STATE COMMISSION ON UNIFORM STATE LAWS

Appropriation Statement:

rippi opi muon outemento	2002 Actual	2003 Appropriation	2004 Allowance
03 Communication	4,921 35,579	600 8,565 33,000	600 7,573 32,535
Total Operating Expenses	40,500	42,165	40,708
Total Expenditure	40,500	42,165	40,708
Net General Fund Expenditure	40,500	42,165	40,708

D15A05.16 GOVERNOR'S OFFICE OF CRIME CONTROL AND PREVENTION

PROGRAM DESCRIPTION

Executive Order 01.01.1995.18 established the Governor's Office of Crime Control and Prevention (GOCCP) by merging the Governor's Drug and Alcohol Abuse Commission and the Governor's Office of Justice Administration. The Office of Crime Control and Prevention administers several federal and State grant programs and serves as a clearinghouse for information, research, analysis and other materials necessary for formulating crime control and prevention policy. Additionally, the Office assists in the development of legislation, policies, plans, programs, and budgets relating to the reduction and prevention of crime, violence, delinquency and substance abuse; the improvement of the administration of justice, and other public safety issues.

MISSION

The mission of the Governor's Office of Crime Control and Prevention is to provide leadership and support efforts to make Maryland's communities safer by insuring the coordination of State policy and grant funds to support victims and to control, reduce, and prevent crime.

VISION

Safe communities where Maryland's citizens can live, work, and raise a family.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Coordinate State and local strategies to control, reduce, and prevent crime.

Objective 1.1 By November 30, 2003, revise and update the Comprehensive Crime Control and Prevention Strategy for Maryland.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of crime control and prevention				
strategies updates issued	0	1	1	1

Objective 1.2 By January 30, 2004, GOCCP will complete an assessment of currently funded grants to ensure compliance with the Comprehensive Crime Control & Prevention Strategy.

	2001	2002	2003	2004
Performance Measures	Actual ¹	Actual ¹	Estimated	Estimated
Input: Number of various grant applications received in a year	*	*	*	*
Output: Number of various grants awarded in a year	*	*	*	*
Number of Crime Control Strategy compliance assessments complet	ted 0	*	1	1
Outcome: Number of GOCCP grants meeting updated standards				
divided by the total number of grants	*	*	90%	95%

Goal 2. Support the implementation of proven and promising initiatives to control, reduce and prevent crime in at-risk neighborhoods.

Objective 2.1 By June 30, 2007, contribute to a 25% reduction in total crime in targeted at-risk neighborhoods (i.e., HotSpot Communities), as compared to FY '02.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Percent of total crime occurring in HotSpot Communities	*	*	**	**
Outputs: Report on best practices for controlling, reducing, and				
preventing crime in at-risk neighborhoods	0	0	1	1
An updated technical assistance plan for HotSpot Communities.	0	1	1	1
Outcome: Percent reduction in total crime, as reported to the UCR,				
in HotSpot Communities	*	*	5%	15%

Note: * - This data is not yet available

^{** -} A base line has yet to be developed for this data.

¹ – GOCCP is currently in the process of evaluating compliance with standards and is not yet in the position to provide an accurate accounting for the measures.

D15A05.16 GOVERNOR'S OFFICE OF CRIME CONTROL AND PREVENTION (Continued)

Objective 2.2 By June 30, 2007, contribute to a 25% reduction in violent crime in targeted at-risk neighborhoods (i.e., HotSpot Communities), as compared to FY '02.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Percent of violent crime occurring in HotSpot Communities	*	*	**	**
Outputs: Report on best practices for controlling, reducing, and				
preventing violent crime in at-risk neighborhoods	*	*	1	1
An updated technical assistance plan for HotSpot Communities	*	*	1	1
Outcome: Percent reduction in violent crime, as reported to the UCR,				
in HotSpot Communities	*	*	5%	15%

Goal 3. Support the implementation of proven and promising initiatives to support and protect victims of crime.

Objective 3.1 By June 30, 2004, 80% of all grants to support victims of crime will utilize proven and promising practices.

Performance Measures	2001 Actual	2002 Actual	2003 Estimated	2004 Estimated
Output: Report on best practices to support and protect victims of crit	me *	*	1	1
Outcome: Number of GOCCP funded grants to support victims				
of crime which meet performance measure requirement divided				
by total grants funded	*	*	65%	80%

Goal 4. Support the implementation of proven and promising initiatives for targeting high-risk offenders.

Objective 4.1 By June 30, 2004, contribute to 25% reduction in recidivism among high-risk offenders as compared to baseline.

4004

2002

2002

2004

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Percent of GOCCP grants awarded to fund proven				
and promising initiatives to reduce recidivism among				
high-risk offenders incorporating best practices	*	*	90%	95%
Outcome: Percent reduction in recidivism among high-risk offenders	as			
compared to baseline	*	*	15%	25%

Goal 5. Support the implementation of proven and promising initiatives to control, reduce and prevent substance abuse by youth and juvenile crime.

Objective 5.1 By June 30, 2004, contribute to a 25% reduction in the rate of increase of substance abuse among Maryland's youth as compared to baseline.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Percent of GOCCP grants awarded to fund proven and				
promising initiatives to control, reduce, and prevent substance				
abuse among Maryland's youth incorporating best practices	*	*	90%	95%
Outcome: Percent reduction in the rate of increase of substance abuse				
among Maryland's youth as compared to baseline	*	*	15%	25%

Objective 5.2 By June 30, 2007, contribute to a 25% reduction in juvenile crime as compared to baseline.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Percent of GOCCP grants awarded to fund proven and				
promising initiatives to control, reduce, and prevent				
juvenile crime incorporating best practices	*	*	90%	95%
Outcome: Percent reduction in the rate of increase of juvenile crime a	IS			
compared to baseline	*	*	**	**

Note: * - This data is not yet available

^{** -} A base line has yet to be developed for this data.

D15A05.16 GOVERNOR'S OFFICE OF CRIME CONTROL AND PREVENTION (Continued)

Goal 6. Identify and implement best practices in the securing and administration of grant funds.

Objective 6.1 By July 30, 2003, GOCCP will complete a plan for identifying and securing additional grant finding.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of additional grant sources identified	*	*	**	**
Number of grants awarded to GOCCP compared to previous				
fiscal year	*	*	**	**
Percent increase in types of grant funds that GOCCP				
is awarded	*	*	**	**

Objective 6.2 By June 30, 2004, 75% of grantees will use the option to submit applications electronically.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Percent of grantees electronically submitting applications	*	5%	50%	75%

Objective 6.3 By June 30, 2004, 90% of GOCCP grantees will have maintained compliance with performance measure requirements.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outcomes: Number of GOCCP funded grants which meet				
performance measure requirement divided by total grants funded	*	*	75%	90%
Percent of GOCCP grantees having maintained compliance				
with performance measure requirements	*	*	75%	90%

OTHER PERFORMANCE MEASURES

	2001	2002	2003	2004
GOCCP Grant Measures	Actual	Actual	Estimated	Estimated
Byrne Memorial Grants				
Applications received	169	118	230	230
Applications awarded	154	99	200	200
Juvenile Justice Grants:				
Applications received	11	46	45	45
Applications awarded	10	46	45	45
Drug Treatment Task Force Grants:				
Applications received	1	1	1	1
Applications awarded	1	1	1	1
Drug Free School Grants:				
Applications received	6	14	15	15
Applications awarded	6	14	15	15
Violence Against Women Act Grants:				
Applications received	32	100	100	100
Applications awarded	27	76	80	80
Grant to Encourage Arrest Policies:				
Applications received	12	1	12	12
Applications awarded	12	1	12	12
Neighborhood Grants				
Applications received	430	593	500	500
Applications awarded	409	503	400	400

Note: * - This data is not yet available.

^{** -} A baseline has yet to be developed for this data.

D15A05.16 GOVERNOR'S OFFICE OF CRIME CONTROL AND PREVENTION (Continued)

	2001	2002	2003	2004
GOCCP Grant Measures (Continued)	Actual	Actual	Estimated	Estimated
Maryland Victims of Crime Grants				
Applications received	63	70	70	70
Applications awarded	45	56	50	50
Juvenile Accountability Incentive Block Grants***				
Applications received	25	436	400	400
Applications awarded	19	280	200	200
Curb Underage Drinking Program Grants				
Applications received	31	35	35	35
Applications awarded	30	32	35	35
Local Law Enforcement Grant				
Applications received	30	16	29	29
Applications awarded	30	16	29	29
Domestic Violence Unit				
Applications received	25	7	0	0
Applications awarded	24	6	0	0
Hot Spot Community Initiative***				
Applications received	198	744	500	500
Applications awarded	160	592	300	300
Maryland After School Program				
Applications received	34	18	30	30
Applications awarded	33	17	29	29
VOITIS Grants:				
Applications received	1	4	0	0
Applications awarded	1	4	0	0
Residential Substance Abuse Treatment Grants:				
Applications received	4	4	4	4
Applications awarded	4	3	3	3
Cigarette Restitution Fund Grants:				
Applications received	0	1	1	1
Applications awarded	0	1	1	1
Rural Domestic Violence Grants:				
Applications received	0	15	15	15
Applications awarded	0	14	14	14
TOTALS:				
Applications received	1,072	2,223	1,987	1,987
Applications awarded	965	1,761	1,414	1,414

Note: *** Change in application process resulted in increase in number of applications per each consolidated grant.

D15A05.16 GOVERNOR'S OFFICE OF CRIME CONTROL AND PREVENTION

Appropriation Statement:

	2002 Actual	2003 Appropriation	2004 Allowance
Number of Authorized Positions	38.00	37.00	34.00
Number of Contractual Positions	10.90	10.90	8.90
01 Salaries, Wages and Fringe Benefits	2,489,868	2,507,699	2,285,112
02 Technical and Special Fees	775,229	434,834	296,931
03 Communication 04 Travel 07 Motor Vehicle Operation and Maintenance 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 12 Grants, Subsidies and Contributions 13 Fixed Charges Total Operating Expenses	115,379 198,352 26,415 692,659 62,467 13,629 113,969 42,573,058 907,709	79,459 86,250 16,780 207,675 73,628 36,800 41,824,091 408,774 42,733,457	63,286 119,400 16,912 213,711 76,546 7,500 39,856,047 519,606 40,873,008
Total Expenditure	47,968,734	45,675,990	43,455,051
Total General Fund Appropriation	7,327,566 15,000	7,354,709	
Net General Fund Expenditure Special Fund Expenditure Federal Fund Expenditure Reimbursable Fund Expenditure	7,312,566 1,677,719 38,559,269 419,180	7,354,709 1,347,733 36,973,548	7,087,503 1,584,196 34,783,352
Total Expenditure	47,968,734	45,675,990	43,455,051

D15A05.16 GOVERNOR'S OFFICE OF CRIME CONTROL AND PREVENTION

	d Income:	1 527 710	1 147 722	1 294 107
	Victims of Crime	1,527,719	1,147,733	1,384,196
D13311	Fund	150,000	200,000	200,000
-	Total	1,677,719	1,347,733	1,584,196
	nd Income:			
16.523	Juvenile Accountability Incentive Block Grants	5,346,986	4,025,700	3,539,700
16.540	Juvenile Justice and Delinquency Prevention-			
	Allocation to States	1,041,490	1,277,000	1,236,000
16.548	Title V—Delinquency Prevention Program	1,045,033	699,000	499,000
16.549	Part E—State Challenge Activities	151,477	144,000	142,000
16.579	Byrne Formula Grant Program	13,183,282	9,107,619	8,923,756
16.586	Violent Offender Incarceration and Truth in Sen-			
	tencing Incentive Grants	7,357,661	7,000,000	6,950,000
16,588	Violence Against Women Formula Grants	2,487,983	2,459,000	2,451,000
16.589	Rural Domestic Violence and Child	, ,	• •	
	Victimization Enforcement Grant Program	100,092	450,000	450,000
16.590	Grants to Encourage Arrest Policies	675,951	911,683	911,683
16.592	Local Law Enforcement Block Grants Program	658,863	583,611	437,708
16.593	Residential Substance Abuse Treatment for State	,	,	,
10.555	Prisoners	467.538	1,093,907	1,213,703
16.607	Bulletproof Vest Partnership Program	5,044	1,000,00	1,213,703
16.712	Police Corps	3,479,022	4.318.579	3,115,000
16.727	Combating Underage Drinking	670,809	760,000	760,000
84.186	Safe and Drug-Free Schools—State Grants	1,307,269	1,314,988	1,325,341
93.230	Consolidated Knowledge Development and Appli-	1,507,205	1,514,500	1,525,571
25.250	cation Program	580,769	2,828,461	2,828,461
7	Total	38,559,269	36,973,548	34,783,352

D15A05.17 VOLUNTEER MARYLAND

PROGRAM DESCRIPTION

Volunteer Maryland (VM) is a state-based AmeriCorps program. Funded through federal funds via the Governor's Commission on Service and Volunteerism, private contributions, and some State general funds, the program places trained volunteer coordinators in non-profit agencies, schools, and other governmental agencies for one-year national service assignments. During the service year, the volunteer coordinators, with the support of Volunteer Maryland staff, build or enhance volunteer management systems and recruit volunteers to serve Maryland citizens and the environment. Since 1992, 320 Volunteer Maryland coordinators have recruited 42,841 volunteers to serve over 935,000 hours to communities in need around the State. The dollar value of this volunteer service is approximately \$14,025,195 (as measured by a national wage equivalency scale). Volunteer Maryland is a unique volunteer-generator program model; baseline measurements were set in the program's demonstration period (1992-1995). Volunteer Maryland meets or exceeds all best practices related to volunteer program development and national service programming, as demonstrated by partnerships with the federal Corporation for National Service and the state Governor's Office on Service and Volunteerism.

MISSION

Volunteer Maryland meets critical needs in the areas of education, human needs, public safety, and the environment. Each year, program participants engage citizens in tutoring, mentoring, environmental restoration and preservation, neighborhood crime control, and more. The results of their efforts are multiplied in communities across the State, with better-educated children and adults, safer communities, and cleaner environments. The placement sites for AmeriCorps members vary from year to year, and, therefore, the annual outcomes vary as reflected in the program goals and objectives. However, annual program results show the scope of the AmeriCorps members' service and volunteer activities.

Examples of these volunteer activities include health education, Meals-On-Wheels to senior citizens and people with AIDS, low-cost housing construction and maintenance, free legal services, drug/alcohol awareness and counseling, emergency shelters for the homeless and victims of domestic abuse, friendly visitors for adults with emotional and physical disabilities, food collection and distribution, and immigrant job counseling and language skill training.

In addition, Volunteer Maryland has educated youth, bringing on 2,000 volunteers to serve over 7,000 young people in Maryland. Examples of the volunteer services include tutoring in a variety of subjects for K-12 students, teaching economics with Junior Achievement, mentoring youth with Big Brothers/Big Sisters, providing adult literacy tutoring, and service-learning activities at schools and colleges. At public safety sites, Volunteer Maryland has mobilized over 1,000 volunteers to patrol neighborhoods, design safe communities, and educate the public on safety issues. Together these members and volunteers reached more than 17,000 community members. Volunteer Maryland participants have also contributed significantly to environmental and wildlife education and preservation efforts around the State. In all, they have mobilized more than 10,000 volunteers to create and maintain 25 miles of nature trails, educate more than 60,000 people on environmental and wildlife preservation, monitor the water quality of the Chesapeake Bay Watershed in Maryland, clean up 100 miles of streams, plant 6,000 trees, build environmentally friendly playgrounds, remove 30 tons of trash, plant marsh grass, preserve 160 acres of grasslands, care for 700 orphaned or injured animals, plant 14 community gardens, and more. The scope of these services makes it impossible to count the number of citizens who have benefited (or will benefit in the future) from the efforts of these volunteers and AmeriCorps members.

VISION

Volunteer Maryland envisions a State in which all critical human and environmental needs are met; all citizens have the opportunity to participate in high quality and meaningful volunteer service to solve community problems; and nonprofit and government agencies value and effectively engage volunteer resources.

D15A05.17 VOLUNTEER MARYLAND (Continued)

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Serve citizens and communities in need, in the areas of human welfare, public safety, education, and the environment.

Objective 1.1 In 2004, 85 percent of service sites will meet their specific, measurable community impact objectives by the end of the partnership year. (Since VM works with different sites and communities each year, the

specific results vary from year to year.)

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Percent of service sites reporting achievement of				
goals to meet critical community needs	96%	95%	85%	85%

Objective 1.2 In 2004, VM will meet the educational, safety, health needs of at least 3,700 community members as a result of volunteer service. (Again, since the placement sites vary from year to year, the specific needs will vary depending on the communities served in 2004.)

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of clients served	39,621	99,181	4,600	3,700

Goal 2. Involve Maryland citizens of all ages and backgrounds in positive community action, during the service year and beyond.

Objective 2.1 In 2004, VM will mobilize at least 3,700 citizens across the State.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outcomes: Number of volunteers and students	21,707	42,736	4,600	3,700
Hours contributed to State	135,954	92,733	69,000	55,500
Dollar value of volunteer hours and in-kind generated for State	\$2M	\$1.4M	\$1 M	\$832,500

Objective 2.2 In 2004, 85 percent of former VM coordinators will continue to be involved in positive community and volunteer activities.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Percent of past coordinators reporting				
continued civic involvement	76%	90%	85%	85%

Goal 3. Expand capacity of public sectors (government and non-profit) to deliver critical services.

Objective 3.1 In 2004, 85 percent of service sites will report an increased organizational capacity to manage volunteers or student participants as a result of partnering with VM.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Percent of service sites reporting increased organizational				
capacity to manage volunteer activities	82%	89%	90%	85%

Objective 3.2 In 2004, 85 percent of former service sites will report that they have sustained or improved their organizational capacity to manage volunteers since the end of the Volunteer Maryland partnership.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Percent of past service sites reporting sustained or				
improved organizational capacity to manage volunteer				
activities after VM service year	68%	78%	85%	85%

D15A05.17 VOLUNTEER MARYLAND

Reimbursable Fund Income:

D15A05 Executive Department-Boards, Commissions and

Offices.....

Appropriation Statement:	2002 Actual	2003 Appropriation	2004 Allowance
Number of Contractual Positions	5.00	5.00	5.00
02 Technical and Special Fees	530,803	904,578	793,150
03 Communication	6,612 14,250 73,893 4,729	14,700 15,500 130,690 12,400 5,000	7,450 18,580 147,774 7,740
13 Fixed Charges	208	180	230
Total Operating Expenses	100,866	178,470	181,774
Total Expenditure	631,669	1,083,048	974,924
Net General Fund Expenditure	233,417 66,839 331,413 631,669	230,495 303,000 549,553 1,083,048	212,228 282,194 480,502 974,924
Special Fund Income: D15303 Site Matching Funds	66,839	303,000	282,194

480,502

549,553

331,413

D15A05.20 STATE COMMISSION ON CRIMINAL SENTENCING POLICY

PROGRAM DESCRIPTION

Established under Chapter 648 of the Acts of 1999 (House Bill 602), the State Commission on Criminal Sentencing Policy ("the Commission") is the successor to the Maryland Commission on Criminal Sentencing Policy and is created as a permanent body under Article 41 of the Maryland Annotated Code. The Commission was created to oversee criminal sentencing policy in Maryland. The Commission consists of 19 members, including members of the: judiciary, representatives of the criminal justice system, members of the State Senate and House of Delegates, and members of the general public.

The Commission will assume primary responsibility for the Maryland voluntary sentencing guidelines (for Circuit Courts) by: distributing and collecting sentencing guidelines worksheets, compiling sentencing guidelines worksheets, and maintaining the sentencing guidelines database. The Commission will conduct training and orientation for: trial court judges, attorneys, probation officers and other interested parties as may be required. In addition, the Commission will: monitor judicial compliance with the guidelines, study the factors driving judicial departures from the guidelines, and adopt changes to the sentencing guidelines, if necessary.

In addition to overseeing the application of the sentencing guidelines, the Commission is expected to integrate corrections options programs into the sentencing guidelines system and to establish guidelines to identify appropriate candidates for participation in corrections options programs. The Commission will use a correctional population simulation model to provide estimates of the impact of proposed legislation or policy changes on State and local correctional resources. The work of the Commission will be documented in an annual report to the General Assembly delivered before or on December 1 of each year.

The Commission was authorized as a separate appropriation within the Executive Department Boards, Offices and Commissions for the first time via a mid-year fiscal year 2000 budget amendment. Funding for the Commission in both fiscal year 2000 and fiscal year 2001 was provided from two sources: the Governor's Office of Crime Control and Prevention provides sub-grant funding through the Federal Byrne Memorial Grant Program, and a State General Fund cash match to this grant was also provided. (In fiscal year 2000 this match was provided through the Survey Commissions account of the Boards, Offices and Commissions; subsequently, it was provided directly to the Commission.)

MISSION STATEMENT

The State Commission on Criminal Sentencing Policy serves the citizens of Maryland by promoting fair and proportional criminal sentences without unwarranted disparity for all offenders with similar criminal histories committing similar offenses within a voluntary guidelines system providing judges options of probation, prison, or corrections options. It also serves Maryland citizens by assisting understanding of actual times to be served by offenders and by protecting public safety through prioritization of incarceration of violent and career offenders.

VISION

Achievement of the Commission's mission would result in a State with low crime rates; sentences considered just by offenders and victims, well understood by the public, and consistent with the state's voluntary guidelines; and individual and community knowledge and empowerment concerning crime and its effects on them.

In establishing the Commission, the General Assembly stated its intent that: unwarranted sentencing disparities should be reduced; truth-in-sentencing policies should be promoted; prison capacity and usage should give priority to the incarceration of violent and career offenders; meaningful judicial sentencing discretion should be preserved; and sentencing judges should be able to impose the most appropriate criminal penalties for offenders.

D15A05.20 STATE COMMISSION ON CRIMINAL SENTENCING POLICY (Continued)

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Minimal disparity in sentences of similar offenders sentenced for similar offenses.

Objective 1.1 The Commission will seek to improve rates of voluntary compliance with the current guidelines.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Training/orientation sessions/meetings held	2	13	4	4
Output: Reports on disparity produced/supervised	1	1	1	1
Outcome: Reports with statistical measures of differences				
in sentence outcomes by disposition and length explained				
by "warranted" and "unwarranted" factors	*	*	1	1

Goal 2. Improved rates of judicial compliance with the State's voluntary sentencing guidelines.

Objective 2.1 Aggressive outreach and careful re-evaluation of criteria to improve compliance numbers.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Inputs: Training/orientation sessions/meetings held	2	13	4	4
Outputs: Reports on compliance issued	1	1	1	1
Reports with statistics on rates of compliance by circuit,				
general offense type, and selected special variables	*	*	1	1

Goal 3. Increased proportions of inmates considered violent or career in State prisons.

Objective 3.1 Support for adoption and implementation of corrections options programs to supplement its current structured sentencing system.

50. motalion 50.000 a) 50.000				
	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outputs: Reports on proportions issued	1	1	1	1
Reports on implementation and evaluation of options issued	1	1	1	1
Reports with statistics on proportions of inmates				
by general offense type (person, property, drug)	1	1	1	1

Goal 4. Availability of corrections options as needed in participating local jurisdictions.

Objective 4.1 Improvement of the environment for corrections options by holding deliberative focus groups.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Focus group meetings held	*	3	*	*
Outputs: Reports on results of group meetings issued	*	1	*	*

Goal 5. Announced statements of time to be served by offenders when sentenced in circuit courts.

Objective 5.1 Cooperation with the Maryland Parole Commission in its ongoing efforts to obtain adherence by the courts to the new law.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Reports with statistics on percentages of cases				
reported in which judges announced time to be served	*	*	1	1

Note: * New measures for which data were not available.

D15A05.20 STATE COMMISSION ON CRIMINAL SENTENCING POLICY

Appropriation Statement:	2002 Actual	2003 Appropriation	2004 Allowance
Number of Contractual Positions	4.30	6.00	6.00
01 Salaries, Wages and Fringe Benefits	43,697		3,853
02 Technical and Special Fees	269,650	280,651	296,262
03 Communication. 04 Travel	8,530 4,432 11,685 5,311 980 1,840 19,061 51,839	20,000 16,967 20,500 11,500 7,500 5,057 25,008 106,532	10,800 5,329 15,800 6,500 1,500 2,375 23,341 65,645
Total General Fund Appropriation Less: General Fund Reversion/Reduction Net General Fund Expenditure Reimbursable Fund Expenditure Total Expenditure	242,216 26,452 215,764 149,422 365,186	237,183 237,183 150,000 387,183	365,760 365,760
Reimbursable Fund Income: D15A05 Executive Department-Boards, Commissions and Offices	149,422	150,000	

D00A05.21 CRIMINAL JUSTICE COORDINATING COUNCIL

PROGRAM DESCRIPTION

The Criminal Justice Coordinating Council is active within the Baltimore City criminal justice system in planning and coordinating solutions to issues facing the Baltimore City criminal justice system. The Criminal Justice Coordinating Council is viewed as a vital entity for ensuring participation of all stakeholders operating in and affected by the Baltimore City criminal justice system. The Council assists the Judiciary and the member agencies in the planning and delivery of quality services. It is expected that the Council's recommendations will ensure that all participants in the criminal justice community have the opportunity to communicate specific needs and interests. The Council is the facilitator for integrating computer networks within the criminal justice system. In addition the Council is tasked with identifying alternative funding from the private sector and governmental bodies.

Membership in the Criminal Justice Coordinating Council includes the Circuit Court for Baltimore City and the District Court, the Department of Public Safety and Correctional Services, the Office of the State's Attorney, the Office of the Public Defender, the Clerk of the Court, the Baltimore City Sheriff, the Baltimore City Detention Center, and the Baltimore City Police Department. Others who attend Council meetings are representatives from the Lieutenant Governor's Office, the Mayor's Office, the City Council, the Greater Baltimore Committee, the private bar, the Legislature, and the Attorney General's Office.

D15A05.21 CRIMINAL JUSTICE COORDINATING COUNCIL

Appropriation Statement:

•••	2002 Actual	2003 Appropriation	2004 Allowance
08 Contractual Services	250,000	-5,000 250,000	238,000
Total Operating Expenses	250,000	245,000	238,000
Total Expenditure	250,000	245,000	238,000
Net General Fund Expenditure	250,000	245,000	238,000

EXECUTIVE DEPARTMENT — BOARDS, COMMISSIONS AND OFFICES

D15A05.22 GOVERNOR'S GRANTS OFFICE

Program Description

The Governor's Grant Office will assist agencies in locating grant opportunities, assist agencies in collaborating with each other on applying for grant applications, offer a statewide database of grant opportunities, provide grant writing workshops to teach staff how to write grant proposals, and assist agencies with preparation and monitoring of grant applications. Keeping a central tracking location of all available grants to Maryland, and working with agencies to apply for these grants will generate additional revenue to the State of Maryland.

Appropriation Statement.	2002 Actual	2003 Appropriation	2004 Allowance
Number of Authorized Positions			5.00
01 Salaries, Wages and Fringe Benefits			290,327
03 Communication. 04 Travel			7,725 2,500 1,000 1,625 23,600 3,000
Total Operating Expenses			39,450
Total Expenditure			329,777
Net General Fund Expenditure			329,777

D16A06.01 OFFICE OF THE SECRETARY OF STATE

PROGRAM DESCRIPTION

Under the Maryland Constitution and State statutes, the Office of the Secretary of State is charged with a variety of responsibilities. Among the many duties, the Secretary attests to the Governor's signature on all public papers and documents; certifies documents for interstate and international transactions; registers trademarks, service marks and insignia; administers the Notary Public laws; processes extradition of prisoners to and from other states; administers Special Police Commissions; registers charitable organizations, professional fundraisers, and solicitors and educates the public concerning charitable organizations and solicitations; and represents the State of Maryland and the Executive Department in intergovernmental and international affairs. In addition, the Office of the Secretary of State includes the Division of State Documents, which publishes all State administrative regulations in the Code of Maryland Regulations (COMAR) and the Maryland Register and publishes State, county, and municipal procurement information in the Maryland Contract Weekly.

MISSION

To provide the citizens of Maryland with information, services, and assistance relating to the constitutional, statutory, and regulatory functions assigned to the Office of the Secretary of State. To promote Maryland's expanding role in international affairs by representing the Executive Department and the State of Maryland in diplomatic and related duties. To foster communication and cooperation across State, county, and municipal borders through the coordination of intergovernmental activities.

VISION

We will exemplify the characteristics of dedicated public servants in our efforts to assist Maryland citizens by placing an increased emphasis on quality customer service and the use of advanced technology.

KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

Goal 1. Simplify agency preparation and filing of documents for publication in the Maryland Register.
 Objective 1.1 100% of documents published in the Maryland Register will be filed electronically.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Inputs: Number of documents published in the Maryland Register	1,831	1,942	1,900	1,900
Output: Number of documents published in the Maryland Register				
that were filed electronically	0	0	0	600

Goal 2. Strengthen and enhance Maryland's role and influence in international affairs.

Objective 2.1 Coordinate the activities of State government entities involved in international relations (Executive Order 01.01.2001.20 establishing the Governor's Sub cabinet for International Affairs).

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Inputs: International contacts handled by the Office of the				
Secretary of State	1,634	1,000	1,000	1,000
Outputs: Assist other State agencies in the planning of				
international events, exchanges, meetings, and other activities	8	150	500	500

SECRETARY OF STATE

D16A06.01 OFFICE OF THE SECRETARY OF STATE (Continued)

Goal 3. Obtain accurate financial information from charitable organizations required to register with the Office of the Secretary of State.

Objective 3.1 Review all financial information submitted and ensure adherence to the requirements of the Maryland Charitable Solicitations Act.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Inputs: Registered charitable organizations	5,337	5,515	5,700	5,850
Organizations required to submit financial forms	3,942	4,042	4,150	4,250
Output: Financial forms reviewed	53	94	105	115

Goal 4. Utilize technology to increase citizen access to information.

Objective 4.1 To comply with the E-Government Initiative (50/65/80 plan).

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Inputs: Visits to the Office of the Secretary web-site	373,166	756,799	800,000	850,000
Quality: Percent of constituent used data accessible on-line	68%	72%	80%	96%

Goal 5. Promote public access to State government regulations.

Objective 5.1 Create a more user-friendly format for all nonstandard data contained in the on-line version of the Code of Maryland Regulations (tables, formulas, drawings, etc.).

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Inputs: Number of visits to COMAR On-line	42,983	106,220	130,000	130,000
Quality: COMAR titles with user friendly formatting	1	33	34	34

ADDITIONAL PERFORMANCE MEASURES

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Inputs: MD Register subscriptions	799	751	650	650
COMAR partial subscriptions by title	11,459	10,918	10,000	10,000
Outputs: Notary Public Commissions processed	19,907	23,005	24,000	25,000
Certifications and Apostilles processed	24,008	24,808	25,280	25,608
MD Register pages printed	2,580	2,356	2,500	2,400
COMAR pages printed	6,862	10,432	10,000	10,000

2001

2002

2002

D16A06.01 OFFICE OF THE SECRETARY OF STATE

Appropriation St	tatement:
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	2002 Actual	2003 Appropriation	2004 Allowance
Number of Authorized Positions	38.60	37.60	34.60
Number of Contractual Positions	2.20	2.10	2.60
01 Salaries, Wages and Fringe Benefits	1,992,006	2,074,759	1,968,157
02 Technical and Special Fees	84,597	69,831	105,790
03 Communication 04 Travel 06 Fuel and Utilities 07 Motor Vehicle Operation and Maintenance 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 13 Fixed Charges 14 Land and Structures 15 Total Operating Expenses	169,435 22,827 1,194 4,741 458,662 49,091 28,176 30,488 157,851 300	187,070 22,000 1,000 24,991 528,788 49,639 10,270 17,619 144,980	132,308 25,100 1,000 28,104 557,284 47,300 18,500 17,617 146,990 3,500 977,703
Total Expenditure	2,999,368	3,130,947	3,051,650
Total General Fund AppropriationLess: General Fund Reversion/Reduction	2,542,355 46,063	2,637,952	
Net General Fund Expenditure Special Fund Expenditure	2,496,292 503,076	2,637,952 492,995	2,556,741 494,909
Total Expenditure	2,999,368	3,130,947	3,051,650
Special Fund Income: D16301 Sales of Publications, Binders and Data	503,076	492,995	494,909

SUMMARY OF HISTORIC ST. MARY'S CITY COMMISSION

	2002 Actual	2003 Appropriation	2004 Allowance
Total Number of Authorized Positions	41.00	39.00	39.00
Total Number of Contractual Positions	13.00	13.00	13.00
Salaries, Wages and Fringe Benefits Technical and Special Fees Operating Expenses	1,933,313 309,918 1,285,399	1,878,848 325,717 686,001	1,856,408 263,316 494,600
Total General Fund Appropriation	2,930,139 4,000	2,181,113	
Net General Fund Expenditure Special Fund Expenditure Federal Fund Expenditure	2,926,139 563,228 39,263	2,181,113 594,103 115,350	2,049,504 550,757 14,063
Total Expenditure	3,528,630	2,890,566	2,614,324

D17B01.51 ADMINISTRATION

PROGRAM DESCRIPTION

Historic St. Mary's City is an outdoor history and archaeology museum that preserves, researches, and interprets the site of Maryland's first capital. Chapter 583, Acts of 1997, established the Historic St. Mary's City Commission as an independent unit of State government reporting to the Office of the Governor.

MISSION

The mission of the Historic St. Mary's City Commission is to preserve and protect the archaeological and historical record of Maryland's first colonial capital, and to appropriately develop and use this historic and scenic site for the education, enjoyment, and general benefit of the public.

VISION

Through the work of the Historic St. Mary's City Commission, all citizens of Maryland will understand how Historic St. Mary's City played a vital role in developing core principles of American democracy such as liberty of conscience, separation of church and state, representative government, and economic opportunity; and they will support the preservation and development of Historic St. Mary's City as a National Historic Landmark.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

- Goal 1. Preservation and Research. Assure that the archaeological sites and collections, scenic views, and rural character of Maryland's most important historic site are safeguarded by preservation and research practices consistent with its status as a National Historic Landmark District (NHLD). Fully apply all appropriate historical, archaeological, and scientific resources to document the land features, structures, political and economic activities, and lives of individuals associated with the National Historic Landmark District where Maryland's first capital was situated.
 - **Objective 1.1** By Fiscal Year 2005, 100 percent of Historic St. Mary's City Commission collection records will be maintained in a consolidated database accessible to collection managers and researchers.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Quality: Percent of collection records in database	20%	30%	50%	70%

Objective 1.2 By the Fiscal Year 2006, treat in excess of 8,500 objects in our archaeological collection for conservation (cataloged, documented, located in climate controlled, secure, fire-suppressed space and available for interpretation and analysis).

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome : Number of objects treated for conservation (by year)	600	800	2400	2800

Objective 1.3 As part of the Maryland Heritage Project (MHP), conduct archaeology and analyze preliminary results for eight major archaeological sites at St. Mary's City by Fiscal Year 2006.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outputs: Number of MHP archaeology sites investigated (total)	3	5	5	5
Total pages of archaeological/historical reports completed (per yr)	500	600	500	500

Objective 1.4 Create and maintain a Geographic Information System (GIS) database of geological, topographic, biological, historical, and cultural data for 100 percent of the lands held by the College and the Commission by December 2005.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Quality: Percent of the HSMC NHLD maintained in the GIS	4%	30%	30%	60%

D17B01.51 ADMINISTRATION (Continued)

Goal 2. Site Development. Enable visitors to understand the 17th century layout and function of Historic St. Mary's City through accurate reconstruction of original features, roads, and important colonial structures through development of facilities, landscape, and interpretive sites.

Objective 2.1 Complete all of the currently approved interpretive Historic St. Mary's City site development projects on schedule and within approved budgets.

	2003	2004	2005	2006	2007
Performance Measures	Estimated	Estimated	Estimated	Estimated	Estimated
Output: Number of major capital projects completed	0	0	2	3	2
Quality: Percent completed on-time	N/A	N/A	100%	100%	100%
Percent completed within budget	N/A	N/A	100%	100%	100%
Percent interpretation programs implemente	ed N/A	N/A	100%	100%	100%

Goal 3. Education and Interpretation. Engage large and diverse audiences of every age level, giving special attention to the school children of Maryland (especially those in underserved communities), through interpretive and educational programs that bring to life the history of St. Mary's City and its relevance to our current society.

Objective 3.1 Increase the general public, tour group, and school visitation numbers.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outcomes: General Public Attendance	9,997	8,446	10,000	11,000
Percent increase	11%	-15%	18%	10%
Adult Tour Group Attendance	2,354	1,625	2,000	2,200
Percent increase	48%	-30%	23%	10%
Children served on-site	27,392	28,645	29,627	30,000
Percent increase	1%	+4%	4%	2%

2002

2002

3004

Objective 3.2 Increase the number of schools and other organizations visited in outreach to advance the general public's knowledge of the role of St. Mary's City in early Maryland.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outcomes: Number of schools/organizations visited in outreach	34	32	35	40

Note: In 2003, we are including civic and other public organizations to our outreach efforts

Goal 4. Governance and Management. Assure that Historic St. Mary's City is recognized for sound planning and fiduciary oversight and strong base of public and private support.

Objective 4.1 With proactive assistance of the HSMC Foundation, as much as 40 percent of Historic St. Mary's City's budget will come from earned special funds and non-state grants by Fiscal Year 2006.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outputs: Net Museum Shop Profits	\$8000	\$10,000	\$15,000	\$20,000
Quality: Earned Special Funds (Percent of Operating Budget)	20%	18%	20%	21%
Private and Public Grants and Gifts (non-state)	\$195,000	\$264,000	\$275,000	\$300,000
Special Funds and Grants and Gifts as a percent				
of Operating Budget	28%	27%	29%	31%

D17B01.51 ADMINISTRATION

Appropriation Statement	A	pprop	riation	Statement	:
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The second secon	2002 Actual	2003 Appropriation	2004 Allowance
Number of Authorized Positions	41.00	39.00	39.00
Number of Contractual Positions	13.00	13.00	13.00
01 Salaries, Wages and Fringe Benefits	1,933,313	1,878,848	1,856,408
02 Technical and Special Fees	309,918	325,717	263,316
03 Communication 04 Travel 06 Fuel and Utilities 07 Motor Vehicle Operation and Maintenance 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 13 Fixed Charges 14 Land and Structures	23,907 10,253 40,185 29,045 208,746 174,542 8,640 6,214 8,014 10,853	24,247 15,250 47,000 31,750 343,831 185,111 10,490 11,900 16,422	17,448 10,000 44,000 25,295 227,496 147,391 6,262 2,000 14,708
Total Operating Expenses	520,399	686,001	494,600
Total Expenditure	2,763,630	2,890,566	2,614,324
Total General Fund Appropriation	2,165,139 4,000	2,181,113	
Net General Fund Expenditure	2,161,139 563,228 39,263	2,181,113 594,103 115,350	2,049,504 550,757 14,063
Total Expenditure	2,763,630	2,890,566	2,614,324
Special Fund Income: D17301 Historic St. Mary's City Revenue	563,228	594,103	550,757
Federal Fund Income: 45.164 Promotion of the Humanities—Public Programs	39,263	115,350	14,063

D17B01.52 CAPITAL APPROPRIATION

Program Description:

The Capital Appropriation program provides operating funds for construction of an exhibit structure over the archaelogical remains of the 17th century St John's House. Construction includes a restroom, burying of utility lines, a 120 car parking lot, signage, and realignment of Fisher's Road. In addition the program provides funds for reconstruction of the 17th Century Nuthead Print House.

Appropriation Statement:	2002 Actual	2003 Appropriation	2004 Allowance
14 Land and Structures	765,000		
Total Operating Expenses	765,000		
Total Expenditure	765,000		
Net General Fund Expenditure	765,000		

D20A15.01 EXECUTIVE DIRECTION

PROGRAM DESCRIPTION

On July 1, 2001, the Office of Smart Growth (OSG) was established to expedite projects consistent with Smart Growth goals and to provide a one-stop resource for persons seeking to use Maryland's toolbox of Smart Growth programs. The Office takes an active role in working with Maryland's communities to find Smart Growth solutions and help identify and coordinate State technical and resource assistance. The Office of Smart Growth implements its assistance and resource responsibilities through three primary initiatives: Program and Policy Coordination—promoting interagency consensus and cooperation on projects consistent with Smart Growth; Education and Awareness—serving as the information clearinghouse on Smart Growth for the public, developers, and State and local governments; and Project Implementation—providing targeted advisory and technical assistance to parties interested in preparing, financing, and developing projects that are consistent with Smart Growth.

MISSION

The Office of Smart Growth coordinates the implementation of the State's Smart Growth and Neighborhood Conservation Initiative, which preserves our valuable natural resources and revitalizes our older neighborhoods. The Office works to instill a Smart Growth awareness and understanding in Maryland and deepen the commitment within the state to implement Smart Growth. In order to facilitate Smart Growth development projects, the Office will work closely with the public, developers, and State and local governments as they pursue specific projects.

VISION

We envision a Maryland where citizens have more choices about where they live and how they travel to work, to school, to shop, and to civic and recreational opportunities. The quality of life for citizens in Maryland's existing communities has improved, and the spread of sprawl development has stopped.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. To preserve our valuable State natural resources, including forest and farmland, by encouraging growth inside Priority Funding Areas (PFA).

Objective 1.1 By 2012, reduce the rate of conversion of forest and agricultural land from development by 30 percent using 1990 – 1997 land use data as a baseline, measured every 5 years.

Performance Measures	2001 Actual	2002 Actual	2003 Estimated	2004 Estimated
Outputs: Percentage of residential single-family housing, 20 acres or less, developed outside the PFA (by parcel)	30%	29%	28%	27.5%
Outcomes: Percent reduction in conversion rate of forest and agricultural land for development	*	7.22%***	*	*

Objective 1.2 Preserve from development 20 percent of the land area in the State by 2010.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outputs: Cumulative Acres preserved by the State	558,653	601,996	642,513**	667,407**
Outcome: Percent of land in Maryland permanently preserved	N/A	18.21%	18.60%	19.00%

Notes: * Data not available

** Includes funding for 16,000 acres appropriated by BPW, but currently unencumbered.

*** 2002 represents baseline

N/A - not applicable

D20A15.01 EXECUTIVE DIRECTION (Continued)

Goal 2. Enhance the livability and vitality of communities and neighborhoods in Priority Funding Areas

Objective 2.1 By the end of FY2005, 15 new geographically diverse Smart Growth exemplar development projects, which rank good or excellent for a minimum of 75% of the categories on the Smart Growth Scorecard, will be initiated with Office of Smart Growth assistance.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outputs: Number of new projects reviewed by				
the Office of Smart Growth	N/A	61	50	50
Total Number of projects that received ongoing assistance	N/A	31	51	55
Number of new projects	N/A	31	25	25
Number of projects continuing from previous fiscal year	N/A	N/A	26	30
Number of new exemplary projects initiated	N/A	4	5	5
Number of projects, which show improvement				
and include Smart Growth concepts as a result of				
Office of Smart Growth assistance	N/A	*	*	*

Objective 2.2 By the end of FY2005, target State resources for Smart Growth land use development planning to 18 communities.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outputs: Total number of communities receiving targeted				
coordinated assistance	N/A	8	14	16
Number of new communities	N/A	8	6	6
Number of communities continuing from previous fiscal year	N/A	N/A	8	10
Number of jurisdictions where plans or policies				
improved or included Smart Growth concepts	N/A	*	4	4

Goal 3. Instill among Marylanders an awareness and understanding of growth-related issues, their importance to quality of life, and how Smart Growth addresses them.

Objective 3.1 By the end of FY2005, double the number of Marylanders reached with a meaningful opportunity to learn about Smart Growth programs and resources.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outputs: Smart Growth publications distributed	N/A	10,000	12,000	13,000
Number of people reached through the Smart Growth Speaker Series	N/A	N/A	600	1000
Number of speeches and presentations on Smart Growth in Maryland	N/A	65	80	95
Number of organizations participating in the Smart Step Forward				
Coalition	N/A	37	45	55
Number of Media events and articles addressing Smart Growth	N/A	15	25	35
Percentage of Marylanders who are familiar with				
Smart Growth concepts	N/A	*	*	*

Objective 3.2 By FY2005, expose over 5000 students to the concepts of Smart Growth.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outputs: Number of Smart Growth curricula distributed	N/A	600	600	600
Number of teachers trained in the Smart Growth curriculum	N/A	100	150	*
Number of students participating in Smart Growth				
events and activities	N/A	800	900	1000
Number of students familiar with Smart Growth concepts	N/A	*	*	*

D20A15.01 EXECUTIVE DIRECTION (Continued)

Goal 4. Provide coordinated, efficient delivery of State resources to customers regarding Smart Growth.

Objective 4.1 By FY2004, 80% of customers are satisfied with delivery of Office of Smart Growth assistance.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outputs: Number of project calls responded to within two days	N/A	*	80%	*
Quality: Customers who are satisfied with Office of Smart Growth				
assistance	N/A	*	80%	*

D20A15.01 EXECUTIVE DIRECTION

Appropriation Statement.	2002 Actual	2003 Appropriation	2004 Allowance
Number of Authorized Positions	3.00	6.00	6.00
Number of Contractual Positions	1.50		***************************************
01 Salaries, Wages and Fringe Benefits	129,245	508,588	541,139
02 Technical and Special Fees	57,333		
03 Communication 04 Travel 07 Motor Vehicle Operation and Maintenance 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 12 Grants, Subsidies and Contributions 13 Fixed Charges 14 Land and Structures	26,560 13,938 20,096 16,081 9,158 11,966 275 1,183 117,294	17,111 5,000 1,160 37,189 17,000 2,500 9,000	20,731 5,000 1,180 8,800 12,000
Total Operating Expenses	216,551	91,800	49,311
Total Expenditure	403,129	600,388	590,450
Original General Fund Appropriation	405,132	250,872 349,516	
Total General Fund Appropriation	405,132 2,003	600,388	
Net General Fund Expenditure	403,129	600,388	590,450

INTERAGENCY COMMITTEE FOR PUBLIC SCHOOL CONSTRUCTION

D25E03.01 GENERAL ADMINISTRATION

PROGRAM DESCRIPTION

The Public School Construction Program reviews and analyzes requests for State funds for capital improvement projects for public school buildings from each local education agency with the approval of the local government. The funded projects enable students and teachers to learn and teach in safe and educationally supportive learning environments. Local matching funds are required for projects such as: renovations, additions, new school systemic renovations, wiring schools for technology, high school science facility renovations and pre-kindergarten additions.

MISSION

The Public School Construction Program provides leadership and resources to local education agencies in the development of school facilities so that all Maryland public school students, teachers, administrators and staff have safe and educationally supportive environments in which to teach and learn. We support State goals of neighborhood conservation, the protection of the environment, and the preservation of natural resources as we assist in the development of school facilities.

VISION

A State in which all public school facilities enable students and educators to learn and teach in safe environments designed, constructed, and maintained to meet the requirements of educational programs and services.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. The Public School Construction Program will promote physical learning environments that support the educational goals of the Maryland State Department of Education (MSDE) and local education agencies (LEA).

Objective 1.1 By fiscal year 2002 all public schools will have the capacity to provide multiple teaching and learning mediums.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Inputs: Funding for wiring schools for technology	\$44,555	\$43,232	N/A	N/A
Outputs: Number of schools wired for voice, video and				
data transmission	274	245	N/A	N/A
Outcomes: Percent of schools that can support				
multiple teaching and learning mediums	83%	100%	N/A	N/A

Objective 1.2 By fiscal year 2004 85% of all high school science labs will be designed and constructed to support MSDE science curriculum.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Inputs: Funding for science lab projects (\$000)	\$6,930	\$2,586	<i>\$595</i>	\$500
Number of labs identified for potential projects	*	206	186	185
Outputs: Number science labs approved for renovation/new				
construction	92	20	1	1
Outcomes: Percent (%) increase in the number of science labs	*	4%	.2%	.2%
that can support the MSDE curriculum				

INTERAGENCY COMMITTEE FOR PUBLIC SCHOOL CONSTRUCTION

D25E03.01 GENERAL ADMINISTRATION (Continued)

Goal 2. The Public School Construction Program promotes safe physical environments in which to teach and learn.

Objective 2.1 By fiscal year 2004 the number of schools identified by local education agencies as in good or better physical condition will increase by 25%.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Inputs: Total number of schools		1,334	1,511	1511
Number of schools rated good or better		988	1,136	1,136
Number of schools rated less than good as measured				
by LEA standards	*	346	375	375
Outputs: Number of approved projects in these identified schools	*	107	52	50
Outcomes: Percent increase in the number of schools identified				
by LEAs as in good or better physical condition	*	*	15%	0%

Goal 3. The Public School Construction Program will support State goals for community redevelopment, environmental protection, and preservation of the State's natural resources.

Objective 3.1 Each fiscal year a minimum of 75% of the projects approved will be located in Priority Funding Areas.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outcomes: Percent approved projects in PFA's	78%	80%	73%	75%

Objective 3.2 Each fiscal year beginning with fiscal year 2002 95% of the projects requesting additional square footage for cooperative arrangements will be approved.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Inputs: Number of requests received	*	20	21	20
Outcomes: Proportion of requests for cooperative space that are				
approved	*	95%	70%	85%

Goal 4. The Public School Construction Program will ensure the judicious use of State funds for school construction projects.

Objective 4.1 By July 1, 2004 50% of audited local education agency financial project records will be in compliance with PSCP regulations.

Performance Measures	2001 Actual	2002 Actual	2003 Estimated	2004 Estimated
Outcomes: Percent in procedural compliance of	į	101	250	50.00
PSCP regulations by LEAs	n/a	4%	25%	50%
	2001	2002	2003	2004
Other Performance Measures	Actual	Actual	Estimated	Estimated
Inputs: Number of capital project requests	663	622	293	250
Number of Aging School Program (ASP) requests	179	168	175	200
Capital budget appropriation (millions)	\$291	\$287	\$157	\$78
ASP appropriation (thousands)	\$10	\$10	\$10	\$10
Outputs: Number of capital projects approved	573	484	128	60
Number of ASP projects approved	179	168	175	175
Number of contracts approved	450	818	700	700

Notes: *New measures for which historical data is not available.

FY 2003 data in bold italics is <u>actual data</u>. N/A – Not available at time of printing.

SUMMARY OF INTERAGENCY COMMITTEE FOR SCHOOL CONSTRUCTION

	2002 Actual	2003 Appropriation	2004 Allowand
Total Number of Authorized Positions	17.00	17.00	17.0
Salaries, Wages and Fringe Benefits	899,289	998,735	962,58
Technical and Special Fees	24,433	21,986	48
Operating Expenses	10,476,191	12,398,087	15,520,60
Total General Fund Appropriation Less: General Fund Reversion/Reduction	11,427,903 53,714	11,444,036	
Net General Fund Expenditure Special Fund Expenditure Reimbursable Fund Expenditure	11,374,189 1,194 24,530	11,444,036 1,893,000 81,772	16,483,67
Total Expenditure	11,399,913	13,418,808	16,483,67
Appropriation Statement:	2002 Actual	2003 Appropriation	2004 Allowance
Number of Authorized Positions	17.00	17.00	17.00
01 Salaries, Wages and Fringe Benefits	899,289	998,735	962,583
02 Technical and Special Fees	24,433	21,986	480
03 Communication	8,120	9,870	7,725
04 Travel	10,061	17,919	7,379
07 Motor Vehicle Operation and Maintenance	4,608 62,677	12,237 50,917	12,185 30,810
09 Supplies and Materials	25,449	14,206	6,941
10 Equipment—Replacement	23,447	591	591
11 Equipment—Additional	25,415	27,594	5,112
13 Fixed Charges	1,696	1,753	3,474
Total Operating Expenses	138,026	135,087	74,217
Total Expenditure	1,061,748	1,155,808	1,037,280
Total General Fund Appropriation	1,057,903 21,879	1,074,036	
		1.074.036	1.027.297
Net General Fund Expenditure	1,036,024 1,194	1,074,036	1,037,280
Reimbursable Fund Expenditure	24,530	81,772	
Total Expenditure	1,061,748	1,155,808	1,037,280

Reimbursable Fund Income:

R00A01 State Department of Education-Headquarters..... 24,530 81,772

INTERAGENCY COMMITTEE FOR PUBLIC SCHOOL CONSTRUCTION

D25E03.02 AGING SCHOOLS PROGRAM

PROGRAM DESCRIPTION

The Aging School Program was established in 1997 to provide funds (without local matching funds) for capital improvements, repairs, and maintenance projects at existing public school buildings. The Aging School Program provides state funds that are distributed to all school systems in the State of Maryland to address the needs of their aging school buildings.

This program shares the same mission, vision, goals, objectives, performance measures/performance indicator as program D25E03.01 General Administration of the Interagency Committee for Public School Construction.

INTERAGENCY COMMITTEE FOR SCHOOL CONSTRUCTION

D25E03.02 AGING SCHOOLS PROGRAM

	2001 Actual	2002 Actual	2003 Estimated	2004 Estimated
Performance Measures/Performance Indicators				
Aging Schools Program:				
Allegany	355,000	355,000	355,000	355,000
Anne Arundel	534,753	570,000	570,000	570,000
Baltimore City	1,635,000	1,635,000	1,635,000	1,635,000
Baltimore	2,759,143	2,940,000	2,940,000	2,940,000
Calvert	65,000	65,000	65,000	65,000
Caroline	84,150	85,000	85,000	85,000
Carroll	380,349	385,000	385,000	385,000
Cecil	355,000	355,000	355,000	355,000
Charles	64,998	65,000	65,000	65,000
Dorchester	63,501	65,000	65,000	65,000
Frederick	70,000	85,000	85,000	85,000
Garrett	85,000	84,204	85,000	85,000
Harford	398,448	400,000	400,000	400,000
Howard	63,362	65,000	65,000	65,000
Kent	65,000	65,000	65,000	65,000
Montgomery	1,170,000	1,170,000	1,170,000	1,170,000
Prince George's	961,957	970,000	970,000	970,000
Oueen Anne's	85,000	85,000	85,000	85,000
St. Mary's	84,710	85,000	85,000	85,000
Somerset	65,000	65,000	65,000	65,000
Talbot	155,000	155,000	155,000	155,000
Washington	200,000	168,961	200,000	200,000
Wicomico	355,000	355,000	355,000	355,000
Worcester	65,000	65,000	65,000	65,000
Total	10,120,371	10,338,165	10,370,000	10,370,000
TIMS Accelerated Wiring Program:				
Master Equipment Lease Purchase Debt Service			49,740	5,076,391
Grand Total	10,120,371	10,338,165	10,419,738	15,446,391

INTERAGENCY COMMITTEE FOR SCHOOL CONSTRUCTION

D25E03.02 AGING SCHOOLS PROGRAM

Appropr	riation Statement:	2002 Actual	2003 Appropriation	2004 Allowance
12 Grants	, Subsidies and Contributions	10,338,165	12,263,000	15,446,391
Te	otal Operating Expenses	10,338,165	12,263,000	15,446,391
	Total Expenditure	10,338,165	12,263,000	15,446,391
Total Less:	General Fund AppropriationGeneral Fund Reversion/Reduction	10,370,000 31,835	10,370,000	**************************************
	Net General Fund Expenditure	10,338,165	10,370,000 1,893,000	15,446,391
	Total Expenditure	10,338,165	12,263,000	15,446,391
	Fund Income: F305 Cigarette Restitution Fund		1,893,000	

D26A07.01 GENERAL ADMINISTRATION

PROGRAM DESCRIPTION

The Department of Aging has responsibilities for administering community-based long-term-care programs and services for the elderly, evaluating service needs of the elderly, and determining the extent to which public and private programs meet the needs of the elderly. With input from the local Area Agencies on Aging (AAAs), seniors, and caregivers, the Department establishes priorities for meeting the needs of the elderly, and advocates for the frailest and most vulnerable seniors who have no one to speak for them.

MISSION

The Maryland Aging Network, made up of the Maryland Department of Aging (MDoA) in partnership with the Area Agencies on Aging, provides leadership and advocacy for older Marylanders and their families through information, education, programs, and services which promote and enhance choice, independence and dignity.

VISION

We envision Maryland as a State where all people are able to age with choice, independence and dignity

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

To ensure that older citizens served by the Aging Network are treated with dignity and respect, the Maryland Department of Aging, through leadership, advocacy, and community partnerships, has developed the following goals for fiscal year 2004.

Goal 1. To enable seniors who are served by the Maryland Aging Network to be maintained in the most appropriate living arrangements within the community for as long as possible.

Objective 1.1 By June 30, 2004, increase the proportion of older adults with disabilities served by MDoA assisted living and in-home service programs by 3.76 percent over fiscal year 2002 levels.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outputs: Number of clients enrolled in Medicaid				
Home and Community Based Waiver for Older Adults	489	1,296	3,135	3,135
Number of seniors with disabilities in senior apartments supported				
by Congregate Housing Services programs	892	916	885	885
Number of seniors with disabilities in private homes receiving				
in-home services through the Senior Care program.	3,996	3,954	3,954	3,954
Number of seniors with disabilities in Assisted living group				
homes receiving services subsidized by the Department	600	628	728	800
Outcomes: Percent of Maryland's disabled adults over 50 in need of				
community-based support receiving services financed by MDoA ¹	14.60%	16.2%	20.27%	19.96%

¹ The estimate of percentage of older adults with disabilities is based on a study preformed by the UMBC Center for Health Program Development and Management for the Department in August 2001. The Center used a variety of methodologies to estimate the population in need. The Department used one of the more conservative of these methodologies, providing an estimate of the population over 50 in need in fiscal year 2004 of 43,967. (We used age 50 since age eligibility for the Medicaid Waiver for Older Adults begins at age 50). The percentages of people served are derived by dividing the total number of people served by Department programs by the UMBC projection.

Goal 2. To insure that vulnerable seniors served by the Aging Network are treated with dignity and, to the extent possible with available resources, protected against abuse, exploitation, and consumer fraud.

DEPARTMENT OF AGING

D26A07.01 GENERAL ADMINISTRATION (Continued)

Objective 2.1 By June 30, 2004, increase advocacy activities for residents of long-term-care facilities by 26 percent over fiscal year 2002 levels.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Inputs: Number of Ombudsman F.T.E.s monitoring long	25.65	40.3	57	57
term care facilities				
Number of Ombudsman Volunteers monitoring	100	109	120	132
long-term-care facilities				
Outcomes: Number of complaints received by Ombudsmen.	3,588	4,292	4,713	5,408
Number of abuse complaints received by Ombudsmen	1,060	*	1,532	1,758
Quality: Percent of long term care facility resident				
complaints resolved to the satisfaction of residents	48%	*	48%	48%

Objective 2.2 By June 30, 2004, maintain public guardianship activities protecting the rights of legally incompetent adults over the age of 65.

	2001	2002	2003 ³	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outcomes: Number of clients for whom MDoA and				
AAAs serve as public guardians	745	716	720	720

³ 2003 estimated is the average of caseloads for fiscal years 1999 – 2002.

Goal 3. To provide seniors and caregivers served by the Aging Network expanded choices in services, vendors, and activities.

Objective 3.1 By June 30, 2004, increase the number of qualified vendors providing services for clients of the Home and Community-based Waiver in all 24 jurisdictions by 67.5% over fiscal year 2002 levels.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outcomes: Number of enrolled Medicaid providers	309	1,185	1,585	1,985
Number of jurisdictions with at least one vendor for each				
Medicaid Waiver Service	NA	11	24	24

Objective 3.2 By June 30, 2004, provide 62 caregivers of elderly with dementia with the opportunity to design and direct their own respite care services.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outputs: Number of caregivers directing respite services	*	62	62	62

Goal 4. To enhance the quality and quantity of nutrition, health education, physical fitness and socialization activities offered by the Maryland Aging Network.

Objective 4.1 By June 30, 2004, increase participation in 16 senior centers in economically distressed jurisdictions by 24 percent over fiscal year 2002 levels.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Inputs: Number of distressed jurisdictions receiving new funds	*	6	6	6
Number of senior centers in distressed jurisdictions receiving funds	*	16	16	16
Outcomes: Average weekly operating hours of targeted senior centers	31.38	36.07	36.07	36.07
Number of seniors utilizing programs in targeted senior centers	1,591	1,828	2,047	2,267

DEPARTMENT OF AGING

D26A07.01 GENERAL ADMINISTRATION (Continued)

Objective 4.2 By June 30, 2004, maintain home-delivered meals services at fiscal year 2002 levels.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outputs: Number of home-delivered meals served	1,300,000	1,413,523	1,413,523	1,413,523

Goal 5. To establish the Maryland Aging Network as a primary resource for information and guidance on aging issues for seniors and their caregivers.

Objective 5.1 By June 30, 2004, to increase the number of seniors who receive information from MDoA funded programs on health insurance issues by two percent over fiscal year 2002 levels.

	2001^{4}	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outputs: Number of seniors at health insurance				
seminars and events	*	9,807	9,905	10,003
Number of people getting health insurance				
information by telephone	*	11,114	11,225	11,336

⁴ A new reporting system, Federally mandated, was implemented at the beginning of fiscal year 2002. Resulting data was not comparable to previous fiscal years.

Objective 5.2 By June 30, 2004, increase outreach and information services to family caregivers of the elderly by four percent over fiscal year 2002 levels.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outputs: Number of information contacts with potential caregivers	* 5	125,591	128,106	130,615

⁵ The family caregiver program began in late fiscal year 2001. The reporting system was not fully activated until fiscal year 2002

Goal 6. To promote the well being of seniors by providing a broad range of employment opportunities.

Objective 6.1 By June 30, 2004, increase senior employment job placement rates by four percent over fiscal year 2002 levels.

Performance Measures	2001 Actual	2002 Actual	2003 Estimated	2004 Estimated
Outcomes: Percent of senior employment participants				
placed in jobs	22%	20%	24%	24%
Total number of senior employment program participants trained	380	366	316^{6}	316

⁶ The number of participants for 2002 and 2003 declined because of reductions in Federal funds received by the Department for the senior employment program.

Note: * Data not available

D26A07.01 GENERAL ADMINISTRATION

Appropriation Statement:	2002	2003	2004
	Actual	Appropriation	Allowance
Number of Authorized Positions	57.00	51.00	56.00
Number of Contractual Positions	8.00	12.00	7.00
01 Salaries, Wages and Fringe Benefits	4,648,274	4,954,960	4,890,165
02 Technical and Special Fees	260,766	486,127	269,714
03 Communication	80,389	90,049	81,866
04 Travel	75,352	82,856	58,303
07 Motor Vehicle Operation and Maintenance	16,967	12,716	5,069
08 Contractual Services	122,184 50,003	391,562 64,380	252,321 40,446
10 Equipment—Replacement	13,628	92,533	11,335
11 Equipment—Additional	80,375	1,250	1,700
12 Grants, Subsidies and Contributions	40,592,860	46,326,987	43,587,665
13 Fixed Charges	76,361 14,976	82,593 25,255	89,400 3,678
Total Operating Expenses	41,123,095	47,170,181	44,131,783
Total Expenditure	46,032,135	52,611,268	49,291,662
Original General Fund Appropriation Transfer of General Fund Appropriation	21,857,853	23,200,107	
Total General Fund Appropriation	21,857,853	23,200,108	
Less: General Fund Reversion/Reduction	1,007,271	25,200,100	
Net General Fund Expenditure	20,850,582	23,200,108	22,760,922
Special Fund Expenditure	220,881	249,523	233,252
Federal Fund Expenditure	24,960,672	29,161,637	26,297,488
Total Expenditure	46,032,135	52,611,268	49,291,662
Special Fund Income:			
D26302 Komen Grant	220,881	249,523	233,252
Eddard Fund Income			
Federal Fund Income: 10.550 Food Distribution	2,046,090	2,933,070	1,938,641
17.235 Senior Community Service Employment Program	1,675,230	1,574,096	1,574,096
93.041 Special Programs for the Aging-Title			
VII, Chapter 3—Programs for Prevention of Elder Abuse, Neglect, and Exploitation	292,736	292,736	292,736
93.043 Special Programs for the Aging-Title III, Part	292,730	292,130	292,730
F Disease Prevention and Health Promotion Ser-			
vices	375,386	391,093	349,724
93.044 Special Programs for the Aging-Title III,Part B Grants for Supportive Services and Senior			
Centers	6,418,126	6,374,869	5,976,465
93.045 Special Programs for the Aging-Title III,Part	0.607.610	10.261.061	0.006.440
C Nutrition Services	9,687,612	10,361,061	9,026,442
IV-Training, Research and Discretionary			
Projects and Programs	479,948	503,015	495,000
93.052 Nation Family Caregiver Support Program	2,473,739	2,813,692	2,111,418
93.576 Refugee and Entrant Assistance-Discretionary Grants	129,366	130,867	137,488
93.778 Medical Assistance Program	1,103,634	3,565,644	4,215,618
93.779 Health Care Financing Research, Demonstrations and Evaluations	278,805	221,494	179,860
	24,960,672	29,161,637	26,297,488
Total	24,900,072	29,101,037	20,297,488

DEPARTMENT OF AGING

D26A07.02 SENIOR CENTERS OPERATING FUND

Progran Description:

The Senior Citizen Activities Center Operating Fund provides additional funds to economically distressed areas for senior citizen activ-

Appropriation Statements	2002 Actual	2003 Appropriation	2004 Allowance
12 Grants, Subsidies and Contributions	495,314	500,000	500,000
Total Operating Expenses	495,314	500,000	500,000
Total Expenditure	495,314	500,000	500,000
Total General Fund Appropriation	500,000 4,686	500,000	
Net General Fund Expenditure	495,314	500,000	500,000

D27L00.01 GENERAL ADMINISTRATION

PROGRAM DESCRIPTION

The Commission resolves allegations of discrimination by conciliation, mediation, investigation and litigation in the areas of employment, housing and public accommodations, based on race, color, creed, ancestry, religion, sex, age, sexual orientation, national origin, marital status, genetic information and physical or mental disability. In addition, the Commission, through its educational and outreach efforts, improves community relations and fosters a better understanding of the law, thus reducing the potential number of complaints generated.

Efforts in fair employment practices and fair housing are supplemented by work sharing arrangements and contracts with the U.S. Equal Employment Opportunity Commission and the U.S. Department of Housing and Urban Development. The Commission engages in cooperative efforts with Federal, State, Local and private agencies having comparable interests and or legal authority.

MISSION

The mission of the Maryland Commission on Human Relations is to ensure equal opportunity and promote better human relations for all who work in, live in, or visit Maryland.

VISION

Our vision is a State free of any traces of unlawful discrimination.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Improve equal opportunity in Maryland through the use of effective, creative and efficient case processing activities and reduce, eliminate or resolve instances of unlawful discrimination.

Objective 1.1 By FY 2005 increase to at least 24%, the percentage of complaints electing mediation through the use of the MCHR Mediation Program in order to promote prompt resolution of disputes in an alternative, non-investigative, non-adversarial manner.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Inputs: Inquiries received	13,910	14,606	15,336	16,702
Complaints received & authorized for processing	930	1013	1025	1076
Output: Percent of complainants electing mediation	8%	13%	16%	24%
Outcomes: Percentage of mediated complaints resolved*	32%	42%	50%	55%
Percent of cases where no resolution reached through				
mediation and referred to investigation	68%	58%	50%	45%
Quality: Percent of participants mostly or very satisfied				
with the mediation program		95%	95%	95%

Note: *Resolutions from the Mediation Program are <u>one</u> segment of the total number of cases settled at MCHR through Pre-Determination Settlements, Conciliation Agreements and withdrawals with benefits.

Objective 1.2 By FY 2005, reduce the average time to process complaints so that it is lower than the Federal processing time standard, of 270 days in order to provide prompt, thorough investigations and resolutions of discrimination.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outputs: Employment complaints closed	805	661	630	625
Housing complaints closed	76	116	120	125
Public Accommodation complaints closed	118	103	100	100

D27L00.01 GENERAL ADMINISTRATION (Continued)

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Quality: Average number of days to process a case: (1)				
Employment	271	265	230	180
Housing	339	380	260	160
Public Accommodations	280	372	260	180
National Average processing times in days:				
Employment	557			
Housing	523			
Percentage of pending cases meeting or exceeding federal				
standards of 270 days:				
Employment	48%	67%	75%	85%
Housing	46%	73%	75%	85%

Note: ¹Average number of days to process a case indicates number of days to close an investigation or resolve the case through settlement. This figure excludes open cases with a Finding of Probable Cause and cases in litigation.

Objective 1.3 Starting with FY 2003, complete six (6) systemic investigations* of disparate treatment or disparate impact cases** per year in order to reduce, eliminate or resolve patterns of discrimination having the most significant impact on protected groups in Maryland.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Completed Systemic Investigations	3	3***	4	4

Notes: * The term "systemic investigation" refers to an investigation in which all related complaints and allegations against the same respondent are consolidated. There may be multiple complaints filed by individuals or organizations in one systemic investigation. Because of the complex nature of a systemic investigation and the examination of up to hundreds of thousands of records, the average processing time for one systemic case is from one to two years.

** "Systemic disparate treatment" cases, often called "pattern or practice" cases, typically involve employment or housing practices that are intentionally discriminatory, have class-wide impact (affect a large number of persons), and are amenable to statistical analysis. "Disparate impact" cases involve policies or selection devices that are facially neutral (not intentionally discriminatory) but have a significant adverse impact upon members of a protected group and are not justified by business necessity.

*** Involved investigations of Commission complaints against three major mortgage lending institutions, including one national bank and two mortgage subsidiaries of banks.

Economic Outcomes

Objective 1.4 By FY 2004, increase the share (%) of jobs in the Maryland Labor Market held by Female workers in the following job categories to the amount estimated for FY2004.

	2001	2002	2003	2004
Performance Measures	Actual	Estimated	Estimated	Estimated
Officials & Managers	34.79%	35.06%	35.33%	35.60%
Skilled Craft Workers	11.83%	12.27%	12.71%	13.15%
Operatives	29.75%	23.64%	24.13%	24.62%
Laborers	29.75%	30.48%	31.21%	31.94%

D27L00.01 GENERAL ADMINISTRATION (Continued)

Objective 1.5 By FY 2004, increase the share (%) of jobs in the Maryland Labor Market held by African-American workers in the following job categories to the amount estimated for FY2004.

	2001	2002	2003	2004
Performance Measures	Actual	Estimated	Estimated	Estimated
Officials & Managers	12.73%	13.15%	13.57%	13.99%
Professionals	14.73%	15.50%	16.25%	17.00%
Skilled Craft Workers	20.36%	20.89%	21.42%	21.95%

Objective 1.6 By FY 2004, increase the share (%) of jobs in the Maryland Labor Market held by Latino workers in the following job categories to the amount estimated for FY2004.

	2001	2002	2003	2004
Performance Measures	Actual	Estimated	Estimated	Estimated
Officials & Managers	1.80%	1.85%	1.90%	1.95%
Professionals	1.82%	1.93%	2.04%	2.15%
Technicians	2.31%	2.42%	2.53%	2.64%
Craft Workers	5.91%	4.91%	5.64%	6.37%
Operatives	4.60%	4.98%	5.36%	5.74%

Source: EEO-1 Reports for 1996 through 2000, Maryland employers, in <u>Job Patterns For Minorities and Women in Private Industry</u> (U.S. EEOC). EEO-1 data first become available about 18 months after the end of the reporting year.

Objective 1.7 By FY 2004, increase the share (%) of conventional home purchase loan applications, originations, and dollars originated to African-American applicants, by lending institutions in the Maryland home mortgage market to the amount estimated for FY2004.

	2001	2002	2003	2004
Performance Measures	Actual	Estimated	Estimated	Estimated
Originations	12.20%	12.34%	12.48%	12.62%
Dollars Originated	11.68%	11.81%	11.95%	12.08%

Objective 1.8 By FY 2004, increase the share (%) of conventional home purchase loan applications, originations, and dollars originated to Latino applicants, by lending institutions in the Maryland home mortgage market to the amount estimated for FY2004.

	2001	2002	2003	2004
Performance Measures	Actual	Estimated	Estimated	Estimated
Originations	3.25%	3.61%	3.97%	4.33%
Dollars Originated	3.28%	3.64%	4.00%	4.37%

Source: Data on Conventional Home Purchase Loans reported under the Home Mortgage Disclosure Act (HMDA), 1996-2000. Automated HMDA data first become available about 9 months after the end of reporting year.

Objective 1.9 Starting with FY 2003, complete one (1) study or survey of systemic discrimination within a major industry (e.g., real estate, financial services, retail goods) in a representative urban, suburban, or rural community per year in order to identify and understand patterns of discrimination having the most significant impact on protected groups in Maryland.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Completed Studies of Discrimination in Major Industry	2	1	1	1

D27L00.01 GENERAL ADMINISTRATION (Continued)

Goal 2. Educate and assist the greater Maryland community to understand discrimination in order to reduce and/or eliminate unlawful barriers to equal opportunity and maintain positive human relations in the State.

Objective 2.1 By the end of 2007 provide technical assistance to 75 external stakeholder groups in order to effect positive systemic change and promote the value of diversity.

	2001	2002	2003	2004
Performance measures	Actual	Actual	Estimated	Estimated
Outputs: Training sessions ¹	N/A	48	55	55
Number of persons trained	425	2000	2500	3000
Quality: Percent who have used training who request ongoing assistance				
or additional training assistance	30%	42%	40%	40%

Objective 2.2 By the end of 2007, educate at least 36 public and private sector influence groups on the value of diversity, in order to emphasize the advantages of creating a discrimination-free environment.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Inputs: Presentations and briefings to leadership groups	N/A	16	18	18
Persons participating in presentations	N/A	341	300	300
Outputs: Organizational policy changes as a result of training ²	N/A	4	5	7
Outcomes: A higher value placed on diversity and equal opportunity				
in Maryland as measured by web-based and e-mail tool develope	ed			
in 2003	N/A	N/A	150	250

Objective 2.3 Implement directive contained in Senate Bill 265 in order to reduce and/or eliminate unlawful barriers to equal opportunity and maintain positive human relations in the State.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Output: MCHR documents translated	N/A	2	14	3

Notes:

N/A = Not applicable

¹ Measure changed to reflect Total, rather than New training sessions.

² New Measure added re: legislation requiring translation of materials into languages determined by Census figures.

COMMISSION ON HUMAN RELATIONS

D27L00.01 GENERAL ADMINISTRATION

Appropriation State

	2002 Actual	2003 Appropriation	2004 Allowance
Number of Authorized Positions	53.50	50.50	50.50
Number of Contractual Positions	3.00	2.00	2.00
01 Salaries, Wages and Fringe Benefits	2,944,613	2,753,792	3,026,392
02 Technical and Special Fees	66,205	56,175	69,021
03 Communication 04 Travel 07 Motor Vehicle Operation and Maintenance 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 13 Fixed Charges	69,919 44,743 2,111 216,824 36,481 29,214 21,527 65,675	74,713 21,500 1,200 81,306 34,525 4,000 1,000 50,613	78,405 30,950 1,000 155,853 21,500 11,409 1,000 54,377
Total Operating Expenses	486,494	268,857	354,494
Total Expenditure	3,497,312	3,078,824	3,449,907
Total General Fund AppropriationLess: General Fund Reversion/Reduction	2,903,635 155,426	2,523,532	
Net General Fund ExpenditureFederal Fund Expenditure	2,748,209 749,103	2,523,532 555,292	2,622,681 827,226
Total Expenditure	3,497,312	3,078,824	3,449,907
Federal Fund Income: 14.401 Fair Housing Assistance Program-State and Local	258,950	255,026	318,613
30.002 Employment Discrimination-State and Local Fair Employment Practices Agency Contracts	490,153	300,266	508,613
Total	749,103	555,292	827,226

SUMMARY OF MARYLAND STADIUM AUTHORITY

		2002 Actual	2003 Appropriation	2004 Allowance
Total l	Number of Authorized Positions	79.50	83.50	83.50
Techni	es, Wages and Fringe Benefits	4,609,263 751,264 67,244,620	5,262,297 799,606 107,711,953	5,262,297 818,384 91,008,622
Total Less:	General Fund Appropriation	11,069,096 1,537,139	10,461,079	
	Net General Fund Expenditure Special Fund Expenditure Non-Budgeted Funds	9,531,957 27,230,000 35,843,190	10,461,079 21,949,000 81,363,777	10,500,031 22,000,000 64,589,272
	Total Expenditure	72,605,147	113,773,856	97,089,303

D28A03.02 MARYLAND STADIUM FACILITIES FUND

Program Description:

Section 7-312 of the State Finance and Procurement Article establishes the Maryland Stadium Facilities Fund as a special, non-lapsing fund that consists of monies that may be appropriated, transferred, credited or paid to it from any source relating to Camden Yards. Monies credited to the Maryland Stadium Facilities Fund may be used, in accordance with approved comprehensive financing plans, to pay rent to the Maryland Stadium Authority; to make grants or loans, not exceeding \$1 million in any fiscal year, to the Authority for its corporate purposes; to finance capital construction in lieu of issuing bonds; or to financially support, through equity investment, loan guarantee or otherwise, full or partial private financing of any element of the Camden Yards facilities.

Appropriation Statement.	2002 Actual	2003 Appropriation	2004 Allowance
12 Grants, Subsidies and Contributions	27,230,000	21,949,000	22,000,000
Total Operating Expenses	27,230,000	21,949,000	22,000,000
Total Expenditure	27,230,000	21,949,000	22,000,000
Special Fund Expenditure	27,230,000	21,949,000	22,000,000
Special Fund Income: D28301 Transfer from Lottery Revenue	27,230,000	21,949,000	22,000,000

MARYLAND STADIUM AUTHORITY

D28A03.41 GENERAL ADMINISTRATION

PROGRAM DESCRIPTION

Administer funds earmarked for project construction and/or to support private investment for Ripken Stadium, Comcast Center at the University of Maryland College Park, University of Maryland Baltimore County (UMBC), Towson University Sports Complex, Montgomery County Conference Center, Hippodrome Performing Arts Center, Camden Station, McIntosh Run, Special Olympics Complex and Memorial Stadium demolition

MISSION

To provide our expertise to the officials of the State and the subdivisions throughout Maryland for design, finance and construction of state-of-the-art, high quality sports facilities, convention and conference centers and arts/entertainment venues on time and on budget.

VISION

To utilize our unique abilities and expertise to design, finance and build facilities which are of high quality, operationally efficient and produce economic benefits and civic pride to the citizens.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

- Goal 1. Design and build facilities that are completed with available funds.
 - Objective 1.1 Develop responsible project budgets.
 - Objective 1.2 Monitor the process using construction management techniques.
- Goal 2. Complete projects within the established time frame.
 - Objective 2.1 Design an aggressive but achievable project schedule.
- **Goal 3.** Complete projects within the established time frame.
 - Objective 3.1 Design an aggressive but achievable project schedule.
 - **Objective 3.2** Attain user satisfaction on all projects undertaken by the Maryland Stadium Authority.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outputs: Total Project Completed	0	3	2	1
Quality: Projects Completed on Schedule	0	3	2	1
Projects Completed on Budget	0	3	2	1

D28A03.41 GENERAL ADMINISTRATION

Appropriation Statement:

	2002 Actual	2003 Appropriation	2004 Allowance
Number of Authorized Positions	21.80	21.80	21.80
01 Salaries, Wages and Fringe Benefits	1,434,530	1,637,297	1,637,297
02 Technical and Special Fees	472,013	509,664	528,442
03 Communication 04 Travel 07 Motor Vehicle Operation and Maintenance 08 Contractual Services 09 Supplies and Materials 11 Equipment—Additional 13 Fixed Charges	29,806 21,596 6,952 510,990 40,378 27,419 75,899	32,500 30,000 8,000 462,500 45,000 30,000 85,000	32,500 32,000 8,000 524,500 45,000 45,000 85,000
Total Operating Expenses	713,040	693,000	772,000
Total Expenditure	2,619,583	2,839,961	2,937,739
Non-Budgeted Funds	2,619,583	2,839,961	2,937,739
Non-budgeted Fund Income: D28701 Maryland Stadium Authority Facilities Fund	2,619,583	2,839,961	2,937,739

D28A03.42 CAPITAL PROGRAMS—BASEBALL/FOOTBALL PRE-CONSTRUCTION AND CONSTRUCTION COST

Program Description:

The Capital Programs provide funds for construction at Camden Yards and other construction projects to support private investment, including renovations of Camden Station and the Northern and Southern Warehouse.

1. Appropriation Statement	2002 Actual	2003 Appropriation	2004 Allowance
13 Fixed Charges		9,144,663 1,000,000	251,481 2,400,000
Total Operating Expenses		10,144,663	2,651,481
Total Expenditure		10,144,663	2,651,481
Non-Budgeted Funds		10,144,663	2,651,481
Non-budgeted Fund Income: D28701 Maryland Stadium Authority Facilities Fund	***************************************	10,144,663	2,651,481

MARYLAND STADIUM AUTHORITY

D28A03.44 FACILITIES MANAGEMENT

PROGRAM DESCRIPTION

The Facilities Management program oversees operations (including security, cleaning and maintenance) at the Camden Yards Sports Complex, which includes Oriole Park at Camden Yards (OPACY), Ravens Stadium, The Warehouse at Camden Yards and surrounding grounds and parking lots.

MISSION

The mission of the Maryland Stadium Authority is to manage in a safe and cost effective manner the facilities at Camden Yards to ensure customer satisfaction while maximizing the economic return.

VISION

To operate the Camden Yards Complex in a manner that will place it in the top 25 percent of sports facilities in the Nation, make The Warehouse at Camden Yards one of the most desirable Class B rental facilities in the metropolitan area and attain recognition as a top location for catered events.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Maximize the satisfaction of visitors to the facilities managed by the Maryland Stadium Authority.Objective 1.1 Achieve a 95 percent satisfaction rating by tenants of the Warehouse at Camden Yards.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Quality: Percent of tenant satisfaction with				
warehouse environment	N\A	95%	95%	95%
Warehouse Occupancy	100%	100%	100%	95%
Outcome: Warehouse Rental Income (\$ millions)	\$2.9	\$3.0	\$3.1	\$3.25
Quality: Average cost per square foot on rented space	\$18.13	\$18.42	\$19.38	\$20.31

- **Goal 2.** Maximize revenues derived from the facilities managed by the Maryland Stadium Authority to reduce dependence on State lottery funds.
 - Objective 2.1 Increase the number of non-professional games held in the seating bowls of the Camden Yards Site.
 - Objective 2.2 Increase the number of catered events held in the facilities at Camden Yards.
 - Objective 2.3 Evaluate lease renewals to maximize full rental rates.
 - **Objective 2.4** Evaluate event-related costs to minimize expenses wherever possible.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Quality: Percent of fan Satisfaction at OPACY and Ravens Stadiums	91%	95%	97%	97%
Outputs: Number of Seating Bowl Events	5	3	6	4
Amount earned from Seating Bowl Events (\$ thousands)	\$200	\$37.5	\$200	\$200
Number of Catered Events at OPACY,				
The Warehouse and Ravens Stadium	210	230	230	230
Monies earned from Catered Events (\$ thousands)	\$350	\$515	\$425	\$425

- Goal 3. Ensure cost efficient maintenance and operational systems.
 - **Objective 3.1** Monitor maintenance schedules for all equipment and systems to maximize efficiency.
 - Objective 3.2 Competitively bid all service related contracts to obtain the most cost efficient pricing.

MARYLAND STADIUM AUTHORITY

D28A03.44 FACILITIES MANAGEMENT

Appropriation Statement.	2002 Actual	2003 Appropriation	2004 Allowance
Number of Authorized Positions	57.00	61.00	61.00
01 Salaries, Wages and Fringe Benefits	3,109,047	3,559,314	3,559,314
02 Technical and Special Fees	259,309	270,000	270,000
03 Communication 04 Travel 06 Fuel and Utilities 07 Motor Vehicle Operation and Maintenance 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 13 Fixed Charges	68,324 8,470 4,986,132 60,476 14,312,014 538,454 55,096 19,715	56,200 6,400 6,476,636 60,899 10,857,332 471,909 56,308 20,393	57,886 6,592 6,802,158 62,726 7,802,249 486,067 1,000,000 57,680 21,004
Total Operating Expenses	20,048,681	18,006,077	16,296,362
Total Expenditure	23,417,037	21,835,391	20,125,676
Non-Budgeted Funds	23,417,037	21,835,391	20,125,676
Non-budgeted Fund Income: D28701 Maryland Stadium Authority Facilities Fund	23,417,037	21,835,391	20,125,676

D28A03.48 FACILITIES MANAGEMENT—ORIOLE PARK

Appropriation Statement:	2002 Actual	2003 Appropriation	2004 Allowance
08 Contractual Services		3,000,000	1,000,000
Total Operating Expenses		3,000,000	1,000,000
Total Expenditure		3,000,000	1,000,000
Non-Budgeted Funds		3,000,000	1,000,000
Non-budgeted Fund Income: D28701 Maryland Stadium Authority Facilities Fund		3,000,000	1,000,000

D28A03.55 BALTIMORE CONVENTION CENTER

Program Description:

The State Contributes funding towards debt service, operating costs, and a maintenance reserve for the Baltimore City Convention

2002 Actual	2003 Appropriation	2004 Allowance
200,000 1,911,861 4,892,066	200,000 2,374,599 4,891,157	200,000 1,987,000 4,888,394
7,003,927	7,465,756	7,075,394
7,003,927	7,465,756	7,075,394
8,541,066 1,537,139	7,465,756	
7,003,927	7,465,756	7,075,394
	Actual 200,000 1,911,861 4,892,066 7,003,927 7,003,927 8,541,066 1,537,139	Actual Appropriation 200,000 200,000 1,911,861 2,374,599 4,892,066 4,891,157 7,003,927 7,465,756 7,003,927 7,465,756 8,541,066 7,465,756 1,537,139 7,465,756

MARYLAND STADIUM AUTHORITY

D28A03.58 OCEAN CITY CONVENTION CENTER—CAPITAL CONSTRUCTION BUDGET

Program Description:

House Bill 1370 authorizes the Maryland Stadium Authority to issue \$17,340,000 in Lease Revenue Bonds and contribute the net bond proceeds to the Ocean City Convention Center Expansion Project on an equal basis (i.e. 50/50) with Ocean City. The estimated total construction cost of the Ocean City Convention Center Expansion Project is \$31,750,000, of which \$1 million is being funded by a FY 1994 State/Ocean City grant. Starting in FY 1998 the Maryland Stadium Authority and the Town of Ocean City will each contribute \$50,000 to a capital improvements fund. The State contributes funding towards debt service, operating costs and a maintenance reserve for the Ocean City Convention Center.

	2002 Actual	2003 Appropriation	2004 Allowance
08 Contractual Services	50,000 912,670 1,471,140	50,000 1,370,359 1,480,744	50,000 1,000,000 1,484,264
Total Operating Expenses	2,433,814	2,901,103	2,534,264
Total Expenditure	2,433,814	2,901,103	2,534,264
Net General Fund Expenditure	2,433,810	2,901,103	2,534,264

MARYLAND STADIUM AUTHORITY

D28A03.59 MONTGOMERY COUNTY CONFERENCE CENTER

Program Description:

Non-budgeted funds reflect the expenditure of bond proceeds towards construction of the Mongomery County Conference Center. Federal funds reflect state contributions toward debt service and operating costs.

Appropriation S	tatement:
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Appropriation Statement:	2002 Actual	2003 Appropriation	2004 Allowance
Number of Authorized Positions	.70	.70	.70
01 Salaries, Wages and Fringe Benefits	65,686	65,686	65,686
02 Technical and Special Fees	19,942	19,942	19,942
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials 13 Fixed Charges 14 Land and Structures	3,000 2,500 1,792 1,300	3,000 2,500 410,792 1,300 775,760 5,598,000	3,000 2,500 475,792 1,300 1,214,234 20,586,000
Total Operating Expenses	8,592	6,791,352	22,282,826
Total Expenditure	94,220	6,876,980	22,368,454
Net General Fund ExpenditureNon-Budgeted Funds	94,220	94,220 6,782,760	94,220 22,274,234
Total Expenditure	94,220	6,876,980	22,368,454
Non-budgeted Fund Income: D28759 Montgomery Conference Center		6,782,760	22,274,234

D28A03.60 HIPPODROME PERFORMING ARTS CENTER-CAPITAL APPROPRIATION

Program Description:

Senate Bill 125, provided funds to the Maryland Stadium Authority to implement the renovation and construction of the Hippodrome Performing Arts Center which includes the Hippodrome Theater and adjacent properties. The Authority is permitted to enter into contracts, engage consultants, make recommendations, and take other actions related to this purpose. The Stadium Authority shall work in conjunction with the Baltimore Center for Performing Arts in developing this project.

Appropriation Statement:

Actual	Appropriation	Allowance
45,500	1,704,500 1,537,016	1,350,000 1,592,304
7,063,310	32,298,258	13,453,991
7,108,810	35,539,774	16,396,295
7,108,810	35,539,774	16,396,295
7 1/09 01/0	25 520 774	796,153 15,600,142

7,108,810	35,539,774	<u>16,396,295</u>
7,108,810	35,539,774	15,600,142
	45,500 7,063,310 7,108,810 7,108,810 7,108,810 7,108,810	45,500 1,704,500 1,537,016 7,063,310 32,298,258 7,108,810 35,539,774 7,108,810 35,539,774 7,108,810 35,539,774 7,108,810 35,539,774

D28A03.61 MEMORIAL STADIUM REDEVELOPMENT-CAPITAL APPROPRIATION

Program Description:

Senate Bill 125, 23.01.03.61 provides funds to the Maryland Stadium Authority to provide design and pre-demolition funds (e.g. hazardous abatement) for demolition of Memorial Stadium and for the preparation of the site for redevelopment.

Appropriation Statement:

	2002 Actual	2003 Appropriation	2004 Allowance
08 Contractual Services	2,697,760	1,221,228	
Total Operating Expenses	2,697,760	1,221,228	
Total Expenditure	2,697,760	1,221,228	
Non-Budgeted Funds	2,697,760	1,221,228	
Non-budgeted Fund Income: D28761 Memorial Stadium	2,697,760	1,221,228	_

SUMMARY OF MARYLAND FOOD CENTER AUTHORITY

	2002 Actual	2003 Appropriation	2004 Allowance
Number of Authorized Positions	29.00	29.00	29.00
01 Salaries, Wages and Fringe Benefits	1,312,705	1,653,581	1,565,636
02 Technical and Special Fees	32,910	40,980	50,717
03 Communication	39,469 49,596 147,724	36,650 63,950 163,500	53,045 63,950 153,350
07 Motor Vehicle Operation and Maintenance 08 Contractual Services. 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 13 Fixed Charges	108,128 691,842 36,584 7,516 3,687 31,192	116,154 814,213 49,505 17,650 14,200 30,238	117,855 801,553 49,438 20,650 13,800 33,206
Total Operating Expenses	1,115,738	1,306,060	1,306,847
Total Expenditure	2,461,353	3,000,621	2,923,200
Non-Budgeted Funds	2,461,353	3,000,621	2,923,200
Non-budgeted Fund Income:			
D30701 Interest Income	265,906 1,503,485 691,962	123,275 2,182,346 695,000	50,000 2,168,200 705,000
Total	2,461,353	3,000,621	2,923,200

D30N00.41 ADMINISTRATION

PROGRAM DESCRIPTION

The Maryland Food Center Authority (MFCA) is a non-budgeted enterprise agency that is involved in numerous aspects of the agricultural and food related industries. Primary experience and expertise is in the development of high-quality, lower cost facilities and support services for the agricultural and food related businesses seeking the most up-to-date technologically advanced working environment.

MISSION

The MFCA enhances and provides economic growth opportunities for Maryland's agricultural, seafood, and food related industries.

VISION

An organization that will empower its employees, allowing effective contribution of their knowledge and skills, resulting in high quality services and facilities in furtherance of the mission, in exchange for continued personal growth and fulfillment through continuing education, broad industry involvement, and work diversification.

KEY GOALS AND OBJECTIVES

MFCA Board of Directors and management supports attainment of the goals and objectives for all programs of the MFCA.

- Goal 1. Safe, quality, sanitary and efficient facilities with full service support at a reasonable price.
 - Objective 1.1 Constant observation and comparison with providers elsewhere in the industry.
 - **Objective 1.2** MFCA offers maintenance service; on-site entrance control security guards; and roving security guards who patrol the grounds during evenings, nights, and early mornings.
 - **Objective 1.3** Conduct surveys to determine the best possible facilities and support services the MFCA can offer to the agricultural and food related industries.
- **Goal 2.** Maintain open communication with MFCA customers while maintaining a current understanding of changes affecting the agricultural and food related industries in order to ensure the highest level of current customer satisfaction, as well as attracting new business to the State of Maryland.
 - Objective 2.1 Hold MFCA Board Meetings held approximately four times per year.
 - Objective 2.2 Hold Tenant Advisory Board Meetings held quarterly.
 - Objective 2.3 Open line of communication between the tenants and MFCA via 24 hour, 7 days a week security guard service.

D30N00.042 MARYLAND WHOLESALE PRODUCE MARKET

PROGRAM DESCRIPTION

The Maryland Wholesale Produce Market opened in 1976 and operates as an integral component of the Maryland Food Center complex. The Produce Market consists of two buildings with approximately 330,000 square feet of space. The 101 individual units in the buildings continue to be leased by privately-owned firms engaged in the wholesale distribution of fresh produce. Many of the companies are second and third generations of the same family-owned business. The produce dealers own and operate highly-specialized companies and lease their offices, storage and dock facilities from the Maryland Food Center Authority (MFCA). Receiving/shipping terminals, handling, storage, refrigeration and processing functions for produce are centralized in a single location. These units have had to broaden their business, several companies include value added services, that necessitate changes in their facility design.

MISSION

MFCA develops, owns, operates, improves, and maintains a full service wholesale produce market in the State of Maryland that provides economical and sanitary facilities for product distribution.

VISION

A market environment that will provide the State of Maryland with the most modern, safe, sanitary and efficient wholesale produce market on the East Coast.

KEY GOALS AND OBJECTIVES

For MFCA management to continuously improve the operational efficiency and security while providing a higher level of sanitation at the Produce Market facilities.

- **Goal 1.** To examine development and distribution needs of Maryland's produce industry, and the most effective use of the MFCA's development and management resources to meet those needs.
 - **Objective 1.1** Conduct surveys to determine the best possible facilities and support services the MFCA can offer the produce industry.
 - Objective 1.2 Hold Tenant Advisory Board Meetings held quarterly.
 - Objective 1.3 Participate in national and international associations, taking lead roles to stay abreast of global changes and trends.

D30N00.046 ROCK HALL SEAFOOD PROCESSING PLANT

PROGRAM DESCRIPTION

A once thriving processing plant, employing dozens of residents of Kent County, this facility gradually became the victim of mismanagement and a general lack of regard for facility maintenance and enhancement. At one time this facility was the economic hub for local watermen to bring product from the Chesapeake Bay and its tributaries to distribute locally and nationally. Due to the economic growth in that area to provide a water front community for resort areas; concerns from the local community, its government, and the State of Maryland led to a request that the Maryland Food Center Authority (MFCA) preserve this plant. In 1989, employing the management and development expertise of the MFCA, the Rock Hall plant began its comeback. The plant is currently subdivided into a multi-tenanted facility. Chesapeake Bay watermen continue to unload their daily catch at the Rock Hall docks. This project by the MFCA has been an integral part of the revitalization of the Rock Hall community.

MISSION

MFCA develops, owns, operates, improves, and maintains a seafood processing plant that provides an economical and sanitary location for seafood processing in Kent County, Maryland.

VISION

To provide the State of Maryland with a successful seafood processing enterprise while creating a positive economic impact on the town of Rock Hall, Maryland.

KEY GOALS AND OBJECTIVES

- **Goal 1.** To examine development and distribution needs of Maryland's seafood processing industry, and the most effective use of the MFCA's development and management resources to meet those needs.
 - **Objective 1.1** Conduct surveys to determine the best possible facilities and support services the MFCA can offer to the seafood industry.
 - **Objective 1.2** To provide commercial access to the Chesapeake Bay and its tributaries for the benefit of the local watermen community.

D30N00.047 MARYLAND WHOLESALE SEAFOOD MARKET

PROGRAM DESCRIPTION

The Maryland Wholesale Seafood Market operates in a similar method to the Maryland Wholesale Produce Market, consolidating all of the specialized storage, refrigeration, shipping/receiving and processing functions into one main facility expressly designed for the industry. The 36 individual units in the buildings continue to be leased by privately-owned firms engaged in the wholesale distribution of fresh seafood. These businesses, too, are often owned by the second and third generation of families. Due to the changes in health, sanitation and safety regulations, particularly in the seafood industry, seafood businesses have been affected in increasing regulations regarding food safety and handling, such examples include Hazard Analysis Critical Control Point and the United States Department of Commerce Certification Program. The predicted future trends regarding food safety and handling in the seafood industry indicate stronger concerns for food sanitation including the elimination of potentially harmful microbiological bacteria associated with cold product being distributed across a warm environment.

MISSION

The Maryland Food Center Authority develops, owns, operates, improves, and maintains a full service wholesale seafood market in the State of Maryland that provides economical and sanitary facilities for product distribution.

VISION

A market environment that will provide the State of Maryland with the most modern, safe, sanitary and efficient wholesale seafood market on the East Coast.

D38I01.01 GENERAL ADMINISTRATION

PROGRAM DESCRIPTION

The State Board of Elections supervises elections conducted by the 24 local election board offices in Maryland. The Board monitors compliance with Maryland and federal election laws; assists citizens to exercise their voting rights; and provides access to candidacy for all those seeking elective office.

MISSION

The State Board of Election's mission is to administer the process of holding democratic elections in a manner that inspires public confidence and trust.

VISION

The State Board of Elections envisions an election management system in which:

- 1) All persons served by the election system are treated fairly and equitably;
- 2) All qualified persons may register and vote and those who are not qualified do not vote;
- 3) Those who administer elections are well-trained, they serve both those who vote and those who seek votes, and they put the public interest ahead of partisan interests;
- 4)Full information on elections is provided to the public, including disclosure of campaign finance information;
- 5) Citizen convenience is emphasized in all aspects of the election process; and
- 6) Security and integrity are maintained in the casting of ballots, canvass of votes, and reporting of election results.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Provide technology to the local boards that enables the boards to efficiently and accurately maintain voter registration rolls.

Objective 1.1 By June 2003, provide for the electronic exchange of duplicate voter registration reports between the State Board of Elections (SBE) and 100% of the local election boards.

	2001	2002	2003	2004
Performance Measure	Actual	Actual	Estimated	Estimated
Quality: Number of local election boards receiving electronic				
duplicate registration reports from SBE	N/A	24	24	24
Percent of local election boards receiving electronic				
duplicate registration reports from SBE	N/A	100%	100%	100%

Objective 1.2 Following full implementation of the new Motor Vehicle Administration (MVA) licensing process, ensure that the new voter registrations and changes of names and addresses are transmitted electronically from MVA through SBE to 100% of local election boards.

	2001	2002	2003	2004
Performance Measure	Actual	Actual	Estimated	Estimated
Quality: Percent of local election boards receiving successful				
electronic transfers of data from MVA through SBE	0%	0%	0%	0%

Objective 1.3 By December 2002, through the development of the appropriate module in the Maryland Automated Registration System, ensure that the data on deceased persons received at SBE from the Department of Health and Mental Hygiene (DHMH) are transmitted electronically to 100% of the local election boards.

Performance Measure	2001 Actual	2002 Actual	2003 Estimated	2004 Estimated
Quality: Percent of local election boards				
receiving successful electronic transfer of DHMH				
data on deceased persons from SBE	17%	79%	79%	79%

STATE BOARD OF ELECTIONS

D38I01.01 GENERAL ADMINISTRATION (Continued)

Goal 2. Monitor compliance with Federal and State election law mandates.

Objective 2.1 By December 2002 conduct a comprehensive compliance audit of 100% of local election boards.

		2001	2002	2003	2004
Performan	ce Measure	Actual	Actual	Estimated	Estimated
Quality:	Percent of local election boards audited	N/A	100%	100%	100%
Quality:	Number of onsite visits to local election boards	N/A	2	12	12

Goal 3. Provide timely public access to election results and other election-related data.

Objective 3.1 Within 3 hours of receipt of the election results from the local election boards, post results on the SBE web site.

	2001	2002	2003	2004
Performance Measure	Actual	Actual	Estimated	Estimated
Quality: Percentage of local election boards whose election results are	92%	N/A	100%	100%
posted timely				

Goal 4. Promote the use of uniform statewide election processes and procedures by local election boards.

Objective 4.1 Continue to provide ongoing training programs for election officials.

	2001	2002	2003	2004
Performance Measure	Actual	Actual	Estimated	Estimated
Output: Number of election officials trained	152	343	200	500

Goal 5. Promote compliance with Maryland campaign finance laws.

Objective 5.1 Annually make available seminars/training sessions for 100% of candidates, campaign chairpersons and treasurers on campaign finance law requirements.

	2001	2002	2003	2004
Performance Measure	Actual	Actual	Estimated	Estimated
Outputs: Number of seminars/training sessions provided	6	16	6	6
Number persons trained	146	334	150	150

Objective 5.2 Upon receipt of campaign finance reports, review 100 % of the reports and provide the candidates, campaign chairpersons and treasurers information on the corrections, deficiencies and adjustments necessary.

	2001	2002	2003	2004
Performance Measure	Actual	Actual	Estimated	Estimated
Outputs: Percent of campaign reports reviewed	100%	100%	100%	100%
Number of corrections, deficiencies and adjustments necessary	325	458	500	325
Goal 6. Acquire and certify a uniform voting system				
Objective 6.1 Implementation of the new voting system.				
	2001	2002	2003	2004
Performance Measure	Actual	Actual	Estimated	Estimated
Output: Number of local election boards implementing a new				
voting system.	N/A	4	N/A	17

Note: N/A - Not applicable.

STATE BOARD OF ELECTIONS

D38I01.01 GENERAL ADMINISTRATION

Appropriation Statement:

	2002 Actual	2003 Appropriation	2004 Allowance
Number of Authorized Positions	27.50	29.50	29.50
Number of Contractual Positions	2.00	3.00	3.00
01 Salaries, Wages and Fringe Benefits	1,494,369	1,434,889	1,682,888
02 Technical and Special Fees	72,609	110,223	95,372
03 Communication 04 Travel 07 Motor Vehicle Operation and Maintenance 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 12 Grants, Subsidies and Contributions 13 Fixed Charges	331,079 29,599 2,905 1,406,235 66,269 368,946 44,939 490,240 263,224	258,057 36,400 2,104 1,440,096 43,652 498,119 1,021,772 2,164,228 333,932	288,980 29,599 2,868 1,271,988 43,652 329,241 2,436,941 629,713 305,444
Total Operating Expenses	3,003,436	5,798,360	5,338,426
Total Expenditure	4,570,414	7,343,472	7,116,686
Total General Fund Appropriation	6,624,414 2,054,000	7,343,472	
Net General Fund Expenditure	4,570,414	7,343,472	7,116,686

MARYLAND STATE BOARD OF CONTRACT APPEALS

D39S00.01 CONTRACT APPEALS RESOLUTION

PROGRAM DESCRIPTION

Title 15, Subtitle 2, of the State Finance and Procurement Article established the Maryland State Board of Contract Appeals and vested it with jurisdiction to hear and resolve all disputes relating to the formation of a procurement contract and the determination of the successful bidder or offeror and all disputes arising under or relating to a contract which has been entered into by the State including but not limited to those concerning the performance, breach, modification, and termination of a contract.

MISSION

It is the mission of the Maryland State Board of Contract Appeals to adjudicate disputes concerning the formation of State contracts, except for the procurement of architectural and engineering services, and adjudicate disputes relating to contracts that have been entered into by the State.

VISION

Stakeholders will view the services provided by this Board as the most efficient, timely and creditable method to resolve contract formation and contract execution disputes.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. To resolve bid protest and contract claims before this Board in the least time possible consistent with established legal requirements. This is an established continuing goal.

Objective 1.1 Publish bid protest opinions within three months or less after receipt of the Agency Report.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Inputs: Number new appeals filed	15	31	22	21
Number from prior year	2	2	10	7
Outputs: Number of appeals requiring a written decision	10	15	21	18
Number appeals carried forward	2	10	7	7
Efficiency: Number of decisions issued in 3 months or less*	9	12	18	16
Percent decisions issued in 3 months	90%	80%	86%	88%
Quality: Number opinions appealed this period	2	2	2	2
Number opinions affirmed by Courts this period		2		
Number opinions reversed by Courts this period		0		

Objective 1.2 Publish contract claim opinions within six months or less of the close of the record.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Inputs: Disputes filed this period	25	28	25	25
Carried over prior period	58	47	47	39
Outputs: Number of cases resolved prior to hearing	24	24	27	27
Number of opinions issued	5	7	7	8
Number of opinions issued in 6 months or less**	5	7	7	8
Number carried forward	47	47	39	30
Efficiency: Number of decisions issued in less than 6 months**	5	7	7	8
Percent decisions issued in 6 months	100%	100%	100%	100%

MARYLAND STATE BOARD OF CONTRACT APPEALS

D39S00.01 CONTRACT APPEALS RESOLUTION (Continued)

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Quality: Number opinions appealed this period	4	3		
Number opinions affirmed by Courts this period		4		
Number opinions reversed by Courts this period		2		

- Goal 2. To continue to enhance the value and credibility of Board opinions, by providing in a timely manner, written opinions in sufficient detail and with appropriate research and documentation to serve as guides to future action by procurement authorities, the legal community and contractors doing or wishing to do business with the State. (Established and continuing).
 - **Objective 2.1** Continue to conduct all hearings, conferences, motions, discovery and related actions according to accepted judicial practices, requirements and consistent with an established schedule.
 - **Objective 2.2** Require that attorneys file required documents timely and in accordance with established judicial standards and Board rules.

Note: *As of date filed. **As of the date all briefs have been filed when the record is normally closed.

MARYLAND STATE BOARD OF CONTRACT APPEALS

D39S00.01 CONTRACT APPEALS RESOLUTION

Appropriation Statement:

	2002 Actual	2003 Appropriation	2004 Allowance
Number of Authorized Positions	5.00	5.00	5.00
01 Salaries, Wages and Fringe Benefits	420,059	485,537	499,072
02 Technical and Special Fees	11,794	14,000	11,899
03 Communication. 04 Travel	6,369 16 5,162 2,753 2,173 7,390 608 1,495	7,242 2,100 4,500 4,888 3,000 1,200 2,750	6,902 5,500 7,490 2,000 608 1,525
Total Operating Expenses	25,966	25,680	24,025
Total Expenditure	457,819	525,217	534,996
Total General Fund AppropriationLess: General Fund Reversion/Reduction	509,576 51,757	525,217	
Net General Fund Expenditure	457,819	525,217	534,996

MISSION

Provide information and services that improve the ability of State & Local government, and community, development and environmental organizations to support desirable growth in Maryland. Promote growth in Maryland that fosters vibrant, livable communities, preserves and protects the environment, and makes efficient use of State resources.

VISION

Present and future policy makers have the creative and informational tools necessary to make decisions relative to Maryland's people and land.

KEY GOALS

- Goal 1. To preserve our valuable State natural resources including forest and farmland.
- Goal 2. Support and enhance the vitality of communities and neighborhoods, which have existing or planned infrastructure.
- **Goal 3.** Increase the return on infrastructure investments by encouraging new residential and employment growth in Priority Funding Areas.
- Goal 4. Provide web enabled information and services to the public over the Internet.

D40W01.01 GENERAL ADMINISTRATION

PROGRAM DESCRIPTION

Ensure adherence to the principles of comprehensive planning, development management, land use, capital budgeting, policy analysis and Smart Growth for annual and five-year programs of elementary and secondary school capital improvements funded or to be funded by the State for each county and Baltimore City.

MISSION

To assure funding for public school construction projects complies with Smart Growth principles and practices.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Support and enhance the vitality of communities and neighborhoods, which have existing or planned public school infrastructure.

Objective 1.1 By fiscal year 2004, ninety five percent of approved new school sites will be located within priority funding areas.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of approved new school sites	X	8	15	15
Output: Number of approved new school sites approved within				
priority funding areas	X	6	13	13
Percentage of approved new school sites located within				
priority funding areas	X	75%	87%	87%

^{*}These indicators have been slightly modified and a data collection procedure has been established

Objective 1.2 By fiscal year 2003, ninety percent of approved construction projects will be improvements to existing schools.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of approved public school projects	570	487	157	157
Output: Number of approved improvements to existing public schools	538	451	138	138
Percentage of approved improvements				
to existing public schools	93%	93%	88%	88%

Note: * New measures for which data is not available X Baseline data currently being established

SUMMARY OF DEPARTMENT OF PLANNING

		2002 Actual	2003 Appropriation	2004 Allowance
Total Nur	mber of Authorized Positions	135.00	129.00	124.00
Total Nur	mber of Contractual Positions	13.00	8.00	8.00
Technical	Wages and Fringe Benefits and Special Fees Expenses	7,581,023 281,000 2,524,164	8,445,551 239,468 1,332,318	7,997,983 241,928 1,074,875
	General Fund AppropriationReduction	8,754,576	8,740,915 -166,495	
	General Fund Appropriation	8,754,576 212,026	8,574,420	
S	let General Fund Expenditure pecial Fund Expenditure ederal Fund Expenditure	8,542,550 279,700 147,095	8,574,420 170,329	8,085,420 225,000
	eimbursable Fund Expenditure	1,416,842	1,272,588	1,004,366
	Total Expenditure	10,386,187	10,017,337	9,314,786

D40W01.01 GENERAL ADMINISTRATION

Appropriation Statement:

Appropriation Statement.	2002 Actual	2003 Appropriation	2004 Allowance
Number of Authorized Positions	38.00	34.00	33.00
Number of Contractual Positions	8.50	1.00	5.50
01 Salaries, Wages and Fringe Benefits	2,164,861	2,478,502	2,177,454
02 Technical and Special Fees	158,745	11,108	138,295
03 Communication. 04 Travel	133,831 41,881 36,587 158,339 60,528 12,328 41,088 5,253 489,835	122,213 33,200 17,190 307,775 33,184 17,805 8,520 4,341 544,228	163,790 21,447 15,031 126,252 57,026 10,000 7,418 400,964
Total Expenditure	2,813,441	3,033,838	2,716,713
Total General Fund Appropriation	2,660,591 90,762	3,033,838	
Net General Fund Expenditure	2,569,829 80,000 163,612	3,033,838	2,716,713
Total Expenditure	2,813,441	3,033,838	2,716,713
Special Fund Income: D40300 Fees Collected from Goods and Services	80,000		

Reimbursable Fund Income:

D40901 Goods and Services to Various State Agencies.....

163,612

D40W01.02 STATE CLEARINGHOUSE

PROGRAM DESCRIPTION

The State Clearinghouse for Intergovernmental Assistance fulfills the State's need for intergovernmental coordination pursuant to the Federal Intergovernmental Cooperation Act. The State Clearinghouse serves as the single point of contact for Federal and State agencies seeking the views of State, regional and local elected officials on: (1) applications for Federal and State assistance, (2) Federal and State development projects, (3) certain planning activities such as power plant transmission lines applications, municipal annexations, easements or right-of-ways across State real property, transfer or disposal of State excess real property, substantial changes in the use of State real property, environmental assessment forms and environmental effects reports, applications by State agencies for Federal instructional contracts, instructional grants, research contracts, or research grants, and (4) other actions requiring intergovernmental coordination. The Clearinghouse program maintains the Catalog of State Assistance, prepares a weekly report detailing or listing Federal and State actions and maintains an inventory of Federal and State-owned real property.

MISSION

To serve as intergovernmental coordinator and a resource for: (1) master and sector plans proposed and developed in the state and (2) direct development and financial assistance activities proposed throughout the State.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1: To efficiently manage the Maryland Intergovernmental Review and Coordination, (MIRC) process to ensure increased consistency of plans and proposed development projects with federal, State and local plans, programs, objectives, Smart Growth policies and permitting requirements.

Objective 1.1 By June 2004, one hundred percent of state funding opportunities and development projects reviewed throughout the State will be consistent with Smart Growth policies and practices.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of MIRC projects received and reviewed	1,138	1,267	1,203	1,235
Percentage of projects consistent with Smart Growth	*	99%	99%	100%

Objective 1.2 Fully implement by June 2003 as an "E-Government" initiative, an Internet electronic MIRC process for receiving, sending and commenting on fifty percent of funding opportunities and development projects.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Efficiency: Percentage of projects reviewed electronically	0	0	10%	30%

Goal 2: To collect and provide useful, accurate, and easily accessible information on Federal, State and private sector funding sources and land use development plans.

Objective 2.1 By June 2004, to maintain and update on the Internet a catalogue of State assistance programs and MdGrants - an informative Internet database on private, federal and State grants, loans, and other financial and technical assistance.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of Red Book users annually	6,600	5,787	6,000	6,000
Number of Maryland Grants users annually	2,286	3,600	4,460	5,300
Output: Percentage of projects received that utilized the State				
Library, Red Book and Maryland Grants	*	*	X	50%
Quality: Percentage of information users satisfied with data received	*	*	X	80%
(Survey being used – data not yet available)				

Notes: * New measures for which data is not available. X Baseline data currently being established.

D40W01.02 STATE CLEARINGHOUSE

Appropriation Statement:

Toppe of the second sec	2002 Actual	2003 Appropriation	2004 Allowance
Number of Authorized Positions	9.00	10.00	10.00
01 Salaries, Wages and Fringe Benefits	550,317	527,783	587,423
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional	3,192 464 16,812	11,735 2,664 14,834 8,678 1,133 58,500 8,150	3,100 1,585 2,908 16,204 3,500
13 Fixed Charges Total Operating Expenses	21.659	105,694	27,297
Total Expenditure	571,976	633,477	614,720
Total General Fund AppropriationLess: General Fund Reversion/Reduction	571,981 5	633,477	
Net General Fund Expenditure	571,976	633,477	614,720

D40W01.03 PLANNING DATA SERVICES

PROGRAM DESCRIPTION

The Planning Data Services Division collects, analyzes and publishes socioeconomic, cultural, geographic, parcel and land use data – current, past and projected; identifies and evaluates development issues in support of Smart Growth; prepares reports and studies on specific topics in support of the Executive Branch and as requested by the General Assembly; and maintains computerized property maps reflecting accurate and up-to-date property maps with linkages to parcels and a variety of other data sets.

MISSION

Develop, compile and maintain socioeconomic, demographic, cultural, geographic, land use and property data on Maryland in support of the Governor's Smart Growth, neighborhood revitalization and land preservation initiatives as well as other government, private sector and general public interests; prepare and maintain intelligent map and data products that integrate with other digital base maps and data to provide intelligent decision support tools in support of the Administration's interest in growth management, economic development, environmental and natural resource protection.

VISION

A state which provides it leaders, people and businesses with intelligent information technology decision support tools and complete, comprehensive and accurate data and analyses to facilitate sound and effective decision making in support of Smart Growth and economic development for Maryland.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Provide timely data and intelligent tools to implement the Department's key goals; preserving our valuable natural resources, enhancing the vitality of existing communities and concentrating new growth in Priority Funding Areas.

Objective 1.1 During fiscal year 2003, update one and develop one new application that use spatial data decision support tools to facilitate effective Smart Growth programs for State and local government.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of parcel records processed and included on each				
MdProperty View Edition update (thousands)**	2,065	2,085	2,105	2,125
Number of MdProperty View CDs distributed	874	1,316	1,166	1,259
Number of basemaps updated (not including property maps)	48	48	48	48

**Note: CDs distributed in any given budget year fluctuate depending on when each *MdProperty View* edition year begins within a budget year. For example, the 2001 Edition began in June, not April of the 2001 actual budget year, so more of the CDs for *MdProperty View* 2001 edition were distributed in the 2002 than the 2001 actual budget year. CDs distributed also fluctuate depending on how much actual sales of *MdProperty View* varies within a given budget year.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of applications developed using spatial data				
tools to facilitate Smart Growth and planning applications	1	2	2	1
Quality: Percent of property records for which x,y locations were				
maintained in the MdProperty View edition update***	98.5%	99.0%	98.5%	98.5%
***Note: Year of MdProperty View edition update:	2000	2001	2002	2003

D40W01.03 PLANNING DATA SERVICES (Continued)

Objective 1.2 During fiscal year 2003, update the Smart Growth Benchmarking tool for providing measurements to annually evaluate Smart Growth's effectiveness.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outcomes: Percent of statewide residential single family parcels				
(20 acres or less in size) developed inside priority funding				
areas	69.6%	70.9%	72%	73%
Percent of statewide acreage associated with residential				
single family parcels (20 acres or less in size) occurring				
inside priority funding areas	22.8%	23.2%	23.5%	24%

Objective 1.3 Prepare Annual School Enrollment Projections Report, 2002 - 2011 in support of State capital spending decisions so that one-year projections are within 29% of statewide enrollment consistent with Smart Growth.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outputs: Number of school enrollment reports distributed				
to LEAs, General Assembly and MDP library	55	55	55	55
Quality: One year projections are within two percent of statewide				
actual enrollment	Meet	Meet	Meet	Meet
Five year projections are within five percent of LEA				
projections for purposes of State and Local school planning	Meet	Meet	Meet	Meet

Goal 2. Increase the amount of information and services on the web.

Objective 2.1 During fiscal year 2003, publish on the Web timely updates of indicators and projections of demographic and socio-economic activity for Maryland and its jurisdictions, with the goal of providing 80 percent of information and services on the web.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outputs: Number of user sessions as determined by web statistics	100,000	207,880	218,274	222,639
Number of web tables, reports, charts and files prepared				
and provided on web	1,100	577*	280**	250**

^{*}Note: Does not include Census 2000 profiles, projections or address look-up profiles

Objective 2.2 During fiscal year 2003, update the web site for accessing 2000 Census maps and socio-economic profiles based on 2000 Census sample data, with the goal of providing 80 percent of information and services on the web.

Performance Measures	2001 Actual	2002 Actual	2003 Estimated	2004 Estimated
Output: Number of Census 2000 profiles available via the web not including address look-up profiles	N/A	16,506	56,624	**
Outcome: Percent of information requests provided via the web versus paper	80%	90%	90%	90%

^{**}Note: Profiles based on Census 2000 Summary File 4 and the American Community Survey may be prepared depending on release schedule for data.

D40W01.03 PLANNING DATA SERVICES (Continued)

Goal 3. Publish Census data in support of State and local planning and redistricting efforts.

Objective 3.1 By October 31, 2002 expand the address lookup web map and report application to include small area Census socio-economic profiles in support of State and local planning and redistricting.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of additional Census profiles available via				
the web address lookup application.	*	249,393	18,090	0

Objective 3.2 During fiscal year 2003, provide the technical assistance for legislative and congressional redistricting, including access to maps and profiles for the new districts.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outputs: Number of election results profiled	22,752	N/A	18,062**	9,979**
Number of small area population count records/reports prepared				
from P.L. 94-171 for redistricting	80,798	N/A	N/A	N/A
Number of Congressional and Legislative District Boundary				
maps prepared	59	301	380	249
(copies made)	1,207	80,815		
Number of Congressional and Legislative District Profiles				
Prepared	*	5	509	639

^{*}Note: New Measures for which data is not available.

^{**}Note: Numbers may be larger due to 2000 Decennial Congressional and Legislative Redistricting.

D40W01.03 PLANNING DATA SERVICES

Appropriation Statement:

•	2002 Actual	2003 Appropriation	2004 Allowance
Number of Authorized Positions	17.00	18.00	17.00
Number of Contractual Positions	1.00		
01 Salaries, Wages and Fringe Benefits	863,493	1,203,323	1,177,174
02 Technical and Special Fees	30,849		
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional Total Operating Expenses Total Expenditure	13,134 11,219 620,584 93,041 23,063 527,687 1,288,728 2,183,070	30,885 25,950 185,492 49,815 5,900 12,182 310,224 1,513,547	19,079 6,561 344,635 76,491 7,248 454,014 1,631,188
Total General Fund Appropriation	2,181,073 3 2,181,070 2,000 2,183,070	1,513,547 1,513,547 1,513,547	1,631,188
Special Fund Income: D40300 Fees Collected from Goods and Services	2,000		***************************************

D40W01.04 LOCAL PLANNING ASSISTANCE

PROGRAM DESCRIPTION

The Local Planning Assistance program: provides professional technical services to improve the planning and management capacity of local governments; helps local planning officials develop long-term comprehensive plans, zoning ordinances and subdivision regulations; and prepares project, topic, and site-specific analyses and research on development issues and smart growth techniques.

MISSION

To provide county and municipal governments with professional planning assistance and timely advice that promotes Smart Growth and resource conservation.

VISION

Maryland's local comprehensive plans, zoning ordinances, subdivision regulations, infrastructure programs, sewer and water plans, and transportation plans incorporate Smart Growth and resource conservation principles; local development decisions support Smart Growth and resource conservation principles; and State agencies support local Smart Growth and resource conservation projects through regulatory innovation and flexibility.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. To preserve our valuable State natural resources including forest and farmland.

Objective 1.1 By 2003, there will be 8 new infill and mixed use projects within Priority Funding Areas that utilize Maryland Department of Planning (MDP) design assistance, streetscape assistance or professional planning expertise.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of new Models and Guidelines	3	3	3	3
Quality: Number of infill/mixed use projects using MDP models				
and guidelines or principles within	*	4	8	8

Objective 1.2 By 2004, 45 percent of local governments will incorporate one or more Smart Growth or resource conservation principles into their comprehensive plans and ordinances.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of comprehensive plans and ordinances written				
for local governments	11	10	10	11
Number of local plans and ordinances reviewed	X	178	200	200
Quality: Number of jurisdictions that adopt the Infill and Mixed				
use Model & Guidelines (was distributed this year)	X	X	12	5
Number of local governments updating their comprehensive				
plans or ordinances in a given year that include one or more				
improved Smart Growth or resource conservation principles	*	8	15	15

Note: * New measures for which data is not available X Baseline data currently being established

D40W01.04 LOCAL PLANNING ASSISTANCE (Continued)

Goal 2. Support and enhance the vitality of communities and neighborhoods, which have existing or planned infrastructure.

Objective 2.1 By 2004, 85% of local requests for Smart Growth and resource conservation assistance will be responded to and an action plan developed within 30 days, and the customers will be satisfied with the response provided.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Quality: Percentage of requests for information completed				
within 30 days	X	100%	100%	100%

Objective 2.2 Maintain an institutional framework through which MDP can exercise its authority to support the goals of Smart Growth by participating in land use decisions of extraordinary circumstance.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of cases of State interest considered	X	10	15	15
Number of interventions undertaken	X	3	5	5

Goal 3. Increase the return on infrastructure investments by concentrating new residential and employment growth in Priority Funding Areas.

Objective 3.1 Use the infrastructure survey as a tool to help 65% of local governments to adopt Capital Improvement Programs (CIPs) by 2004.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Quality: Percent of local governments that have CIPs or other				
infrastructure planning tools.	56%	56%	56%	60%

Objective 3.2 Ensure that local governments update the Infrastructure Survey so that by 2004, 75% of local governments use the information to improve their infrastructure planning.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Percent of local jurisdictions participating in the				
infrastructure survey.	100%	N/A	N/A	100%
Quality: Percentage of local governments responding that the				
infrastructure survey has improved their planning	43.3%	N/A	N/A	60%

Note: X Baseline data currently being established. N/A -Not applicable.

D40W01.04 LOCAL PLANNING ASSISTANCE

Appropriation Statement:	2002 Actual	2003 Appropriation	2004 Allowance
Number of Authorized Positions	29.00	27.00	26.00
Number of Contractual Positions		4.50	
01 Salaries, Wages and Fringe Benefits	1,400,266	1,759,062	1,622,208
02 Technical and Special Fees	3,481	126,269	
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 12 Grants, Subsidies and Contributions 13 Fixed Charges Total Operating Expenses	25,212 32,183 18,492 8,679 995 70,867 193,532 18,636 368,596	26,827 24,574 23,676 12,700 4,000 2,579 12,000 106,356	28,682 21,473 19,950 8,365 2,500 21,500 102,470
Total Expenditure Total General Fund Appropriation	1,669,047	1,852,517	
Less: General Fund Reversion/Reduction Net General Fund Expenditure Federal Fund Expenditure Reimbursable Fund Expenditure	121,249 1,547,798 98,545 126,000	1,852,517 139,170	1,596,801 127,877
Total Expenditure	1,772,343	1,991,687	1,724,678
Federal Fund Income: 23.011 Appalachian State Research, Technical Assistance, and Demonstration Projects	98,545		
Reimbursable Fund Income: K00A01 Department of Natural Resources	126,000	126,000 13,170	116,000 11,877
Total	126,000	139,170	127,877

D40W01.05 COMPREHENSIVE PLANNING

PROGRAM DESCRIPTION

The comprehensive Planning Program develops and promotes policies supporting: sustainable communities, neighborhood conservation, land preservation, natural resource protection, and growth and development in Maryland. The program also provides technical support staff for: the Patuxent River Commission, The Upper Western Shore Tributary Team, the State Economic Growth, Resource Protection and Planning Commission, The Rural Legacy Board, the Maryland Agricultural Certification Program, and represents the agency on a variety of Boards and Commissions.

MISSION

Achieve trends in development patterns and resource land consumption that are consistent with Smart Growth principles and related State, federal and local resource conservation objectives.

VISION

New growth and development are concentrated in cities and towns, rural and natural resource lands are preserved and protected, communities thrive, and transportation supports Smart Growth objectives.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Preserve our valuable natural resources including forest and farmland.

Objective 1.1 By 2010, permanently preserve from development, 20% of the land area in Maryland.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outcomes: Number of new dwellings built outside of Priority				
funding areas (PFAs) (Note: # - 1990-1997, ## - 1998-2000)	46,189#	17,227##	16,000	15,000
Improved parcels outside of PFAs in proportion to total				
population	*	0.059###	0.056	0.055
Percent of Maryland that is protected **	$19.2\%^{1}$	17.2%	18%	19%
Number of improved parcels outside PFAs ***	*	313,938	314,376	314,877
Acres of improved parcels outside PFAs ***	*	654,452	653,450	653,000
Number of improved parcels inside PFAs ***	*	1,127,418	1,128,418	1,129,000
Acres of improved parcels inside PFAs ***	*	393,119	395,100	396,200

(Note: ### - represents a baseline ratio of parcels per person in 2000, based on Census 2000 population numbers)

(Note¹: 2001 Actual includes Military installations, 2002 actual does not)

Note: ** - Protected lands defined as Federal Lands (excluding military), State and County Owned Parks, State Easements, **Local** Easements, and private Easements

Note: *** - Improved parcels defined as any parcel with an improvement value greater than \$10,000

Objective 1.2 To increase our assistance to local governments.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outputs: Number of analyses where technical assistance was				
completed related to Smart Growth Issues, including rural				
preservation analyses, new household capacity studies, and				
other analyses	*	23	25	27
Number of mapping requests related to Smart Growth	*	45	45	45
Number of reports, documents, and applications on the Internet	*	5	6	7

2001

2002

2002

2004

D40W01.05 COMPREHENSIVE PLANNING (Continued)

Objective 1.2 By 2003, work with DNR and MDA to ensure that the majority of State land preservation funds are spent in jurisdictions directing growth and new development to existing communities and neighborhoods.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outcomes: Number of new acres of agricultural land	2,237,436	2,266,187	2,264,100	2,262,100
Number of acres of agricultural land preserved through				
MALPF and Rural Legacy	24,637	25,200	26,000	26,500
Number of new acres of agricultural, natural and				
environmental resource easements	34,000	49,700*	50,000	51,000

Note: 2001 actual is from 1997 Land Use/Land Cover 2002 actual is from 2000 Land Use/Land Cover

*Note: This includes Greenprint acquisitions

Goal 2: Support and enhance the vitality of existing communities and neighborhoods where infrastructure is already in place or planned.

Objective 2.1 By 2002, publish data and analysis on land use change, patterns, and projections by county for the entire State, to assess the extent to which anticipated development will occur inside or outside of Priority Funding Areas.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Quality: Percent of rural area that is fragmented	*	27%#	27%	28%
Outcomes: Population inside PFAs	*	4,288,463##	4,290,000	4,300,000
Percent of housing units occupied in PFAs	*	92.28%##	92.4%	92.6%

#Note: Baseline number, analysis done biannually, represents total fragmented acres (greater than 20 acre parcels divided by total acres of rural zones).

##Note: Baseline number from Census 2000, completed every ten years.

Objective 2.2 By 2002, make available to State and local government and the legislature an inventory of the available capacity for new households in existing communities and neighborhoods with sewer service.

Performance Measures	2001 Actual	2002 Actual	2003 Estimated	2004 Estimated
Outputs: Capacity for new households in existing communities				
and neighborhoods with sewer service	355,299	355,299(#)	350,000	345,000

(#) Estimate, new capacities are not completed for 2000 data

Goal 3: Increase the return on infrastructure investments by concentrating new residential and employment growth in Priority Funding Areas.

Objective 3.1 By 2002, make available to State and local government and the legislature an inventory of the available capacity for new households in Priority Funding areas.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outputs: Capacity for new households in existing communities				
and neighborhoods	726,994	726,994	724,000	722,000

Notes: * New measures for which data is not available

X Baseline data currently being established

D40W01.05 COMPREHENSIVE PLANNING

Appropriation Statement:	2002 Actual	2003 Appropriation	2004 Allowance
Number of Authorized Positions	30.00	28.00	27.00
Number of Contractual Positions	2.00	1.00	1.00
01 Salaries, Wages and Fringe Benefits	2,006,112	1,820,966	1,821,964
02 Technical and Special Fees	46,661	47,651	50,123
03 Communication 04 Travel 07 Motor Vehicle Operation and Maintenance 08 Contractual Services 09 Supplies and Materials	9,950 33,070 -412 54,087 5,439	27,037 46,813 113,016 18,666	14,164 20,200 8,284 5,439
10 Equipment—Replacement 11 Equipment—Additional 12 Grants, Subsidies and Contributions 13 Fixed Charges	418 6,542 198,740 50	8,543 20,859	1,704
Total Operating Expenses	307,884	234,934	49,791
Total Expenditure	2,360,657	2,103,551	1,921,878
Original General Fund Appropriation Transfer of General Fund Appropriation	1,410,894	1,358,622 -166,495	
Total General Fund Appropriation	1,410,894 7	1,192,127	
Net General Fund ExpenditureFederal Fund Expenditure	1,410,887 48,550 901,220	1,192,127 911,424	1,254,389 667,489
Total Expenditure	2,360,657	2,103,551	1,921,878
Federal Fund Income: 20.205 Highway Planning and Construction	48,550		
Reimbursable Fund Income: J00A01 Department of Transportation	381,919 359,301 160,000 901,220	469,230 282,194 160,000 911,424	258.230 257,259 152,000 667,489

D40W01.06 PARCEL MAPPING

This program shares the mission, vision, key goals, objectives, and performance measures of program D40W01.03 Planning Data Services

D40W01.06 PARCEL MAPPING

Appropriation Statement:

Appropriation statement:	2002 Actual	2003 Appropriation	2004 Allowance
Number of Authorized Positions	12.00	12.00	11.00
Number of Contractual Positions	1.50	1.50	1.50
01 Salaries, Wages and Fringe Benefits	595,974	655,915	611,760
02 Technical and Special Fees	41,264	54,440	53,510
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 13 Fixed Charges	4,887 134 9,727 14,185	3,334 2,913 5,888 18,747	5,378 875 9,500 32 24,554
	47,462	30,882	40,339
Total Operating Expenses	47,402	30,882	40,339

Net General Fund Expenditure	260,990 197,700 226,010	348,914 170,329 221,994	271,609 225,000 209,000
Total Expenditure	684,700	741,237	705,609

Special Fund Income:			

Total Expenditure

684,700

741,237

705,609

D40300 Fees Collected from Goods and Services	197,700	170,329	225,000
Reimbursable Fund Income: D40901 Goods and Services to Various State Agencies	226,010	221,994	209,000

PROGRAM DESCRIPTION

This program provides the overall statewide direction, development, and maintenance of the Maryland National Guard as well as authority for operating the Maryland Emergency Management Agency.

MISSION

The Military Department has three missions:

Our **State** mission is to provide highly trained personnel, equipment, and facilities capable of protecting life and property and preserving, peace, order, and public safety.

Our Federal mission is to be prepared to defend the nation and its vital national security interest.

Our **Community** mission is to add value to the communities by providing highly trained and skilled citizen-soldiers and citizen-airmen whose military skills and discipline accrue to the benefit of employers and civic organizations.

VISION

The Military Department comprises quality people, equipment, facilities and systems to enhance our partnerships with communities, and local, State, and federal governments.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. To ensure that the readiness of the Military Department, through preparedness, is capable of responding to State, federal, and community requirements.

Objective 1.1 To demonstrate the Military Department's capability to respond to these requirements through successful completion of exercises and actual occurrences.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Quality: Successful completion of readiness program requirements	100%	100%	100%	100%

SUMMARY OF MILITARY DEPARTMENT OPERATIONS AND MAINTENANCE

	2002 Actual	2003 Appropriation	2004 Allowance
Total Number of Authorized Positions	323.00	343.00	333.00
Total Number of Contractual Positions	54.50	38.50	48.50
Salaries, Wages and Fringe Benefits Technical and Special Fees Operating Expenses	13,937,337 1,274,069 19,819,079	14,932,401 1,060,841 16,040,122	15,635,248 1,335,708 12,355,676
Original General Fund Appropriation	12,895,055 -53,773	14,742,702	
Net General Fund Expenditure Special Fund Expenditure Federal Fund Expenditure Reimbursable Fund Expenditure	12,841,282 874,267 21,153,721 161,215	14,742,702 390,795 16,899,767 100	14,710,519 307,539 14,308,574
Total Expenditure	35,030,485	32,033,364	29,326,632

D50H01.01 ADMINISTRATIVE HEADQUARTERS

PROGRAM DESCRIPTION

The Administrative Headquarters program provides overall direction for the Military Department, including agency headquarters, financial management, personnel, procurement, recruitment and retention, public outreach and education, records management, and administration of all facilities used by the State's military forces.

MISSION

To manage fiscal and administrative requirements in order to enhance readiness for the Military Department to support State, federal, and community needs.

VISION

Administrative Headquarters seeks to support the Military Department as the most effective military and emergency management organization.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. To provide resources and services to the Military Department.

Objective 1.1 The Military Department to attain 95% authorized strength by 2005.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of Guardsmen	9,302	9,335	9,335	9,335
Output: Percent of authorized strength	91%	90%	92%	93%

D50H01.01 ADMINISTRATIVE HEADQUARTERS

Appropriation Statement:	Appropriation	Statement:
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	2002 Actual	2003 Appropriation	2004 Allowance
Number of Authorized Positions	35.00	35.00	35.00
Number of Contractual Positions	4.50	4.50	4.50
01 Salaries, Wages and Fringe Benefits	1,775,196	1,964,975	2,051,753
02 Technical and Special Fees	128,025	160,043	162,295
03 Communication	149,652	102,169	162,895
04 Travel	12,698	14,247	7,100
07 Motor Vehicle Operation and Maintenance	25,670	32,151	24,882
08 Contractual Services	74,040	-71,852	29,947
09 Supplies and Materials	47,152	65,224	36,148
10 Equipment—Replacement	6,335	12,000	6,335
11 Equipment—Additional	6,005		2,630
12 Grants, Subsidies and Contributions	537.201	522,500	522,500
13 Fixed Charges	47,179	37,361	36,323
Total Operating Expenses	905,932	713,800	828,760
Total Expenditure	2,809,153	2,838,818	3,042,808
Original General Fund Appropriation Transfer of General Fund Appropriation	2,557,980 1,762	2,533,752	
Net General Fund Expenditure	2,559,742	2,533,752	2,734,082
Special Fund Expenditure	52,276	52.276	52.276
	197,135	252,690	256,450
Federal Fund Expenditure	197,133	100	230,430
Total Expenditure	2,809,153	2,838,818	3,042,808
Special Fund Income: D50301 Armory Rentals	52,276	52,276	52,276
Federal Fund Income: 83.552 Emergency Management Performance Grants	197,135	252,690	256,450
Reimbursable Fund Income: D15A05 Executive Department-Boards, Commissions and Offices		100	

D50H01.02 AIR OPERATIONS AND MAINTENANCE PROGRAM

PROGRAM DESCRIPTION

This program operates and maintains the Warfield Air National Guard Base at Martin State Airport. This reservation is used by the Maryland Air National Guard, which is represented by the 175th Wing. Federal shops for repair of Maryland Air National Guard aircraft are also located here. These facilities support the operations, training and readiness for over 1,888 Maryland Air National Guard members who perform humanitarian and national security missions (federally underwritten) and response for State and local support requests, to include responses to man-made and natural disasters.

MISSION

To provide the base support for the Maryland Air National Guard (MDANG). This includes operations, custodial support, repair and maintenance of the MDANG's airbase facility at Warfield Air National Guard Base, Martin State Airport.

VISION

This vision of the Maryland Air National Guard, supported by state-of-the-art facilities, is to be the premier unit equipped with leading edge technology and poised in readiness to meet tomorrow's challenges.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. All facilities and real property support the operational and training needs of the Maryland Air National Guard to support ongoing Maryland Air National Guard operations and respond to State and local emergencies.

Objective 1.1 To maintain 95% or better, facilities in a fully functional status in compliance with National Guard Bureau requirements by 2005.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of facilities	48	48	48	48
Output: Percent of facilities in fully functional status	91%	92%	93%	95%

Goal 2. All operations and maintenance of facilities performed in a safe manner that promotes the health and welfare of the workforce.

Objective 2.1 To provide a safe workplace for the workforce and members of the Maryland Air National Guard by reducing lost work hours as a result of accidents by 50 % over the next 5 years.

		2001	2002	2003	2004
Performan	ce Measures	Actual	Actual	Estimated	Estimated
Input:	Number of accidents	5	7	4	3
Output:	Number of lost work hours	56	170	120	80

D50H01.02 AIR OPERATIONS AND MAINTENANCE

Appropriation Statement:

	2002 Actual	2003 Appropriation	2004 Allowance
Number of Authorized Positions	65.00	66.00	63.00
01 Salaries, Wages and Fringe Benefits	2,848,816	2,789,417	3,136,766
03 Communication	531		
04 Travel	3,501	16,850	2,073
06 Fuel and Utilities	522,088	751,593	489,540
07 Motor Vehicle Operation and Maintenance	47,870	36,341	14,030
08 Contractual Services	52,957	75,502	38,655
09 Supplies and Materials	163,552	226,400	159,170
11 Equipment—Additional	2,022	7,000	890
13 Fixed Charges	30,008	46,900	26,799
Total Operating Expenses	822,529	1,160,586	731,157
Total Expenditure	3,671,345	3,950,003	3,867,923
Net General Fund Expenditure	658,680	817,082	764,197
Federal Fund Expenditure	3,012,665	3,132,921	3,103,726
Total Expenditure	3,671,345	3,950,003	3,867,923
Federal Fund Income: 12.401 National Guard Military Operations and Maintenance Projects	3,012,665	3,132,921	3,103,726

D50H01.03 ARMY OPERATIONS AND MAINTENANCE PROGRAM

PROGRAM DESCRIPTION

This program operates and maintains 40 armories in 19 counties and Baltimore City. These armories are used by the Maryland Army National Guard, represented by units of the historic 29th Infantry Division (Light), the Troop Command (Non-divisional units) and the State Area Readiness Command (headquarters). Support facilities include the United States Property and Fiscal office located in Havre de Grace, an army air field at Aberdeen Proving Ground, various vehicle, equipment and aircraft maintenance facilities, and four training sites to include its major facility, Camp Fretterd, in Reisterstown. These facilities, comprised of over 300 buildings and 4,000 acres of land, staffed with over 200 Military Department employees, support the operations, training and readiness for over 6,400 Maryland Army National Guard members who perform humanitarian and national security missions (federally underwritten) and response for State and local support request, to include responses to man-made and natural disasters.

MISSION

To provide the facility support for the Maryland Army National Guard (MDARNG). This includes operations, custodial support, repair and maintenance of the MDARNG's facilities located throughout the State of Maryland.

VISION

The vision of the Maryland Army National Guard, supported by the state-of-the-art facilities, is to be the premier unit equipped with leading edge technology and poised in readiness to meet tomorrow's challenges.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. All facilities and real property support the operational and training needs of the Maryland Army National Guard to support ongoing Maryland Army National Guard operations and respond to State and local emergencies.

Objective 1.1 To maintain 95% or better, facilities in a fully functional status in compliance with National Guard Bureau requirements.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of facilities	42	42	43	44
Output: Percent of facilities in fully functional status	55%	58%	60%	62%

Objective 1.2 To provide a safe workplace for the workforce and members of the Maryland Army National Guard by reducing lost work hours as a result of accidents by 50% over the next 5 years.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of accidents	3	2	1	1
Output: Number of lost work hours	70	60	40	10

Goal 2. The reduction in overall consumption of energy by 15% and water by 10% over the next 9 years at all facilities without degrading quality of life and operational readiness for the Maryland Army National Guard.

Objective 2.1 To reduce energy consumption.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of energy conservation projects ¹				
Output: Percent reduction in BTU's comsumed	*	3%	4%	6%

I - 311

¹ Awaiting Department of General Services Contract

^{*} Data not available

D50H01.03 ARMY OPERATIONS AND MAINTENANCE PROGRAM (Continued)

Objective 2.2 To reduce water consumption in line with the Governor's declaration over a 2000 baseline.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of inefficient water-using devices	1,544	1,498	1,482	1,436
Output: Percent reduction in water consumed.	2%	3%	4%	7%

D50H01.03 ARMY OPERATIONS AND MAINTENANCE

Appropriat	tion Sta	atement:
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Appropriation Statement	2002 Actual	2003 Appropriation	2004 Allowance
Number of Authorized Positions	124.00	125.00	123.00
Number of Contractual Positions	5.00	4.00	4.00
01 Salaries, Wages and Fringe Benefits	4,771,022	4,496,776	4,914,851
02 Technical and Special Fees	350,655	229,931	230,071
03 Communication	436,651	250,517	310,517
04 Travel	18,441	16,000	5,494
06 Fuel and Utilities	1,446,310	2,207,535	1,330,434
07 Motor Vehicle Operation and Maintenance	129,468	114,390	87,075
08 Contractual Services	530,136	1,386,246	370,218
09 Supplies and Materials	365,538	348,845	288,681
10 Equipment—Replacement	95,637	67,000	87,750
11 Equipment—Additional	33,624	13,000	35,739
12 Grants, Subsidies and Contributions	355		, , , , , , , , , , , , , , , , , , ,
13 Fixed Charges	4.261	1,250	5.021
14 Land and Structures	934,210	779,399	451,669
Total Operating Expenses	3,994,631	5,184,182	2,972,598
Total Expenditure	9,116,308	9,910,889	8,117,520
Net General Fund Expenditure	5,332,969	6,218,023	5,395,563
Special Fund Expenditure	121,991	121,991	121,991
Federal Fund Expenditure	3,661,348	3,570,875	2,599,966
Total Expenditure	9,116,308	9,910,889	8,117,520
Special Fund Income: D50301 Armory Rentals	121,991	121,991	121,991
Federal Fund Income: 12.401 National Guard Military Operations and Maintenance Projects	3,661,348	3,570,875	2,599,966

D50H01.04 CAPITAL APPROPRIATION

Appropriation Statement:	2002 Actual	2003 Appropriation	2004 Allowance
14 Land and Structures		2,547,000	
Total Operating Expenses		2,547,000	
Total Expenditure		2,547,000	
Federal Fund Expenditure		2,547,000	
Federal Fund Income: 12.400 Military Construction, National Guard		2,547,000	

D50H01.05 STATE OPERATIONS

PROGRAM DESCRIPTION

The State Operations program provides overall direction for the Military Department relating to our community missions to include: youth programs, veterans' burial honor detail, and distributive training technology (DTT) and telework centers. This program seeks partnerships with employers and educational institutions to recruit and retain quality personnel. The Military Department views this organization as one that values teamwork, provides a role model for youths and shows proper burial recognition to veterans who served their country.

MISSION

To enhance the communities by providing highly trained and skilled citizen-soldiers and citizen-airmen whose military skills and discipline accrue to the benefit of our youth, employers, civic organizations, and citizens of Maryland.

VISION

State Operations is intent on establishing and maintaining community partnerships that strengthen the organization and provides benefits to our citizens now and in the future.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. At risk youth (Military Youth Challenge (MYC) graduates) to become productive citizens.

Objective 1.1 Increase the percentage of MYC graduates who continue their schooling, get a job, or enter the military from 75% to 91% by the end of 2005.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of students	200	200	200	200
Output: Percent of MYC graduates who continue working	76%	88%	89%	90%

Objective 1.2 Increase the percentage of MYC graduates who achieve their General Education Degree (GED) diploma from 69% to 75% by the end of 2005.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of students	200	200	200	200
Output: Percent of MYC graduates with GED diploma	70%	71%	72%	73%

Objective 1.3 Increase the percentage of MYC graduates in their Post Residential Phase that have active Mentor relationships beyond six months from 20% to 70% by the end of 2005.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of students	200	200	200	200
Output: Percent of MYC graduates with active mentor relationships	30%	61%	65%	69%

Objective 1.4 Increase the average number of MYC graduates per class from 80 to 100 by the end of 2005.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of students per class	100	100	100	100
Output: Average number of MYC graduates	85	87	90	100

D50H01.05 STATE OPERATIONS (Continued)

Goal 2. Promote discipline and academic achievement among middle school students (About Face Program). **Objective 2.1** Increase core attendance to 80% by 2005.

		2001	2002	2003	2004
Performan	ce Measures	Actual	Actual	Estimated	Estimated
Input:	Number of students	237	226	225	225
Output:	Percent of core attendance	76%	77%	77%	78%

Goal 3. Operate the Veterans Burial Detail Program to provide honors with dignity for deceased veterans and their families in Maryland

Objective 3.1 Provide at least 2,000 services per year with no complaints by 2005.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of services requested	2,412	2,536	3,000	3,500
Output: Percent of services performed	100%	100%	100%	100%
Percent of services performed without complaint	100%	100%	100%	100%

Goal 4. Operate the DTT/Telework Program to provide at least 14 sites located in key strategic geographic areas.

Objective 4.1 To provide alternative work sites for teleworking, emergency management response and training.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Percent of Site Availability	100%	100%	100%	100%
Percent of System Availability	100%	100%	100%	100%
Output: Number of Users	7,948	15,959	17,000	19,000
Number of Usage Hours ¹	45,224	90,519	96,000	108,000

¹ The DTTP sites are set up to cover several programs: video conferencing, video class, video training, computer classes, tele-work, etc. Our FY 02 Usage Hours doubled compared to FY 01 primarily due to an increase in open sites, a drastic increase in state agency and college use, and operational changes that resulted in more accurate reporting procedures and more flexible staff coverage of events.

D50H01.05 STATE OPERATIONS

Appropriation Statement:	2002	2003	2004
	Actual	Appropriation	Allowance
Number of Authorized Positions	66.00	69.00	67.00
Number of Contractual Positions	44.00	30.00	40.00
01 Salaries, Wages and Fringe Benefits	2,674,885	3,350,571	3,131,728
02 Technical and Special Fees	761,275	670,867	943,342
03 Communication	132,156	80,235	130,235
04 Travel	122,369	150,682	97,706
06 Fuel and Utilities	29,256	28,000	27,408
07 Motor Vehicle Operation and Maintenance	70,415	39,267	51,491
08 Contractual Services	720,148	686,228	536,089
09 Supplies and Materials	263,948	230,497	149,809
10 Equipment—Replacement	8,459	10,451	4,093
11 Equipment—Additional	24,593	19.238	14,239
12 Grants, Subsidies and Contributions	199,457	180,000	180,000
13 Fixed Charges	65,247	83,720	82,368
14 Land and Structures	103,193	122,150	108,000
Total Operating Expenses	1,739,241	1,630,468	1,381,438
Total Expenditure	5,175,401	5,651,906	5,456,508
Net General Fund Expenditure	2,548,458	3,286,319	3,231,761
Special Fund Expenditure	2,5 (0, 150	216,528	133,272
Federal Fund Expenditure	2,465,728	2,149,059	2,091,475
Reimbursable Fund Expenditure	161,215	2,145,035	2,001,475
•			
Total Expenditure	5,175,401	5,651,906	5,456,508
0			
Special Fund Income:		216 520	122.272
D50302 About Face Program	***************************************	216,528	133,272
Federal Fund Income:			
12.401 National Guard Military Operations and Mainte-			
nance Projects	2,465,728	2,149,059	2,091,475
			.,
Reimbursable Fund Income:			
D15A05 Executive Department-Boards, Commissions and			
· · · · · · · · · · · · · · · · · · ·	161,215		
Offices	101,213		

D50H01.06 MARYLAND EMERGENCY MANAGEMENT AGENCY

PROGRAM DESCRIPTION

This program provides the overall statewide direction, development, implementation and coordination of **mitigation**, **preparedness**, **response**, and **recovery** activities with local jurisdictions, State departments/agencies, federal departments/agencies, private and volunteer organizations.

- Mitigation: Taking sustained actions to reduce or eliminate long-term risk to people and property from hazards and their
 effects
- **Preparedness:** Building the emergency management profession to prepare effectively for, mitigate against, respond to and recover from likely or potential Maryland hazards by planning, training, and exercising.
- Response: Conducting emergency operations to save lives and property by positioning emergency equipment and supplies, evacuating potential victims, providing food, water, shelter, and medical care to those in need, and restoring critical public services.
- Recovery: Rebuilding communities so individuals, businesses, and governments can function on their own, return to normal life, and protect against future hazards.

MISSION

To lead, coordinate, and support the State of Maryland in a comprehensive, all-hazard emergency management system of mitigation, preparedness, response, and recovery for the purpose of reducing the loss of life and property and protecting our institutions and environment.

VISION

To be the national model for state emergency management organizations.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Readiness. Develop and maintain the capability to effectively perform the 13 Emergency Management Functions (EMFs) as defined by the Federal Emergency Management Agency in the Capability Assessment for Readiness (CAR) to prepare for, mitigate against, respond to, and recover from disasters.

Objective 1.1 To reach an 80% rating (average of 4 on a 5 point scale) or better on the Capability Assessment for Readiness by 2003 and sustain the rating in the future.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Output: CAR composite score ¹	76%	80%	78%	80%

Note: The 13 Emergency Management Functions are: 1) Laws and Authorities, 2) Hazard Identification and Risk Assessment, 3) Hazard Mitigation, 4) Resource Management, 5) Planning, 6) Direction, Control, and Coordination, 7) Communications and Warning, 8) Operations and Procedures, 9) Logistics and Facilities, 10) Training, Exercises, Evaluations, and Corrective Actions, 11) Crisis Communications, 12) Public Education, 13) Finance and Administration. The 13 EMFs are rated on a scale of one to five, five being the highest possible score. The assessment is based upon State government capabilities that include the readiness of our State department and agency partners. The year 2000 ratings serve as the baseline.

Scores based on a scale of 1-5, 5 being highest possible score. Average composite score of each 13 EMF is divided by 5 and percentages are developed based on that score. Baseline for year one (2000) is 3.57 (71%), 3.74 (75%) for 2001, 3.97 (79%) for 2002.

D50H01.06 MARYLAND EMERGENCY MANAGEMENT AGENCY (Continued)

Objective 1.2 To obtain an increased level (50% match by FY 2008) of federal Emergency Management Performance Grant (EMPG) funds for State and local emergency management operating costs.

		2001	2002	2003	2004
Performa	nce Measures	Actual	Actual	Estimated	Estimated
Input:	Federal EMPG share of State/local emergency	36%	29%	29%	35%
	management operating costs				

Goal 2. Performance. Demonstrate the State's capability to respond to emergencies through evaluated exercises, incorporating lessons learned in to improvements.

Objective 2.1 To maintain a rating of "success" in 90% of evaluated areas on an annual basis.

		2001	2002	2003	2004
Performanc	e Measures	Actual	Actual	Estimated	Estimated
Ouality:	Evaluated exercise rating ¹	100%	100%	90%	90%

Note: Ratings are based upon objectives for annually evaluated exercises for the chemical stockpile at Aberdeen Proving Ground, and the Calvert Cliffs and Peach Bottom nuclear power plants whose emergency preparedness zones include local jurisdictions in Maryland. The ratings are indicators of probable performance in an actual emergency.

Goal 3. Administration. To reduce death, injury, and economic loss by providing guidance and assistance for development, maintenance and enhancement of emergency preparedness, including homeland defense, mitigation, recovery and disaster response throughout the State in conjunction with local jurisdictions, emergency managers and State agencies.

Objective 3.1 Provide grant allotments and technical assistance annually in support of grant activities to 100% of the State's emergency management jurisdictions.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of local emergency management jurisdictions				
provided grants and technical assistance	100%	100%	100%	100%

I - 319

The Radiological Emergency preparedness (REP), Calvert Cliffs, and Peach Bottom are the exercises by which MEMA is federally evaluated. Each exercise has its own objectives by which MEMA is assessed

D50H01.06 MARYLAND EMERGENCY MANAGEMENT AGENCY

Number of Authorized Positions 33.00 48.00 45.00 Number of Contractual Positions 1.00	Appropriation Statement:			
Number of Contractual Positions				
1.867.418	Number of Authorized Positions	33.00	48.00	45.00
Oz. Technical and Special Fees. 34,114	Number of Contractual Positions	1.00		
3 291.691 279.770 146.488 44 Travel 114.776 67.000 65.000 65.000 7 400 65.000 7 400 55.000 7 400 55.000 7 400 7	01 Salaries, Wages and Fringe Benefits	1,867,418	2,330,662	2,400,150
114 1746 67,000 65,000 65,000 65,000 65,000 7 Motor Vehicle Operation and Maintenance 91,372 17,000 7,400 80 Contractual Services. 558,741 561,617 389,200 10 20,400 10 20,400 10 20,400 10 20,400 10 20,400 10 20,400 10 20,400 10 20,400 20,4000 10 20,400 10 20,400 20,4000 10 20,400 20,4000 10 20,400 10 20,400 20,4000 20,4000 10 20,400 20,4000 20,4000 10 20,4000 20,4000 10 20,4000	02 Technical and Special Fees	34,114		
Special Fund Expenditure	04 Travel	114,776 52,003 91,372 558,741 120,409 411,143 945,926 9,756,855 13,830 12,356,746 14,258,278	67,000 60,000 17,000 561,617 102,199 319,000 233,646 3,146,854 17,000 4,804,086 7,134,748	65,000 55,000 7,400 389,200 57,000 294,000 214,342 5,202,793 10,500 6,441,723
Total Expenditure	Net General Fund Expenditure		1,887,526	2,584,916
Special Fund Income: SWF301 Catastrophic Event Fund	Federal Fund Expenditure	11,816,845	5,247,222	6,256,957
Topology	Total Expenditure	14,258,278	7,134,748	8,841,873
AA.SWF Federal Homeland Defense Assistance	SWF301 Catastrophic Event Fund	700,000		
Equipment Support Program	AA.SWF Federal Homeland Defense Assistance		488,450	
Sector Training and Planning Grants	Equipment Support Program	2,463,335		2,500,000
Support Services Element (CAP-SSSE) 70,000 70,000 83.536 Flood Mitigation Assistance 199,229 370,000 200,000 83.539 Crisis Counseling 166,526 3,268,647 83.544 Public Assistance Grants 3,268,647 500,000 500,000 83.549 Chemical Stockpile Emergency Preparedness Program 1,187,320 1,404,909 300,000 83.552 Emergency Management Performance Grants 2,682,884 2,295,863 2,110,957 83.557 Pre-Disaster Mitigation 375,000	Sector Training and Planning Grants	,	188,000	,
83.548 Hazard Mitigation Grant Program 1,577,916 500,000 500,000 83.549 Chemical Stockpile Emergency Preparedness Program 1,187,320 1,404,909 300,000 83.552 Emergency Management Performance Grants 2,682,884 2,295,863 2,110,957 83.557 Pre-Disaster Mitigation 375,000	Support Services Element (CAP-SSSE)	199,229 166,526	370,000	
Program	83.548 Hazard Mitigation Grant Program		500,000	500,000
Total	Program		-,,	2,110,957
	Total	11,816,845	5,247,222	6,256,957

D53T00.01 GENERAL ADMINISTRATION

PROGRAM DESCRIPTION

The Maryland Institute for Emergency Medical Services Systems (MIEMSS) oversees and coordinates all components of the statewide EMS system (including planning, operations, evaluation, and research), provides leadership and medical direction, conducts and/or supports EMS educational programs, operates and maintains a statewide communications system, designates trauma and specialty centers, licenses and regulates commercial ambulance services, and participates in EMS-related public education and prevention programs.

MIEMSS provides the executive support for the EMS Board in reviewing and approving the budgets for agencies receiving funds from the EMS Operations Fund, developing and promulgating regulations and protocols, proposing EMS system legislation, licensing/certifying and disciplining EMS providers, and conducting other EMS Board business. MIEMSS also provides the administrative and staff support for the Statewide EMS Advisory Council and five EMS regional councils.

MISSION

Consistent with Maryland law and guided by the EMS Plan, to provide the resources (communications, infrastructure, grants, and training), leadership, (vision, expertise, and coordination), and oversight (medical, regulatory, and administrative) necessary for Maryland's statewide emergency medical services (EMS) system to function optimally and to provide effective care to patients by reducing preventable deaths, disability, and discomfort.

VISION

To be a state EMS system acknowledged as a leader for providing the highest quality patient care and sought out to help other EMS systems attain the same level of quality care.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEAUSURES

Goal 1. Provide high quality medical care to individuals receiving emergency medical services.

Objective 1.1 Maryland will maintain its trauma patient care performance above the national norm at a 95% or higher statistical level of confidence.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: ≥95% statistical level of confidence that Maryland				
performs above the national norm:	Yes	Yes	Yes	Yes

Objective 1.2 By 2002, reduce the Maryland trauma center inpatient complication rate by 10% and maintain thereafter.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Statewide trauma center complication rate:	10.0	♦ 11.9	9.0	9.0

Objective 1.3 Achieve 20% witnessed sudden cardiac arrest resuscitation upon ER arrival in 80% of jurisdictions by 2003.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Percent jurisdictions achieving 20% resuscitation				
(witnessed sudden cardiac arrest):	*	83	86	86

Goal 2. Maintain a well-functioning emergency medical services system.

Objective 2.1 By 2003, all jurisdictions will use a uniform set of quality indicators for prioritized EMD services.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Quality: Percent jurisdictions using uniform quality indicators:	*	0	100	100

MARYLAND INSTITUTE FOR EMERGENCY MEDICAL SERVICES SYSTEMS

D53T00.01 GENERAL ADMINISTRATION (Continued)

Objective 2.2 By 2003, average response times to life threatening emergencies will be less than or equal to 5:59 minutes for basic life support first response and less than or equal to 9:59 minutes for advanced life support in 20% of the jurisdictions.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Quality: Percent jurisdictions meeting both average response time				
measures (BLS/ALS)	*	**	**	**

Objective 2.3 Before 2003, x% of jurisdictions will achieve or exceed 90% compliance with pre-hospital provider standards of care per the "Maryland Medical Protocols".

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Quality: Percent Jurisdictions with ≥90% protocol compliance				
(Maryland Medical Protocols)	*	***	***	***

Objective 2.4 Maintain an EMS response incident location to hospital base station communication at a successful completion rate of 95% or better.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Quality: Percent EMS radio communications successfully				
completed with base station	98	98	98	98

Objective 2.5 By 2003, defibrillate sudden cardiac arrest patients in 12% of jurisdictions within an average less than 5:59 minutes.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Quality: Percent jurisdictions with patient defibrillation				
occurring within an average of five minutes or less	*	****0	****0	****0

Objective 2.6 Maintain at least an 85% rate for seriously injured patients transported to a designated trauma center in Maryland.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Quality: Percent seriously injured patients transported				
designated trauma centers	86	86	87	88

Note: • The actual increase was due to a change in collection methodology within the Maryland Trauma Registry. The Trauma Quality Improvement Committee recommended and implemented an improved set of complication inclusion criteria. The Committee accepted the American College of Surgeons' set of definitions, a national standard, and collection began in this reporting year. This year's reported complication rate is the baseline from which improvement over the next year is anticipated

^{*} Data not available

^{**} MIEMSS present MAIS database does not include First Responder data. This segment of EMS response is crucial in determining accurate BLS response times. Draft forms for First Responder data entry has been completed, but not implemented to date. Requests for jurisdictional Emergency Medical Dispatch data have been made, but MIEMSS has not received a completed statewide data set to date. The Electronic MAIS program will account for reporting of this EMS response segment and should be on-line by FY 2004. In addition, as a surrogate measure we reviewed the Cardiac Arrest database and found a poor compliance rate for 911 call time documentation statewide.

^{***} Reporting format for all jurisdictions is still in draft stage. Implementation of reporting format and collection should begin in the spring of '03.

^{****} Our baseline numbers indicate that no jurisdictions are at an average of 5:59 minutes or less. MIEMSS is in the process of reassessing the performance measure as it presently exists and will provide an update report.

MARYLAND INSTITUTE FOR EMERGENCY MEDICAL SERVICES SYSTEMS

D53T00.01 GENERAL ADMINISTRATION

Appropriation Statement:	2002	2003	2004
	Actual	Appropriation	Allowance
Number of Authorized Positions	95.10	93.10	93.10
Number of Contractual Positions	9.10	9.50	9.10
01 Salaries, Wages and Fringe Benefits	6,055,536	6,026,652	6,213,068
02 Technical and Special Fees	446,286	354,139	365,967
03 Communication	1,015,688 101,365 18,879 100,786 1,152,289 270,302 43,564 127,292 910,490 64,294 3,804,949 10,306,771	1,086,576 74,000 16,000 170,411 1,124,082 245,500 38,000 74,500 930,000 66,003 3,825,072 10,205,863	1,293,101 101,000 20,200 165,886 1,117,700 269,000 39,000 80,750 930,000 63,965 4,080,602
Special Fund ExpenditureFederal Fund Expenditure	10,101,671 205,100	10,105,863 100,000	10,559,637 100,000
Total Expenditure	10,306,771	10,205,863	10,659,637
Special Fund Income: D53301 Maryland Emergency Medical System Operations Fund D53302 Commercial Ambulance Licensing/Inspection Fees. D53303 Miscellaneous Service Charges	9,579,000 269,338 253,333 10,101,671	9,691,863 220,000 194,000 10,105,863	10,145,637 220,000 194,000 10,559,637
Federal Fund Income: 93.127 Emergency Medical Services for Children	205,100	100,000	100,000

MARYLAND EMS OPERATIONS FUND

PRO-FORMA OPERATING STATEMENT

Agency Name	FY 2002 Actual	FY 2003 Rev App	FY 2004 Allowance	FY 2005 Projection	FY 2006 Projection	FY 2007 Projection	FY 2008 Projection
Beginning Balance (7/1)	2,442,192	5,177,485	8,047,247	10,877,816	12,402,624	17,984,988	24,662,803
MVA Registration Fees-EMS, OPS Fund	48,030,516	49,183,248	49,478,348	50,072,088	50,222,304	50,824,972	50,977,447
Interest Income	138,770	194,156	304,872	410,236	467,503	676,932	927,444
General Fund Loan Repayment and Other	532,156	2,275				1,976,566	
Current Year Revenues	48,701,442	49,379,679	49,783,220	50,482,324	50,689,808	53,478,470	51,904,891
Total Available Revenues	51,143,634	54,557,164	57,913,146	61,421,954	63,156,563	71,529,994	76,636,726
Md. Fire and Rescue Institute (UMCP) RT00.01 (RB22.03)	5,515,000	6,278,500	5,862,680	6,061,680	6,234,680	6,421,720	6,614,372
Md. Institute of Emergency Medical Ser- vices System DT00.01	9,579,000	9,691,863	10,145,637	10,447,637	10,758,637	11,119,637	11,295,637
Shock Tratima Center (UMMS) RQ00.01	3,264,923	3,362,871	3,463,757	3,567,670	3,674,700	3,784,941	3,898,489
STC Replaced Equipment (UMMS) RQ00.01	3,500,000	3,500,000	3,500,000	3,500,000			
Grants to Local Fire, Rescue and Ambu- lance WA02.02	10,000,000	10,000,000	10,000,000	10,000,000	10,000,000	10,000,000	10,000,000
Maryland State Police—Aviation Division WA01.03.160	13,107,226	12,676,683	12,977,477	14,378,212	13,437,022	14,471,861	15,318,773
BPW - EMS Loan Fund	1,000,000	1,000,000	000,000,1	1,000,000	1,000,000	1,000,000	1,000,000
Current Year Expenditures	45,966,149	46,427,238	46,973,517	48,955,199	45,105,039	46,798,159	48,127,271
Ending Balance (6/30)	5,177,485	8,047,247	10,877,816	12,402,624	17.984.988	24,662,803	28,437,835
* Assumes final FY 2002 GF repayment for the 12th helicopter is delayed until FY 2007, UMMS' 5-year equipment grant ends and no "508" grants.						1,002,000	20,737,1033

PROGRAM DESCRIPTION

The Department of Veterans Affairs provides administrative services to veterans and their dependents, manages five veterans cemeteries, maintains four veterans war memorials, and operates and manages the Charlotte Hall Veterans Home.

MISSION

The Maryland Department of Veterans Affairs delivers services and programs to assist veterans, their families and survivors in obtaining federal, state and local benefits provided by law in recognition of their service to state and country.

VISION

The Department is as an advocate of veterans' issues and will dedicate itself to the preservation and enhancement of benefits, rights, and entitlements to ensure that veterans and their families live productive and successful lives.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Respond to the changing needs of Maryland's veterans by pursuing improvements and enhancements to veterans programs and services.

Objective 1.1 By FY 2004, solicit veteran participation in 10% of Maryland counties in long-term planning for veterans' program and service needs.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Inputs: Community veterans' forums conducted	*	*	3	2
Outputs: Viable program and service initiatives identified	*	*	1	1

- Goal 2. Form effective partnerships with other government agencies and organizations providing service to veterans.
- **Goal 3.** Advance the use of information technology to strengthen service delivery systems.

Objective 1.1 By FY 2007, provide electronic access to counseling and benefits services in the Veterans Service Program.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outcomes: Percentage of services web-enabled	*	*	*	*

Goal 4. Build a workforce that is motivated, well-trained, and effective in delivery of veterans' services.

Objective 1.1 Maintain the percentage of employees that exceed performance standards in FY 2004.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Quality: Percent of employees that exceed performance standards	*	0%	50%	60%

D55P00.01 SERVICE PROGRAM

PROGRAM DESCRIPTION

The Veterans Service Program provides information, guidance, and assistance to veterans, their dependents, and survivors in applying for and obtaining federal, state and local benefits and entitlements granted by law.

MISSION

The Veterans Service Program aids veterans, their dependents, and survivors in the preparation, development, and resolution of claims for: service-connected disability compensation, pension, death benefits, educational assistance, home loans, medical care, and other benefits available from federal, state and local organizations.

VISION

We envision a State that improves the economic well being of its veterans and their families by providing quality benefits information and counseling.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Promote awareness of services and benefits available to veterans, their dependents, and survivors. **Objective 1.1** Increase the number of client contacts by 1% in fiscal year 2004.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Inputs: Maryland veteran population	487,408	477,525	467,557	457,522
Outputs: Number of client contacts	62,270	69,720	70,000	70,700
Number of new power-of-attorney assignments	682	981	1,000	1,010

Goal 2. Provide effective benefits counseling and claim development services to veterans and their dependents.

Objective 2.1 Prepare and submit 100% of claims within 30 days of initial client contact during fiscal year 2004.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Inputs: Number of client contacts	62,270	69,720	70,000	70,700
Outputs: Number of claims filed	3,117	3,586	3,621	3,657
Outcomes: Percentage of claims filed within 30 days	100%	100%	100%	100%

Objective 2.2 Maintain the proportion of benefit awards during fiscal year 2004.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outputs: Number of decisions on initial claims	767	875	875	914
Number of decisions on appeal issues heard	156	154	155	154
Quality: Percentage of benefit awards on initial claims	69%	69%	69%	69%
Percentage of benefits denials on initial claims	31%	31%	31%	31%
Percentage of benefit awards on appeal issues heard	26%	26%	26%	26%
Percentage of benefit denials on appeal issues heard	15%	10%	10%	10%
Percentage of claims denied: untimely submission	0%		0%	0%
Percentage of claims denied: U.S. Department of Veterans				
Affairs decisions based on developed case	*	*	99%	99%
Outcome: Monetary value of new claims benefits awarded during				
fiscal year	5,262,393	14,459,921	10,000,000	10,200,000

D55P00.01 SERVICE PROGRAM (Continued)

Objective 2.3 Maintain customer service satisfaction at 96% during fiscal year 2004.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Inputs: Number of client contacts	62,270	69,720	70,000	70,700
Output: Number of customer satisfaction surveys solicited	1,019	1,278	1,500	1,775
Number of customer satisfaction surveys returned	483	525	615	730
Quality: Percentage of customers rating service excellent or good	96%	96%	96%	96%
Percentage of customers rating service fair or poor	4%	4%	4%	4%

Note: * New measures for which data is not available.

SUMMARY OF DEPARTMENT OF VETERANS AFFAIRS

	2002 Actual	2003 Appropriation	2004 Allowance
Total Number of Authorized Positions	73.00	70.00	65.00
Total Number of Contractual Positions	1.92	1.92	1.92
Salaries, Wages and Fringe Benefits Technical and Special Fees Operating Expenses	2,791,338 60,338 9,677,232	3,040,209 55,764 13,491,724	2,771,963 54,610 13,491,794
Original General Fund Appropriation	6,941,406 661,000	6,588,302	
Total General Fund Appropriation	7,602,406 378,423	6,588,302	
Net General Fund Expenditure Special Fund Expenditure Federal Fund Expenditure	7,223,983 482,465 4,822,460	6,588,302 2,872,792 7,126,603	9,388,947 207,435 6,721,985
Total Expenditure	12,528,908	16,587,697	16,318,367

D55P00.01 SERVICE PROGRAM

Appropriation Statement:

Appropriation Statement.	2002 Actual	2003 Appropriation	2004 Allowance
Number of Authorized Positions	20.00	19.00	16.00
Number of Contractual Positions	1.00	1.00	1.00
01 Salaries, Wages and Fringe Benefits	1,030,010	1,132,514	887,753
02 Technical and Special Fees	26,101	30,518	27,631
03 Communication 04 Travel 07 Motor Vehicle Operation and Maintenance 08 Contractual Services. 09 Supplies and Materials 10 Equipment—Replacement 13 Fixed Charges Total Operating Expenses	25,672 16,650 190 34,075 13,402	31,228 19,618 2,088 23,902 11,773 420 89,029	29,302 24,087 3,600 32,673 14,994 2,600 420
Total Expenditure	1,146,100	1,252,061	1,023,060
Original General Fund Appropriation	1,261,100 17,000	1,252,061	
Total General Fund Appropriation	1,278,100 132,000	1,252,061	
Net General Fund Expenditure	1,146,100	1,252,061	1,023,060

D55P00.02 CEMETERY PROGRAM

PROGRAM DESCRIPTION

The Veterans Cemetery Program operates and maintains five veterans' cemeteries to provide interment for eligible Maryland veterans and their dependents.

MISSION

The Veterans Cemetery Program offers a final resting place for Maryland veterans and their eligible dependents. We will assist veterans and their families in establishing burial eligibility both prior to and at the time of need, provide professional and dignified burial services, and perform perpetual care of burial areas, the surrounding grounds, buildings and roads.

VISION

Service and perpetual care that is customer focused. Veterans and their families will be proud to bury their loved ones in a State Veterans Cemetery.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Provide interment services that are responsive to the needs of grieving family members.

Objective 1.1 During fiscal year 2004, 82% of families receiving interment services will rate the service as responsive to their needs.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Inputs: Estimated death population eligible for interment	16,200	14,706	14,819	15,521
Outputs: Interment services provided	2,927	3,201	3,335	3,104
Outcomes: Percent of surveyed families rating service responsive	73%	78%	82%	82%

Goal 2. Assure maintenance of burial areas, surrounding lawn areas, buildings, and roads that fulfills the expectations of family members and members of the veterans community.

Objective 2.1 Reduce grounds maintenance complaints filed by family members by 5% in fiscal year 2004.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Inputs: Number of burial sites	47,905	51,107	54,442	57,546
Outcomes: Number of complaints received	322	180	206	196
Quality: Percent of complaints resolved to clients' satisfaction	69%	81%	85%	85%
Percent of complaints resolved within 30 days	78%	95%	95%	95%

Objective 2.2 Quality of grounds maintenance in all cemeteries will be rated as acceptable or better than acceptable in 75% of assessments conducted by members of the general public, industry professionals, and the veterans' community during fiscal year 2004.

	2000	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Inputs: Number of facilities to be assessed	5	5	5	5
Acreage to be assessed	335	335	335	335
Number of burial sites to be assessed	47,905	51,107	54,442	57,546
Outputs: Number of assessments conducted	1	0	5	5
Quality: Percentage of assessments rated as acceptable or better				
than acceptable	100%	0%	75%	75%
Percentage of assessments rated as unacceptable	0%	0%	25%	25%
Percentage of unacceptable ratings due to inadequate				
turf establishment	0%	0%	30%	30%
Percentage of unacceptable ratings due to unsatisfactory quality				
of turf	0%	0%	20%	20%
Percentage of unacceptable ratings due to unsatisfactory headstone				
installation	0%	0%	20%	20%
Percentage of unacceptable ratings due to improper headstone				
alignment	0%	0%	30%	30%

D55P00.02 CEMETERY PROGRAM

Special Fund Income:
D55301 Interment Fees—Dependents.....

Federal Fund Income:
64.101 Burial Expenses Allowance for Veterans......

Appropriation Statement:	2002	2003	2004
	Actual	Appropriation	Allowance
Number of Authorized Positions	43.50	42.00	40.00
Number of Contractual Positions	.42	.42	.42
01 Salaries, Wages and Fringe Benefits	1,432,981	1,497,355	1,467,468
02 Technical and Special Fees	7,649	7,921	8,036
03 Communication	20,916	24,925	25,516
04 Travel	5,567	450	450
06 Fuel and Utilities	50,703	56,310	57,805
07 Motor Vehicle Operation and Maintenance	289,821	62,307	68,253
08 Contractual Services	688,723	706,509	908,010
09 Supplies and Materials	82,025	106,874	104,860
10 Equipment—Replacement	230		
13 Fixed Charges	11,506	6,858	9,134
Total Operating Expenses	1,149,491	964,233	1,174,028
Total Expenditure	2,590,121	2,469,509	2,649,532
Original General Fund Appropriation	2,168,657	1,992,878	
Transfer of General Fund Appropriation	-17,000		
Total General Fund Appropriation	2,151,657	1,992,878	
Less: General Fund Reversion/Reduction	4,462	, ,	
Net General Fund Expenditure	2,147,195	1,992,878	1,955,431
Special Fund Expenditure	126,900	148,000	116,256
Federal Fund Expenditure	316,026	328,631	577,845
Total Expenditure	2,590,121	2,469,509	2,649,532

126,900

316,026

148,000

328,631

116,256

577,845

D55P00.03 MEMORIALS AND MONUMENTS PROGRAM

PROGRAM DESCRIPTION

This program operates, secures, and maintains three veterans' memorials and monuments.

MISSION

The Memorials and Monuments Program will assure quality maintenance of the memorials honoring Maryland veterans who served in the U.S. Armed Forces during World War II, Korean Conflict, and Vietnam Era.

VISION

The superior appearance of our veterans' memorials will place Maryland at the forefront of honoring the military history and contributions of its men and women who served and sacrificed for their state and nation.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Assure that the maintenance of grounds and structures preserves the reverent symbolism of the Maryland Veterans' Memorials.

Objective 1.1 During fiscal year 2004, all organizations using the Memorials for ceremonial functions will rate the appearance and use of the Memorials as acceptable or better than acceptable.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outputs: Number of ceremonies conducted	3	4	4	4
Number of satisfaction surveys returned	*	0	4	4
Outcomes: Percent rated as acceptable or better than acceptable	*	*	100%	100%

Note: *New measures for which data is not available.

D55P00.03 MEMORIALS AND MONUMENTS PROGRAM

Appropriation Statement:

Appropriation Statement.	2002 Actual	2003 Appropriation	2004 Allowance
Number of Authorized Positions	5.50	5.00	5.00
01 Salaries, Wages and Fringe Benefits	104,661	196,883	195,578
03 Communication. 04 Travel. 06 Fuel and Utilities. 07 Motor Vehicle Operation and Maintenance 08 Contractual Services. 09 Supplies and Materials.	642 1,777 7,380 2,210 43,042 10,073	9,626 3,020 6,936 12,688	668 2,940 8,604 2,140 19,552 10,997
10 Equipment—Replacement	2,174 185,409	197,468	198,088
Total Operating Expenses	252,707	230,363	242,989
Total Expenditure	357,368	427,246	438,567
Total General Fund Appropriation	404,943 47,575	427,246	
Net General Fund Expenditure	357,368	427,246	438,567

D55P00.05 VETERANS HOME PROGRAM

PROGRAM DESCRIPTION

The Veterans Home Program is charged with exercising general supervision over and proscribing rules for the government and management of the home, making all necessary bylaws and regulations governing the admission, maintenance discharge of the residents, and to do all things necessary to successfully carry into effect these purposes.

MISSION

The Charlotte Hall Veterans Home provides a domiciliary living and comprehensive nursing care facility for Maryland veterans who are unable to take care of themselves due to disability, advancing age, or have requirements for skilled nursing care in a comprehensive setting. The Home will provide the support and services required for shelter, sustenance, social support, and medical care with the full intent to improve the quality of life and to return each veteran to independence and when practical return to the community.

VISION

Provide the highest quality long-term care to Maryland veterans.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Promote the functional independence of each resident.

Objective 1.1 Maintain the residents' ability to perform their daily living requirements at or below the State average during each fiscal year.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Inputs: Resident population	283	273	330	352
Outcomes: Percentage of incidence of cognitive impairment	6.3%	11.3%	13.0%	13.0%
Prevalence of bladder or bowel incontinence	70.5%	73.7%	70.2%	68.2%
Prevalence of bedfast residents	9.4%	10.2%	8.2%	7.0%
Incidence of decline in late loss of Assisted Daily Living skills	15.4%	12.2%	13.0%	13.0%
Incidence of decline in Range of Motion	5.3%	8.8%	8.0%	8.0%
Quality: State Average:				
Percentage of incidence of cognitive impairment	11.6%	10.8%	10.8%	10.8%
Prevalence of bladder or bowel incontinence	66.9%	67.2%	67.0%	67.0%
Prevalence of bedfast residents	6.0%	5.8%	5.8%	5.8%
Incidence of decline in late loss of Assisted Daily Living skills	16.2%	15.3%	15.3%	15.3%
Incidence of decline in Range of Motion	8.5%	7.6%	7.6%	7.6%

Goal 2. Provide a safe living environment.

Objective 2.1 Maintain the danger to residents from accidents and preventable medical conditions at or below the State average during each fiscal year.

	2001	2001	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Inputs: Resident population	283	273	330	352
Outcomes: Incidence of new fractures	2.1%	2.5%	2.1%	1.8%
Prevalence of falls	20.1%	14.9%	13.9%	12.9%
Prevalence of urinary tract infections	4.5%	9.3%	8.5%	8.0%
Prevalence of pressure ulcers (bed sores)	13.5%	16.7%	14,7%	12.7%

D55P00.05 VETERANS HOME PROGRAM (Continued)

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Quality: State Average:				
Incidence of new fractures	1.2%	1.2%	1.2%	1.2%
Prevalence of falls	11.8%	11.1%	11.1%	11.1%
Prevalence of urinary tract infections	7.8%	8.0%	8.0%	8.0%
Prevalence of pressure ulcers (bed sores)	10.8%	10.0%	10.0%	10.0%

Goal 3. Maintain or improve the resident's quality of life.

Objective 3.1 Provide an environment in which indicators of resident quality of life is at or below the State average each fiscal year.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Inputs: Resident population	283	273	330	352
Outcomes: Prevalence of physical restraints	29.9%	6.0%	8.0%	8.0%
Prevalence of symptoms of depression	7.8%	11.6%	10.5%	9.5%
Prevalence of antipsychotic drug use	24.5%	22.8%	23.8%	22.8%
Prevalence of behavioral symptoms affecting others	13.5%	12.6%	14.5%	14.5%
Quality: State Average:				
Prevalence of physical restraints	9.1%	8.4%	8.4%	8.4%
Prevalence of symptoms of depression	10.3%	9.5%	9.5%	9.5%
Prevalence of antipsychotic drug use	19.6%	21.2%	21.2%	21.2%
Prevalence of behavioral symptoms affecting others	16.5%	15.8%	15.8%	15.8%

Goal 4. Increase the resident population.

Objective 4.1 Maintain the resident census at or above the national level during each fiscal year.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Inputs: Total available beds:				
Assisted Living Care	100	100	226	226
Comprehensive Care	278	278	278	278
Outputs: Average daily residents:				
Assisted Living Care	73	85	120	132
Comprehensive Care	210	188	210	220
Percentage of capacity Assisted Living Care	73.0%	85.0%	53.1%	58.4%
Percentage of capacity Comprehensive Care	75.5%	67.6%	75.5%	79.1%
Efficiency: National occupancy average:				
Assisted Living Care	*	*	*	*
Comprehensive Care	*	*	*	*
Daily cost per Assisted Living Care resident in Maryland (\$)	*	*	*	*
Daily cost per Assisted Living Care resident National level	*	*	*	*

Note: * New measures for which data is not available.

D55P00.05 VETERANS HOME PROGRAM

Appropriation Statement:	2002 Actual	2003 Appropriation	2004 Allowance
Number of Authorized Positions	4.00	4.00	4.00
Number of Contractual Positions	.50	.50	.50
01 Salaries, Wages and Fringe Benefits	223,686	213,457	221,164
02 Technical and Special Fees	26,588	17,325	18,943
03 Communication 04 Travel 06 Fuel and Utilities 07 Motor Vehicle Operation and Maintenance 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 13 Fixed Charges 14 Land and Structures	293 4,736 223,858 11,761 7,614,202 73,378 33,239 11,689 1,268 440	14,104 3,659 208,734 12,743 11,852,848 20,174 74,912 6,000 1,925 13,000	17,228 3,879 179,808 1,940 11,717,928 29,593 9,000 6,000 1,725
Total Operating Expenses	7,974,864	12,208,099	11,967,101
Total Expenditure	8,225,138	12,438,881	12,207,208
Original General Fund Appropriation Transfer of General Fund Appropriation	3,106,706 661,000	2,916,117	
Total General Fund Appropriation	3,767,706 194,386	2,916,117	
Net General Fund Expenditure	3,573,320 355,565 4,296,253 8,225,138	2,916,117 2,724,792 6,797,972 12,438,881	5,971,889 91,179 6,144,140 12,207,208
Special Fund Income: D55302 Rental Income D55303 Contract Payments D55306 Dedicated Purpose Fund Total	323,175 32,390 	99,792 2,625,000 2,724,792	91,179
			,
Federal Fund Income: 64.014 Veterans State Domiciliary Care 64.015 Veterans State Nursing Home Care	721,220 3,575,033 4,296,253	1,131,111 5,666,861 6,797,972	1,317,684 4,826,456 6,144,140
1 Olds	7,290,233	0,171,714	0,144,140

STATE ARCHIVES

MISSION

The State Archives is the central depository for Maryland government records, and certain designated private records of permanent value. Holdings date from 1634 to the present. They include colonial and State executive, legislative and judicial records; county probate, land and court records; municipal records; and publications and reports of State, county and municipal government. Special collections preserve records of religious bodies (particularly as they relate to the recording of births, deaths, and marriages), fine and decorative arts, business and organizational records, maps, newspapers, photographs, and private papers including oral histories. Our central mission is to appraise, acquire, describe, preserve and make electronically available the permanent records of the past, while providing reliable current information about Maryland State, county and municipal government. Materials are made accessible through a secure and (where appropriate) web-enabled environment, continually compiled and updated for the benefit and use of Maryland citizens and public officials.

VISION

A state that preserves government records (as well as certain designated private records) and provides access to them in a convenient, cost-effective manner and in a web-enabled environment.

KEY GOALS

- **Goal 1.** Identify, appraise, acquire, describe, preserve and make accessible records deemed to have permanent historical, administrative, fiscal, legal, or educational value. Where appropriate, make these materials electronically available.
- **Goal 2.** Describe the agencies, budgets, functions, historical evolution, organizational structure, origin, personnel, reports (mandated) and other aspects of State, county and municipal government in an eGovernment environment.
- **Goal 3.** Facilitate a broad and better understanding of the archival record through educational programs and published historical works searchable at the Archives of Maryland Online website. http://aomol.net
- Goal 4. Manage, conserve, and exhibit State-owned fine arts collections.

D60A10.01 ARCHIVES - STATE ARCHIVES

PROGRAM DESCRIPTION

The State Archives identifies, appraises, acquires, describes, preserves, and makes permanent records accessible within a secure environment. The State Archives articulates the origin, functions, structure, personnel, and other aspects of Maryland State, county and municipal government and encourages the study of Maryland history and government.

MISSION

Our central mission is to acquire, describe, preserve and make electronically available in a secure environment the permanent records of the past, while providing reliable information to the public for a better understanding of Maryland government and history.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Identify, appraise, acquire, describe, preserve and make accessible records deemed to have permanent historical, administrative, fiscal, legal or educational value. Where appropriate, make these materials electronically available.

Objective 1.1 By fiscal year 2004 assess at least 67% of the statewide records still in agency custody; develop a plan for the physical storage of these records; and devise a strategy to address future inventory efforts.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Inputs: Records pending transfer to Archives (cubic feet)	*	161,113	164,913	168,713
Outputs: Records in custody (cubic feet)	220,638	231,035	241,535	252,035
Quality: Reduction of backlog of permanent State records (annualized)	4%	4%	4%	4%
Efficiency: Percent records shelved to records received	59%	120%	68%	116%

Objective 1.2 Through fiscal years 2003 and 2004, assess the requirements for the permanent storage of electronic records that are legally mandated to be transferred to or backed up by the Archives.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Inputs: Electronic storage needed to archive critical				
State government records (gigabytes)	*	902,582	911,582	920,582
Electronic record storage capacity (gigabytes)	500	800	2,500	4,500
Outputs: Electronic data online (gigabytes)	190	463	2,056	4,190
Efficiency: Ratio of files online to storage capacity	38%	58%	82%	93%
Percentage of all permanent state records online	*	0.05%	0.22%	0.44%

Objective 1.3 By 2004 expand web-based delivery of reference services by 12%.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Inputs: Patron inquiries (web-based)	34,641,292	53,422,258	73,722,716	101,737,348
Outcome: Percentage increase in records circulated (web-based)	N/A	87%	87%	87%

Goal 2. Describe government agencies, budgets, functions, historical evolution, organizational structure, origin, personnel, reports (mandated) and other aspects of State, county and municipal government in an eGovernment environment.

Objective 2.1 In fiscal year 2004, prepare and continuously update government information through the *Maryland Manual On-Line* and derive the legally mandated print version of the *Maryland Manual*.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Inputs: Government agencies described	432	619	635	649
Outputs: Files compiled, revised, updated, edited & posted	3,557	4,330	4,763	5,239
Outcome: Website requests (hits on servers)	8,308,892	11,474,707	12,935,048	14,228,552
Quality: Maryland Manual On-Line, increase in use	*	38%	20%	20%

STATE ARCHIVES

D60A10.01 ARCHIVES - STATE ARCHIVES (Continued)

Goal 3. Facilitate a broad and better understanding of the archival record through educational programs and published historical works including, but not limited to, institutional, legal, geographical, architectural, biographical and topical research and writing, searchable at the *Archives of Maryland Online* website (http://aomol.net)

Objective 3.1 In fiscal year 2004, add value to understanding of the archival record by locating, identifying and interpreting records and make the results accessible through electronically published historical compilations and analyses.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Inputs: Archives of Maryland Online files stored (gigabytes)	46.9	55.9	64.7	73.7
Outputs: Archives of Maryland Online files created	198,937	246,886	241,322	250,000
Archives of Maryland Online web hits	3,893,982	8,086,524	10,512,481	13,666,226
Archives of Maryland Online web site visitors served	77,575	100,102	129,170	166,629
Efficiency: Percentage of Archives of Maryland Online files complete	ed 5.7%	6.7%	6.3%	6.3%

Objective3.2 In fiscal year 2004, support the legally mandated goals of the Commission to coordinate the study, commemoration and impact of slavery's history and legacy in Maryland by conducting research and publishing the results electronically.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Slavery Commission mandated research projects	N/A	7	7	7
Output: Slavery Commission mandated projects completed	N/A	2	5	7

Objective3.3 In fiscal year 2004, manage an internship and volunteer program for Maryland high school, college and university students.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Inputs: Number of interns employed	20	21	19	19
Outputs: Number of volunteer hours (reference services only)	3,666	4,297	8,500	8,500
Outcome: Volunteer and intern projects assigned	14	10	9	9

Note: * New measures for which data is not available.

SUMMARY OF STATE ARCHIVES

	2002 Actual	2003 Appropriation	2004 Allowance
Total Number of Authorized Positions	47.00	44.50	44.50
Total Number of Contractual Positions	47.00	48.50	35.90
Salaries, Wages and Fringe Benefits Technical and Special Fees Operating Expenses	2,773,988 1,306,662 1,187,820	2,637,450 1,333,766 1,172,913	2,757,708 1,079,507 833,838
Total General Fund Appropriation	2,920,017 115,000	2,822,124	<u> </u>
Net General Fund Expenditure Special Fund Expenditure	2,805,017 2,463,453	2,822,124 2,322,005	2,657,860 2,013,193
Total Expenditure	5,268,470	5,144,129	4,671,053

D60A10.01 ARCHIVES

Appropriation Statement:

pp. op	2002 Actual	2003 Appropriation	2004 Allowance
Number of Authorized Positions	46.00	43.50	43.50
Number of Contractual Positions	45.50	46.50	34.10
01 Salaries, Wages and Fringe Benefits	2,719,119	2,585,416	2,699,339
02 Technical and Special Fees	1,263,357	1,287,129	1,031,615
03 Communication 04 Travel 06 Fuel and Utilities 07 Motor Vehicle Operation and Maintenance 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 12 Grants, Subsidies and Contributions 13 Fixed Charges 14 Land and Structures.	219,565 10,584 5,565 3,836 261,617 96,085 102,974 117,052 17,280 315,284 1,000	203,870 13,416 9,122 7,387 354,943 127,615 47,984 46,216 12,700 310,917	184,363 4,268 3,400 200 151,543 59,527 80,208 17,941 324,120
Total Operating Expenses	5,133,318	5,006,715	4,556,524
Original General Fund Appropriation Transfer of General Fund Appropriation Total General Fund Appropriation Less: General Fund Reversion/Reduction Net General Fund Expenditure Special Fund Expenditure Total Expenditure	2,812,644 -30,000 2,782,644 112,779 2,669,865 2,463,453 5,133,318	2,684,710 2,684,710 2,684,710 2,684,710 2,322,005 5,006,715	2,543,331 2,013,193 4,556,524
Special Fund Income: D60344 Consolidated Publications Account D60341 Morris Radoff Memorial Fund D60342 Archives Fund Total	2,462,464 472 517 2,463,453	2,322,005	2,013,193

D60A10.02 ARTISTIC PROPERTY - STATE ARCHIVES

PROGRAM DESCRIPTION

The Commission on Artistic Property is the official custodian of the State's art collections. Artistic Property, Outreach, and Exhibits is responsible, through the Commission on Artistic Property, for the care and management of all State-owned art objects that comprise the Annapolis Complex Art Collection and the Peabody Art Collection. This program creates exhibitions of State-owned art collections and other archival materials, and provides support for the State House Trust and Government House Trust

MISSION

To manage the State-owned art collections through their proper appraisal, conservation, and research. To interpret and exhibit State-owned artwork in places that are accessible to the public. To provide support for the activities of the State House.

VISION

A state that promotes an appreciation of the visual and decorative arts through the exhibition and interpretation of its artistic property.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

- **Goal 1.** Properly manage State-owned art collections.
 - **Objective 1.1** Inventory, appraise, and insure 100% of State-owned art collections on an annual basis.
- Goal 2. Preserve State-owned art collections.
 - **Objective 2.1** By the close of fiscal year 2009, conserve 100% of State-owned art objects from the Annapolis Complex Art Collection classified as being in poor condition (per 2001 condition survey)
 - **Objective 2.2** By the close of fiscal year 2010, conserve 100% of State-owned art objects from the Peabody Art Collection classified as being in poor condition (per 2001 condition survey)
- **Goal 3.** Provide public access to State-owned art collections.
 - **Objective 3.1** By the close of fiscal year 2004, increase exhibitions of State-owned art objects by 50% in order to enhance public access to the art collections.
 - **Objective 3.2** By June 2007, make electronic research entries of 25% of the State-owned art collections available on the Internet.
- Goal 4. Provide administrative support for the State House Trust and Government House Trust.
 - **Objective 4.1** By fiscal year 2004, have all of the records and images relating to the history of the State House in a web-enabled environment in support of the Historic Structure Report.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Inputs: Fine art objects				
Annapolis Collection	850	857	867	880
Peabody Collection	368	368	368	368
Insured value of collections (in \$ millions)	27.1	27.7	28.4	29.1
Outputs: Inventory of Collections completed (percentage)	70%	100%	100%	100%
State House records placed online (cumulative)	800	2540	3940	4740
State House images placed online	550	810	960	1035
Electronic research entries of State-owned art				
Increase in objects available on Archives' website,	*	200%	5750%	98%
Percent increase in State House records placed online	*	218%	55%	20%
Percent increase in State House images placed online	*	47%	19%	8%
Outcomes: Annapolis Collection objects conserved	3	2	22	35
Peabody Collection fine arts objects and works on paper				
conserved	5	2	3	52

STATE ARCHIVES

D60A10.02 ARTISTIC PROPERTY

Appropriation Statement:

Appropriation Statement.	2002 Actual	2003 Appropriation	2004 Allowance
Number of Authorized Positions	1.00	1.00	1.00
Number of Contractual Positions	1.50	2.00	1.80
01 Salaries, Wages and Fringe Benefits	54,869	52,034	58,369
02 Technical and Special Fees	43,305	46,637	47,892
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials	1,005 668 32,048 963	2,165 950 23,995 2,800	2,165
10 Equipment—Replacement	99 2,195	273 8,560	281 5,822
Total Operating Expenses	36,978	38,743	8,268
Total Expenditure	135,152	137,414	114,529
Original General Fund Appropriation	107,373 30,000	137,414	
Total General Fund Appropriation	137,373 2,221	137,414	
Net General Fund Expenditure	135,152	137,414	114,529

MISSION

To help protect Maryland citizens from economic loss resulting from automobile accidents.

VISION

MAIF values all its customers, both internal and external, and will demonstrate this commitment with its excellent service.

KEY GOALS

- Goal 1. To offer insurance to all eligible Maryland citizens who are unable to obtain insurance in the private market.
- Goal 2. To handle claims for MAIF policyholders and claimants in a fair, expeditious and professional manner.
- Goal 3. To provide efficient services to minimize the subsidy from the insured motorists of Maryland.

D70J00.42 INSURED DIVISION

PROGRAM DESCRIPTION

The statutory purpose of the Insured Program is to provide automobile insurance policies to those eligible Maryland residents unable to obtain insurance in the private market. Net premium income and investment income from policies are available for the payment of claims and Maryland Automobile Insurance Fund (MAIF) administrative expenses. MAIF receives no State General Fund appropriations, and the debts or obligations of MAIF are not deemed in any manner to be a debt of the State or a pledge of its credit.

MISSION

To help protect Maryland citizens from economic loss resulting from automobile accidents and control, in part, the cost of compulsory insurance for Marylanders by providing insurance coverage to qualified Maryland licensed drivers who are unable to obtain automobile insurance in the private market.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES(All Data Reflect Calendar Years)

Goal 1. To offer automobile insurance to all eligible Maryland citizens who are unable to obtain insurance in the private market.

Objective 1.1 To process private passenger new business and rewrite applications in an average of 8 days for calendar year 2003.

	2000	2001	2002	2003
Performance Measures	Actual	Actual	Estimated	Estimated
Inputs: Number of Manual Applications Received	97,260	121,238	103,000	113,250
Number of Internet Applications Received	0	13,655	75,000	100,750
Total*	97,260	134,893	178,000	214,000
Output: Number of Applications Processed	85,526	137,094	178,000	214,000
Quality: Average number of days to process	20.3	19.6	8.0	8.0

Note: *Approximately 45% of all Applications are handled via the Internet process.

Objective 1.2 To process private passenger endorsements in an average of 6 days for calendar year 2003.

	2000	2001	2002	2003
Performance Measures	Actual	Actual	Estimated	Estimated
Outputs: Number of manual endorsements processed	72,284	109,959	99,400	94,050
Number of Internet endorsements processed	0	0	42,600	76,950
Total*	72,284	109,959	142,000	171,000
Quality: Average number of days to process	9.8	7.0	6.0	6.0

Note: *Approximately 45% of all Applications are handled via the Internet process.

Goal 2. To handle claims for MAIF policyholders and claimants in a fair, expeditious and professional manner.

Objective 2.1 MAIF will maintain a closure ratio at or above 100%.

	2000	2001	2002	2003
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of claims available	33,463	44,059	55,000	68,000
Output: Number of claims closed	33,425	40,694	55,000	68,000
Efficiency: Closure Ratio	99.9%	92.4%	100%	100%

Objective 2.2 To manage MAIF expenses so the ratio of paid Direct Defense and Cost Containment Expense to Direct Losses Paid will be 5% or below.

	2000	2001	2002	2003
Performance Measures	Actual	Actual	Estimated	Estimated
Outputs: Direct Losses Paid	\$75,786,803	\$96,836,258	\$141,500,000	\$176,000,000
Outcome: Direct Defense and Cost Containment				
Expense Paid	\$3,796,074	\$3,502,797	\$3,400,000	\$4,400,000
Efficiency: Ratio	5.0%	3.6%	2.4%	2.5%

D70J00.42 INSURED DIVISION (Continued)

Goal 3. To provide efficient services to minimize the subsidy from the insured motorists of Maryland.

Objective 3.1 To meet the estimated 2003 productivity goals. The Claims goal is based on the number of claims suffixes received per claims' employee. The Underwriting and Other goal is stated in number of policies received per Underwriting or Other employee.

	2000	2001	2002	2003
Performance Measures	Actual	Actual	Estimated	Estimated
Inputs: Claim Employees	132.5	186	274.5	292.5
Underwriting Employees	47	67	75.5	77.5
Other Employees	143	155	177	187
Efficiency: Claims	369	448	410	410
Underwriting	2,016	2,367	1,990	2,400
Other	666	905	920	1,000

SUMMARY OF MARYLAND AUTOMOBILE INSURANCE FUND

	2002 Actual	2003 Estimated	2004 Estimated
Total Number of Authorized Positions	543.00	573.00	
Total Number of Contractual Positions	2.50	2.50	
Salaries, Wages and Fringe Benefits Technical and Special Fees Operating Expenses	27,115,872 11,079,810 6,837,224	31,775,366 14,366,737 7,755,661	
Non-Budgeted Funds	45,032,906	53,897,764	
D70100 42 INSURED DIVISION			

D70J00.42 INSURED DIVISION

Appropriation Statement:

Appropriation Statement.	2002 Actual	2003 Estimated	2004 Estimated
Number of Authorized Positions	524.50	554.50	
Number of Contractual Positions	2.50	2.50	
01 Salaries, Wages and Fringe Benefits	26,059,067	30,691,490	
02 Technical and Special Fees	10,978,263	14,299,398	
03 Communication	1,839,266 115,691 285,291 371,202 1,900,350 811,723 22,559 784,884 469,860	2,170,106 130,715 297,770 279,146 2,163,455 862,253 68,976 664,550 858,304 500 7,495,775	
Non-budgeted Fund Income: D70742 Net Premium and Income Accruing Therefrom	43,638,156 43,638,153	52,486,663	
Divita ite Hemani and moone Accounty Incidion	13,030,133	32,100,003	

D70J00.47 UNINSURED DIVISION

PROGRAM DESCRIPTION

The purpose of the Uninsured Program is to administer and pay claims when no other insurance recovery is available. Only Maryland residents involved in Maryland accidents with uninsured or unidentifiable motorists, or hit and run incidents are eligible to collect from the Uninsured Program. Payments issued by the Uninsured program may be recovered from the uninsured at fault party in any manner provided by the law. Sources of income to operate the Uninsured Program are investment income, uninsured motorists fines and collections on notes and judgements.

MISSION

To help protect Maryland citizens from economic loss resulting from automobile accidents where the responsible party is either uninsured or can not be found.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES (All Data Reflect Calendar Years)

Goal 1. To handle claims for the Uninsured Division of MAIF in a fair, expeditious and professional manner.

Objective 1.1 Maintain a closure ratio at or above 100%.

	2000	2001	2002	2003
Performance Measures	Actual	Actual	Estimated	Estimated
Inputs: Number of claims available	888	909	1,050	1,050
Outputs: Number of claims closed	1,058	1,019	1,050	1,050
Efficiency: Closure Ratio	119.1%	112%	100%	100%

Goal 2. To continue to recover money in those cases where the Uninsured Division paid a claim on behalf of the responsible party in an automobile accident.

Objective 2.1 To maintain consistent yearly collections.

	2000	2001	2002	2003
Performance Measures	Actual	Actual	Estimated	Estimated
Inputs: Average number of Recovery Specialists	4.5	4.8	4.8	5.0
Outcome: Total Collections (in millions)	\$1.2	\$1.6	\$1.5	\$1.5

MARYLAND AUTOMOBILE INSURANCE FUND

D70J00.47 UNINSURED DIVISION

Appropriation	Statement:
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•	2002 Actual	2003 Estimated	2004 Estimated
Number of Authorized Positions	18.50	18.50	
01 Salaries, Wages and Fringe Benefits	1,056,805	1,083,876	
02 Technical and Special Fees	101,547	67,339	
03 Communication 04 Travel 06 Fuel and Utilities 07 Motor Vehicle Operation and Maintenance 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 13 Fixed Charges	62,352 172 8,795 96 114,416 6,251 284 34,872 9,160	66,047 337 9,146 490 152,764 8,340 435 13,061 9,266	
Total Operating Expenses	236,398	259,886	
Total Expenditure	1,394,750	1,411,101	
Non-budgeted Fund Income: D70747 Uninsured Motorist Fines, Investment Income and Collections on Notes and Judgements	1,394,750	1,411,101	

SUMMARY OF MARYLAND INSURANCE ADMINISTRATION

	2002 Actual	2003 Appropriation	2004 Allowance
Total Number of Authorized Positions	273.00	280.00	296.00
Total Number of Contractual Positions	6.80	9.70	8.60
Salaries, Wages and Fringe Benefits Technical and Special Fees Operating Expenses	14,828,632 409,034 6,900,008	15,629,718 605,644 5,829,405	17,047,469 564,362 5,743,803
Special Fund Expenditure	22,137,674	22,064,767	23,355,634

D80Z01.01 MARYLAND INSURANCE ADMINISTRATION

PROGRAM DESCRIPTION

The Maryland Insurance Administration develops policies, procedures and regulations as well as implements laws that affect Maryland's insurance industry. The agency performs rate and form reviews, financial audits, licensing examinations, market conduct examinations, and fraud investigations and prosecutions. It also resolves consumer complaints, as well as issues agent, broker and company licenses.

MISSION

To protect the public from illegal conduct by insurers by actively and fairly enforcing the insurance laws of the State of Maryland.

VISION

A State with competitive, stable, and viable insurance markets in which insurance consumers are treated fairly.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Ensuring that the terms and conditions of insurance contracts are reasonable and meet the requirements of Maryland law.

Objective 1.1 During fiscal year 2004, review for compliance with insurance statutes and regulations, 100 percent of Life and Health form filings¹ within 60 days after receipt of initial filing.²

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Inputs: Life and Health insurance form				
filings processes	14,816	14,772	15,000	15,000
Quality: Percent of Life and Health insurance				
form filing processed within 60 days	96%	99%	100%	100%
Outcome: Approved contracts compliant with Maryland law	100%	100%	100%	100%

¹ The Life and Health form filings will be broken down by the following lines of insurance for fiscal year 2004: Life/Annuity, Health Maintenance Organization, and Health.

² The MIA's Objective in its MFR fiscal year 2004 has remained consistent with Maryland's Statute which requires initial review within 60 days of the filing. See Insurance Article § 12-203(c).

Maryland is one of the leading states in the country on health care regulation; as a result, Maryland is one of a few states with the largest number of mandated benefits and highest volume of insurance statutes, thus requiring a more in-depth review of forms than other states. In contrast to its contiguous states, Maryland also receives almost double the amount of filings and requires prior approval rather than file and use. In addition, the Objective of 60 days is already more restrictive than the current statutory requirement, because the Statute permits the Commissioner to extend the initial 60-day review period an additional 30 days, making the total possible review period actually 90 days from the initial filing. See Insurance Article § 12-203(c)(3). The MIA did, however, increase the percentage of forms to be reviewed within 60 days, from 75 percent to 100 percent.

D80Z01.01 MARYLAND INSURANCE ADMINISTRATION (Continued)

Objective 1.2 During fiscal year 2004, review for compliance with insurance statutes and regulations, 100 percent of Property and Casualty form filings within 30³ working days after receipt of initial filing.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Inputs: Property and Casualty insurance				
form filings processed	1,935	2,109	$16,805^4$	18,000
Quality: Percent of Property and Casualty insurance				
form filing processed within 30 working days	100%	100%	100%	100%
Outcome: Approved contracts compliant with Maryland law	100%	100%	100%	100%

Goal 2. Adjudicating consumer complaints in accordance with insurance law and in a prompt and fair manner.

Objective 2.1 During fiscal year 2004, resolve all Health medical necessity complaints within the time frames required by law 5

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Inputs: Health medical necessity complaints received	1,144	976	980	980
Quality: Percent of Health medical necessity				
complaints processed within statutory time frames	97%	98%	100%	100%
Outcomes: Percent of Health medical necessity				
justified ⁶ complaints ⁷	73%	57%	N/A	N/A

Objective 2.2During fiscal year 2004, complete 75 percent of complaint investigations for Life and Health non-medical necessity complaints within 90 days from receipt of complaint.

	2001	2002	2003	2004
Performance Measures ⁸	Actual	Actual	Estimated	Estimated
Inputs: Life and Health non-medical necessity complaints				
received	6,031	5,636	6,000	6,000
Quality: Percent of Life and Health non-medical				
necessity complaints completed within 90 days	94%	94%	92%	92%
Outcomes: Percent of Life and Health non-medical				
necessity justified complaints ⁹	45%	48%	N/A	N/A

³ Performance Measure numbers for fiscal years 2001, 2002, and 2003 are based on a 60-day review rather than a 30-working day review period for filings, consistent with the MFR for those fiscal years. The Objective has been changed from 60 days to 30 working days for MFR fiscal year 2004, to be consistent with Maryland's Statute, Insurance Article § 11-206(g)(1). The Objective of 30 working days is actually more restrictive than the Statute, which allows the Commissioner to extend the initial 30-working day review period an additional 30 working days.

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⁴Going forward, we are counting each form in a filing package submitted to the Property and Casualty Unit to be consistent with the Life and Health Unit; we counted filing "packages" submitted to the Property and Casualty Unit for fiscal years 2001 and 2002.

⁵ The Objective measures the timeliness of the adjudication of the complaints received within a fiscal year, and therefore can only include those complaints which could be both received and adjudicated within the same fiscal year. The average time frame to adjudicate the Health medical necessity complaints referenced in Objective 2.1 is approximately 60 days. As such, the data cannot reflect complaints received after April 30 because those complaints may not be adjudicated prior to June 30, the end of the fiscal year.

A "justified complaint" results in a favorable outcome for the complainant.

⁷ This is a new outcome measure. As such, Outcome data for Objectives 2.1, 2.2, and 2.3 is estimated. The data for fiscal years 2001 and 2002 has been collected on a calendar and not a fiscal year basis; however, in the future the data will be calculated on a fiscal year basis to correspond to this new outcome measure.

⁸ Objective 2.2 measures the timeliness of the adjudication of the complaints received within a fiscal year, and therefore can only include those complaints which could be both received and adjudicated within the fiscal year. The average time frame to adjudicate the Life and Health non-medical necessity complaints referenced in Objective 2.2 is approximately 90 days. As such, the data cannot reflect complaints received after March 31 because those complaints may not be adjudicated prior to June 30, the end of the fiscal year.

⁹ See footnote 7.

D80Z01.01 MARYLAND INSURANCE ADMINISTRATION (Continued)

Objective 2.3 During fiscal year 2004, complete 75 percent of complaint investigations for Property and Casualty within 90 days from receipt of complaint.

Performance Measures ¹⁰	2001 Actual	2002 Actual	2003 Estimated	2004 Estimated
Inputs: Property and Casualty complaints received	9,390	11,590	12,000	12,000
Quality: Percentage of Property and Casualty complaints completed within 90 days	75%	70%11	75%	75%
Outcomes: Percent of Property and Casualty justified complaints 12	35%	44%	N/A	N/A

Objective 2.4 Seventy percent of all complainants are satisfied with the MIA complaints process during fiscal year 2004.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Percent of complainants satisfied with the				
MIA complaints process	N/A	77%	N/A	N/A

Goal 3. Protecting the public from unfair trade practices and other violations of the Insurance Code.

Objective 3.1 During fiscal year 2004, the Life and Health Market Conduct Unit will complete 75 percent of examinations in relation to the number of examinations initiated.

2001	2002	2003	2004
Actual	Actual	Estimated	Estimated
20	28	20	20
23	21	15	15
115%	75%	75%	75%
96%	95%	N/A	N/A
N/A	N/A	N/A	N/A
	20 23 115% 96%	Actual Actual 20 28 23 21 115% 75% 96% 95%	Actual Actual Estimated 20 28 20 23 21 15 115% 75% 75% 96% 95% N/A

¹³ "Completed examinations" may include examinations initiated in a prior fiscal year.

¹⁰ Objective 2.3 measures the timeliness of the adjudication of the complaints received within a fiscal year, and therefore can only include those complaints which could be both received and adjudicated within the fiscal year. The average time frame to adjudicate the Property and Casualty complaints referenced in Objective 2.3 is approximately 90 days. As such, the data cannot reflect complaints received after March 31 because those complaints may not be adjudicated prior to June 30, the end of the fiscal year.

¹¹ The percentage in Objective 2.3 was 60 percent for fiscal year 2002, and was raised to 75 percent in fiscal year 2003.

¹² See footnote 7.

¹⁴ This is a new outcome measure on which the Units will begin to collect data in fiscal year 2004.

D80Z01.01 MARYLAND INSURANCE ADMINISTRATION (Continued)

Objective 3.2 During fiscal year 2004, the Property and Casualty Market Conduct Unit will complete 75 percent of examinations in relation to the number of examinations initiated.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Inputs: Number of market conduct examinations of				
Property and Casualty companies initiated	7	28	20	20
Outputs: Number of market conduct examinations				
of Property and Casualty companies completed ¹⁵	13	20	15	15
Percent of completed examinations				
in relation to initiated examinations	186%	71%	75%	75%
Outcomes: Percent of remediation orders/penalties issued against				
Property and Casualty companies examined	100%	100%	N/A	N/A
Percent of Property and Casualty companies against whom the				
MIA Market Conduct Unit has issued remediation				
orders/penalties that are committing the same behavior				
upon subsequent examination ¹⁶	N/A	N/A	N/A	N/A

Goal 4. Enforcing solvency standards to ensure that insurers have the financial ability to pay claims when due.

Objective 4.1 During fiscal year 2004, complete 90 percent of financial examinations on domestic companies scheduled consistent with statutory time frames, with no more than a 15 percent variance from the time budgeted that examination.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Inputs: Number of examinations completed	18	23	33	17
Quality: Percentage of examinations completed with no				
more than a 15 percent variance of budgeted time	94%	91%	91%	94%
Outcome: Percent of domestic insurers' or health				
maintenance organizations' financial conditions that				
required the Commissioner to apply for a court-				
ordered liquidation pursuant to Title 9, Subtitle 2				
of the Insurance Article	0%	0%	N/A	N/A

Goal 5. Streamlining the Agent Licensing process.

Objective 5.1 Issue and renew 75 percent of licenses on-line from January 1, 2004 through June 30, 2004.

	2001	2002	2003	2004
Performance Measures ¹⁷	Actual	Actual	Estimated	Estimated
Inputs: Number of licenses issued and renewed				
from 1/1/04 through 6/30/04	N/A	N/A	N/A	24,000
Efficiency: Percentage of licenses issued and renewed				
on-line from 1/1/04 through 6/30/04	N/A	N/A	N/A	75%

¹⁵ See footnote 13.

¹⁶ See footnote 14.

¹⁷ On-line licensure of new licenses will become available on January 1, 2004 at the termination of the MIA licensing contract with its vendor, ASI. These figures represent an estimate of six months of licensure transactions from January 1, 2004 through June 30, 2004.

SUMMARY OF MARYLAND INSURANCE ADMINISTRATION

	2002 Actual	2003 Appropriation	2004 Allowance
Total Number of Authorized Positions	273.00	274.00	292.00
Total Number of Contractual Positions	6.80	9.70	8.60
Salaries, Wages and Fringe Benefits Technical and Special Fees Operating Expenses	14,828,632 409,034 6,900,008	15,629,718 605,644 5,829,405	16,833,597 564,362 5,708,414
Special Fund Expenditure	22,137,674	22,064,767	23,106,373

MARYLAND INSURANCE ADMINISTRATION

REVENUE COLLECTIONS

	2001 Actual	2002 Actual	2003 Estimated	2004 Estimated
Revenue(\$):				
Premium Taxes	188,404,935	191,204,876	188,404,935	188,404,935
Retaliatory Taxes	1,781,131	1,783,315	1,781,131	1,781,131
Fines and Costs	1,635,624	3,774,431	1,635,624	2,705,028
Company Licensing Fees	1,045,730	1,388,858	1,045,730	1,217,294
Agent/Broker Licensing Fees	5,709,038	5,425,301	2,073,805	1,000,000
Rate and Form Filing Fees.	2,805,668	2,700,086	3,000,000	2,700,086
Financial/Market Conduct Examination Fees	1,962,893	2,794,466	1,962,893	2,378,680
Miscellaneous Fees	54,460	67,841	54,460	67,841
Insurance Fraud Prevention Fee	2,033,728	1,716,650	1,800,000	1,716,650
Health Regulatory Fund	1,141,052	1,776,367	1,827,158	1,688,671
Insurance Regulatory Fund	7,016,519	9,137,719	9,496,384	12,877,479
	213,590,778	221,769,910	213,082,120	216,537,795
Premium and Retaliatory Taxes	190,186,066	192,988,191	190,186,066	190,186,066
Fines and Costs	1,635,624	3,774,431	1,635,624	2,705,028
All Other Revenues	21,769,088	25,077,288	21,260,430	23,646,701
Total General and Special Fund Revenue	213,590,778	221,769,910	213,082,120	216,537,795

D80Z01.01 MARYLAND INSURANCE ADMINISTRATION

App	ropria	tion Sta	tement:
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2002 Actual	2003 Appropriation	2004 Allowance
273.00	274.00	292.00
6.80	9.70	8.60
14,828,632	15,629,718	16,833,597
409,034	605,644	564,362
299,730 417,339 53,092 3,111,935 176,249 430,607 108,491 422,091 880,474 5,900,008	315,968 445,300 68,766 681,545 141,600 25,000 549,360 797,529 3,025,068	292,744 469,100 60,377 866,377 157,250 469,525 549,360 963,681 3,828,414
21,137,674	19,260,430	21,226,373
21,137,674	19,260,430	21,226,373
1,308,223 19,829,451 21,137,674	1,827,158 17,433,272 19,260,430	1,816,827 19,409,546 21,226,373
	273.00 6.80 14,828,632 409,034 299,730 417,339 53,092 3,111,935 176,249 430,607 108,491 422,091 880,474 5,900,008 21,137,674 21,137,674	Actual Appropriation 273.00 274.00 6.80 9.70 14,828,632 15,629,718 409,034 605,644 299,730 315,968 417,339 445,300 53,092 68,766 3,111,935 681,545 176,249 141,600 430,607 25,000 108,491 422,091 549,360 880,474 797,529 5,900,008 3,025,068 21,137,674 19,260,430 1,308,223 1,827,158 19,829,451 17,433,272

D80Z01.02 MAJOR INFORMATION TECHNOLOGY DEVELOPMENT PROJECTS

Appropriation Statement:			
	2002 Actual	2003 Appropriation	2004 Allowance
08 Contractual Services	1,000,000	2,804,337	1,880,000
Total Operating Expenses	1,000,000	2,804,337	1,880,000
Total Expenditure	1,000,000	2,804,337	1,880,000
Special Fund Expenditure	1,000,000	2,804,337	1,880,000
Special Fund Income: D80305 Insurance Regulation Fund	1,000,000	2,804,337	1,880,000

D80Z02.01 MARYLAND HEALTH INSURANCE PROGRAM

PROGRAM DESCRIPTION

The Maryland Health Insurance Plan is a new unit in the Maryland Insurance Administration, established July 1, 2002. The unit has governing authority over two programs: a high risk pool for Maryland residents who cannot obtain health insurance because of poor health, and a prescription drug program for individuals with Medicare coverage.

D80Z02.01 MARYLAND HEALTH INSURANCE PROGRAM—HEALTH INSURANCE SAFETY NET PROGRAMS

Program Description

The Maryland Health Insurance Plan is an independent unit of State government within the Maryland Insurance Administration. The Plan replaces the current SAAC program and is supervised and controlled by a board. The purpose of the Plan is to provide access to affordable, comprehensive health benefits for medically uninsurable residents of the State. The Plan is funded, in part, by a 1% assessment on the gross revenue of each acute care hospital in the State.

Appropriation Statement:

Appropriation statement.	2002 Actual	2003 Appropriation	2004 Allowance
Number of Authorized Positions		6.00	4.00
01 Salaries, Wages and Fringe Benefits			213,872
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials 13 Fixed Charges			4,200 5,000 8,000 3,000 15,189
Total Operating Expenses			35,389
Total Expenditure			249,261
Special Fund Expenditure			249,261
Special Fund Income: D80306 Maryland Health Insurance Plan	***************************************		249,261

D86Y00.01 GENERAL ADMINISTRATION

PROGRAM DESCRIPTION

The Governor's Workforce Investment Board develops plans, policies and programs to maximize the potential of Maryland's workforce investment system for citizens and businesses. The Board facilitates and advocates for interagency coordination of workforce initiatives that cross the boundaries of agencies and government, and for cost effective utilization of resources.

MISSION

For Maryland State Government, under the leadership of the Governor's Workforce Investment Board, to build a world-class workforce development system that drives the state's economy.

VISION

A Maryland where every person maximizes his or her career potential, and all employers have the human resources they need to grow and prosper.

KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

Goal 1. A workforce development system that produces the best-educated and most highly skilled workforce in the world.

Objective 1.1 The number of high school students who withdrew from school before graduation or before completing a MD approved educational program during the July to June academic year will decrease by .05% each year from its 1999 level of 4.16%.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: High School Drop Out Rate	3.91%	*	3.96%	3.91%

Objective 1.2 Maryland High schools will retain students in school as measured by graduates as a percentage of the ninth grade enrollment four years earlier.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Retention Ratio (Holding power)	74%¹	*	N/A	N/A

Objective 1.3 By FY 2004, the percentage of Maryland residents 18 or older with a high school diploma, GED, private career school diploma and post secondary degree will increase by .05% per year.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Credential Rate	85.9%	*	85.95%	86%

Objective 1.4 Percent of non-college prep High School graduates entering a Maryland post-secondary school that need developmental instruction in Reading will decrease annually by .5% from the 1999 level (28%) as measured by the Student Outcome Achievement Rate (SOAR).

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Output: College Readiness Rate	$24\%^{1}$	*	26.5%	26%

Note: N/A - Not Applicable

* Data not available at this time.

¹ Fiscal year 2000 data are presented since they are the most recent available.

GOVERNOR'S WORKFORCE INVESTMENT BOARD

D86Y00.01 GENERAL ADMINISTRATION (Continued)

Goal 2. A labor market system that provides students, job-seekers, incumbent workers, out-of-school youth, and employers the labor market and training information and assistance they need to succeed.

Objective 2.1 A workforce system that increases the earnings potential of citizens by increasing the percentage of participants served and placed by the workforce development system with an earned income above 150% of the poverty level.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outcomes: Self-Sufficiency Rate	43.7%	*	2	2

Objective 2.2 Employers increasingly use Maryland's workforce system and are satisfied with the State's workforce development services.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outputs: One Stop Usage Rate-The percent of employers				
who list jobs on the Automated One Stop System				
will increase by .5%/yr from 2001 levels	15.5%	19.7%	16.5%	17%
Outcomes: Customer Satisfaction-Percent of employers				
satisfied with services received exceeds federal standards	84.5%	85%	67%	68%

Objective 2.3 The percent of participants surveyed who were satisfied with One Stop training services they received will exceed federal standards.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome Customer Satisfaction				
Federal Standard	66%	68%	68%	68%
Percent satisfied	88.4%	85%	85%	85%

Objective 2.4 The Skills Based Training for Employment Promotion (STEP) program will result in placements for at least 70% of its enrollees in each year.

Performance Measures	2001 Actual	2002 Actual	2003 Estimated	2004 Estimated
Inputs: Number of Skills Based Training for Employment				
Promotion (STEP) grants awarded annually	N/A	3	3	3
Number of enrollees	N/A	293	311	300
Outcomes: Percent of STEP completers with wage/benefit increases	N/A	3	70%	70%

Goal 3. Establish governance system focused on unified planning, continuous improvement and accountability for results.

Objective 3.1 Create workforce information products that monitor shifts in industries, occupations and skills and implement a cross agency initiative to address critical skills shortages.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outputs: Number of LMI reports produced (e.g. State of the				
Workforce Report, OFMS, Critical Skills Forecaster)	3	3	3	34
Quality: Percent of users of the reports who rate the				
products useful and relevant	70%	70%	75%	75%

Note: N/A - Not Applicable.

²Goal for self-sufficiency will be established once 2 years of actual data are available

^{*} Data not available at this time.

³ STEP FY 2002 Outcomes will not be known until FY2003

⁴ Ability to meet fiscal year 2004 goal for fundraising, production of some labor market information reports and number of workgroups staffed may be constrained by funding levels.

GOVERNOR'S WORKFORCE INVESTMENT BOARD

D86Y00.01 GENERAL ADMINISTRATION (Continued)

Objective 3.2 Meet all Workforce Investment Act (WIA) statewide performance standards related to WIA Title I, Education and Literacy, and Perkins grants.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outcomes: Meet 17 of 17 WIA Title I performance standards	16	17	17	17
Outputs: Earn available federal incentive award (sec 503)				
for achieving state adjusted performance standards				
for all eligible WIA grants	N/A	*	\$750K	\$750K

Goal 4. To provide the Governor, General Assembly, and others with sound policy analyses and specific recommendations on ways to continuously improve Maryland's workforce development system.

Objective 4.1 Lead the Maryland workforce system by convening employers, state officials and other stakeholders to define the priorities and the agenda for action.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Inputs: Number of workgroups staffed	7	11	8	6
Annual Workforce Action Plans created by Board	1	1	1	1
Quality: Percent of Board members satisfied with annual Action Plans'				
progress and relevance	5	89%	80%	80%

Goal 5. Create a cross agency initiative for the development of a systemic approach to reduce critical skill shortages in healthcare.

Objective 5.1 Healthcare occupational vacancy rates will decrease by 10% from its 2001 average in at least 5 of 10 categories by 2004 as measured by the Maryland Hospital Association Personnel Survey.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Inputs: Healthcare occupations Vacancy Rates in percents				
Laboratory	8.4	*	*	7.6
Medical Records	11.5	*	*	10.4
Nursing	13.1	*	*	11.8
Nutrition Services	6.6	*	*	5.9
Pharmacy	6.3	*	*	5.7
Physician Services	6.6	*	*	5.9
Radiology	14.6	*	*	13.1
Rehabilitation	8	*	*	7.2
Respiratory Therapy	12.7	*	*	11.4
Social Services	10.1	*	*	9.1
Outcomes: Number of health occupation vacancy rates				
that decreased by at least 10%	N/A	N/A	N/A	5

Note: N/A - Not Applicable

* Data not available at this time

⁵ In Fiscal Year 2001 Board Effectiveness was documented qualitatively via an interview and most members considered the Action Plan accomplishments significant.

D86Y00.01 GENERAL ADMINISTRATION

Appropriation Statement:	2002 Actual	2003 Appropriation	2004 Allowance
Number of Authorized Positions	10.00	10.00	9.00
01 Salaries, Wages and Fringe Benefits	677,654	628,509	654,298
02 Technical and Special Fees	4,650	2,690	2,527
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 13 Fixed Charges	26,809 17,777 165,459 9,718 3,526 26,080	22,112 15,595 207,937 15,446 6,392 28,358	14,664 13,157 37,253 10,482 2,958 28,067
Total Operating Expenses	249,369	295,840	106,581
Total Expenditure	931,673	927,039	763,406
Total General Fund AppropriationLess: General Fund Reversion/Reduction	363,106 1,000	249,537	
Net General Fund Expenditure	362,106 45,026 524,541	249,537 40,000 104,968 532,534	230,872 532,534
Total Expenditure	931,673	927,039	763,406
Special Fund Income: D86301 Special Contributions	Walter Allendary Addition	40,000	
Federal Fund Income: 17.260 WIA Dislocated Workers	45,026	104,968	·^
Reimbursable Fund Income: D26A07 Department of Aging	6,941 66,006 367,214 16,379 51,001 17,000	6,511 91,909 212,864 84,869 89,686 35,325 11,370	6,511 91,909 212,864 84,869 89,686 35,325 11,370
Total	524,541	532,534	532,534

FORVM FOR RURAL MARYLAND

D88V00.01 GENERAL ADMINISTRATION

PROGRAM DESCRIPTION

Title 15 of Article 41 establishes the FORVM as the State's rural development council that identifies and addresses issues and policies affecting the quality of life in rural Maryland.

MISSION

The mission of the FORVM For Rural Maryland is to serve as a partnership of federal, state and local government, and the private sector, to improve the quality of life of all citizens in rural Maryland.

VISION

The vision for the FORVM For Rural Maryland is the ultimate realization that citizens living in rural communities are achieving success in education and employment, have access to affordable quality health care and other vital public services, and live in an environment where natural and cultural resources are being sustained for future generations.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

- **Goal 1.** Create an opportunity for increasing the value and quantity of agricultural products processed on Maryland farms and in local communities.
 - **Objective 1.1** Support the establishment of a network of training, technical assistance and processing facilities for value-added agricultural activities.
- **Goal 2.** Assist existing or new very small businesses and entrepreneurs in starting and expanding their businesses by promoting the establishment of public/private micro-business lending and technical assistance operations.
 - **Objective 2.1** Support the continued operation of a new statewide network to share information on national and regional trends and practices.
 - **Objective 2.2** Support the work of the Microenterprise Council of Maryland in establishing or expanding the reach of microenterprise development organizations into unserved or underserved rural communities.
- **Goal 3.** Provide rural communities with an opportunity to make their infrastructure development needs known to officials at the local, regional, state and federal levels.
 - **Objective 3.1** Bring together the relevant public and private organizations to implement proposed solutions to meet rural Maryland's needs economic and community development needs.
- **Goal 4.** Represent rural communities on various regional and statewide advisory panels and support the work of existing regional development entities.
 - Objective 4.1 Have FORVM representation on a number of task forces and advisory committees.
 - **Objective 4.2** Provide training and networking opportunities for the staff of Maryland's four rural regional planning and development councils.
- **Goal 5.** Establish subject area working committees to promote the effectiveness of government service delivery and reduce the regulatory burden for rural Marylanders.
 - Objective 5.1 Have working committees continue operation in the following subject areas:

 Agriculture and Natural Resources, Health Care, Infrastructure, Housing and Community Development,
 Broadband Telecommunications
- **Goal 6.** Communicate with government officials and rural community leaders concerning the success that government agencies and private organizations are having towards improving the quality of life in rural Maryland.
 - **Objective 6.1** Link public and for-profit and nonprofit organizations working in rural areas to news and information about relevant FORVM, government and private sector activities.

2001

2002

2002

2004

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Inputs: Participants at the annual meeting	160	190	200	210
Number of working committees/ subcommittees functioning	4	5	5	5
Number of hits on website	3599	4450	4950	5500

FORVM FOR RURAL MARYLAND

D88V00.01 GENERAL ADMINISTRATION

Appropriation Statement:	2002 Actual	2003 Appropriation	2004 Allowance
Number of Authorized Positions	2.00	3.00	3.00
Number of Contractual Positions	1.00		
01 Salaries, Wages and Fringe Benefits	140,374	187,768	190,443
02 Technical and Special Fees	35,453		
03 Communication 04 Travel 07 Motor Vehicle Operation and Maintenance 08 Contractual Services 09 Supplies and Materials 12 Grants, Subsidies and Contributions 13 Fixed Charges Total Operating Expenses Total Expenditure	10,996 13,666 2,625 13,423 6,969 450 2,473 50,602	6,491 10,374 1,907 27,083 9,655 1,910 57,420 245,188	9,915 12,041 1,676 9,000 4,528 2,525 39,685 230,128
Total General Fund Appropriation Less: General Fund Reversion/Reduction Net General Fund Expenditure Federal Fund Expenditure Reimbursable Fund Expenditure	116,552 1,000 115,552 110,877	112,920 112,920 115,468 16,800	113,228 116,900
Federal Fund Income: 10.250 Agricultural and Rural Economic Research	110,877	245,188 115,468	230,128
DISATS Maryland Energy Administration		10,800	

CANAL PLACE PRESERVATION & DEVELOPMENT AUTHORITY

D90U00.01 GENERAL ADMINISTRATION

PROGRAM DESCRIPTION

Canal Place Heritage Area is a major heritage tourism development focusing on the historical significance of the C&O Canal and the economic redevelopment of the immediate area. Major ongoing activities include: preserving key historic resources and cultural traditions of the preservation district; improving the Western Maryland Railway Station; expanding the visitor center for the C&O Canal Park; rewatering the C&O Canal and offering interpretive boat excursions; construction a major festival grounds and retail marketplace; developing special events and recreational programming; encouraging private commercial investment; coordinating a local and regional tourism marketing and promotion program; providing adequate and convenient parking for visitors; providing improved vehicular and pedestrian access within Canal Place; and developing a comprehensive operations framework.

MISSION

The Canal Place Preservation and Development Authority's mission is to be the catalyst for the preservation, development, and management of the lands adjacent to the C&O Canal in Cumberland, to be the coordinator of activities and programs partnering with various agencies and organizations to present a variety of events at the Canal Place festival area, and to be the advocate for preservation and development within the Canal Place Preservation District and the greater Cumberland area, for the purpose of enhancing heritage tourism in Western Maryland.

VISION

Looking ten years into the future, the City of Cumberland, Allegany County, and all of the tri-state area will continue to benefit from the development of the Canal Place Heritage Area and the C&O Canal's western terminus as a source of tourism-based economic revitalization and community pride for the City, region and the State of Maryland.

KEY GOALS AND OBJECTIVES

- **Goal 1**. Develop and implement educational/interpretive programs.
 - Objective 1.1 Conduct regular interpretive tours of the Canal Boat replica, *The Cumberland*, and develop educational/interpretive program opportunities with the Allegany County School District.
 - **Objective 1.2** Conduct 6th Annual CanalFest in cooperation with the C&O Canal National Historical Park.
 - **Objective 1.3** Continue a Heritage Volunteer Program in conjunction with the C&O Canal National Historical Park to secure a volunteer base and volunteer opportunities to assist with the programs and activities of the Canal Place Heritage Area.
 - **Objective 1.4** Continue internship program in cooperation and coordination with Allegany College, Frostburg State University, and other institutions.
 - Objective 1.5 Plan expansion of existing events and design new events for Crescent Lawn Festival Grounds to include CanalFest, Rail Fest, Multi-Cultural Festival, Summer in the City Music Series, as ongoing events and coordinate new programming, such as car shows, Boy Scout events, special music productions, antique and craft shows, and others.
- Goal 2. Rewater the western terminus of the C&O Canal.
 - **Objective 2.1** Continue the partnership of Canal Place, the C&O Canal National Historical Park, the City of Cumberland, and the U.S. Army Corps of Engineers to complete engineering documents.
 - **Objective 2.2** Secure partial funding from the Federal government to begin construction of the basin area during Fiscal Year 2004
- Goal 3. Facilitate public and private development within the Canal Place Heritage Area.
 - **Objective 3.1** Complete Phase 2 Crescent Lawn Festival Grounds and Marketplace.
 - **Objective 3.2** Complete Phase 1 Canal Place Sign Program.
 - Objective 3.3 Initiate private development project to include Footer building site and Cumberland Electric property.
- Goal 4. Develop adequate parking for the Canal Place Heritage Area.
 - **Objective 4.1** During Fiscal Year 2004, construct 225 parking spaces for use by Canal Place patrons.

CANAL PLACE PRESERVATION & DEVELOPMENT AUTHORITY

D90U00.01 GENERAL ADMINISTRATION (Continued)

Objective 4.2 Secure site for long term bus parking.

- Goal 5. Secure public support for the Canal Place Heritage Area through corporate sponsorship and community membership.
 - **Objective 5.1** Raise \$50,000 in corporate and private sponsorships and contributions and grants for Canal Place programs and activities for the patrons.
 - Objective 5.2 Organize a non-profit "Friends Group" to support the efforts of the Canal Place Heritage Area.
- Goal 6. Develop public awareness and a tourism marketing plan for the Canal Place Heritage Area.
 - **Objective 6.1** Conduct a summer music program (Summer in the City) in conjunction with the Cumberland Main Street Program and the Allegany Arts Council.
 - Objective 6.2 Conduct holiday programs.
 - **Objective 6.3** Produce quarterly newsletter to distribute to existing and potential partners.
 - **Objective 6.4** Market and program Canal Place Heritage Area programs and events through a variety of media and printed materials.
 - **Objective 6.5** Develop Speakers' Bureau in conjunction with the C&O Canal National Historical Park to offer programs to local and regional groups.
 - **Objective 6.6** Continue to upgrade and revise Canal Place web site for promotion of events and activities.
 - **Objective 6.7** Develop traveling display and materials for trade shows, festivals, and other venues to promote the Canal Place Heritage Area.
- Goal 7. Partner with Destination Allegany to promote heritage tourism in Allegany County.

Objective 7.1 Coordinate with Destination Allegany to accomplish a marketing strategy for Allegany County.

PERFORMANCE MEASURES/PERFORMANCE INDICATORS

D. C. M.	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Outputs:				
Parking spaces created	0	85	225	0
Parking revenue (gross \$)	0	0	\$ 5,000	\$ 10,000
Rental space (sq. ft.) created	0	0	12,000	6,000
Hotel occupancy (%)	0	0	0	65
New Hotel Rooms Created	0	0	0	100
Outcomes:				
Total Visitors	113,515	131,331	147,000	164,500
Economic Impact	\$8.69mil ¹	\$10.56mil ¹	\$11.82mil ¹	\$14.58mil ¹
Canal Place visitors	55,087	68,730	75,600	83,200
CanalFest attendance	13,500	12,000	15,000	17,000
Rail Fest attendance	8,000	8,000	0	10,000
Train ridership	34,761	35,420	36,500	39,000
Museum visitors	storage	4,000	5,000	7,500
Canal boat replica visitors	2,167	3,181	5,000	7,500
Canal boat ridership	*	*	*	*
Jobs added at Canal Place	12	1	30	65

NOTE: * New measures for which data not yet available.

¹Economic impact figured at \$72.93 per visitor for 2000, \$76.58 for 2001, \$80.41 for 2002, \$84.43 for 2003, and \$88.65 for 2004.

SUMMARY OF CANAL PLACE PRESERVATION AND DEVELOPMENT AUTHORITY

	2002 Actual	2003 Appropriation	2004 Allowance
Total Number of Authorized Positions	4.00	4.00	4.00
Salaries, Wages and Fringe Benefits	187,316 3,355,625	191,838 1,275,570	201,242 246,456
Total General Fund Appropriation	2,764,599 1,000	1,388,411	
Net General Fund Expenditure Special Fund Expenditure Reimbursable Fund Expenditure	2,763,599 129,342 650,000	1,388,411 78,997	292,547 155,151
Total Expenditure	3,542,941	1,467,408	447,698

D90U00.01 GENERAL ADMINISTRATION

Appropriation Statement:

		2002 Actual	2003 Appropriation	2004 Allowance
Numbe	er of Authorized Positions	4.00	4.00	4.00
01 Salarie	s, Wages and Fringe Benefits	187,316	191,838	201,242
04 Travel 06 Fuel a 07 Motor 08 Contra 09 Suppli 10 Equipr 11 Equipr	nunication Ind Utilities Vehicle Operation and Maintenance Inctual Services Inctual Services Internals Internated Herials Int	7,275 977 34,000 716 129,369 17,468 1,496 7,105 1,526	9,226 3,000 37,900 1,700 132,776 10,000 2,000 3,968	10,355 1,235 52,000 1,039 138,914 13,896 4,000 2,004
14 Land a	and Structures	26,693	3,506	23,013
To	otal Operating Expenses	226,625	200,570	246,456
	Total Expenditure	413,941	392,408	447,698
Total Less:	General Fund Appropriation	285,599 1,000	313,411	
	Net General Fund Expenditure	284,599 129,342	313,411 78,997	292,547 155,151
	Total Expenditure	413,941	392,408	447,698
	Fund Income:	129,342	78,997	155,151

CANAL PLACE PRESERVATION AND DEVELOPMENT AUTHORITY

D90U00.02 CAPITAL APPROPRIATION

Program Description:
This program disburses operating funds for capital projects of the Authority.

Appropriation Statement:	2002 Actual	2003 Appropriation	2004 Allowance
14 Land and Structures	3,129,000	1,075,000	
Total Operating Expenses	3,129,000	1,075,000	
Total Expenditure	3,129,000	1,075,000	
Net General Fund ExpenditureAdd: Special Fund Expenditure	2,479,000 650,000	1,075,000	
Total Expenditure	3,129,000	1,075,000	
Reimbursable Fund Income: J00B01 DOT-State Highway Administration	650,000		

D99A11.01 GENERAL ADMINISTRATION

PROGRAM DESCRIPTION

The Office of Administrative Hearings conducts administrative hearings on behalf of State and other government agencies. As provided by law, persons adversely affected by agency actions or proposed actions are entitled to an administrative hearing. The hearings are conducted by Administrative Law Judges who adjudicate questions of fact and law.

MISSION

To provide flexible and impartial due process for any person affected by the action or proposed action of State agencies.

VISION

A State which guarantees every person the right to a fair, timely, and easily accessible administrative adjudicatory process.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. To complete the administrative hearing process, from appeal to disposition, in an efficient and timely manner. Objective 1.1 By the end of fiscal year 2004, reduce average number of days from date appeal received to disposition date from 41 days to 35 days for cases from the Department of Health and Mental Hygiene (DHMH).

	2001	2002	2003	2004
Performance Measure	Actual	Actual	Estimated	Estimated
Efficiency: Average number of days between date				
appeal received to date of disposition	31.21	41.45	38	35

Objective 1.2 By the end of fiscal year 2004, maintain the current average number of days from date appeal received to disposition date at 89 days for cases from the Department of Human Resources (DHR).³

	2001	2002	2003	2004
Performance Measure	Actual	Actual	Estimated	Estimated
Efficiency: Average number of days between date				
appeal received to date of disposition	110.76	88.71	89	89

Objective 1.3 By the end of fiscal year 2004, reduce average number of days from date appeal received to disposition date from 225 days to 210 days for cases from the Department of Labor, Licensing and Regulation (DLLR).

Performance Measure	2001 Actual	2002 Actual	2003 Estimated	2004 Estimated
Efficiency: Average number of days between date				
appeal received to date of disposition	197.24	224.79	215	210

¹ There are certain case types where the Office of Administrative Hearings does not control the scheduling of the hearing; rather, the agency schedules the hearing and forwards the case to the Office of Administrative Hearings along with the hearing date. These include cases from the Inmate Grievance Office, the Retirement and Pension Systems, Occupational Safety and Health cases from the Department of Labor, Licensing and Regulation and Involuntary Admission cases and medical board cases (e.g. Board of Physician Quality Assurance) from the Department of Health and Mental Hygiene. The objectives measure the period of time beginning when the Office of Administrative Hearings receives the case and ending when the decision is issued and the case is closed.

² E.g. Medical Assistance and medical boards such as the Board of Physician's Quality Assurance.

³ E.g. Food Stamps, Temporary Cash Assistance, Child Abuse and Neglect, day care and foster care licensing.

⁴ E.g. Home Improvement Commission, Real Estate Commission, Occupational Safety and Health.

D99A11.01 GENERAL ADMINISTRATION (Continued)

Objective 1.4 By the end of fiscal year 2004, reduce the average number of days from date appeal received to disposition date from 91 to 80 days for cases from the Inmate Grievance Office of the Department of Public Safety and Correctional Services (DPSCS).

	2001	2002	2003	2004
Performance Measure	Actual	Actual	Estimated	Estimated
Efficiency: Average number of days between date				
appeal received to date of disposition	75.27	91.28	85	80

Objective 1.5 By the end of fiscal year 2004, reduce average number of days from date appeal received to disposition date from 62 days to 55 days for cases from the Motor Vehicle Administration of the Department of Transportation (MVA).

	2001	2002	2003	2004
Performance Measure	Actual	Actual	Estimated	Estimated
Efficiency: Average number of days between date				
appeal received to date of disposition	57.85	62.22	58	55

Objective 1.6 By the end of fiscal year 2004, reduce average number of days from date appeal received to disposition date from 134 days to 120 days for cases from the Maryland Insurance Administration (MIA).

	2001	2002	2003	2004
Performance Measure	Actual	Actual	Estimated	Estimated
Efficiency: Average number of days between date				
appeal received to date of disposition	121.33	134.59	125	120

Objective 1.7 By the end of fiscal year 2004, reduce the average number of days from date appeal received to disposition date from 42 days to 35 days for Special Education and Infant and Toddler Program cases from the Maryland State Department of Education (MSDE).

	2001	2002	2003	2004
Performance Measure	Actual	Actual	Estimated	Estimated
Efficiency: Average number of days between date				
appeal received to date of disposition	38.09	41.65	38	35

Objective 1.8 By the end of fiscal year 2004, reduce average number of days from date appeal received to disposition date from 144 days to 132 days for personnel cases (PERS).⁵

	2001	2002	2003	2004
Performance Measure	Actual	Actual	Estimated	Estimated
Efficiency: Average number of days between date				
appeal received to date of disposition	132.60	143.74	137	132

Objective 1.9 By the end of fiscal year 2004, increase percentage of non-bench decisions issued timely to 98.50% or better.

	2001	2002	2003	2004
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of non-bench decisions issued	3,368	3,469	3,500	3,600
Output: Number of non-bench decisions issued timely	3,250	3,358	3,430	3,536
Efficiency: Percentage of decisions issued timely	96.49	96.80	98.00	98.50

⁵ E.g. State Personnel Management System, Transportation Human Resources System, University of Maryland System.

⁶ Federal and State laws set forth specific timeframes for the issuance of decisions. These due dates vary according to case type and are too numerous to identify in this document.

D99A11.01 GENERAL ADMINISTRATION (Continued)

Goal 2. To use Alternative Dispute Resolution techniques to resolve cases prior to the contested case hearing.

Objective 2.1 By the end of fiscal year 2004, increase percentage of cases resolved using Alternative Dispute Resolution techniques (mediation and settlement conferences) from 66.42% to 68.50.

	2001	2002	2003	2004
Performance Measure	Actual	Actual	Estimated	Estimated
Input: Number of mediations and settlement				
conferences held	378	379	520 ⁸	550
Quality: Percentage of cases resolved using				
Alternative Dispute Resolution techniques	66.42	66.65	67.50	68.50

Goal 3. To provide prompt and accurate information to participants regarding administrative proceedings.

Objective 3.1 By the end of fiscal year 2004, 84% of participants to administrative proceedings will rate the written material they received regarding the proceedings as satisfactory or excellent.

	2001	2002	2003	2004
Performance Measure	Actual	Actual	Estimated	Estimated
Quality: Percent of participants that rate the written materials				
as satisfactory or excellent	70.10	79.25	82	84

Goal 4. To conduct administrative proceedings in a geographically accessible location.

Objective 4.1 By the end of fiscal year 2004, 80% of participants to administrative proceedings will rate the geographic location of the hearings as satisfactory or excellent.

	2001	2002	2003	2004
Performance Measure	Actual	Actual	Estimated	Estimated
Quality: Percent of participants that rate the convenience of the				
location as satisfactory or excellent	75.88	73.25	77	80
Quality: Percent of participants that rate the accessibility of public				
transportation as satisfactory or excellent	56.28	55.75	57	59

Goal 5. To conduct administrative proceedings in a professional and competent manner.

Objective 5.1 By the end of fiscal year 2004, 92% of participants to administrative proceedings will rate the management of time in the proceedings as satisfactory or excellent.

	2001	2002	2003	2004
Performance Measure	Actual	Actual	Estimated	Estimated
Efficiency: Percent of participants that rate the management of				
time as satisfactory or excellent	91.71	89.0	91	92

⁷ This objective is measured by comparing the number of cases settled to the number scheduled for mediation or a settlement conference. It does not include those cases in which the parties settle on their own without assistance from the Office of Administrative Hearings. Note that not all case types are eligible to be scheduled for mediation or settlement, e.g., the State Personnel Management System has instituted its own settlement procedures and specifically requested that the Office of Administrative Hearings discontinue the practice of holding settlement conferences in these matters.

⁸ This estimate is a significant increase from FY 2002 actual due to the recent development of a weekly DHMH "settlement day," on which approximately four DHMH cases are scheduled for a settlement conference each Friday.

⁹ Goals 3 – 7 are based upon the customer survey responses returned to the Office of Administrative Hearings. Surveys were mailed during the months of September, November, March and May and the response rate ranged from a low of 17.03% to a high of 20.77%.

D99A11.01 GENERAL ADMINISTRATION (Continued)

Objective 5.2 By the end of fiscal year 2004, 90% of participants to administrative proceedings will rate the preparation for and organization of the proceedings as satisfactory or excellent.

	2001	2002	2003	2004
Performance Measure	Actual	Actual	Estimated	Estimated
Quality: Percent of participants that rate the preparation and				
organization as satisfactory or excellent	87.19	87.75	88	90

Objective 5.3 By the end of fiscal year 2004, 84% of participants to administrative proceedings will rate the promptness and clarity of rulings made during the proceedings as satisfactory or excellent.

	2001	2002	2003	2004
Performance Measure	Actual	Actual	Estimated	Estimated
Quality: Percent of participants that rate the character of				
rulings as satisfactory or excellent	80.65	80.25	82	84

Objective 5.4 By the end of fiscal year 2004, 92% of participants to administrative proceedings will rate the attentiveness and courtesy of administrative law judges during the proceedings as satisfactory or excellent.

	2001	2002	2003	2004
Performance Measure	Actual	Actual	Estimated	Estimated
Quality: Percent of participants that rate the attentiveness				
and courtesy of administrative law judges				
as satisfactory or excellent	90.20	87.875	90	92

Objective 5.5 By the end of fiscal year 2004, 91% of participants to administrative proceedings will rate the fairness of the proceedings as satisfactory or excellent.

	2001	2002	2003	2004
Performance Measure	Actual	Actual	Estimated	Estimated
Quality: Percent of participants that rate the fairness				
as satisfactory or excellent	88.27	87.15	89	91

Goal 6. To issue decisions that address and resolve the issues raised by participants to administrative proceedings.

Objective 6.1 By the end of fiscal year 2004, 85% of participants to administrative proceedings will rate the decision as satisfactory or excellent in addressing and resolving the issues raised during the proceedings.

	2001	2002	2003	2004
Performance Measure	Actual	Actual	Estimated	Estimated
Quality: Percent of participants that rate the decision				
as satisfactory or excellent	83.04	79.125	84	85

D99A11.01 GENERAL ADMINISTRATION (Continued)

SOURCE OF CASES DISPOSED OF BY OAH

	FY 2002
SOURCE AGENCY	Actual
Department Of Health And Mental Hygiene	13,617
Department Of Human Resources	11,280
Department Of Labor And Licensing Regulation	517
Department Of Public Safety and Correctional Services	621
Department Of Veterans Affairs	23,690
Maryland Insurance Administration	715
Maryland State Department Of Education	890
Personnel	665
Miscellaneous	404
TOTAL	52,399

TOTAL NUMBER OF CASES

	FY 2001	FY 2002	FY 2003	FY 2004
Other Performance Measures	Actual	Actual	Estimated	Estimated
Cases carried forward from prior year	8,510	7,284	7,135	7,135
Cases received	51,904	52,250	53,000	53,000
Cases scheduled	55,833	53,485	56,800	56,800
Number of hearings at OAH	12,842	12,302	13,000	13,000
Number of hearings scheduled outside of OAH	42,991	41,183	43,800	43,800
Proceedings held	26,881	25,236	27,550	27,550
Number of hearings held	26,172	24,537	26,800	26,800
Number of hearings with Bench decisions	23,184	21,368	23,800	23,800
Number of hearings held with Non-Bench decisions	2,988	3,169	3,000	3,000
Number of Mediations and Settlement Conferences held	378	379	520	550
Number of Motions Hearings & Pre-Hearings & Pre-Hearing				
Conferences Held	350	331	318	350
Cases Disposed	53,130	52,399	53,000	53,000
Cases Carried forward to next year	7.284	7,135	7,135	7.135

D99A11.01 GENERAL ADMINISTRATION

Appropriation Statement:			
	2002 Actual	2003 Appropriation	2004 Allowance
Number of Authorized Positions	141.00	133.00	129.00
01 Salaries, Wages and Fringe Benefits	8,578,027	8,571,922	8,741,174
02 Technical and Special Fees	79,766	87,041	87,041
03 Communication	257,583	148,115	163,561
04 Travel	116,894	93,872	98,104
06 Fuel and Utilities	81,206	91,603	83,642
07 Motor Vehicle Operation and Maintenance	45,287	47,921	26,234
08 Contractual Services	761,577	675,392	556,075
09 Supplies and Materials	134,526	154,700	136,050
10 Equipment—Replacement		83,100	77,397
11 Equipment—Additional	30,314		
13 Fixed Charges	838,038	843,243	844,169
Total Operating Expenses	2,265,425	2,137,946	1,985,232
Total Expenditure	10,923,218	10,796,909	10,813,447
Net General Fund Expenditure	25,000		
Special Fund Expenditure	19,959	6,000	6,000
Reimbursable Fund Expenditure	10,878,259	10,790,909	10,807,447
Total Expenditure	10,923,218	10,796,909	10,813,447
Special Fund Income: D99303 Commissions D99304 Photocopier and Tape Fees D99305 Miscellaneous Billings	2,028 4,874 13,057	2,000 4,000	2,000 4,000
	19,959	6.000	6.000
Total	19,939	0,000	6,000
Reimbursable Fund Income: C81C00 Office of the Autorney General	27,694	9,303	43,211
D05E01 Board of Public Works	5,455	6,047	6,383
D27L00 Commission on Human Relations	88,118	27.908	44,193
D80Z01 Maryland Insurance Administration	176,656	149,657	166,828
F10A01 Department of Budget and Management	675,782	628.378	693.091
G20J01 Maryland State Retirement and Pension Systems	134,275	130,237	162,040
J00E00 DOT-State Motor Vehicle Administration	2,577,770	2,729,383	2,736,273
K00A01 Department of Natural Resources	56,962	27,210	72,918
M00A01 Department of Health and Mental Hygiene	895,868	994.268	970,892
N00100 DHR-Family Investment Administration	3,168,593	3,020,149	2,957,729
P00D01 DLLR-Division of Labor and Industry	1,613,191	1,495,364	1,462,047
Q00E00 DPSCS-Inmate Grievance Office	109,833	252,567	207,706
R00A01 State Department of Education-Headquarters	1,217,354	1,232,063	1,187,770
		69,770	85,931
U00A01 Maryland Department of the Environment	115,393	02,770	00,901
U00A01 Maryland Department of the Environment W00A01 Maryland State Police	115,393 15,315	18,605	10,435

	FY 2002	FY 2002	FY 2003	FY 2003	FY 2004	FY 2004	
Classification Title	Pos Count	Expenditure	Pos Count	Appropriation	Allow Pos	Allowance	Symbol
d05e01 Board of Public Works							
d05e0101 Administration Office							
prgm mgr senior i	1.00	80,302	1.00	81,890	1.00	81,890	
prgm mgr iv	1.00	72,989	1.00	75,148	1.00	75,148	
administrator vi	1.00	71,008	1.00	73,107	1.00	73,107	
administrator iii	1.00	57,098	1.00	58,783	1.00	58,783	
administrator i	1.00	49,088	1.00	50,535	1.00	50,535	
admin spec iii	2.00	74,110	2.00	76,290	2.00	76,290	
TOTAL d05e0101*	7.00	404,595	7.00	415,753	7.00	415,753	
d05e0105 Wetlands Administration							
administrator iv	1.00	62,192		64,029		64,029	
admin spec i	1.00	32,843	1.00	33,493	1.00	33,493	
TOTAL d05e0105*	2.00	95,035	2.00	97,522	2.00	97,522	
TOTAL d05e0105*	9.00	499,630	9.00	513,275		513,275	
TOTAL GOSEOT	9.00	499,630	9.00	313,213	9.00	313,213	
d10a01 Executive Department - G	overnor						
d10a0101 General Executive Direct		trol					
exec chief of staff	1.00	157,708	1.00	160,826	1.00	160,826	
governor state of maryland	1.00	120,000	1.00	127,500		137,500	
lieutenant governor	1.00	100,000	1.00	106,250		114,584	
exec aide ix	6.00	600,774	6.00	679,029		679,029	
exec aide viii	1.00	100,338	1.00	107,643		107,643	
exec aide vii	1.00	50,964	2.00	175,945		175,945	
exec aide vii	.00	28,439		0		0	
exec aide vi	4.00	309,296	4.00	352,555		352,555	
exec aide vi	.00	-2,968		0	.00	0	
exec aide v	7.00	502,592		416,615		416,615	
exec aide v	.00	-6,306	.00	0	.00	0	
exec aide iv	4.00	430,709		465,942		465,942	
exec aide iv	.00	-3,405	.00	0	.00	0	
administrator vii	1.00	69,945	1.00	69,531	1.00	69,531	
exec aide iii	2.00	111,264	2.00	143,506		143,506	
exec aide iii	.00	31,044	.00	0	.00	0	
administrator vi	3.00	169,420	3.00	181,866	3.00	181,866	
exec aide ii	1.00	71,764	1.00	73,107		73,107	
exec asst iii exec dept	6.00	204,755	4.00	259,516		259,516	
exec aide ii	.00	-756	.00	0	.00	237,318	
exec aide i	2.00	126,992	2.00	128,153	2.00	128,153	
exec ande i	5.00	258,130	5.00	282,932		282,932	
exec aide i	.00	-1,324	.00	202,732	.00	202,732	
exec asst i exec dept	6.00	311,313			6.00	329,086	
			6.00	329,086			
administrator iv	2.00	123,397	3.00	143,452	3.00	143,452	
administrator ii	4.00	203,739	4.00	208,588	4.00	208,588	

Classification Title	FY 2002 Pos Count	FY 2002 Expenditure	FY 2003 Pos Count	FY 2003 Appropriation	FY 2004 Allow Pos	FY 2004 Allowance	Symbol
d10a01 Executive Department -	Governor						
d10a0101 General Executive Dire		trol					
spec asst iii exec dept	11.00	460,014	10.00	463,572	10.00	463,572	
admin officer iii	1.00	51,125		78,249		78,249	
spec asst ii exec dept	7.00	306,108				285,814	
admin officer i	2.00	16,230	.00			0	
spec asst i exec dept	4.00	167,533		179,148	5.00	179,148	
admin aide iii exec dept	1.00	2,412	.00			0	
admin aide ii exec dept	1.50	48,851	1.50	50,143	1.50	50,143	
clerk iv exec dept	1.00	27,961		28,337		28,337	
TOTAL d10a0101*	86.50	5,148,058				5,515,639	
TOTAL d10a01 **	86.50	5,148,058				5,515,639	
d11a04 Office of the Deaf and	Hard of Hear	ina					
d11a0401 Executive Direction		··· 3					
exec aide iv	.00	0	1.00	74,301	1.00	74,301	
spec asst iii exec dept	.00	0		90,719		90,719	
·							
TOTAL d11a0401*	.00	0	3.00	165,020	3.00	165,020	
TOTAL d11a04 **	.00	. 0	3.00	165,020	3.00	165,020	
d12a02 Office for Individuals	with Disabil	ities					
d12a0201 General Administration							
exec aide iv	1.00	84,372	1.00	85,143	1.00	85,143	
exec aide iv	.00	-880		, 0		0	
administrator vi	1.00	70,311	1.00	71,701		71,701	
administrator iii	.00	0		42,453			Abolish
exec asst i exec dept	1.00	54,933	.00	0	.00	0	
administrator iv	3.00	173,363	4.00	238,352	4.00	238,352	
administrator ii	1.00	49,187	2.00	105,908	2.00	105,908	
spec asst iii exec dept	4.00	192,173	2.00	94,529	2.00	94,529	
admin officer iii	.00	0	1.00	47,319	1.00	47,319	
spec asst ii exec dept	1.00	43,047	.00	0	.00	0	
admin officer i	1.00	39,172	1.00	39,947	1.00	39,947	
admin aide ii exec dept	1.00	32,179	1.00	33,123	1.00	33,123	
obs-office assistant ii gen	1.00	13,515	1.00	17,483	1.00	17,483	
TOTAL d12a0201*	15.00	751,372	15.00	775,958	14.00	733,505	
TOTAL d12a02 **	15.00	751,372	15.00	775,958	14.00	733,505	
d13a13 Maryland Energy Admini	stration						
d13a1301 General Administration							
exec aide vi	1.00	94,537	1.00	95,401	1.00	95,401	
exec aide vi	.00	-986	.00	0	.00	0	
prgm mgr senior ii	1.00	92,089		92,799		92,799	

	FY 2002	FY 2002	FY 2003	FY 2003	FY 2004	FY 2004	
Classification Title	Pos Count	Expenditure	Pos Count	Appropriation	Allow Pos	Allowance	Symbol
447-47 Manuland Fusini							
d13a13 Maryland Energy Adminis d13a1301 General Administration	tration						
administrator vi	2.00	159,355	3.00	200,491	3.00	200,491	
administrator v	3.00	155,787		136,830		136,830	
administrator i	2.00	98,643		101,070		101,070	
asst attorney general v	.00	0		65,072		65,072	
staff atty ii attorney genral	1.00	56,790		0		0,012	
administrator ii	2.00	103,347		107,950		107,950	
spec asst iii exec dept	1.00	49,088		50,535		50,535	
admin officer iii	1.00	45,965		47,319		47,319	
admin officer ii	1.00	38,027		39,504		39,504	
spec asst ii exec dept	1.00	41,821		42,648		42,648	
admin spec iii	1.00	37,405		38,145		38,145	
spec asst i exec dept	1.00	37,769		38,880		38,880	
admin spec ii	1.00	35,047		35,740		35,740	
admin aide ii exec dept	1.00	30,696		31,303		31,303	
TOTAL d13a1301*	20.00	1,075,380	20.00	1,123,687	20.00	1,123,687	
TOTAL d13a13 **	20.00	1,075,380		1,123,687		1,123,687	
d14a14 Office for Children, Yo d14a1401 Office for Children, Yo spec secy families children yo	uth and Fami		1.00	116,256	1.00	116,256	
exec aide vi	1.00	87,441	1.00	88,240		88,240	
principal counsel	.00	0	1.00	95,401		95,401	
exec aide vi	.00	-912		0		0	
asst attorney general viii	1.00	87,769		0		0	
exec aide v	.00	65,512		80,967		80,967	
exec aide iv	.00	6,043		0		0	
administrator vii	5.00	372,875		380,992		380,992	
administrator vi	1.00	65,060	1.00	66,346		66,346	
administrator vi	1.00	64,442	1.00	66,346		66,346	
exec asst iii exec dept	1.00	7,125	.00	. 0	.00	. 0	
administrator v	4.00	246,900	5.00	322,703	5.00	322,703	
exec asst ii exec dept	1.00	62,065	1.00	68,415	1.00	68,415	
administrator iii	4.00	174,406	3.00	166,482	3.00	166,482	
administrator i	3.00	131,195	3.00	133,840	3.00	133,840	
administrator iv	7.00	416,414	7.00	415,131	7.00	415,131	
computer network spec supr	.00	40,460	1.00	58,124	1.00	58,124	
administrator ii	3.00	144,555	2.00	110,054	2.00	110,054	
fiscal services officer ii	1.00	47,614	1.00	49,017	1.00	49,017	
fiscal services officer i	.00	36,572	1.00	43,351	1.00	43,351	
obs-fiscal specialist iii	1.00	0	.00	0	.00	0	
spec asst iii exec dept	2.00	88,868	2.00	90,931	1.00	45 N2Q	Abolish
admin officer iii	2.00	00,000	2.00	70,731	1.00	43,027	ADULISH
ddillill officet 111	1.00	45,965	1.00	47,319		47,319	ADOCTSII

Classification Title	FY 2002 Pos Count	FY 2002 Expenditure	FY 2003 Pos Count	FY 2003 Appropriation	FY 2004 Allow Pos	FY 2004 Allowance	Symbol
d14a14 Office for Children,	Youth and Fami	lies					
d14a1401 Office for Children,							
spec asst ii exec dept	1.00	42,629	1.00	43,472	1.00	43,472	
admin officer i	2.00	51,513		40,718		40,718	
spec asst i exec dept	3.00	96,448				98,965	
admin spec i	1.00	30,315	1.00	31,048	1.00	31,048	
admin aide iii exec dept	1.00	40,377	1.00	41,175	1.00	41,175	
admin aide i exec dept	.00	0	1.00	29,347	1.00	29,347	
TOTAL d14a1401*	47.00	2,633,609	48.00	2,766,991	47.00	2,721,089	
TOTAL d14a14 **	47.00	2,633,609	48.00			2,721,089	
d15a05 Executive Dept-Boards	, Commissions a	and Offices					
d15a0503 Office of Minority Af	fairs						
exec asst iii exec dept	1.00	70,478	1.00	71,872	1.00	71,872	
spec asst iii exec dept	2.00	95,387	2.00	97,273	2.00	97,273	
TOTAL d15a0503*	3.00	165,865	3.00	169,145	3.00	169,145	
d15a0505 Office of Service and	Volunteerism						
exec asst iii exec dept	2.00	108,107	2.00	137,542	2.00	137,542	
exec asst ii exec dept	1.00	30,592	1.00	52,242	1.00	52,242	
administrator iii	2.00	100,739	2.00	93,528	1.00	49,432	Transfer to
exec asst i exec dept	2.00	79,670	2.00	91,679	2.00	91,679	Prog 22
spec asst iii exec dept	3.00	123,003	4.00	165,267	4.00	165,267	
admin officer îiî	4.00	144,826	4.00	150,397	4.00	150,397	
admin officer i	1.00	24,667		0		0	
admin aide iii exec dept	1.00	29,222		•		29,844	
secy i exec dept	1.00	16,252	.50	10,497	.00	0	Transfer to Prog 22
TOTAL d15a0505*	17.00	657,078	16.50	730,996	15.00	676,403	-
d15a0506 State Ethics Commission	on						
exec aide v	1.00	51,958	1.00	94,628	1.00	94,628	
gen counsel ethics commission	n 1.00	74,288	1.00	73,107	1.00	73,107	
administrator v	1.00	66,983	1.00	65,811	1.00	65,811	
administrator iv	.00	0	1.00	45,329	1.00	45,329	
admin officer iii	.00	20,440	1.00	46,419	1.00	46,419	
admin officer i	1.00	22,191	.00	0	.00	0	
spec asst i exec dept	.00	0	1.00	38,880	1.00	38,880	
admin spec i	1.00	28,778	.00	0	.00	0	
obs-legal assistant ii	1.00	34,368	1.00	35,066	1.00	35,066	
admin aide ii exec dept	.60	0	2.00	<i>67,7</i> 31	2.00	67,731	
admin aide i exec dept	1.00	53,558	.00	0	.00	0	
TOTAL d15a0506*	7.60	352,564	9.00	466,971	9.00	466,971	

Classification Title	FY 2002 Pos Count	FY 2002 Expenditure	FY 2003 Pos Count	FY 2003 Appropriation	FY 2004 Allow Pos	FY 2004 Allowance	Symbol
d15a0507 Health Claims Arbitra	tion Office						
exec aide iii	1.00	79,653	1.00	81,228	1.00	81,228	
exec asst ii exec dept	1.00	62,820	1.00	64,548	1.00	64,548	
admin officer iii	2.00	90,609	2.00	92,838	2.00	92,838	
admin spec iii	1.00	32,751	1.00	33,399	1.00	33,399	
spec asst i exec dept	5.00	164,797	5.50	195,215	5.00	180,840	Transfer t
admin aide iii exec dept	1.00	32,751	1.00	33,399	1.00	33,399	Prog 22
admin aide ii exec dept	3.00	98,300	2.00	66,882	2.00	66,882	
TOTAL d15a0507*	14.00	561,681	13.50	567,509	13.00	553,134	
d15a0516 Governor's Office of	Crime Control	and Prevention					
exec vii	1.00	101,692	1.00	103,704	1.00	103,704	
exec aide vi	1.00	79,160	1.00	67,335	.00	0	Transfer t
exec aide iv	2.00	166,984	2.00	170,286	2.00	170,286	Prog 22
administrator vii	2.00	145,627	2.00	149,194	2.00	149,194	
administrator vi	5.00	296,836	5.00	334,188	4.00	269,116	Transfer t
exec aide ii	1.00	47,339	1.00	51,697	1.00	51,697	Prog 22
administrator v	3.00	95,091	1.00	58,593	1.00	58,593	
exec aide i	.00	63,051	1.00	72,518	1.00	72,518	
exec asst ii exec dept	1.00	65,034	1.00	68,415	1.00	68,415	
administrator iii	2.00	106,112	2.00	109,926	2.00	109,926	
exec asst i exec dept	1.00	61,037	1.00	53,371	1.00	53,371	
administrator i	1.00	36,749	1.00	41,736	1.00	41,736	
administrator iv	3.00	157,030		150,997		-	Transfer t
administrator ii	1.00	72,602		92,643	2.00	92,643	Prog 22
spec asst iii exec dept	2.00	91,248		93,603	2.00	93,603	
admin officer iii	3.00	149,546		204,892		204,892	
admin officer ii	1.00	17,900		0		0	
spec asst it exec dept	3.00	95,153		84,487		84,487	
admin officer i	3.00	97,531		106,414		106,414	
spec asst i exec dept	1.00	33,607		32,167	1.00	32,167	
admin aide iii exec dept	1.00	18,808	.00	0	.00	0	
TOTAL d15a0516*	38.00	1,998,137	37.00	2,046,166	34.00	1,868,430	
d15a0522 Governor's Grants Off	ice						
exec aide vi	.00	0	.00	0	1.00	67,335	Transfer I
administrator iii	.00	0	.00	0	3.00	127,359	Transfer I
admin officer i	.00	0	.00	0	1.00	30,664	Transfer I
TOTAL d15a0522*	.00	0	.00	0	5.00	225,358	
TOTAL d15a05 **	79.60	3,735,325	79.00	3,980,787	79.00	3,959,441	

	FY 2002	FY 2002	FY 2003	FY 2003	FY 2004	FY 2004	
Classification Title	Pos Count	Expenditure	Pos Count	Appropriation	Allow Pos	Allowance	Symbol
d16a06 Secretary of State							
d16a0601 Office of the Secretary	of State						
secy of state	1.00	70,000	1.00	74,375	1.00	80,209	
exec aide v	1.00	23,297		82,558		82,558	
administrator vii	3.00	210,223		215,868		215,868	
administrator vi	1.00	57,002		0		0	
administrator v	2.00	136,471		188,040		188,040	
exec asst i exec dept	2.00	93,362		96,865		•	Abolish
administrator iv	2.00	109,561		103,453		103,453	
administrator ii	1.00	42,662		44,559		44,559	
spec asst iii exec dept	1.00	38,681		40,184		40,184	
admin officer iii	5.00	153,450		185,993		185,993	
spec asst ii exec dept	4.60	155,276		144,555		-	Abolish
admin officer i	7.00	234,204		233,304		233,304	
admin spec iii	1.50	42,526		32,167		32,167	
spec asst i exec dept	2.00	31,984		30,982		•	Abolish
admin spec i	1.50	38,195		40,458		40,458	
admin aide iii exec dept	1.00	51,913		58,593		58,593	
admin aide ii exec dept	2.00	72,463		82,922		82,922	
·							
TOTAL d16a0601*	38.60	1,561,270	37.60	1,654,876	34.60	1,553,306	
TOTAL d16a06 **	38.60	1,561,270	37.60	1,654,876	34.60	1,553,306	
1471-04 Historia Ot Manuala Oite							
d17b01 Historic St. Mary's Cit	y commission						
d17b0151 Administration	75 00	1 707 150	77 00	1 (/7 (00	77 00	1 770 000	
administrative positions	35.00	1,723,150		1,667,600		1,730,900	
staff positions	6.00	210,160	6.00	211,248	6.00	213,449	
TOTAL d17b0151*	41.00	1,933,310	39.00	1,878,848	39.00	1,944,349	
TOTAL d17b01 **	41.00	1,933,310	39.00	1,878,848	39.00	1,944,349	
d20a15 Office for Smart Growth							
d20a1501 Executive Direction							
spec secy smart growth	1.00	110,944	1.00	116,170	1.00	116,170	
prgm mgr senior iv	.00	0		106,045		106,045	
prgm mgr senior i	.00	0		85,143		85,143	
administrator vii	1.00	0		05,145		05,145	
administrator vii	.00	0		47,583		47,583	
planner v	.00	0		52,353		52,353	
admin officer ii	.00	0		42,648		42,648	
spec asst ii exec dept	1.00	0		42,040		42,048	
The age even debr							
TOTAL d20a1501*	3.00	110,944	6.00	449,942	6.00	449,942	
TOTAL d20a15 **	3.00	110,944		449,942		449,942	
		,,,,,,,,	20	,,,,,,,,		,	

Classification Title	FY 2002 Pos Count	FY 2002 Expenditure	FY 2003 Pos Count	FY 2003 Appropriation	FY 2004 Allow Pos	FY 2004 Allowance	Symbol
d25e03 Interagency Committee fo	n Cabaal Ca						
d25e03 Interagency Committee fo d25e0301 General Administration	r school cor	istruction					
exec vii	1.00	104,992	1.00	107,861	1.00	107,861	
prgm mgr senior i	1.00	78,755		80,312	1.00	80,312	
admin prog mgr ii	1.00	65,121	1.00	67,100	1.00	67,100	
prgm mgr i	1.00	46,175	1.00	47,088	1.00	47,088	
fiscal services administrator i	.00	1,654	.00	0	.00	0	
dp staff spec	1.00	52,160	1.00	52,944	1.00	52,944	
administrator i	1.00	35,827	1.00	40,184	1.00	40,184	
financial compliance auditor, l	.00	0	1.00	45,029	1.00	45,029	
agency budget specialist ii	1.00	45,769	1.00	46,419	1.00	46,419	
financial compliance auditor ii	1.00	41,606	.00	0	.00	0	
financial compliance auditor i	1.00	0	.00	0	.00	0	
financial compliance auditor i	.00	22,604	1.00	35,273	1.00	35,273	
services supervisor i	1.00	30,479	1.00	32,863	1.00	32,863	
fiscal accounts technician i	1.00	25,087	1.00	26,243	1.00	26,243	
admin aide	1.00	25,725	1.00	26,958	1.00	26,958	
admin aide	1.00	30,597	1.00	31,303	1.00	31,303	
office secy iii	1.00	0	2.00	59,106	2.00	59,106	
office secy ii	3.00	99,548	2.00	49,232	2.00	49,232	
TOTAL d25e0301*	17.00	706,099	17.00	747,915	17.00	747,915	
TOTAL d25e03 **	17.00	706,099	17.00	747,915	17.00	747,915	
d26a07 Department of Aging							
d26a0701 General Administration							
secy dept aging	1.00	113,888	1.00	116,142	1.00	116,142	
dep secy dept aging	1.00	84,411	1.00	86,081		86,081	
prgm mgr senior ii	1.00	92,000	1.00	92,799		92,799	
admin prog mgr ii	1.00	15,069		. 0		. 0	
prgm mgr ii	1.00	77,065		135,515		135,515	
prgm mgr i	2.00	107,339		61,597		61,597	
administrator iii	4.00	230,233	4.00	235,132	4.00	235,132	
asst attorney general v	1.00	63,854	1.00	65,072	1.00	65,072	
computer network spec mgr	1.00	66,285	1.00	65,811	1.00	65,811	
fiscal services administrator i	.00	0	1.00	64,029	1.00	64,029	
accountant supervisor ii	1.00	52,336	1.00	53,371	1.00	53,371	
fiscal services administrator i	1.00	49,896	.00	0		0	
admînîstrator ii	3.00	104,237		105,968		105,968	
administrator ii	1.00	53,358	1.00	55,027	1.00	55,027	
computer network spec ii	.00	11,694	1.00	48,084	1.00	48,084	
internal auditor officer	1.00	52,929	1.00	53,975	1.00	53,975	
personnel administrator i	1.00	54,210	1.00	55,027	1.00	55,027	
accountant, advanced	1.00	0	.00	0	.00	0	
administrator i	1.00	49,588	1.00	50,535	1.00	50,535	
computer network spec i	1.00	38,131	.00	0	.00	0	

Classification Title	FY 2002 Pos Count	FY 2002 Expenditure	FY 2003 Pos Count	FY 2003 Appropriation	FY 2004 Allow Pos	FY 2004 Allowance	Symbol
d26a07 Department of Aging							
d26a0701 General Administration							
dp functional analyst ii	1.00	50,805	1.00	50,535	1.00	50,535	
hum ser spec v aging	3.00	137,807		151,605		151,605	
nutritionist iii	1.00	50,088	1.00	50,535	1.00	50,535	
accountant ii	1.00	8,833	1.00	42,989	1.00	42,989	
hum ser spec iv aging	7.00	295,266	7.00	322,573	11.00	506,551	New
accountant i	1.00	0	.00	0	.00	0	
hum ser spec ii aging	2.00	0	.00	0	.00	0	
pub affairs officer i	1.00	40,318	1.00	41,504	1.00	41,504	
admin spec iii	1.00	37,405	1.00	38,145	1.00	38,145	
admin spec ii	1.00	37,095	1.00	36,428	2.00	68,674	New
obs-accountant-auditor ii	.00	0	.00	0	.00	0	
admin spec trainee	1.00	0	.00	0	.00	0	
fiscal accounts technician ii	1.00	30,061	1.00	35,740	1.00	35,740	
personnel associate ii	.00	0	1.00	35,740	1.00	35,740	
fiscal accounts technician i	.00	28,134	1.00	32,863	1.00	32,863	
obs-fiscal associate ii	.00	5,714	.00	0	.00	0	
personnel associate i	1.00	33,093	.00	0	.00	0	
obs-fiscal associate i	1.00	5,356	.00	0	.00	0	
exec assoc iii	1.00	43,909	1.00	46,287	1.00	46,287	
management associate	1.00	41,068	1.00	41,504	1.00	41,504	
admin aide	1.00	31,219	1.00	33,759	1.00	33,759	
office secy iii	2.00	75,714	3.00	93,745	3.00	93,745	
office secy ii	3.00	87,928	3.00	96,315	3.00	96,315	
fiscal accounts clerk i	.00	16,767	1.00	21,675	1.00	21,675	
obs-fiscal clerk ii, general	1.00	0	.00	0	.00	0	
obs-office clerk ii	1.00	26,537	1.00	28,118	1.00	28,118	
senior citizen aide	.00	1,231,054	.00	0	.00	0	
TOTAL d26a0701*	57.00	3,630,694	51.00	2,544,225	56.00	2,760,449	
TOTAL d26a07 **	57.00	3,630,694		2,544,225		2,760,449	
		-//		_,_,		_,,,,	
d27l00 Commission on Human Rela	ations						
d27l0001 General Administration							
exec dir comm on human relatns	1.00	85,952	1.00	87,588	1.00	87,588	
dep dir human relatns	1.00	77,972		79,428		79,428	
prgm mgr senior i	1.00	83,992		85,143		85,143	
admin prog mgr iv	1.00	77,113		78,128		78,128	
prgm mgr iii	1.00	0		0		0	
administrator iv	.00	0		55,919		55,919	
administrator iii	1.00	57,098		58,783		58,783	
administrator iii	1.00	85,018		54,412		54,412	
asst gen counsel iii hum rel	1.00	67,338		130,511	2.00	130,511	
computer network spec mgr	1.00	68,267		68,415		68,415	
asst gen counsel ii human rel	1.00	56,958		00,419		00,419	
		20,730	.50	Ŭ	.00	ŭ	

	FY 2002	FY 2002	FY 2003	FY 2003	FY 2004	FY 2004	
Classification Title	Pos Count	Expenditure	Pos Count	Appropriation	Allow Pos	Allowance	Symbol
d27100 Commission on Human Rela d2710001 General Administration	tions						
asst gen counsel i hum rel	2.00	101,172	2.00	103,463	2.00	103,463	
personnel administrator ii	1.00	0		0	.00	0	
administrator ii	4.00	216,549		267,140		267,140	
computer network spec ii	1.00	47,614		49,017		49,017	
administrator i	.00	22,183		0	.00	0	
equal opportunity officer iii	5.00	252,993		350,626		350,626	
obs-fiscal specialist iii	1.00	49,361	1.00	50,535		50,535	
personnel officer iii	.50	28,408	.50	28,369		28,369	
research statistician vi	1.00	-1,175		0	.00	0	
equal opportunity officer ii	6.50	286,070		344,913	7.50	344,913	
human relations rep iii	.00	0		129,810		129,810	
pub affairs officer ii	1.00	27,592		0	.00	0	
emp training spec iv	1.00	35,135		35,273		35,273	
admin officer i	1.00	24,403	.00	. 0	.00	0	
equal opportunity officer i	9.00	327,193	2.00	83,072	2.00	83,072	
human relations rep i	.00	0	2.00	53,916	2.00	53,916	
pub affairs specialist ii	.00	0	1.00	31,303	1.00	31,303	
equal opportunity officer train	3.00	68,149	1.00	26,243	1.00	26,243	
publications spec ii	.50	15,514	.50	15,820	.50	15,820	
hum relations asst	1.00	30,379	1.00	31,391	1.00	31,391	
exec assoc ii	.00	0	1.00	47,319	1.00	47,319	
exec assoc i	.00	4,006	.00	0	.00	. 0	
management associate	2.00	73,551	1.00	40,718	1.00	40,718	
obs-fiscal clerk iii, general	1.00	26,119	1.00	27,291	1.00	27,291	
office secy i	.00	0	1.00	22,260	1.00	22,260	
obs-office clerk i	1.00	6,104	.00	0	.00	0	
office clerk i	.00	12,708	1.00	19,617	1.00	19,617	
obs-office assistant iii	1.00	0	.00	0	.00	0	
office clerk assistant	.00	1,359	.00	0	.00	0	
TOTAL d2710001*	53.50	2,315,095	50.50	2,456,423	50.50	2,456,423	
TOTAL d27100 **	53.50	2,315,095	50.50	2,456,423	50.50	2,456,423	
d28a03 Maryland Stadium Authori	tv						
d28a0341 General Administration	-,						
administrative manager	1.00	52,840	1.00	54,860	1.00	54,860	
administrative officer	4.00	255,331	6.80	295,200	6.80	295,200	
administrative specialist	4.80	70,174	2.00	51,258	2.00	51,258	
administrator iv	1.00	68,003	1.00	70,753	1.00	70,753	
asst attorney general v	1.00	22,002	1.00	75,148	1.00	75,148	
asst project manager	1.00	59,732	1.00	63,421	1.00	63,421	
deputy director	1.00	128,556	1.00	131,101	1.00	131,101	
executive director	1.00	0	1.00	0	1.00	131,101	
fiscal administrator	1.00	128,780	1.00	56,811	1.00	56 , 811	

	FY 2002	FY 2002	FY 2003	FY 2003	FY 2004	FY 2004	
Classification Title	Pos Count	Expenditure	Pos Count	Appropriation	Allow Pos	Allowance	Symbol
d28a03 Maryland Stadium Authori	tv						
d28a0341 General Administration	-,						
fiscal director	1.00	0	1.00	77,168	1.00	77,168	
principal counsel	1.00	0	1.00	0	1.00	0	
project director	1.00	0	1.00	90,000	1.00	90,000	
project manager	3.00	296,376	3.00	303,845	3.00	303,845	
TOTAL d28a0341*	21.80	1,081,794	21.80	1,269,565	21.80	1,269,565	
d28a0344 Facilities Management							
administrative clerk	1.00	22,931	1.00	23,643	1.00	23,643	
administrative specialist	2.00	59,238	2.00	61,743	2.00	61,743	
asst project manager	1.00	61,561	1.00	63,181	1.00	63,181	
director of facilities mgmt	1.00	108,400	1.00	112,714	1.00	112,714	
maintenance general	10.00	240,711	9.00	250,288	9.00	250,288	
maintenance manager	1.00	74,225	2.00	157,718	2.00	157,718	
maintenance supervisors	4.00	237,491	4.00	252,746	4.00	252,746	
maintenance technician	8.00	284,915	9.00	317,736	9.00	317,736	
manager of technical systems	2.00	75,871	1.00	78,000	1.00	78,000	
security manager	1.00	76,122	1.00	79,039	1.00	79,039	
security officers	10.00	251,676	10.00	291,837	10.00	291,837	
sec. shift supervisor	5.00	181,208	5.00	211,490	5.00	211,490	
senior maintenance technician	9.00	353,925	13.00	545,453	13.00	545,453	
stadium engineer	1.00	76,488	1.00	79,419	1.00	79,419	
tenant service manager	1.00	68,699	1.00	72,444	1.00	72,444	
TOTAL d28a0344*	57.00	2,173,461	61.00	2,597,451	61.00	2,597,451	
d28a0359 Montgomery County Confer	ence Center						
administrative specialist i	.30	10,134	.30	10,134	.30	10,134	
fiscal specialist iii	.10	5,880	.10	5,880	.10	5,880	
project manager	.30	36,535	.30	36,535	.30	36,535	
TOTAL d28a0359*	.70	52,549	.70	52,549	.70	52,549	
TOTAL d28a03 **	79.50	3,307,804	83.50	3,919,565	83.50	3,919,565	
d38i01 State Board of Elections	.						
d38i0101 General Administration							
state admin of election laws	1.00	92,826	1.00	94,662	1.00	94,662	
prgm mgr senior ii	.00	0		63,020	1.00	63,020	
admin prog mgr iv	1.00	66,335	1.00	69,531	1.00	69,531	
admin prog mgr iii	1.00	56,874	1.00	51,697	1.00	51,697	
administrator vi	1.00	60,244	.00	0	.00	0	
administrator vi	.00	0	1.00	62,598	1.00	62,598	
administrator v	2.00	91,211		117,186	2.00	117,186	
dp asst director i	.00	0	1.00	48,405	1.00	48,405	BPW(1)

Classification Title	FY 2002 Pos Count	FY 2002 Expenditure	FY 2003 Pos Count	FY 2003 Appropriation	FY 2004 Allow Pos	FY 2004 Allowance	Symbol
d38i01 State Board of Elections	5						
d38i0101 General Administration							
prgm mgr ii	1.00	35,780	1.00	54,277	1.00	54,277	
budget analyst iv operating	1.00	45,405	1.00	50,287	1.00	50,287	
administrator ii	1.00	48,771	1.00	46,287	1.00	46,287	
computer network spec ii	1.00	47,614	1.00	49,017	1.00	49,017	
dp programmer analyst ii	1.00	41,293	1.00	42,898	1.00	42,898	
obs-fiscal specialist iii	1.00	44,156	1.00	45,029	1.00	45,029	
personnel officer ii	1.00	45,965	1.00	47,319	1.00	47,319	
admin officer ii	2.00	66,224	2.00	67,938	2.00	67,938	
admin spec iii	3.00	90,746	3.00	111,648	3.00	111,648	
admin spec ii	1.00	26,958	1.00	26,958	1.00	26,958	
obs-data proc prog ii	1.00	32,538	1.00	33,493	1.00	33,493	
admin spec trainee	1.00	25,306	1.00	25,806	1.00	25,806	
admin aide	2.00	68,401	2.00	69,499	2.00	69,499	
office secy iii	2.00	58,630	2.00	60,930	2.00	60,930	
office secy ii	2.00	52,551		•		54,108	
obs-fiscal clerk iii	.50	11,356	.50	11,982	.50	11,982	
TOTAL d38i0101*	27.50	1,109,184	29.50	1,304,575	29.50	1,304,575	
TOTAL d38i01 **	27.50	1,109,184	29.50	1,304,575	29.50	1,304,575	
d39s00 Maryland State Board of	Contract Apr	peals					
d39s0001 Contract Appeals Resolu							
chair bd of contract appeals	1.00	106,063	1.00	108,160	1.00	108,160	
obs-chair bd of contract appea		102,607		104,636		104,636	
mbr bd contract appeals	1.00	43,082				97,344	
obs-executive associate iii	1.00	43,908		53,975		53,975	
obs-executive associate ii	1.00	43,892	1.00	44,670	1.00	44,670	
TOTAL d39s0001*	5.00	339,552		•		408,785	
TOTAL d39s00 **	5.00	339,552	5.00	408,785	5.00	408,785	
d40w01 Department of Planning							
d40w0101 General Administration							
secy dept planning	1.00	111,431	1.00	112,786	1.00	112,786	
prgm mgr senior ii	1.00	91,250	1.00	92,799	1.00	92,799	
dp director iii	1.00	77,362	1.00	80,312	1.00	80,312	
prgm mgr senior i	1.00	-3,960	1.00	58,988	.00	0	Abolish
prgm mgr iv	2.00	74,598	1.00	55,219	1.00	55,219	
dp director i	1.00	537	1.00	51,697	1.00	51,697	
administrator v	1.00	71,112	1.00	72,518	1.00	72,518	
dp programmer analyst manager	1.00	65,745	1.00	67,100	1.00	67,100	
administrator iii	1.00	56,540	1.00	57,658	1.00	57,658	
accountant manager ii	1.00	9,743	.00	0	.00	0	
computer network spec mgr	2.00	127,720	2.00	130,409	2.00	130,409	

Oleanidiannian Tinla	FY 2002	FY 2002	FY 2003	FY 2003	FY 2004	FY 2004	O
Classification Title	Pos Count	Expenditure	Pos Count	Appropriation	ALLOW POS	Allowance	Symbol
d40w01 Department of Planning							
d40w0101 General Administration							
accountant manager i	.00	32,614	1.00	61,597	1.00	61,597	
dp programmer analyst superviso	1.00	61,530	1.00	62,801	1.00	62,801	
accountant supervisor ii	1.00	53,357	1.00	54,412	1.00	54,412	
computer network spec lead	1.00	47,249	1.00	47,583	1.00	47,583	
dp programmer analyst lead/adva	1.00	54,896	1.00	55,472	1.00	55,472	
personnel administrator ii	1.00	4,657	.00	0	.00	0	
planner v	1.00	0	.00	0	.00	0	
administrator ii	1.00	0	.00	0	.00	0	
computer network spec ii	2.00	82,261	2.00	98,220	2.00	98,220	
dp programmer analyst ii	1.00	52,809	2.00	99,958	2.00	99,958	
personnel administrator i	1.00	46,254	1.00	44,559	1.00	44,559	
webmaster ii	1.00	47,614	1.00	49,017	1.00	49,017	
accountant, lead	1.00	0	.00	0	.00	0	
budget analyst ii,capital progr	1.00	44,226	1.00	45,902	1.00	45,902	
computer network spec i	.00	30,812	1.00	40,184		40,184	
dp programmer analyst i	1.00	88,131	1.00	47,701	1.00	47,701	
accountant ii	.00	15,136	1.00	42,174	1.00	42,174	
visual communications supv	1.00	45,616	1.00	47,319	1.00	47,319	
accountant i	1.00	22,569	.00	0	.00	0	
admin officer ii	1.00	42,261	1.00	44,314	1.00	44,314	
admin officer i	.00	0		40,718	1.00	40,718	
computer info services spec i	1.00	37,339	1.00	39,191	1.00	39,191	
admin spec iii	1.00	37,555		0	.00	0	
dp programmer	.00	6,158		33,055	1.00	33,055	
obs-fiscal accounts chief	.00	-386		0	.00	0	
fiscal accounts technician supv		7,776		0		0	
management associate	2.00	77,116		79,952		79,952	
office secy iii	2.00	44,123	1.00	33,493	1.00	33,493	
TOTAL d40w0101*	38.00	1,663,751	34.00	1,847,108	33.00	1,788,120	
d40w0102 State Clearinghouse							
prgm mgr iii	1.00	69,722	1.00	73,107	1.00	73,107	
planner v	1.00	67,628	3.00	170,853	3.00	170,853	
planner iv	3.00	141,700	1.00	53,975	1.00	53,975	
dp functional analyst i	1.00	38,587	1.00	39,095	1.00	39,095	
assoc librarian ii	1.00	43,547	1.00	44,314	1.00	44,314	
office secy iii	1.00	30,241	1.00	31,640	1.00	31,640	
office secy ii	1.00	35,183	2.00	57,743	2.00	57,743	
TOTAL d40w0102*	9.00	426,608	10.00	470,727	10.00	470,727	

Classification Title	FY 2002 Pos Count	FY 2002 Expenditure	FY 2003 Pos Count	FY 2003 Appropriation	FY 2004 Allow Pos	FY 2004 Allowance	Symbol
d40w0103 Planning Data Services							
prgm mgr senior ii	1.00	91,507	1.00	94,628	1.00	94,628	
prgm mgr iv	1.00	66,766		66,884		66,884	
prgm mgr iii	2.00	143,769		146,214		146,214	
principal planner	2.00	133,982		135,515		135,515	
data base spec supervisor	1.00	63,287		64,029		64,029	
dp programmer analyst lead/adva		84,819		116,441		116,441	
administrator ii	1.00	52,286		53,975		53,975	
dp programmer analyst ii	1.00	26,846		0		0	
dp functional analyst ii	2.00	96,348		100,107		100,107	
planner iii	1.00	43,471	2.00	78,729		-	Abolish
planner ii	1.00	40,122		41,044		41,044	
obs-data proc prog analyst spec		40,568		41,504		41,504	
admin aide	1.00	34,970		35,740		35,740	
office secy ii	1.00	30,462		30,803		30,803	
TOTAL d40w0103*	17.00	949.203	18.00	1,005,613	17.00	970,705	
TOTAL GTOROTOS	17.00	747,203	10.00	1,005,015	17.00	710,103	
d40w0104 Local Planning Assistanc	е						
prgm mgr senior i	.00	0	1.00	75,759	1.00	75,759	
prgm mgr iv	1.00	-2,093	.00	0		0	
prgm mgr iii	2.00	79,351	.00	0	.00	0	
prgm mgr ii	.00	7,843	1.00	60,905	1.00	60,905	
principal planner	5.00	323,274	5.00	331,735	5.00	331,735	
planner v	2.00	166,441	4.00	222,103	4.00	222,103	
planner iv	12.00	292,895	11.00	506,836	11.00	506,836	
planner iii	3.00	81,612	1.00	43,821	.00	0	Abolish
admin spec iii	1.00	32,721	1.00	34,679	1.00	34,679	
office secy iii	1.00	16,163	.50	16,747	.50	16,747	
office secy ii	1.00	7,850	1.50	43,471	1.50	43,471	
office secy i	1.00	23,139	1.00	23,964	1.00	23,964	
TOTAL d40w0104*	29.00	1,029,196	27.00	1,360,020	26.00	1,316,199	
d40w0105 Comprehensive Planning							
dep dir office planning	1.00	93,227	1.00	97,064	1.00	97,064	
prgm mgr senior i	1.00	76,306	1.00	58,988	1.00	58,988	
prgm mgr iv	3.00	211,312	2.00	156,256	2.00	156,256	
prgm mgr iii	1.00	147,813	2.00	146,214	2.00	146,214	
principal planner	4.00	251,986	4.00	260,818	4.00	260,818	
prgm mgr i	1.00	58,110	1.00	59,259		59,259	
planner v	3.00	125,217		182,322		182,322	
planner v	.00	48,993	.00	0	.00	0	
planner iv	6.00	195,464	4.00	192,589			Abolish
planner iii	5.00	201,677		211,551	5.00	211,551	
pub affairs officer ii	1.00	43,590	1.00	45,535	1.00	45,535	

PERSONNEL DETAIL

Executive and Administrative Control

	FY 2002	FY 2002	FY 2003	FY 2003	FY 2004	FY 2004	
Classification Title	Pos Count	Expenditure	Pos Count	Appropriation	Allow Pos	Allowance	Symbol
d40w0105 Comprehensive Planning							
admin aide	1.00	44,952	2.00	71,480	2.00	71,480	
office secy iii	2.00	57,465	1.00	33,493	1.00	33,493	
office secy i	1.00	23,357	1.00	23,964	1.00	23,964	
TOTAL d40w0105*	30.00	1,579,469	28.00	1,539,533	27.00	1,499,767	
d40w0106 Parcel Mapping							
prgm mgr iv	1.00	0	1.00	55,219	.00	0	Abolish
prgm mgr ii	1.00	59,617	1.00	60,905	1.00	60,905	
administrator iii	.00	17,781	1.00	55,472	1.00	55,472	
dp quality assurance spec	1.00	56,991	1.00	58,783	1.00	58,783	
administrator ii	1.00	33,155	.00	0	.00	0	
planner iii	.00	19,245	1.00	40,604	1.00	40,604	
planner ii	1.00	19,271	.00	0	.00	0	
planner ii	.00	10,008	1.00	41,044	1.00	41,044	
cartographer iv	2.00	84,990	2.00	86,962	2.00	86,962	
cartographer iii	2.00	87,199	3.00	115,183	3.00	115,183	
cartographer iii	1.00	25,569	.00	0	.00	0	
cartographer ii	1.00	24,230	.00	0	.00	0	
cartographer i	.00	14,597	1.00	30,803	1.00	30,803	
cartographic technician i	1.00	13,228	.00	0	.00	0	
TOTAL d40w0106*	12.00	465,881	12.00	544,975	11.00	489,756	
TOTAL d40w01 **	135.00	6,114,108	129.00	6,767,976	124.00	6,535,274	

Classification Title		FY 2002	FY 2002	FY 2003	FY 2003	FY 2004	FY 2004	
### adjutant general 1.00 108,847 1.00 111,008 1.00 131,008 1.00 75,759 1.00 0.00 0 0.00 0 0 0 0	Classification Title	Pos Count	Expenditure	Pos Count	Appropriation	Allow Pos	Allowance	Symbol
### adjutant general 1.00 108,847 1.00 111,008 1.00 131,008 1.00 75,759 1.00 0.00 0 0.00 0 0 0 0								
### adjutant general 1.00 108,847 1.00 111,008 1.00 131,008 1.00 75,759 1.00 0.00 0 0.00 0 0 0 0	d50h01 Military Danastment Oper	ations and I	daintanana					
adjutant general 1.00 108,847 1.00 111,008 1.00 75,759 1.00 75,759 admin prog mgr senior i .00 41,587 1.00 75,759 1.00 75,759 admin prog mgr iv 1.00 59,248 1.00 79,663 1.00 75,759 administrator vii 1.00 30,039 .00 0 .00 0 .00 0 0 administrator vii 1.00 31,140 1.00 59,738 1.00 59,738 admin prog mgr i 1.00 43,845 .00 0 .00 0 .00 0 0 personnel administrator iii 1.00 29,236 .00 0 0 .00 0 0 0 administrator iii 1.00 29,236 .00 0 0 .00 0 0 administrator iii 1.00 29,236 .00 0 0 .00 0 0 0 administrator iii 1.00 29,236 .00 0 0 .00 0 0 0 computer network spec mgr 1.00 24,030 .00 0 0 .00 0 0 computer network spec mgr .00 0 1.00 64,548 1.00 64,548 1.00 64,548 fiscal services chief ii 1.00 67,277 1.00 69,193 1.00 69,193 administrator ii 2.00 100,240 2.00 103,111 2.00 103,111 personnel officer iii 1.00 45,534 1.00 37,255 1.00 37,255 admin officer ii 1.00 45,519 1.00 46,419 1.00 46,419 admin officer ii 1.00 45,519 1.00 44,514 1.00 46,419 admin officer ii 2.00 48,788 1.00 37,721 1.00 37,721 0.00 37,255 1	· · ·		dannenance					
prgm mgr senior i	•		108.847	1.00	111.008	1.00	111.008	
admin prog mgr iv 1.00 95,248 1.00 79,663 1.00 79,663 administrator vii 1.00 30,039 .00 0 0.00 0 0 0 0 0 0 0 0 0 0 0 0 0 0	•		•		=			
administrator vii	admin prog mgr iv		•		•			
admin prog mgr ii 0.0	•						-	
admin prog mgr i 1.00 43,845 .00 0 0.00 0 0 0 0 personnel administrator iii .00 31,702 1.00 62,801 1.00 62,801 administrator iii 1.00 29,236 .00 0 0.00 0 0 0 0 0 administrator iii 2.00 109,566 2.00 112,027 2.00 112,027 computer network spec mgr 1.00 24,030 .00 0 0.00 0 0 0 0 0 0 0 0 0 0 0 0 0							_	
personnel administrator iii 1.00 29,236 .00 0 0.00 0.00 0 administrator iii 1.00 29,236 .00 0 0.00 0.00 0 0 0.00 0 0 0.00 0 0 0.00 0 0 0.00 0 0 0.00 0 0 0.00 0 0 0.00 0 0 0.00 0 0 0.00 0 0 0.00 0 0 0.00 0	·							
administrator iii	·		•					
administrator iii 2.00 109,566 2.00 112,027 2.00 112,027 computer network spec mgr 1.00 24,030 .00 0 .00 0 .00 0 computer network spec mgr 1.00 1.00 64,548 1.00 64,548 fiscal services chief ii 1.00 67,207 1.00 69,193 1.00 69,193 administrator ii 2.00 100,240 2.00 103,111 2.00 103,111 personnel officer iii 1.00 28,534 1.00 37,255 admin officer iii 1.00 45,519 1.00 46,419 1.00 46,419 admin officer iii 1.00 45,519 1.00 46,419 1.00 44,314 admin officer iii 2.00 48,798 1.00 37,721 1.00 37,721 computer info services spec i .00 0 1.00 30,664 1.00 37,721 computer info services spec i .00 72,037 2.00 72,824 2.00 72,824 inventory control specialist 1.00 37,055 1.00 38,545 1.00 38,145 pub affairs specialist iii 1.00 27,211 1.00 34,406 1.00 35,345 agency buyer ii 1.00 27,211 1.00 34,406 1.00 35,345 agency buyer ii 1.00 27,211 1.00 34,406 1.00 34,406 fiscal accounts technician supv 1.00 50,567 2.00 81,436 2.00 81,436 personnel associate iii 2.00 76,549 2.00 76,290 2.00 76,290 fiscal accounts technician ii 2.00 63,477 4.00 145,024 4.00 145,024 personnel associate iii 2.00 78,626 .00 0 .00 0 .00 0 personnel clerk .00 1.00 33,538 1.00 26,512 1.00 26,512 BPW(1) exec associii 1.00 22,441 1.00 22,441 1.00 23,722 1.00 26,512 BPW(1) exec associate iii 1.00 22,441 1.00 33,538 1.00 33,493 1.00 33,493 1.00 33,493 1.00 33,493 1.00 33,493 1.00 33,493 1.00 33,493 1.00 33,493 1.00 33,493 1.00 33,493 1.00 33,493 1.00 33,493 1.00 33,493 1.00 33,493 1.00 33,493 1.00 33,493 1.00 34,406 1.00 49,572 1.00 49,572 1.00 49,572 1.00 49,572 1.00 49,952 1.00 49,575 1.0	·							
computer network spec mgr	administrator iii							
computer network spec mgr	computer network spec mgr				•			
fiscal services chief ii 1.00 67,207 1.00 69,193 1.00 69,193 administrator ii 2.00 100,240 2.00 103,111 2.00 103,111 personnel officer iii 1.00 28,534 1.00 37,255 1.00 37,255 admin officer iii 1.00 45,519 1.00 46,419 1.00 46,419 admin officer ii 1.00 43,047 1.00 44,314 1.00 44,314 admin officer ii 2.00 48,798 1.00 37,721 1.00 30,664 1.00 30,664 BPW(1) admin spec iii 2.00 72,037 2.00 72,824 2.00 72,824 inventory control specialist 1.00 37,055 1.00 38,145 1.00 38,145 pub affairs specialist iii 1.00 37,055 1.00 38,145 1.00 38,145 pub affairs specialist iii 1.00 27,211 1.00 35,345 1.00 38,145 agency buyer ii 1.00 27,211 1.00 34,406 1.00 34,406 fiscal accounts technician supv 1.00 50,567 2.00 81,436 2.00 81,436 personnel associate iii 2.00 76,549 2.00 76,290 2.00 76,290 71,480 2.00 71,480 2.00 71,480 fiscal accounts technician i 2.00 78,626 0.00 0 0.00 0 0 personnel clerk 0.00 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0								
administrator ii 2.00 100,240 2.00 103,111 2.00 103,111 personnel officer iii 1.00 28,534 1.00 37,255 1.00 37,255 admin officer iii 1.00 45,519 1.00 46,419 1.00 46,419 admin officer ii 1.00 43,047 1.00 44,314 1.00 44,314 admin officer ii 2.00 48,798 1.00 37,721 1.00 37,721 computer info services spec i .00 0 1.00 30,664 1.00 30,664 BPW(1) admin spec iii 2.00 72,037 2.00 72,824 2.00 72,824 inventory control specialist 1.00 37,055 1.00 38,145 1.00 38,145 pub affairs specialist ii 1.00 14,041 1.00 35,345 1.00 38,466 1.00 35,345 agency buyer ii 1.00 14,041 1.00 35,345 1.00 35,345 agency buyer ii 1.00 27,211 1.00 34,406 1.00 35,345 agency buyer ii 2.00 76,549 2.00 76,290 2.00 76,290 2.00 76,290 2.00 76,290 2.00 76,290 2.00 76,290 2.00 76,290 2.00 76,290 2.00 76,290 2.00 76,290 2.00 76,290 2.00 76,290 2.00 76,290 2.00 76,290 2.00 76,290 2.00 76,290 2.00 76,290 2.00 76,290 2.00 76,290 2.00 77,480 2.00 71,480 2.00 71,480 2.00 71,480 2.00 71,480 2.00 71,480 2.00 71,480 2.00 71,480 2.00 71,480 2.00 71,480 2.00 71,480 2.00 71,480 2.00 71,480 2.00 71,480 2.00 71,480 2.00 26,512 BPW(1) exec associate iii 1.00 8,142 .00 0.00 0.00 0.00 0.00 0.00 0.00 0.0								
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admin officer iii	personnel officer iii						=	
admin officer ii	•				•			
admin officer i	admin officer ii		·					
computer info services spec i .00 0 1.00 30,664 1.00 30,664 BPW(1) admin spec iii 2.00 72,037 2.00 72,824 2.00 72,824 inventory control specialist 1.00 37,055 1.00 38,145 1.00 38,145 pub affairs specialist iii 1.00 14,041 1.00 35,345 1.00 35,345 agency buyer ii 1.00 27,211 1.00 34,406 1.00 34,406 fiscal accounts technician supv 1.00 50,567 2.00 81,436 2.00 76,290 fiscal accounts technician ii 2.00 76,549 2.00 76,290 2.00 76,290 fiscal accounts technician ii 2.00 78,626 2.00 71,480 2.00 71,480 fiscal accounts technician i 2.00 78,626 0.0 0 0 0 0 exec assoc iii 1.00 8,142 0.0 0 0 0 0 0 0 0	admin officer i		*					
admin spec iii	computer info services spec i	.00	•				•	BPW(1)
inventory control specialist 1.00 37,055 1.00 38,145 1.00 38,145 pub affairs specialist iii 1.00 14,041 1.00 35,345 1.00 35,345 agency buyer ii 1.00 27,211 1.00 34,406 1.00 34,406 fiscal accounts technician supv 1.00 50,567 2.00 81,436 2.00 81,436 personnel associate iii 2.00 76,549 2.00 76,290 2.00 76,290 fiscal accounts technician ii 2.00 63,477 4.00 145,024 4.00 145,024 personnel associate ii 2.00 70,844 2.00 71,480 2.00 71,480 fiscal accounts technician i 2.00 78,626 .00 0 0 .00 0 0 personnel clerk .00 0 0 1.00 26,512 1.00 26,512 BPW(1) exec assoc iii 1.00 8,142 .00 0 0 .00 0 0 0 0 0 0 0 0 0 0 0 0 0	admin spec iii	2.00	72.037		•			
pub affairs specialist iii 1.00 14,041 1.00 35,345 1.00 35,345 agency buyer ii 1.00 27,211 1.00 34,406 1.00 34,406 fiscal accounts technician supv 1.00 50,567 2.00 81,436 2.00 81,436 personnel associate iii 2.00 76,549 2.00 76,290 2.00 76,290 fiscal accounts technician ii 2.00 63,477 4.00 145,024 4.00 145,024 personnel associate ii 2.00 70,844 2.00 71,480 2.00 71,480 fiscal accounts technician i 2.00 78,626 .00 0 .00 0 personnel clerk .00 0 1.00 26,512 1.00 26,512 BPW(1) exec associii 1.00 8,142 .00 0 .00 0 .00 0 .00 0 .00 0 .00 0 .00 0 .00 .00 0 .00 .00 </td <td>inventory control specialist</td> <td></td> <td></td> <td></td> <td>•</td> <td></td> <td></td> <td></td>	inventory control specialist				•			
agency buyer ii 1.00 27,211 1.00 34,406 1.00 34,406 fiscal accounts technician supv 1.00 50,567 2.00 81,436 2.00 81,436 personnel associate iii 2.00 76,549 2.00 76,290 2.00 76,290 fiscal accounts technician ii 2.00 63,477 4.00 145,024 4.00 145,024 personnel associate ii 2.00 70,844 2.00 71,480 2.00 71,480 fiscal accounts technician i 2.00 70,844 2.00 71,480 2.00 71,480 fiscal accounts technician i 2.00 78,626 .00 0 .00 0 .00 0 personnel clerk .00 0 1.00 26,512 1.00 26,512 BPW(1) exec associati 1.00 8,142 .00 0 0 .00 0 0 0 0 0 0 0 0 0 0 0 0 0		1.00						
fiscal accounts technician supv 1.00 50,567 2.00 81,436 2.00 81,436 personnel associate iii 2.00 76,549 2.00 76,290 2.00 76,290 fiscal accounts technician ii 2.00 63,477 4.00 145,024 4.00 145,024 personnel associate ii 2.00 70,844 2.00 71,480 2.00 71,480 fiscal accounts technician i 2.00 78,626 .00 0 .00 0 0 personnel clerk .00 0 1.00 26,512 1.00 26,512 BPW(1) exec assoc iii 1.00 8,142 .00 0 0.00 0 0 0 0 0 0 0 0 0 0 0 0 0 0	agency buyer ii	1.00						
personnel associate iii 2.00 76,549 2.00 70,290 2.00 76,290 fiscal accounts technician ii 2.00 63,477 4.00 145,024 4.00 145,024 personnel associate ii 2.00 70,844 2.00 71,480 2.00 71,480 fiscal accounts technician i 2.00 78,626 .00 0 .00 0 0 personnel clerk .00 0 1.00 26,512 1.00 26,512 BPW(1) exec associii 1.00 8,142 .00 0 0 .00 0 0 0 0 0 0 0 0 0 0 0 0 0	fiscal accounts technician supv	1.00						
fiscal accounts technician ii 2.00 63,477 4.00 145,024 4.00 145,024 personnel associate ii 2.00 70,844 2.00 71,480 2.00 71,480 fiscal accounts technician i 2.00 78,626 .00 0 .00 0 .00 0 personnel clerk .00 0 1.00 26,512 1.00 26,512 BPW(1) exec assoc iii 1.00 8,142 .00 0 0.00 0 .00 0 0 0 0 0 0 0 0 0 0 0	personnel associate iii	2.00			·			
personnel associate ii 2.00 70,844 2.00 71,480 2.00 71,480 fiscal accounts technician i 2.00 78,626 .00 0 .00 0 .00 0 personnel clerk .00 0 1.00 26,512 1.00 26,512 BPW(1) exec associii 1.00 8,142 .00 0 .00 0 .00 0 0 .00 0 0 obs-executive associate iii .00 40,565 1.00 48,084 1.00 48,084 management associate .00 1,093 .00 0 .00 0 .00 0 fiscal accounts clerk ii 1.00 22,344 1.00 23,722 1.00 23,722 fiscal accounts clerk ii 1.00 22,461 .00 0 .00 0 .00 0 supply officer i 1.00 8,475 .00 0 .00 0 .00 0 automotive services mechanic 1.00 33,538 1.00 33,493 1.00 33,493 TOTAL d50h0101* 35.00 1,488,619 35.00 1,620,982 35.00 1,620,982 d50h0102 Air Operations and Maintenance asst adjutant general 1.00 89,712 1.00 91,480 1.00 91,480 airport firefighter lt mil 2.00 98,427 2.00 101,070 2.00 101,070 maint supv iii 1.00 48,861 1.00 49,572 1.00 49,572 engr ii civil-general .00 0 1.00 32,715 1.00 32,715	fiscal accounts technician ii	2.00						
fiscal accounts technician i 2.00 78,626 .00 0 .00 0 .00 0 personnel clerk .00 0 1.00 26,512 1.00 26,512 BPW(1) exec associii 1.00 8,142 .00 0 .00 0 .00 0 .00 0 obs-executive associate iii .00 40,565 1.00 48,084 1.00 48,084 management associate .00 1,093 .00 0 .00 0 .00 0 fiscal accounts clerk ii 1.00 22,344 1.00 23,722 1.00 23,722 fiscal accounts clerk ii 1.00 22,461 .00 0 .00 0 .00 0 supply officer i 1.00 8,475 .00 0 .00 0 .00 0 automotive services mechanic 1.00 33,538 1.00 33,493 1.00 33,493 1.00 33,493 TOTAL d50h0101* 35.00 1,488,619 35.00 1,620,982 35.00 1,620,982 d50h0102 Air Operations and Maintenance asst adjutant general 1.00 89,712 1.00 91,480 1.00 91,480 airport firefighter lt mil 2.00 98,427 2.00 101,070 2.00 101,070 maint supv iii 1.00 48,861 1.00 49,572 1.00 49,572 engr ii civil-general .00 0 1.00 32,715 1.00 32,715			•		•			
personnel clerk .00 0 1.00 26,512 1.00 26,512 BPW(1) exec associii 1.00 8,142 .00 0 .00 0 .00 0 obs-executive associate iii .00 40,565 1.00 48,084 1.00 48,084 management associate .00 1,093 .00 0 .00 0 .00 0 fiscal accounts clerk ii 1.00 22,344 1.00 23,722 1.00 23,722 fiscal accounts clerk ii 1.00 22,461 .00 0 .00 0 .00 0 supply officer i 1.00 8,475 .00 0 .00 0 .00 0 automotive services mechanic 1.00 33,538 1.00 33,493 1.00 33,493 TOTAL d50h0101* 35.00 1,488,619 35.00 1,620,982 35.00 1,620,982 d50h0102 Air Operations and Maintenance asst adjutant general 1.00 89,712 1.00 91,480 1.00 91,480 airport firefighter lt mil 2.00 98,427 2.00 101,070 2.00 101,070 maint supv iii 1.00 48,861 1.00 49,572 1.00 49,572 engr ii civil-general .00 0 1.00 32,715 1.00 32,715	fiscal accounts technician i	2.00						
exec assoc iii 1.00 8,142 .00 0 .00 0 .00 0 obs-executive associate iii .00 40,565 1.00 48,084 1.00 48,084 management associate .00 1,093 .00 0 .00 0 .00 0 fiscal accounts clerk ii 1.00 22,344 1.00 23,722 1.00 23,722 fiscal accounts clerk i 1.00 22,461 .00 0 .00 0 .00 0 supply officer i 1.00 8,475 .00 0 .00 0 .00 0 automotive services mechanic 1.00 33,538 1.00 33,493 1.00 33,493 TOTAL d50h0101* 35.00 1,488,619 35.00 1,620,982 35.00 1,620,982 d50h0102 Air Operations and Maintenance asst adjutant general 1.00 89,712 1.00 91,480 1.00 91,480 airport firefighter lt mil 2.00 98,427 2.00 101,070 2.00 101,070 maint supv iii 1.00 48,861 1.00 49,572 1.00 49,572 engr ii civil-general .00 0 1.00 32,715 1.00 32,715	personnel clerk	.00			26,512			BPW(1)
obs-executive associate iii .00 40,565 1.00 48,084 1.00 48,084 management associate .00 1,093 .00 0 .00 0 fiscal accounts clerk ii 1.00 22,344 1.00 23,722 1.00 23,722 fiscal accounts clerk i 1.00 22,461 .00 0 .00 0 supply officer i 1.00 8,475 .00 0 .00 0 automotive services mechanic 1.00 33,538 1.00 33,493 1.00 33,493 TOTAL d50h0101* 35.00 1,488,619 35.00 1,620,982 35.00 1,620,982 d50h0102 Air Operations and Maintenance asst adjutant general 1.00 89,712 1.00 91,480 1.00 91,480 airport firefighter lt mil 2.00 98,427 2.00 101,070 2.00 101,070 maint supv iii 1.00 48,861 1.00 49,572 1.00 49,572 engr ii civil-general	exec assoc iii	1.00	8.142					
management associate .00 1,093 .00 0 .00 0 fiscal accounts clerk ii 1.00 22,344 1.00 23,722 1.00 23,722 fiscal accounts clerk i 1.00 22,461 .00 0 .00 0 supply officer i 1.00 8,475 .00 0 .00 0 automotive services mechanic 1.00 33,538 1.00 33,493 1.00 33,493 TOTAL d50h0101* 35.00 1,488,619 35.00 1,620,982 35.00 1,620,982 d50h0102 Air Operations and Maintenance asst adjutant general 1.00 89,712 1.00 91,480 1.00 91,480 airport firefighter lt mil 2.00 98,427 2.00 101,070 2.00 101,070 maint supv iii 1.00 48,861 1.00 49,572 1.00 49,572 engr ii civil-general .00 0 1.00 32,715 1.00 32,715	obs-executive associate iii	.00			48.084			
fiscal accounts clerk ii 1.00 22,344 1.00 23,722 1.00 23,722 fiscal accounts clerk i 1.00 22,461 .00 0 .00 0 .00 0 supply officer i 1.00 8,475 .00 0 .00 0 .00 0 automotive services mechanic 1.00 33,538 1.00 33,493 1.00 33,493 TOTAL d50h0101* 35.00 1,488,619 35.00 1,620,982 35.00 1,620,982 d50h0102 Air Operations and Maintenance asst adjutant general 1.00 89,712 1.00 91,480 1.00 91,480 airport firefighter lt mil 2.00 98,427 2.00 101,070 2.00 101,070 maint supv iii 1.00 48,861 1.00 49,572 1.00 49,572 engr ii civil-general .00 0 1.00 32,715 1.00 32,715	management associate	.00		.00				
fiscal accounts clerk i 1.00 22,461 .00 0 .00 0 .00 0 supply officer i 1.00 8,475 .00 0 .00 0 .00 0 automotive services mechanic 1.00 33,538 1.00 33,493 1.00 33,493 TOTAL d50h0101* 35.00 1,488,619 35.00 1,620,982 35.00 1,620,982 d50h0102 Air Operations and Maintenance asst adjutant general 1.00 89,712 1.00 91,480 1.00 91,480 airport firefighter lt mil 2.00 98,427 2.00 101,070 2.00 101,070 maint supv iii 1.00 48,861 1.00 49,572 1.00 49,572 engr ii civil-general .00 0 1.00 32,715 1.00 32,715	fiscal accounts clerk ii	1.00		1.00	23.722			
supply officer i 1.00 8,475 .00 0 .00 0 automotive services mechanic 1.00 33,538 1.00 33,493 1.00 33,493 TOTAL d50h0101* 35.00 1,488,619 35.00 1,620,982 35.00 1,620,982 d50h0102 Air Operations and Maintenance asst adjutant general 1.00 89,712 1.00 91,480 1.00 91,480 airport firefighter lt mil 2.00 98,427 2.00 101,070 2.00 101,070 maint supv iii 1.00 48,861 1.00 49,572 1.00 49,572 engr ii civil-general .00 0 1.00 32,715 1.00 32,715	fiscal accounts clerk i	1.00						
automotive services mechanic 1.00 33,538 1.00 33,493 1.00 33,493 TOTAL d50h0101* 35.00 1,488,619 35.00 1,620,982 35.00 1,620,982 d50h0102 Air Operations and Maintenance asst adjutant general 1.00 89,712 1.00 91,480 1.00 91,480 airport firefighter lt mil 2.00 98,427 2.00 101,070 2.00 101,070 maint supv iii 1.00 48,861 1.00 49,572 1.00 49,572 engr ii civil-general .00 0 1.00 32,715					0			
d50h0102 Air Operations and Maintenance asst adjutant general 1.00 89,712 1.00 91,480 1.00 91,480 airport firefighter lt mil 2.00 98,427 2.00 101,070 2.00 101,070 maint supv iii 1.00 48,861 1.00 49,572 1.00 49,572 engr ii civil-general .00 0 1.00 32,715	automotive services mechanic	1.00			33,493			
d50h0102 Air Operations and Maintenance asst adjutant general 1.00 89,712 1.00 91,480 1.00 91,480 airport firefighter lt mil 2.00 98,427 2.00 101,070 2.00 101,070 maint supv iii 1.00 48,861 1.00 49,572 1.00 49,572 engr ii civil-general .00 0 1.00 32,715								
asst adjutant general 1.00 89,712 1.00 91,480 1.00 91,480 airport firefighter lt mil 2.00 98,427 2.00 101,070 2.00 101,070 maint supv iii 1.00 48,861 1.00 49,572 1.00 49,572 engr ii civil-general .00 0 1.00 32,715 1.00 32,715	TOTAL d50h0101*	35.00	1,488,619	35.00	1,620,982	35.00	1,620,982	
airport firefighter lt mil 2.00 98,427 2.00 101,070 2.00 101,070 maint supv iii 1.00 48,861 1.00 49,572 1.00 49,572 engr ii civil-general .00 0 1.00 32,715 1.00 32,715	d50h0102 Air Operations and Maint	enance						
airport firefighter lt mil 2.00 98,427 2.00 101,070 2.00 101,070 maint supv iii 1.00 48,861 1.00 49,572 1.00 49,572 engr ii civil-general .00 0 1.00 32,715 1.00 32,715	asst adjutant general	1.00	89,712	1.00	91,480	1.00	91,480	
maint supv iii 1.00 48,861 1.00 49,572 1.00 49,572 engr ii civil-general .00 0 1.00 32,715 1.00 32,715	airport firefighter lt mil	2.00		2.00				
engr ii civil-general .00 0 1.00 32,715 1.00 32,715		1.00						
	engr ii civil-general	.00	0	1.00				
	acquisition agent ii	.00	23,921					

Executive and Administrative Control

	FY 2002	FY 2002	FY 2003	FY 2003	FY 2004	FY 2004	
Classification Title	Pos Count	Expenditure		Appropriation	Allow Pos	Allowance	Symbol
d50h0102 Air Operations and Maint		72.450			20	•	
engr i civil-general	1.00	30,650		0		0	
envrmntl spec iii general	1.00	33,542		64,986			BPW(1);Abolish
acquisition agent i	1.00	12,367		0		0	
airport firefighter ii mil	18.00	610,074		689,048		689,048	
airport firefighter i mil	.00	45,523		168,591		168,591	
police officer suprv military	1.00	16,540		44,314		44,314	
airport firefighter trainee mil		77,635		30,664		30,664	
police officer military	12.00	162,126		388,610			Abolish
exec assoc i	1.00	9,494		0		0	
obs-executive associate i	.00	30,791		40,267		40,267	
office secy ii	1.00	32,471	1.00	32,603	1.00	32,603	
supply officer iii	1.00	29,385	1.00	29,988	1.00	29,988	
maint chief iii non lic	1.00	37,555	1.00	38,145	1.00	38,145	
electrician high voltage	1.00	35,297	1.00	35,740	1.00	35,740	
carpenter supervisor	1.00	33,538	1.00	33,493	1.00	33,493	
carpenter trim	1.00	30,497	1.00	31,391	1.00	31,391	
electrician	1.00	19,006	1.00	29,660	1.00	29,660	
painter	1.00	25,300	1.00	25,545	1.00	25,545	
maint mechanic senior	4.00	107,433	4.00	109,956	4.00	109,956	
grounds supervisor ii	1.00	28,739	1.00	28,877	1.00	28,877	
building services worker ii	8.00	164,449	8.00	185,940	7.00	167,516	Abolish
groundskeeper ii	.00	20,129	1.00	18,424	1.00	18,424	
building services worker i	1.00	2,793	.00	0	.00	0	
groundskeeper i	.00	11,071	.00	0	.00	0	
TOTAL d50h0102*	65.00	1,867,326	66.00	2,339,527	63.00	2,259,457	
TOTAL GOOD TOZ	65.00	1,807,320	00.00	2,337,321	05.00	2,237,431	
d50h0103 Army Operations and Main	tenance						
asst adjutant general	1.00	19,524	1.00	95,887	1.00	95,887	
admin prog mgr iv	.00	16,628	1.00	68,193	1.00	68,193	
prgm mgr iv	1.00	52,871	.00	0	.00	0	
prgm mgr ii	.00	1,574	.00	0	.00	0	
admin prog mgr i	.00	16,257	1.00	61,597	1.00	61,597	•
maint engineering asst mgr	.00	11,710	.00	0	.00	0	
engr sr civil general	.00	0	1.00	39,766	1.00	39,766	BPW(1)
maint engineer ii	1.00	29,916	1.00	53,975	1.00	53,975	
administrator i	1.00	104,450	3.00	125,045	3.00	125,045	
administrator î	3.00	134,584	3.00	136,833	3.00	136,833	
admin officer iii	2.00	85,246		86,810		86,810	
computer info services spec ii	1.00	42,856		42,174		42,174	
envrmntl spec iv general	1.00	36,701		47,319		47,319	
maint engineer i	1.00	49,196		. 0		. 0	
acquisition agent supervisor	1.00	6,400		43,472		43,472	
maint supv i non lic	1.00	43,547		44,314		44,314	
architectural tech i	1.00	36,644		37,721		37,721	
		•		•		-	

	FY 2002	FY 2002	FY 2003	FY 2003	FY 2004	FY 2004	
Classification Title	Pos Count	Expenditure	Pos Count	Appropriation	Allow Pos	Allowance	Symbol
UFOLOMOZ Assess Ossesski sees and Maine							
d50h0103 Army Operations and Main		0	1.00	29 7/.0	1.00	28,749	
envrmntl spec ii general	.00			28,749 41,504		41,504	
bldg construction insp iii	1.00	42 , 318 0		41,504	.00	0	
bldg construction insp ii	1.00		1.00	34,515		34,515	
bldg construction insp i	.00	18,811		453,626		453,626	
building guard ii	12.00	292,756		433,626 38,977		•	Abolish
building guard i	8.00	154,040		•		20,333	ADOLISH
building guard trainee	1.00	10,183		0			
exec assoc i	.00	27,581		41,839		41,839	
admin aide	1.00	0		0		0	
office secy iii	1.00	32,538		33,493		33,493	
services specialist	1.00	51,355		61,652		61,652	
office clerk ii	.00	0		26,576		26,576	
supply officer ii	1.00	28,073		28,118		28,118	
office clerk i	1.00	26,358		0		0	
supply officer i	1.00	19,953		20,347		20,347	
telephone operator ii	1.00	25,986		26,868		26,868	
maint chief iv non lic	3.00	113,840		116,063		116,063	
maint chief i non lic	2.00	70,370		98,626		98,626	
refrigeration mechanic	1.00	33,538		33,493		33,493	
carpenter trim	4.00	113,163		113,910		113,910	
electrician	2.00	46,475		61,617		61,617	
mason plasterer	1.00	31,782		31,391		31,391	
painter	2.00	61,208		62,194		62,194	
plumber	3.00	94,205		62,194		62,194	
steam fitter	1.00	31,206		30,803		30,803	
maint mechanic senior	1.00	28,590		29,427		29,427	
maint mechanic	27.00	705,703		722,423			Abolish
maint mechanic	.00	0		2,089			Abolish
housekeeping manager	1.00	108		0		0	
housekeeping supv i	1.00	25,858		26,369		26,369	
building services worker ii	20.00	416,499		587,065		587,065	
building services worker i	10.00	147,532	.00.	0	.00	0	
TOTAL d50h0103*	124.00	3,338,133	125.00	3,697,034	123.00	3,657,716	
d50h0105 State Operations							
exec v	1.00	94,033	1.00	86,457	1.00	86,457	
prgm mgr iv	1.00	79,653	1.00	81,228	1.00	81,228	
prgm mgr ii	1.00	51,729	2.00	110,835	2.00	110,835	
prgm mgr i	1.00	60,902	1.00	61,597	1.00	61,597	
administrator iii	1.00	50,608	1.00	51,354	1.00	51,354	
administrator iii	2.00	108,271	2.00	108,908	2.00	108,908	
computer network spec mgr	.00	33,029	.00	0	.00	0	
computer info services spec sup	.00	0	2.00	92,867	2.00	92,867	
administrator i	.00	0	1.00	46,792	1.00	46,792	

Executive and Administrative Control

	FY 2002	FY 2002	FY 2003	FY 2003	FY 2004	FY 2004	
Classification Title	Pos Count	Expenditure	Pos Count	Appropriation	Allow Pos	Allowance	Symbol
d50h0105 State Operations							
juvenile counselor supv i	2.00	86,902	2.00	86,827	2.00	86,827	
admin officer iii	1.00	42,329		. 0		0	
computer info services spec ii	2.00	76,750	2.00	81,466	2.00	81,466	
juvenile counselor senior	2.00	82,970		84,348		84,348	
admin officer ii	.00	28,954		43,472		43,472	
admin officer i	1.00	37,144		37,721		37,721	
computer info services spec i	2.00	75,655		61,328		61,328	BPW(2)
admin spec iii	4.00	103,684				110,249	
inventory control specialist	1.00	29,265		29,844		29,844	
licensed practical nurse iii ad		38,331				40,718	
•	1.00	34,386				35,066	
youth supv iii	5.00	159,326		•			Abolish
youth supv ii youth supv i	15.00	297,155		•		0	
•	1.00	25,146				43,472	
exec assoc i	3.00			•		97,872	
admin aide		96,175				30,465	
office secy iii	1.00	29,832					
military honor guard specialist		98,425		•		138,880	
military honor guard specialist		85,346		•		119,635	
military honor guard specialist		28,907		-		78,570	
military honor guard specialist		25,104		•		67,198	
military honor guard specialist	3.00	36,668	3.00	65,917		65,917	
TOTAL d50h0105*	66.00	1,996,679	69.00			2,418,845	
d50h0106 Maryland Emergency Manag	ement Agency	/					
prgm mgr iv	1.00	59,457	1.00	70,893	1.00	70,893	
prgm mgr iii	1.00	43,492				66,346	
principal planner	2.00	116,188				121,810	
administrator iii	1.00	34,828		=		105,766	
computer network spec supr	1.00	55,376		•		57,011	
obs-data proc mgr iv	1.00	57,896				58,783	
administrator ii	.00	0		39,766			BPW(1)
computer network spec ii	2.00	92,945		94,528		94,528	
planner iv	1.00	68,701		97,228		97,228	
administrator i	1.00	50,055		50,535		50,535	
engr iii civil-general	1.00	50,997		50,535		50,535	
admin officer iii	2.00	120,340		377,619		377,619	
admin officer iii	1.00	120,540		0.7,0.7		0	
computer info services spec ii	1.00	46,215		47,319		47,319	
•							
planner iii	4.00	154,696		135,759		135,759 0	
planner iii	1.00	13,207		93.015			
admin officer ii	2.00	89,439		82,915		82,915	
planner ii	3.00	62,511		244,774			BPW(1);Abol
planner i	.00	17,218		0		0	
radio tech iv	1.00	43,047	1.00	44,314	1.00	44,314	

Classification Title	FY 2002 Pos Count	FY 2002 Expenditure	FY 2003 Pos Count	FY 2003 Appropriation	FY 2004 Allow Pos	FY 2004 Allowance	Symbol
d50h0106 Maryland Emergency Manag	gement Agency	,					
admin aide	3.00	99,028	7.00	213,718	6.00	177,978	BPW(4);Abolish
office supervisor	1.00	34,316		35,066		35,066	
office services clerk	2.00	36,290		52,590		•	Abolish
TOTAL d50h0106*	33.00	1,346,242	48.00	2,047,275	45.00	1,943,890	
TOTAL d50h01 **	323.00	10,036,999	343.00	12,175,192	333.00	11,900,890	
d53t00 Md Institute for Emerger	ncy Medical :	Services System	s				
d53t0001 General Administration							
ems medical dir	1.00	151,193	1.00	154,182	1.00	154,182	
prgm mgr senior ii	1.00	82,549	1.00	84,181	1.00	84,181	
prgm mgr senior i	1.00	81,883	1.00	83,502	1.00	83,502	
asst attorney general vi	1.60	123,802	1.60	125,005	1.60	125,005	
prgm mgr iv	3.00	228,633	3.00	232,878	3.00	232,878	
administrator vi	1.00	71,008	1.00	73,107	1.00	73,107	
ems nursing pgm consult/admin s	2.00	136,644	2.00	144,808	2.00	144,808	
prgm mgr iii	1.00	131,538	3.00	209,880	3.00	209,880	
administrator v	1.00	56,390	1.00	58,593	1.00	58,593	
nursing program conslt/admin ii	i 1.00	63,131	1.00	67,100	1.00	67,100	
prgm mgr ii	4.00	251,459	3.00	187,713	3.00	187,713	
admin prog mgr i	1.00	62,787	1.00	64,029	1.00	64,029	
prgm mgr i	2.00	96,100	2.00	111,862	2.00	111,862	
administrator iii	1.00	52,336	1.00	53,371	1.00	53,371	
ems regional admin	5.00	244,594	5.00	252,675	5.00	252,675	
ems assoc regional admin	2.00	89,322	2.00	92,854	2.00	92,854	
ems exec dir	1.00	219,073	1.00	223,404	1.00	223,404	
ems aeromedical dir	1.00	130,849	1.00	133,436	1.00	133,436	
data base spec ii	1.00	55,708	1.00	56,555	1.00	56,555	
dp programmer analyst lead/adva	2.00	113,852	2.00	115,338	2.00	115,338	
fiscal services administrator i	i 1.00	56,540	1.00	57,658	1.00	57,658	
administrator ii	2.00	68,904	.00	0	.00	0	
computer network spec ii	2.00	96,652	2.00	98,053	2.00	98,053	
administrator i	3.00	147,296	3.00	150,642	3.00	150,642	
dp functional analyst ii	.50	23,513	.50	23,851	.50	23,851	
admin officer iii	1.00	46,465	1.00	47,319	1.00	47,319	
ems training spec iv	1.00	44,732	2.00	80,443	2.00	80,443	
personnel officer ii	1.00	0	.00	0	.00	0	
admin officer ii	1.00	43,455	1.00	44,314	1.00	44,314	
commercial ambulance svc specia	2.00	80,346	2.00	82,351	2.00	82,351	
ems training spec iii	.00	0	1.00	32,715	1.00	32,715	
admin officer i	1.00	40,949	1.00	41,504	1.00	41,504	
ems training spec ii	1.00	40,512	.00	0	.00	0	
ems systems tech supv	1.00	52,674	1.00	55,027	1.00	55,027	
ems systems tech ii	6.00	278,287	6.00	283,914	6.00	283,914	
ems comm oper lead	4.00	153,094	4.00	155,520	4.00	155,520	

	FY 2002	FY 2002	FY 2003	FY 2003	FY 2004	FY 2004	
Classification Title	Pos Count	Expenditure	Pos Count	Appropriation	Allow Pos	Allowance	Symbol
d53t00 Md Institute for Emerger d53t0001 General Administration	ncy Medical	Services System	5				
ems comm oper ii	14.00	447,960	13.00	432,726	13.00	432,726	
ems photographer	1.00	35,547	1.00	35,740	1.00	35,740	
dp production control spec ii	1.00	31,871	1.00	32,246	1.00	32,246	
ems comm oper i	1.00	12,519	2.00	57,702	2.00	57,702	
obs-fiscal associate ii	1.00	0	.00	0	.00	0	
management associate	1.00	38,202	1.00	38,448	1.00	38,448	
admin aide	4.00	146,154	4.00	138,615		138,615	
office secy iii	9.00	229,857	8.00	263,705	8.00	263,705	
fiscal accounts clerk ii	1.00	29,585		29,660	1.00	29,660	
office secy ii	1.00	36,629	2.00	57,537	2.00	57,537	BPW(1)
·							
TOTAL d53t0001*	95.10	4,624,594	93.10	4,764,163	93.10	4,764,163	
TOTAL d53t00 **	95.10	4,624,594		4,764,163		4,764,163	
						• •	
d55p00 Department of Veterans	Affairs						
d55p0001 Service Program							
secy dept veterans affairs	1.00	83,090	1.00	85,173	1.00	85,173	
prgm mgr iii	1.00	63,810		65,072		65,072	
administrator v	1.00	59,241		60,905		60,905	
it systems technical spec	1.00	. 0		. 0		, 0	
fiscal services officer i	1.00	45,012	1.00	45,902	1.00	45,902	
admin officer ii	1.00	43,047		44,314		44,314	
veterans serv prog area supv	3.00	120,739		123,726		123,726	
personnel specialist i	1.00	. 0		26,958		•	Abolish
veterans serv officer iii	3.00	101,057		103,980		103,980	
admin aide	4.00	104,153		142,286	3.00	107,220	Abolish
office secy iii	1.00	7,058		25,286		0	Abolish
fiscal accounts clerk ii	1.00	31,080		31,992		31,992	
office secy ii	1.00	32,584		33,228		33,228	
office secy i steno	.00	35,047		. 0		. 0	
TOTAL d55p0001*	20.00	725,918	19.00	788,822	16.00	701,512	
d55p0002 Cemetery Program							
prgm mgr iv	1.00	68,183	1.00	69,531	1.00	69,531	
veterans cemetery supt	6.00	177,022		201,585	5.00		Abolish
building guard ii	1.00	26,248		26,868		26,868	
admin aide	2.00	65,743		67,043		67,043	
office secy iii	1.00	32,843		33,493		33,493	
office secy ii	2.00	60,290		61,791	2.00	61,791	
office secy i	1.00	29,135		29,988		29,988	
automotive services specialist	1.00	1,318		35,740		35,740	
grounds supervisor i	2.00	47,767		49,409		49,409	
motor equipment operator ii	6.00	154,070		157,853		157,853	
motor equipment operator if	5.00	154,010	0.00	ננט, ונו	0.00	151,000	

Classification Title	FY 2002 Pos Count	FY 2002 Expenditure	FY 2003 Pos Count	FY 2003 Appropriation	FY 2004 Allow Pos	FY 2004 Allowance	Symbol
d55p0002 Cemetery Program							
building services worker ii	17.00	347,999	17.00	380,575	17.00	380,575	
building services worker i	2.50	27,733	2.00	36,607	1.00	19,298	Abolish
obs-grounds keeper i	1.00	14,742	.00	0	.00	0	
TOTAL d55p0002*	43.50	1,053,093	42.00	1,150,483	40.00	1,104,425	
d55p0003 Memorials and Monuments	s Program						
admin officer iii	1.00	42,155	1.00	42,989	1.00	42,989	
admin officer i	1.00	23,493	1.00	35,638	1.00	35,638	
grounds supervisor i	1.00	0	1.00	24,012	1.00	24,012	
building services worker ii	2.50	22,748	2.00	40,425	2.00	40,425	
TOTAL d55p0003*	5.50	88,396	5.00	143,064	5.00	143,064	
d55p0005 Veterans Home Program							
prgm mgr ii	1.00	63,923	1.00	65,811	1.00	65,811	
admin spec ii	2.00	67,770	2.00	70,806	2.00	70,806	
business manager i	1.00	41,821	1.00	42,648	1.00	42,648	
TOTAL d55p0005*	4.00	173,514	4.00	179,265	4.00	179,265	
TOTAL d55p00 **	73.00	2,040,921				2,128,266	
d60a10 State Archives							
d60a1001 Archives							
state archivist	1.00	101,207	1.00	103,002	1.00	103,002	
prgm mgr senior i	1.00	78,130		83,502		83,502	
dp director ii	1.00	73,136		75,148		75,148	
data base spec manager	.00	0	1.00	67,100	1.00	67,100	
administrator iv	1.00	61,122	1.00	62,801	1.00	62,801	
computer network spec mgr	1.50	107,701	1.50	101,321	1.50	101,321	
computer network spec supr	.00	0	1.00	50,817	1.00	50,817	
accountant supervisor ii	2.00	107,074	2.00	110,011	2.00	110,011	
archivist v	6.00	334,860	5.00	284,258	5.00	284,258	
archivist v	1.00	59,463	2.00	112,070	2.00	112,070	
computer network spec lead	1.00	49,720	.00	0	.00	0	
data base spec ii	1.00	50,956	1.00	52,353	1.00	52,353	
administrator ii	1.00	25,366	1.00	42,898	1.00	42,898	
obs-fiscal administrator i	.50	0	.00	0	.00	0	
administrator i	1.00	47,780	1.00	48,627	1.00	48,627	
archivist iv	3.00	144,779	5.00	233,075	5.00	233,075	
archivist iv	2.00	97,682	.00	0	.00	0	
computer network spec i	1.00	40,255	1.00	41,736	1.00	41,736	
archivîst iîi	9.00	290,924	6.00	245,244	6.00	245,244	
assoc librarian ii	1.00	41,512	1.00	42,648	1.00	42,648	
archivist ii	1.00	29,890	1.00	30,982	1.00	30,982	

	FY 2002	FY 2002	FY 2003	FY 2003	FY 2004	FY 2004	
Classification Title	Pos Count	Expenditure	Pos Count	Appropriation	Allow Pos	Allowance	Symbol
d60a10 State Archives							
d60a1001 Archives							
photographer iii	2.00	61,399	2.00	62,782	2.00	62,782	
fiscal accounts technician ii	2.00	69,902	2.00	71,480	2.00	71,480	
archival assistant supv	1.00	32,604	1.00	33,493	1.00	33,493	
archival assistant ii	1.00	29,193	1.00	29,988	1.00	29,988	
exec assoc iii	1.00	53,027	1.00	53,975	1.00	53,975	
management associate	1.00	34,378	1.00	35,638	1.00	35,638	
office secy iii	1.00	34,218	1.00	27,237	1.00	27,237	
supply officer ii	1.00	27,624	1.00	28,118	1.00	28,118	
TOTAL d60a1001*	46.00	2,083,902	43.50	2,130,304	43.50	2,130,304	
d60a1002 Artistic Property							
archivist iv	1.00	44,679	1.00	45,902	1.00	45,902	
TOTAL 400-4003+	4.00		4.00	·		٠	
TOTAL d60a1002* TOTAL d60a10 **	1.00	44,679		•		45,902	
TOTAL GOOD	47.00	2,128,581	44.50	2,176,206	44.50	2,176,206	
d70j00 Maryland Automobile Insu	rance Fund						
d70j0042 Insured Division	n ance i unu						
administrative aide	4.00	134,848	4.00	134,672	.00	0	
administrator iv	1.00	63,856		63,771		0	
asst atty gen vi	1.00	77,922		77,817		0	
bldg & sevices worker ii	3.00	74,488		101,160		0	
building guard i	1.00	18,815		19,656		0	
building guard ii	3.00	80,572		80,462		0	
computer operator ii	1.00	38,050		37,998		0	
fiscal accounts clerk i	1.00	28,042		28,008		0	
maif associate director	3.00	223,600		225,185		0	
maif associate ii	2.00	30,852		54,958		0	
maif claims clerk ii	1.00	24,674	1.00	24,641	.00	0	
maif claims clerk iii	2.00	56,616	2.00	56,543	.00	0	
maif dep exec dir	1.00	107,560	1.00	107,412	.00	0	
maif dir	6.00	544,052	6.00	584,810	.00	0	
maif exec dir	1.00	138,462	1.00	138,274	.00	0	
maif manager i	9.00	379,929	10.00	652,826	.00	0	
maif manager ii	6.00	430,962	6.00	430,378	.00	0	
maif manager iii	2.00	159,730	2.00	162,073	.00	0	
maif specialist i	49.50	1,358,593	52.50	1,839,150	.00	0	
maif specialist ii	96.50	3,414,841	101.50	4,194,780	.00	0	
maif specialist iii	49.00	2,081,465	55.00	2,664,960	.00	0	
maif specialist iv	38.00	1,979,347	38.00	2,127,311	.00	0	
maif specialist v	7.50	461,069	7.50	499,009	.00	0	
maif specialist vi	3.00	225,107	3.00	229,918	.00	0	
maif supervisor i	12.00	410,446	12.00	474,278	.00	0	

	FY 2002	FY 2002	FY 2003	FY 2003	FY 2004	FY 2004
Classification Title	Pos Count	Expenditure	Pos Count	Appropriation	Allow Pos	Allowance Symbol
d70j00 Maryland Automobile Ins	surance Fund					
d70j0042 Insured Division						
maif supervisor ii	9.00	326,716	10.00	462,237	.00	0
maif supervisor iii	13.00	516,488	14.00	724,954	.00	0
maif supervisor iv	10.00	571,270	11.00	658,873	.00	0
maif supervisor v	7.00	467,906	7.00	467,263	.00	0
maif technician i	27.00	589,112	28.00	761,880	.00	0
maif technician ii	37.00	1,046,814	38.00	1,197,171	.00	0
maif technician iii	44.00	1,357,526	48.00	1,597,496	.00	0
maif technician iv	29.50	1,066,386	29.50	1,142,301	.00	0
office clerk i	17.00	299,271	18.00	394,061	.00	0
office clerk ii	17.00	460,012	19.00	523,595	.00	0
office processing clerk ii	.50	22,866	.50	22,834	.00	0
office secy i gen	1.00	29,529	1.00	30,445	.00	0
office secy ii	3.00	87,938	4.00	103,991	.00	0
office secy îiî	3.00	99,594	3.00	99,462	.00	0
offset machine operator ii	1.00	28,042	1.00	28,008	.00	0
services supervisor i	1.00	33,410	1.00	33,364	.00	0
stock clerk ii	1.00	8,293	1.00	23,958	.00	0
TOTAL -170:00/0#	52/ 50	40 555 074		27 204 0/7		
TOTAL d70j0042*	524.50	19,555,071	554.50	23,281,943	.00	0
d70j0047 Uninsured Division						
maif specialist i	5.00	171,229	5.00	171,225	.00	0
maif specialist ii	2.00	66,657	2.00	85,875	.00	0
maif specialist iii	3.00	178,134	3.00	154,290	.00	0
maif specialist iv	3.00	179,128	3.00	178,886	.00	0
maif supervisor ii	.50	38,258	.50	38,206	.00	0
maif supervisor v	1.00	68,146	1.00	68,054	.00	0
maif technician ii	2.00	48,985	2.00	60,662	.00	0
office clerk i	1.00	25,140	1.00	26,510	.00	0
office secy iii	1.00	32,774	1.00	32,734	.00	0
TOTAL d70j0047*	18.50	808,451	18.50	816,442	.00	0
TOTAL d70j00 **	543.00	20,363,522	573.00	24,098,385	.00	0
TOTAL Grojou	343.00	20,303,322	3/3.00	24,070,303	.00	Ŭ
d80z01 Maryland Insurance Admi	nistration					
d80z0101 Maryland Insurance Admi	nistration					
state insurance commissioner	1.00	122,808	1.00	125,236	1.00	125,236
mia chief actuary	1.00	109,290	1.00	112,106	1.00	112,106
mia deputy ins comm	1.00	84,017	1.00	99,591	1.00	99,591
mia executive iv	6.00	526,875	6.00	522,821	6.00	522,821
principal counsel	1.00	91,059	1.00	67,335	1.00	67,335
asst attorney general viii	1.00	22,340	1.00	87,526	1.00	87,526
mîa executive iii	1.00	138,630	3.00	244,523	3.00	244,523
asst attorney general vii	1.00	82,133	1.00	83,502	1.00	83,502

	FY 2002	FY 2002	FY 2003	FY 2003	FY 2004	FY 2004		
Classification Title	Pos Count			Appropriation		Allowance	Symbol	
d80z01 Maryland Insurance Admin	istration							
d80z0101 Maryland Insurance Admin	istration							
mia executive ii	8.00	576,669	8.00	622,287	8.00	622,287		
asst attorney general vi	9.00	611,322	9.00	664,328	9.00	664,328		
mia executive i	3.00	276,481	3.00	214,070	3.00	214,070		
mia administrator v	5.00	267,500	5.00	320,413	5.00	320,413		
mia administrator iv	14.00	693,651	12.00	732,113	12.00	713,418	New(1);Abolish(1)	
mia administrator iii	5.00	235,301	6.00	343,243	6.00	343,243		
mia administrator ii	27.00	1,221,535	27.00	1,369,339	25.00	1,281,081	Abolish	
mia administrator i	12.00	519,048	14.00	661,603	21.00	939,965	New	
mia analyst ii	12.00	361,643	12.00	510,228	13.00	537,946	New(2);Abolish(1)	
obs-actuary iii life and health	3.00	147,982	3.00	151,605	3.00	151,605		
mia analyst i	33.00	1,405,111	36.00	1,525,173	36.00	1,525,173		
obs-insurance examiner v	1.00	45,519	1.00	46,419	1.00	46,419		
mia officer ii	.00	0	.00	0	1.00	32,715	New	
mia officer ii	53.00	1,681,883	52.00	1,922,247	55.00	2,016,479	New(4);Abolish(1)	
obs-market conduct exam sr prop	1.00	43,387	1.00	44,314	1.00	44,314		
mia officer i	14.00	443,477	12.00	452,964	12.00	452,964		
obs-insurance examiner iii	1.00	40,660		41,504	1.00	41,504		
obs-market conduct exam prop an	1.00	40,318	1.00	41,504	1.00	41,504		
mia associate vi	2.00	37,286		66,172	2.00	66,172		
mia associate v	15.00	503,700	17.00	580,198	17.00	580,198		
mia associate iv	14.00	389,658	13.00	396,329	20.00	573,331	New	
mia associate iii	2.00	58,092	4.00	111,120	5.00	134,842	New	
personnel clerk	1.00	31,330	1.00	31,992	1.00	31,992		
mia associate ii	3.00	45,796		23,096	1.00	23,096		
mia associate i	2.00	47,481	4.00	92,645	4.00	92,645		
management assoc	1.00	36,644	1.00	37,721	1.00	37,721		
admin aide	2.00	51,675	1.00	35,740	1.00	35,740		
office secy iii	4.00	98,679	3.00	100,479	3.00	100,479		
office secy ii	3.00	81,000	3.00	91,501	3.00	91,501		
office services clerk lead	1.00	31,622	1.00	31,992	1.00	31,992		
office secy i	1.00	14,899	.00	0	.00	0		
office services clerk	4.00	114,604	3.00	82,236	3.00	82,236		
office processing clerk ii	1.00	22,681	1.00	25,123	1.00	25,123		
office clerk assistant	1.00	10,148		0	.00	0		
telephone operator i	1.00	19,097		20,553	1.00	20,553		
TOTAL d80z0101*	273.00	11,383,031	274.00	12,732,891	292.00	13,259,689		
TOTAL d80z01 **	273.00	11,383,031	274.00	12,732,891	292.00	13,259,689		
d80z02 Health Insurance Safety Net Programs								
d80z0201 Maryland Health Insuranc		^	1 00	Eo Ooo	1 00	E9 099	RDU(1)	
prgm mgr senior i	.00	0		58,988 /5 330			BPW(1)	
prgm mgr i	.00	0		45,329 39,766			BPW(1)	
mia administrator i	.00	0	1.00	39,766	1.00	37,100	BPW(1)	

Classification Title	FY 2002 Pos Count	FY 2002 Expendîture	FY 2003 Pos Count	FY 2003 Appropriation	FY 2004 Allow Pos	FY 2004 Allowance	Symbol
d80z02 Health Insurance Safe	ty Net Program	•					
d80z0201 Maryland Health Insur-	-	>					
mia officer ii	.00	C	1.00	32,715	.00	n	BPW(1);Abolish
mia officer i	.00	C		30,664			BPW(1);Abolish
mia associate iv	.00	C		25,286			BPW(1)
TOTAL d80z0201*	.00		6.00	232,748	4.00	169,369	
TOTAL d80z02 **	.00	C	6.00	232,748	4.00	169,369	
d86y00 Governor's Workforce		rd					
d86y0001 General Administration							
exec aide ix	1.00	118,323		120,575		120,575	
admin prog mgr iv	1.00	74,780		75,148		75,148	
admin prog mgr iii	1.00	61,905		62,598		62,598	
administrator iii	4.00	161,979		188,973			Abolish
administrator ii	1.00	45,141		46,287		46,287	
admin officer iii	1.00	47,491		47,319		47,319	
admin officer i	1.00	41,407	1.00	41,504	1.00	41,504 	
TOTAL d86y0001*	10.00	551,026	10.00	582,404	9.00	539,951	
TOTAL d86y00 **	10.00	551,026	10.00	582,404	9.00	539,951	
d88v00 FORVM for Rural Maryla	and						
d88v0001 General Administration	n						
prgm mgr iv	1.00	78,119	1.00	79,663	1.00	79,663	
admin officer iii	.00	0	1.00	34,908	1.00	34,908	BPW(1)
admin aide	1.00	35,047	.00	0	.00	0	
admin aide	.00	0	1.00	35,740	1.00	35,740	
TOTAL d88v0001*	2.00	113,166	3.00	150,311	3.00	150,311	
TOTAL d88v00 **	2.00	113,166	3.00	150,311	3.00	150,311	
d90u00 Canal Place Preservat d90u0001 General Administration		oment Authority	,				
administrator v	1.00	47 OF 1	1 00	40 /1E	1 00	۷0 / ۱۳	
admin spec ii	.00	67,951 12,370		68,415 35,740	1.00 1.00	68,415 35,740	
pub affairs specialist ii	1.00						
admin spec i	1.00	29,984 22,802		29,047 0	1.00 .00	29,047 0	
office clerk i	1.00	17,189		19,617		19,617	
TOTAL d90u0001*	4.00	 150,296	4.00	152,819	4.00	152,819	
TOTAL d90u00 **	4.00	150,296		152,819		152,819	
d99a11 Office of Administrat	ive Hearings						
d99a1101 General Administration							
chf admin law judge	1.00	109,922	1.00	101,000	1.00	101,000	

	FY 2002	FY 2002	FY 2003	FY 2003	FY 2004	FY 2004	
Classification Title	Pos Count	Expenditure	Pos Count	Appropriation	Allow Pos	Allowance	Symbol
d99a11 Office of Administrative	e Hearings						
d99a1101 General Administration							
exec vi	1.00	98,346		100,292		100,292	
prgm mgr senior ii	1.00	70,388		85,837		85,837	
dir of quality assurance oah	1.00	84,469		83,502		83,502	
administrator iii	1.00	57,501		58,783		58,783	
administrator iii	1.00	58,143		•		58,783	
admin law judge iii	44.00	3,289,323	55.00	3,892,635	55.00	3,892,635	
admin law judge ii	21.00	665,880	4.00	243,206	4.00	243,206	
obs-admin law judge îîî	1.00	0	.00	0	.00	0	
admin law judge i	1.00	0	1.00	45,329	.00	0	Abolish
computer network spec supr	1.00	62,692	1.00	64,029	1.00	64,029	
fiscal services chief ii	1.00	62,083	1.00	62,801	1.00	62,801	
administrator ii	1.00	36,868	1.00	49,969	1.00	49,969	
computer network spec ii	2.00	107,879	2.00	109,002	2.00	109,002	
personnel administrator i	1.00	52,167	1.00	52,944	1.00	52,944	
administrator i	1.00	46,588	1.00	50,535	1.00	50,535	
administrator i	2.00	50,416	1.00	45,029	1.00	45,029	
admin officer iii	5.00	185,070				189,276	
dp functional analyst i	1.00	37,484	1.00	39,095	1.00	39,095	
admin officer ii	1.00	43,547			1.00	44,314	
personnel officer i	1.00	43,955				44,314	
admin officer i	1.00	41,199				41,504	
admin spec iii	2.00	74,960				76,290	
admin spec i	1.00	32,843		•		33,493	
paralegal ii	1.00	32,043		•		· ·	Abolish
library assistant iv	1.00	25,806		•		25,806	
obs-executive associate i	1.00	39,540					Abolish
management associate	4.00	160,269		•		162,902	
docket clerk senior	7.00	282,273				321,868	
office secy iii	15.00	400,540		-		421,307	
docket clerk	7.00	135,419		158,526		•	Abolish
office services clerk lead	1.00	, 5,883		29,106		29,106	
office services clerk	6.00	202,341		201,550		201,550	
fiscal accounts clerk i	1.00	21,255		21,675		21,675	
office processing clerk ii	1.00	26,920		20,894		20,894	
obs-typist clerk iv	1.00	10,412		20,074		0	
office processing clerk i	1.00	16,859		0		0	
office processing eterk i		10,007					
TOTAL d99a1101*	141.00	6,671,283	133.00	7,029,227	129.00	6,898,712	
TOTAL d99a11 **	141.00	6,671,283		7,029,227		6,898,712	
		0,0,000	.22.00	.,,	.2,.30	-,-,-,	